



Front Seats - Overview

Base Part Number: [63100](#)

Overview

Driver Power Seat - Without Memory

The seat control switch contains normally closed contacts which are grounded. An individual circuit is switched to voltage when a specific adjustment position is selected. The seat control switch is hard-wired directly to the applicable seat motors. The motor direction is determined by the polarity of voltage supplied from the seat control switch.

The driver power seat is equipped with the following motors:

- Front height motor (serviced with seat track assembly)
- Rear height motor (serviced with seat track assembly)
- Horizontal motor (serviced separately from the seat track assembly)
- Lumbar motor (serviced with power lumbar assembly)

Driver Power Seat - With Memory

The seat control switch provides a voltage signal to the DSM when a specific adjustment position is selected. The power driver seat is controlled by the DSM. The DSM is located on the driver seat track. PMI is required when a new DSM is installed. The DSM hard stop/soft stops must be set/reset any time a new DSM, driver seat track or horizontal motor is installed. This system allows automatic positioning of the driver seat to 1 of 3 programmable positions. For information on programming memory positions or recalling a stored memory position, refer to the Owner's Literature.

The driver power seat is equipped with the following motors:

- Front height motor (serviced with seat track assembly)
- Rear height motor (serviced with seat track assembly)
- Horizontal motor (serviced separately from the seat track assembly)
- Lumbar motor (serviced with power lumbar assembly)

Passenger Power Seat

The seat control switch contains normally closed contacts which are grounded. An individual circuit is switched to voltage when a specific adjustment position is selected. The seat control switch is hard-wired directly to the applicable seat motors. The motor direction is determined by the polarity of voltage supplied from the seat control switch.

The passenger power seat is equipped with the following motors:

- Front height motor (serviced with seat track assembly)
- Rear height motor (serviced with seat track assembly)
- Horizontal motor (serviced separately from the seat track assembly)
- Lumbar motor (serviced with power lumbar assembly)

Climate Controlled Seats

This system allows on-demand, independent, electrical heating/cooling of each front seat.

The climate controlled seat system consists of the following components:

- Blower motor, located within each front seat cushion and backrest
- Air filter integrated to each blower motor assembly (not serviceable)
- Climate controlled seat buttons, located on the FDIM (touchscreen)
- Climate controlled seat buttons, located on the FCIM

- SCME, mounted to the bottom of the front passenger seat
- Cushion and backrest manifolds
- Cushion and backrest foam pads
- Cushion and backrest trim covers

Remote Start Climate Operation

Different climate control modes/preferences can be selected when the vehicle is started using the remote start feature. This can be accessed through the message center. For additional information on how to set the remote start preferences, refer to the Owner's Literature. When the driver seat and/or passenger seat is set to AUTO mode, the driver/passenger heated/climate controlled seat activates in full heat mode when the outside temperature is less than 0° C (32° F) and full cool mode (climate controlled seats only) when outside temperature is greater than 27° C (80° F) any time the vehicle is started using the remote start feature. No heated/climate controlled seat adjustments are recognized during remote start operation. Once the ignition is cycled ON, the heated/climate controlled seat returns to the previous settings (last ignition ON cycle) and adjustments can be made normally. If the previous setting was off, the heated/climate controlled seat turns off.

