



## Vehicle Visibility Status Glossary

### A

**Arrived at Intermediate Point (Carrier Name)**

The railcar/vehicle has stopped at an intermediate passing point (rail yard). The carrier name displays in parenthesis.

**Arrived at Junction Point**

The railcar/vehicle has arrived at a 'hand-off' location and is awaiting pick-up by the next rail carrier. The carrier name displays in parenthesis.

**Arrived at Port**

The ocean vessel/vehicle has arrived at the port. The name of the vessel and voyage number displays. The carrier name displays in parenthesis.

**Arrived at Rail**

The railcar/vehicle has arrived at a mixing center or ramp and is available for unloading. The railcar number displays. The carrier name displays in parenthesis.

**At Plant**

The vehicle is on a plant hold (vehicle is located in the plant).

**At Plant (in Yard)**

The vehicle is on a plant hold (vehicle is located in the shipping yard).

**Available for Pick-Up**

The vehicle is available for dealer pick-up at the port. The carrier name displays in parenthesis.

**Available for Shipping**

The vehicle has been made available for shipping from the Emissions Lab.

**Awaiting Shipment**

Primary Status: The vehicle is awaiting shipment.

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### B

**Body Shop**

The vehicle is in the first stage of production.

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### C

**Canceled**

The order has been canceled and will not be built.

# GLOSSARY

## D

### **Delay - Body Company Unable to Receive Vehicle**

The vehicle is experiencing a short-term delay. The carrier name displays in parenthesis.

### **Delay - Broken Glass**

The vehicle is experiencing a short-term delay. The carrier name displays in parenthesis.

### **Delay - Conveyance Mechanical Failure**

The vehicle is experiencing a short-term delay. The carrier name displays in parenthesis.

### **Delay - Convoy Equipment Shortage**

The vehicle is experiencing a short-term delay. The carrier name displays in parenthesis.

### **Delay - Dead Battery**

The vehicle is experiencing a short-term delay. The carrier name displays in parenthesis.

### **Delay - Flat Tire**

The vehicle is experiencing a short-term delay. The carrier name displays in parenthesis.

### **Delay - Labor Shortage**

The vehicle is experiencing a short-term delay. The carrier name displays in parenthesis.

### **Delay - Miscellaneous**

The vehicle is experiencing a short-term delay. The carrier name displays in parenthesis.

### **Delay - Ocean Equipment Shortage**

The vehicle is experiencing a short-term delay. The carrier name displays in parenthesis.

### **Delay - Plant Mass Vehicle Release**

The vehicle is experiencing a short-term delay. The carrier name displays in parenthesis.

### **Delay - Rail Equipment Shortage**

The vehicle is experiencing a short-term delay. The carrier name displays in parenthesis.

### **Delay - Weather Related**

The vehicle is experiencing a short-term weather related transportation delay. The carrier name displays in parenthesis.

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## E

### **Emissions Testing Completed**

Emission testing has been completed and the vehicle is awaiting shipment.

### **Emissions Testing Started**

Emission testing has begun on the vehicle.

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## F

### **Final Delivered**

The vehicle has been final delivered to its ship-to location. The carrier name displays in parenthesis.

### **Final Delivered - Customer Pick-Up**

The carrier or body company (upfitter) delivered the vehicle to the ramp/port and the dealer picked it up. The carrier or body company (upfitter) name displays.

### **Final Inspection Complete**

The body company (upfitter) has inspected and approved the completed modifications.

## GLOSSARY

### I

**In Order Processing**

Primary Status: The vehicle order is being processed.

**In Production**

Primary Status: The vehicle is in production.

**In Transit**

Primary Status: The vehicle is in transit.

**Invoice Packet Received**

The body company (upfitter) has received the new invoice for this vehicle.

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### M

**Modification Begins**

Body company (upfitter) modifications have begun on the vehicle.

**Modification Completed**

Body company (upfitter) modifications have been completed on the vehicle.

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### O

**Origin Received**

The vehicle has been received by a carrier at the origin plant ramp location and is awaiting shipment. The carrier name displays in parenthesis.

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### P

**Passing (Carrier Name)**

The railcar/vehicle has departed from an intermediate passing point (rail yard). The carrier name displays in parenthesis.

**Produced**

Primary Status: The vehicle has been produced.

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### R

**Reassigned from Pool**

This vehicle has been assigned to a dealer and is awaiting body company (upfitter) modification.

**Received**

The vehicle has been received by a carrier at a ramp location. The yard location may display. The carrier name displays in parenthesis.

**Received at Emissions Lab**

The vehicle, randomly selected for emission testing, has been received at the Emissions Lab facility.