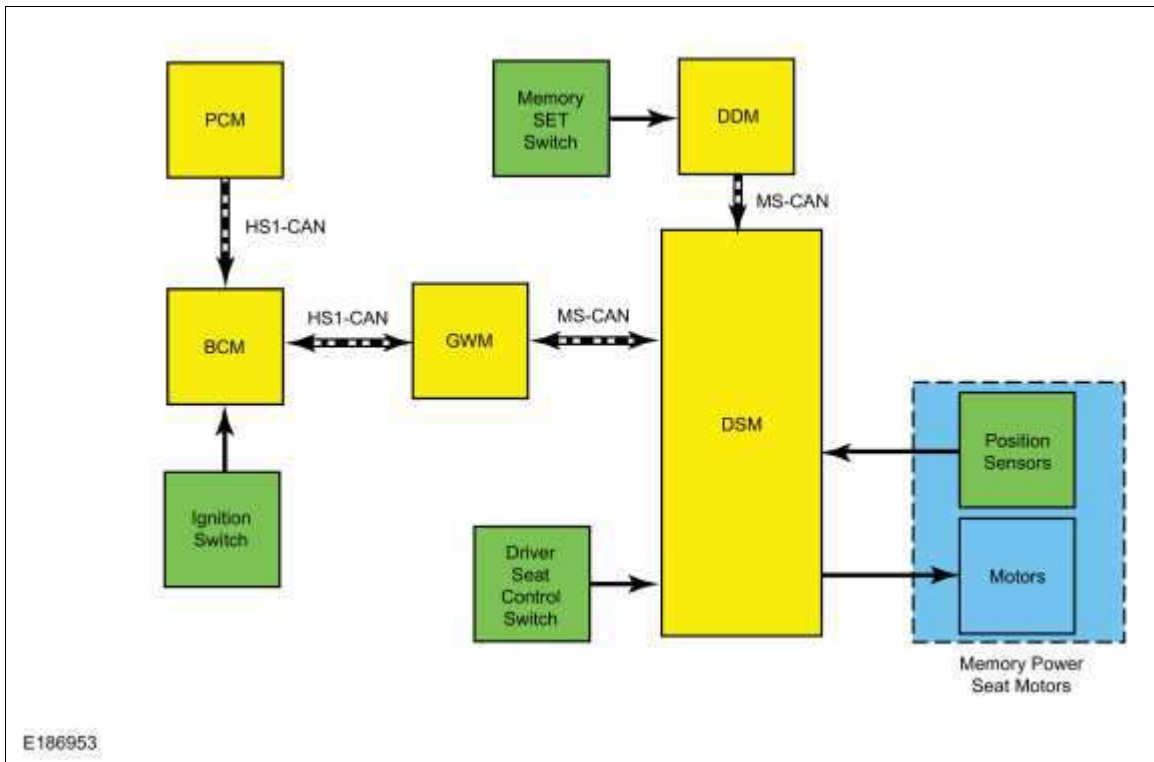
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Front Seats - System Operation and Component Description

Base Part Number: [63100](#)

System Operation

System Diagram - Memory Seat

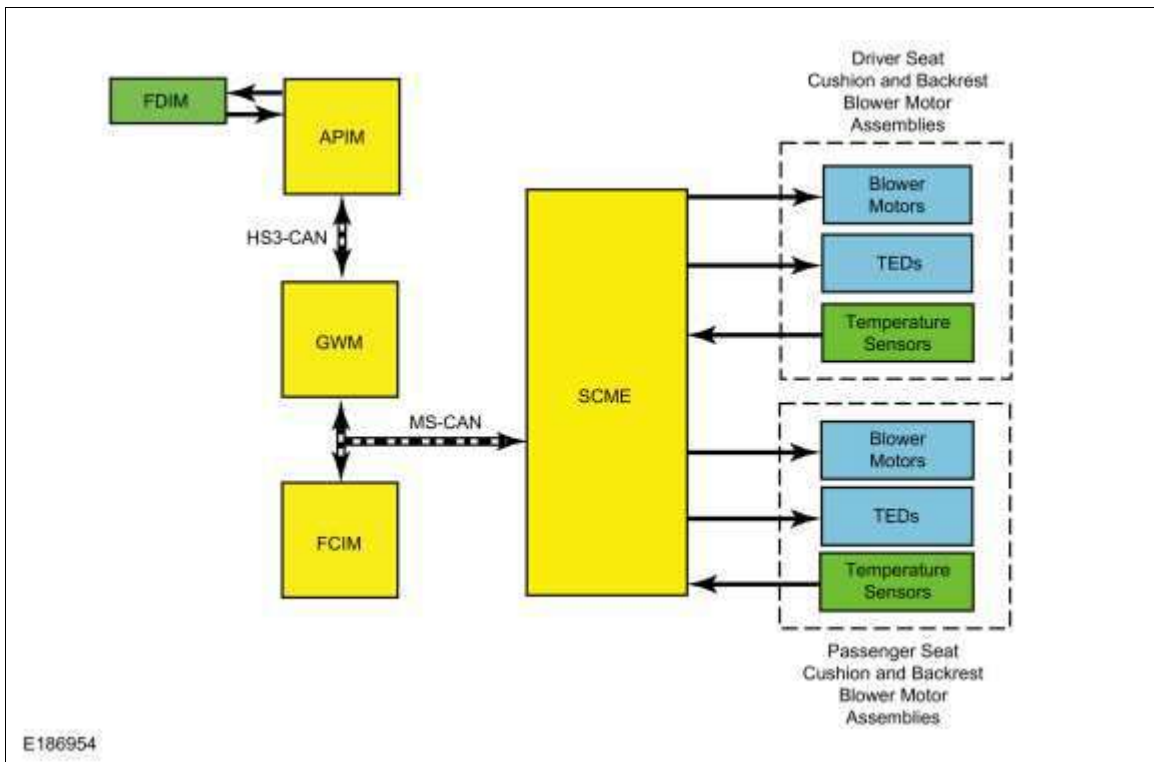


Network Message Chart - Memory Seat

DSM Network Input Messages

| Broadcast Message | Originating Module | Message Purpose |
|---------------------------|--------------------|---|
| Ignition status | <u>BCM</u> | Provides the ignition status. This input is used for the easy entry/exit feature. |
| Gear lever position | <u>PCM</u> | Provides the gear selector lever status. This input is used for the easy entry/exit and memory recall feature. |
| Personality recall | <u>BCM</u> | When the personality recall command is received from the <u>BCM</u> , the <u>DSM</u> stores or recalls the associated memory seat position (1, 2 or 3). If a <u>RKE</u> transmitter has been programmed to a memory position, this input is used to recall the associated memory seat position. |
| Memory seat switch status | <u>DDM</u> | When the memory set switch (1, 2 or 3) is activated, the <u>DDM</u> sends this message to the <u>DSM</u> , which then stores or recalls the associated memory seat position. |

System Diagram - Climate Controlled Seats



Network Message Chart - Climate Controlled Seats

SCME Network Input Messages

| Broadcast Message | Originating Module | Message Purpose |
|---------------------------------------|--------------------|---|
| Climate control seat settings request | <u>FDIM</u> | The climate control seat settings request message contains the climate controlled seat request information. |
| Climate control seat settings request | <u>FCIM</u> | The climate control seat settings request message contains the climate controlled seat request information. |

FDIM Network Input Messages

| Broadcast Message | Originating Module | Message Purpose |
|--------------------------------------|--------------------|--|
| Climate control seat settings status | <u>SCME</u> | The <u>SCME</u> provides this message to the <u>FDIM</u> for the purpose of updating the displayed status of the climate controlled seat buttons on the <u>FDIM</u> (touchscreen). |

FCIM Network Input Messages

| Broadcast Message | Originating Module | Message Purpose |
|--------------------------------------|--------------------|---|
| Climate control seat settings status | <u>SCME</u> | The <u>SCME</u> provides this message to the <u>FCIM</u> for the purpose of updating the displayed status of the climate controlled seat buttons on the <u>FCIM</u> . |

Memory Seat Operation

The driver seat control switch provides a voltage signal to the DSM only when activated. This voltage signal causes the DSM to power the appropriate motor until the input is removed. The motor circuits are normally grounded through the DSM. The DSM internally switches the appropriate circuit from ground to voltage to operate the motors.

As the seat is adjusted, the DSM monitors the motor position sensors to record the current seat position. The DSM removes voltage from the motor upon termination of the seat control switch input or if the DSM does not detect movement from the motor while monitoring the position sensor during a memory recall operation.

If the DSM loses the signal from any of motor position sensors, the affected seat motor operates in jog mode. Jog mode allows limited operation of the affected seat motor using only the seat control switch. When the seat control switch is operated in jog mode, the seat moves in the desired direction for one second, then stops. The seat control switch must be released, then pressed again in order to move the seat for an additional second. Jog mode is an indication that there is a seat motor sensor fault. If the memory seat is operating in jog mode, a DTC sets in the DSM.

DSM Hard Stop/Soft Stop

The DSM has the ability for soft stops both at the upper and lower limits on all axes of the driver seat. When an axis reaches the hard stop and the switch is held for approximately one second, it then reverses direction 180 ms and establishes the soft stop for that axis in that direction. The DSM uses this back up strategy to check sensor integrity any time movement has stopped prematurely due to a sensor failure or obstruction.

A hard stop occurs when one of the memory seat track axes or backrest recline physically reach the end of travel and can go no further. A soft stop occurs when the seat stops before physically reaching the end of travel. The hard stop is set by seat design and cannot be changed or adjusted. The soft stop is set by the DSM. To prevent unnecessary stress on the seat and motors, the DSM sets soft stop positions, 2 for each moving axis. The DSM uses a preset distance from the hard stop to determine where the soft stop occurs. When an axis reaches the hard stop and the switch is held for approximately one second, the DSM establishes the soft stop for that axis in that direction.