**Received at Junction Point**

The railcar/vehicle has been received by another railcar carrier at a rail junction point. The carrier name displays in parenthesis.

## GLOSSARY

### **Received at Upfitter**

The vehicle has been received by the body company (upfitter).

### **Released**

The vehicle has been released from the plant to a carrier and is awaiting shipment.

### **Released to Body Company**

The vehicle has been sent to a body company (upfitter) for completion of the assembly process.

### **Released to Carrier**

The body company (upfitter) has released the vehicle to the carrier.

### **Re-Released**

The vehicle has been re-released from the plant.

### **Returned from Body Company**

The vehicle has been returned from the body company (upfitter).

### **Returned from Offsite**

The vehicle has been returned from offsite and is awaiting shipment. The carrier name displays in parenthesis. The yard location may or may not display.

### **Returned to Plant**

The vehicle has been returned to the plant and is on hold. The carrier name displays in parenthesis.

### **Returned to Plant from Upfitter**

The plant has requested the return of the vehicle from the body company (upfitter).

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## **S**

### **Scheduled - Manufacturing Hold**

The order is on hold by manufacturing.

### **Scheduled to Day**

The order has been assigned a build day (displayed) and a rotation number. It is 'locked-in' and cannot be amended.

### **Scheduled to Week**

The order has been assigned to a plant and scheduled to a week (displayed).

### **Sent to Plant**

The order has been submitted to an assembly plant.

### **Selected for Scheduling**

The order has been selected for scheduling.

### **Sent Offsite**

The vehicle has been sent offsite to a body company (upfitter) for upfit, or to a temporary storage location due to either a transportation or plant hold. The carrier name displays in parenthesis. The yard location may or may not display.

### **Shipped Convoy**

The vehicle has been shipped from the plant via convoy. The convoy number may or may not display. The carrier name displays in parenthesis.

### **Shipped Ocean**

The vehicle has been shipped via ocean vessel. The name of the vessel and the voyage number display. The carrier name displays in parenthesis.

### **Shipped Rail**

The vehicle has been shipped from the plant via rail. The railcar number displays. The carrier name displays in parenthesis.

## GLOSSARY

### T

#### **Trim Line**

The vehicle is in the second stage of production.

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### U

#### **Unscheduled - Balance Out**

The order will not be produced because the model year has balanced out.

#### **Unscheduled - Clean**

The order has been received, successfully edited, and is awaiting scheduling action.

#### **Unscheduled - Compatibility Error**

The order contains a compatibility error and cannot be scheduled until the error is corrected.

#### **Unscheduled - Material Hold**

The order is on-hold pending resolution of a production hold for material availability.

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### V

#### **Vehicle Damaged**

The vehicle was damaged and may require inspection by a third party insurance provider. The carrier name displays in parenthesis.

#### **U.S. & Canada**

##### **Vehicle Damaged - Category A**

AMRO has determined the damage is repairable and the disclosable damage does not exceed the limit identified in the "Warranty and Policy Manual". In accordance with Ford Motor Company policy, the unit can be sold as new and it will be forwarded to the ship-to location. Dealers/Fleets will receive a copy of the AMRO estimate from DVO.

##### **Vehicle Damaged - Category B**

AMRO has determined the unit is repairable, however, it cannot be sold as new and it will not be forwarded to the ship-to location. The unit will be sold at auction. It is recommended that Dealers/Fleets reorder the vehicle and request expedited action.

##### **Vehicle Damaged - Category C & D**

AMRO has determined that the damage is un-repairable, the unit cannot be sold, and it will not be forwarded to the ship-to location. The damage has been severe and the unit will be scrapped. It is recommended that Dealers/Fleets reorder the vehicle and request expedited action.

##### **Vehicle Damaged - Category F**

AMRO has determined the damage is repairable, however the disclosable damage exceeds the limit identified in the "Warranty and Policy Manual". In accordance with Ford Motor Company policy, the unit cannot be sold as new and it will not be forwarded to the ship-to location. The unit will be sold at auction. It is recommended that Dealers/Fleets reorder the vehicle and request expedited action.

#### **Mexico**

##### **Vehicle Damaged - Category 1**

Grupo Nacional Provincial has determined the damage is repairable and the disclosable damage does not exceed 30% of vehicle's value. The unit will be forwarded to the ship-to location.

##### **Vehicle Damaged - Category 2**

Grupo Nacional Provincial has determined the unit is a total loss and will be auctioned as a used vehicle.

## GLOSSARY

### **Vehicle Storage at Customer Request**

At the dealer's request, the convoy carrier has placed the vehicle in storage. The carrier name displays in parenthesis.

### **VSO to Plant**

The plant has been assigned for this vehicle special order (VSO), but the plant has not yet scheduled the order.