Easy Entry/Exit

The easy entry/exit feature is a function of the DSM that moves the driver seat back approximately 50.8 mm (2 in) (unless seat is already positioned at or near the end of travel) when the ignition is turned off. The DSM receives ignition status over the MS-CAN and operates the driver seat rearward. The DSM cancels this operation if a valid input command is received from the driver seat control switch, memory set switch, exterior mirror control switch or if the function has been disabled.

The DSM records the current seat positions before operating the seat for an easy exit operation. During easy entry operation (when the ignition is turned on), the seat is returned to the recorded seat position previous to the easy exit operation. Easy entry operation is cancelled if a valid input command is received by the DSM. A memory position recall using the memory set switch also overrides the easy exit operation.

The easy entry/exit feature can be enabled/disabled on the message center. For information on programming vehicle settings in the message center, refer to the Owner's Literature.

Climate Controlled Seat Operation

The driver and passenger climate controlled seat buttons are selected from the FCIM or FDIM (touchscreen). The FDIM is mounted directly to the APIM. The climate controlled seat system functions independently of the vehicle's climate control system. When the climate controlled seat buttons are pressed on the touchscreen, the APIM sends the request to the GWM using the HS-CAN3. The GWM sends the message to the SCME over the MS-CAN.

When the climate controlled seat buttons are pressed on FCIM, the FCIM sends the request to the SCME using the MS-CAN.

The seat cushion and backrest are each equipped with a blower motor assembly. As cabin air is drawn through each blower motor, the blower motors heat or cool the air, which is then directed into the foam pad where it is distributed along the surface of the cushion and backrest of the seat. Once the system is activated, the SCME uses a set of flexible algorithms to control the heating/cooling modes and the blower speed dependant on the commanded climate controlled seat settings.

The SCME monitors seat cushion temperature while it supplies voltage and ground to both blower motors. The SCME also supplies a variable voltage signal to control the blower speed. Cabin air enters the blower through a filter attached to the blower motor housing. Heated or cooled air exits the blower motor and flows through the foam pad.

Climate Controlled Seat Heating Characteristics

- In heat mode, the blower motor can add up to 40–60° C (72–108° F) to the ambient inlet air temperature.
- The system control settings are indicated next to each climate controlled seat heat button on the touchscreen. The first setting is HIGH (3 indicators), the second setting is MED (2 indicators) and the third is LOW (1 indicator), then OFF (no indicators).
- When heating, the SCME varies the speed of the blower motors and the duty cycle of the integral Thermo-Electric Device (TED) in order to reach and maintain the desired temperature determined by the system control settings.

Climate Controlled Seat Cooling Characteristics

- In cool mode, the blower motors can remove up to 8° C (14° F) from the ambient air temperature entering the system.
- The system control settings are based on the 3 indicators next to each climate controlled seat cool button on the touchscreen. The first setting is HIGH (3 indicators), the second setting is MED (2 indicators) and the third is LOW (1 indicator), then OFF (no indicators).
- The SCME maintains a constant blower motor speed and a constant Thermo-Electric Device (TED) supply voltage (duty cycle is determined by the switch setting) in COOL mode.

Climate Controlled Seat Recovery Mode

NOTE: *The presence of overtemperature faults (Diagnostic Trouble Codes (DTCs) B2729, B2730, B272A and B272B) can be induced by incorrectly operating the climate controlled seat system after an initial heat setting has been attained. If a heat setting is repeatedly turned off and on in an attempt to increase the seat temperature or repeatedly toggled between heat and cool modes, an overtemperature condition can result and the Diagnostic Trouble Codes (DTCs) may be set.*

If the temperature of one of the blower motors rises above 110° C (229.8° F) in the heat mode or 65° C (148.9° F) in the cool mode for more than 4 seconds, the SCME records an overtemperature DTC, removes voltage from the Thermo-Electric Devices (TEDs) (part of the blower motor assembly) and goes into recovery mode (blower only) for 30 seconds to cool down the blower motor. The same occurs if a temperature difference of 60° C (108° F) or greater is detected between the backrest and cushion blower motors on either front seat. The SCME continues to monitor the blower motors while in recovery mode. If the temperature of the Thermo-Electric Devices (TEDs) do not drop to 105° C (220.8° F) in the heat mode or 60° C (139.9° F) in the cool mode after 30 seconds, the system continues to cool the blower motors in recovery mode for up to 5 minutes. If the Thermo-Electric Devices (TEDs) cool down after 30 seconds, but before 5 minutes (checked at 4 second intervals), the system is operating normally. An overtemperature DTC is still recorded even if the system recovers and is operating normally. This is more likely to occur during extreme cabin temperatures with significant seat back sun load. If the system does not recover within 30 seconds in heat mode or within 5 minutes in cool mode, the SCME disables that seat (fault mode) and remains off until the ignition is cycled. Also, if the SCME detects a temperature differential fault twice during the same ignition cycle, the SCME disables the seat. When a fault causes a shutdown, the climate controlled seat indicators turn off and that seat is not operational until the next ignition cycle.

Component Description

Driver Seat Control Switch - With Memory

The seat control switch is hard-wired to the DSM, which controls seat operation. When a specific seat adjustment position is selected, an individual circuit is switched to voltage.

Seat Control Switch - Without Memory

The seat control switch contains normally closed contacts (which are grounded). When a specific adjustment position is selected, an individual circuit is switched to voltage.

DSM

The driver seat control switch and power memory seat motors are hard-wired to the DSM. The DSM controls the operation of the power memory seat. The DSM communicates on the Medium Speed Controller Area Network (MS-CAN). PMI is required when a new DSM is installed. The DSM hard stop/soft stops must be set/reset any time a new DSM, driver seat track or horizontal motor is installed.

Memory Set Switch

The memory set switch contains 3 momentary contact switches. It is hard-wired to the DDM and is used to recall each memory position stored in the DSM.

Driver Seat Track - With Memory

There are 3 front seat track bi-directional motors present on power seat tracks. The horizontal (fore/aft) front seat track motor is the only seat track motor which can be serviced separately from the seat track assembly. All other seat track motors (front height, rear height) are serviced as part of the seat track assembly. Each seat track motor contains a Hall-effect sensor which provides seat track position information to the DSM for setting/obtaining desired preset seat memory positions. The seat track motors move the power seat forward/backward and up/down depending on the polarity of voltage supplied from the DSM.

Seat Track - Without Memory

There are 3 front seat track bi-directional motors present on power seat tracks. The horizontal (fore/aft) front seat track motor is the only seat track motor which can be serviced separately from the seat track assembly. All other seat track motors (front height, rear height) are serviced as part of the seat track assembly. The seat track motors move the power seat forward/backward and up/down depending on the polarity of voltage supplied from the seat control switch.

FDIM

If equipped with climate controlled seats, the FDIM (touchscreen) contains climate controlled seat control buttons.

FCIM

If equipped with climate controlled seats, the FCIM contains climate controlled seat buttons. PMI is required when a new FCIM is installed.

SCME

If equipped with climate controlled seats, The SCME controls the operation of the climate controlled seat system. PMI is required when a new SCME is installed.

Blower Motor

If equipped with climate controlled seats, the seat cushion and backrest are each equipped with a blower motor assembly that includes a seat blower (Thermo-Electric Device (TED) and fan motor, serviced as an assembly). There is also a temperature sensor (thermistor) in each blower motor which provides feedback to the SCME. The blower motor assembly is controlled by the SCME.

Front Seat Power Lumbar Assembly

The front seat power lumbar assembly is mounted to the backrest (serviced as an assembly).



Front Seats

Base Part Number: [63100](#)

DTC Chart: **DDM**

Diagnostics in this manual assume a certain skill level and knowledge of Ford-specific diagnostic practices.
REFER to: [Diagnostic Methods](#) (100-00 General Information, Description and Operation).

DDM DTC Chart

| DTC | Description | Action |
|---|------------------------------------|---|
| B1C03:23 | Memory #1 Switch: Signal Stuck Low | GO to Pinpoint Test D |
| B1C04:23 | Memory #2 Switch: Signal Stuck Low | GO to Pinpoint Test D |
| B1C05:23 | Memory #3 Switch: Signal Stuck Low | GO to Pinpoint Test D |
| All other Diagnostic Trouble Codes (DTCs) | - | REFER to: Locks, Latches and Entry Systems (501-14 Handles, Locks, Latches and Entry Systems, Diagnosis and Testing). |

DTC Chart: **SCME**

Diagnostics in this manual assume a certain skill level and knowledge of Ford-specific diagnostic practices.
REFER to: [Diagnostic Methods](#) (100-00 General Information, Description and Operation).

SCME DTC Chart

| DTC | Description | Action |
|-------|---|---|
| B103B | Thermoelectric Driver Overcurrent Low | GO to Pinpoint Test L |
| B103C | Thermoelectric Driver Open Load | GO to Pinpoint Test M |
| B103D | Blower Driver Overtemperature | GO to Pinpoint Test N |
| B1111 | Driver Thermal Electric Device Control Overtemperature Fault | GO to Pinpoint Test L |
| B1113 | Passenger Thermal Electric Device Control Overtemperature Fault | GO to Pinpoint Test O |
| B111B | Passenger Thermoelectric Driver Overcurrent Low | GO to Pinpoint Test O |
| B111C | Passenger Thermoelectric Driver Open Load | GO to Pinpoint Test P |
| B111D | Passenger Blower Driver Overtemperature | GO to Pinpoint Test Q |
| B1342 | ECU is Faulted | INSTALL a new SCME. REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). |
| B19A1 | Passenger Seat Cushion Blower Speed Short to Battery | GO to Pinpoint Test R |
| B19A2 | Passenger Seat Back Blower Speed Short to Battery | GO to Pinpoint Test S |
| B19A3 | Driver Seat Cushion Blower Speed Short to Battery | GO to Pinpoint Test T |
| B19A4 | Driver Seat Back Blower Speed Short to Battery | GO to Pinpoint Test U |
| B19A5 | Passenger Seat Cushion Blower Speed Short to Ground | GO to Pinpoint Test V |
| B19A6 | Passenger Seat Back Blower Speed Short to Ground | GO to Pinpoint Test W |
| B19A7 | Driver Seat Cushion Blower Speed Short to Ground | GO to Pinpoint Test X |
| B19A8 | Driver Seat Back Blower Speed Short to Ground | GO to Pinpoint Test Y |
| B2477 | Module Configuration Failure | NOTE: This DTC indicates PMI has not been done to a newly installed module or configuration data has been lost. Using a diagnostic scan tool, CARRY OUT PMI on the SCME. REPEAT the self-test. If PMI is successful, the DTC will not be present. |
| B2486 | Climate Control Seat Module Voltage Out of Range | GO to Pinpoint Test K |
| B2729 | Cushion Over-Temp Detected | GO to Pinpoint Test AF |
| B272A | Passenger Cushion Over-Temp Detected | GO to Pinpoint Test Z |

| DTC | Description | Action |
|------------|---|--|
| B272B | Passenger Back Over-Temp Detected | GO to Pinpoint Test AA |
| B272C | Driver Differential Temperature Fault | GO to Pinpoint Test AB |
| B272D | Passenger Differential Temperature Fault | GO to Pinpoint Test AC |
| B272E | Driver Ignition Run/Blower Circuit Short to Ground | GO to Pinpoint Test AD |
| B272F | Passenger Ignition Run/Blower Circuit Short to Ground | GO to Pinpoint Test AE |
| B2730 | Back Over-Temp Detected | GO to Pinpoint Test AG |
| U2050 | No Application Present | INSTALL a new SCME. REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). |

DTC Chart: **DSM**

Diagnostics in this manual assume a certain skill level and knowledge of Ford-specific diagnostic practices.
REFER to: [Diagnostic Methods](#) (100-00 General Information, Description and Operation).

DSM DTC Chart

| DTC | Description | Action |
|------------|---|--|
| B1317 | Battery Voltage High | GO to Pinpoint Test G |
| B1318 | Battery Voltage Low | GO to Pinpoint Test H |
| B1663 | Seat Driver Front Up/Down Motor Stalled | If the motor does not operate, GO to Pinpoint Test C If the motor operates in one second intervals, GO to Pinpoint Test D |
| B1664 | Seat Driver Rear Up/Down Motor Stalled | If the motor does not operate, GO to Pinpoint Test C If the motor operates in one second intervals, GO to Pinpoint Test D |
| B1665 | Seat Driver Forward/Backward Motor Stalled | If the motor does not operate, GO to Pinpoint Test C If the motor operates in one second intervals, GO to Pinpoint Test D |
| B1711 | Seat Driver Front Up Switch Circuit Short To Battery | GO to Pinpoint Test C |
| B1715 | Seat Driver Front Down Switch Circuit Short To Battery | GO to Pinpoint Test C |
| B1719 | Seat Driver Forward Switch Circuit Short To Battery | GO to Pinpoint Test C |
| B1723 | Seat Driver Rearward Switch Circuit Short To Battery | GO to Pinpoint Test C |
| B1727 | Seat Driver Rear Up Switch Circuit Short To Battery | GO to Pinpoint Test C |
| B1731 | Seat Driver Rear Down Switch Circuit Short To Battery | GO to Pinpoint Test C |
| B1952 | Seat Rear Up/Down Position Feedback Circuit Short To Battery | GO to Pinpoint Test D |
| B1953 | Seat Rear Up/Down Position Feedback Circuit Short To Ground | GO to Pinpoint Test D |
| B1956 | Seat Front Up/Down Position Feedback Circuit Short To Battery | GO to Pinpoint Test D |
| B1957 | Seat Front Up/Down Position Feedback Circuit Short To Ground | GO to Pinpoint Test D |
| B1964 | Seat Horizontal Forward/Rearward Position Feedback Circuit Short To Battery | GO to Pinpoint Test D |
| B1965 | Seat Horizontal Forward/Rearward Position Feedback Circuit Short To Ground | GO to Pinpoint Test D |
| B2477 | Module Configuration Failure | NOTE: This <i>DTC</i> indicates <i>PMI</i> has not been carried out on a newly installed module or configuration data has been lost. Presence of this <i>DTC</i> alone does not prevent basic seat operation from the seat control switch. Using a diagnostic scan tool, CARRY OUT <i>PMI</i> on the <i>DSM</i> . REPEAT the self-test and VERIFY successful <i>PMI</i> . CLEAR the Diagnostic Trouble Codes (DTCs). |
| U0140 | Lost Communication With Body Control Module (GEM) | GO to Pinpoint Test I |
| U2050 | No Application Present | INSTALL a new <i>DSM</i> . REFER to: Driver Front Seat Module (DSM) (501-10A Front Seats, Removal and Installation). |

Symptom Chart(s)

Symptom Chart: Front Seats

Diagnostics in this manual assume a certain skill level and knowledge of Ford-specific diagnostic practices.
REFER to: [Diagnostic Methods](#) (100-00 General Information, Description and Operation).

Symptom Chart

| Condition | Possible Sources | Actions |
|--|--|---|
| No communication with the <u>DSM</u> | <ul style="list-style-type: none"> Refer to the Pinpoint Test | <ul style="list-style-type: none"> REFER to: Communications Network (418-00 Module Communications Network, Diagnosis and Testing). |
| No communication with the <u>DDM</u> | <ul style="list-style-type: none"> Refer to the Pinpoint Test | <ul style="list-style-type: none"> REFER to: Communications Network (418-00 Module Communications Network, Diagnosis and Testing). |
| No communication with the <u>FCIM</u> | <ul style="list-style-type: none"> Refer to the Pinpoint Test | <ul style="list-style-type: none"> REFER to: Communications Network (418-00 Module Communications Network, Diagnosis and Testing). |
| No communication with the <u>SCME</u> | <ul style="list-style-type: none"> Refer to the Pinpoint Test | <ul style="list-style-type: none"> REFER to: Communications Network (418-00 Module Communications Network, Diagnosis and Testing). |
| The power seat is inoperative or does not operate correctly — driver, without memory | <ul style="list-style-type: none"> Refer to the Pinpoint Test | <ul style="list-style-type: none"> GO to Pinpoint Test F |
| The power seat is inoperative or does not operate correctly — passenger | <ul style="list-style-type: none"> Refer to the Pinpoint Test | <ul style="list-style-type: none"> GO to Pinpoint Test A |
| The power lumbar is inoperative — driver | <ul style="list-style-type: none"> Refer to the Pinpoint Test | <ul style="list-style-type: none"> GO to Pinpoint Test B |
| The memory seat does not operate horizontally/vertically using the seat control switch | <ul style="list-style-type: none"> Refer to the Pinpoint Test | <ul style="list-style-type: none"> GO to Pinpoint Test C |
| The memory seat does not operate using the memory SET switch | <ul style="list-style-type: none"> Refer to the Pinpoint Test | <ul style="list-style-type: none"> GO to Pinpoint Test D |
| The memory seat moves in one-second intervals | <ul style="list-style-type: none"> Refer to the Pinpoint Test | <ul style="list-style-type: none"> CARRY OUT the <u>DSM</u> self-test and RETRIEVE the Diagnostic Trouble Codes (DTCs). REFER to the <u>DSM DTC</u> Chart. |
| The memory seat does not move to the correct memory position | <ul style="list-style-type: none"> Refer to the Pinpoint Test | <ul style="list-style-type: none"> CARRY OUT the <u>DSM</u> self-test and RETRIEVE the Diagnostic Trouble Codes (DTCs). REFER to the <u>DSM DTC</u> Chart. |
| The memory seat does not operate when using the <u>RKE</u> transmitter | <ul style="list-style-type: none"> Refer to the Pinpoint Test | <ul style="list-style-type: none"> VERIFY the <u>RKE</u> transmitter is operating correctly and is associated to a memory position. REFER to the Owner's Literature for information on associating a <u>RKE</u> transmitter. CARRY OUT the <u>DSM</u> self-test and REFER to the <u>DSM DTC</u> Chart to diagnose any Diagnostic Trouble Codes (DTCs) retrieved. |
| Easy entry/easy exit is inoperative/does not operate correctly | <ul style="list-style-type: none"> Refer to the Pinpoint Test | <ul style="list-style-type: none"> GO to Pinpoint Test E |
| One or both climate controlled seats are inoperative | <ul style="list-style-type: none"> Refer to the Pinpoint Test | <ul style="list-style-type: none"> GO to Pinpoint Test J |
| A single climate controlled seat does not operate correctly — exhibits poor airflow or performance | <ul style="list-style-type: none"> Excessive sunload or extreme cabin temperatures Incorrectly installed backrest or cushion blower motor Airflow blockage Disconnected air duct | <ul style="list-style-type: none"> CARRY OUT the <u>SCME</u> self-test and retrieve any Diagnostic Trouble Codes (DTCs). <ul style="list-style-type: none"> If any Diagnostic Trouble Codes (DTCs) are present, REFER to the <u>SCME DTC</u> Chart. If no Diagnostic Trouble Codes (DTCs) are present, CHECK the affected seat cushion or backrest for correct installation of the climate controlled seat components (backrest or cushion blower motor, air duct and foam pad) and CHECK for airflow restrictions (backrest or cushion blower motor inlets and outlets, filters and ducts) and REPAIR as needed. RETEST the system for normal operation. |

Pinpoint Test(s)

The Power Seat is Inoperative or Does Not Operate Correctly — Passenger

Refer to Wiring Diagrams Cell [120](#) for schematic and connector information.

Normal Operation and Fault Conditions

REFER to: [Front Seats - System Operation and Component Description](#) (501-10A Front Seats, Description and Operation).

Possible Causes

- Fuse
- Wiring, terminals or connectors
- Seat control switch

- Horizontal motor
- Seat track

Visual Inspection and Diagnostic Pre-checks

- Verify BJB fuse 13 (30A) is OK.

PINPOINT TEST A : THE POWER SEAT IS INOPERATIVE OR DOES NOT OPERATE CORRECTLY — PASSENGER

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

A1 CHECK THE SEAT OPERATION

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Attempt to operate the seat in all directions.


Is the seat inoperative in all directions?

| | |
|-----|--|
| Yes | GO to A2 |
| No | If only the horizontal motor is inoperative, GO to A4 If only the front height motor is inoperative, GO to A6 If only the rear height motor is inoperative, GO to A8 |

A2 CHECK FOR VOLTAGE TO THE SEAT CONTROL SWITCH

- Disconnect: Passenger Seat Control Switch [C3190](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|---|---------------|
| C3190-8 |  | Ground |

Is the voltage greater than 11 volts?

| | |
|-----|---|
| Yes | GO to A3 |
| No | VERIFY BJB fuse 13 (30A) is OK. If OK, REPAIR the circuit. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short. GO to A10 |

A3 CHECK THE SEAT CONTROL SWITCH GROUND CIRCUIT

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3190-10 | Ω | Ground |


Is the resistance less than 3 ohms?

| | |
|-----|---|
| Yes | INSTALL a new passenger seat control switch. REFER to: Front Seat Control Switch (501-10A Front Seats, Removal and Installation). GO to A10 |
| No | REPAIR the circuit. GO to A10 |

A4 CHECK FOR VOLTAGE TO THE SEAT HORIZONTAL MOTOR

- Disconnect: Passenger Seat Horizontal Motor [C332](#).
- **NOTE:** The voltage being measured changes polarity depending upon which direction the seat control switch is activated.
While pushing the horizontal switch forward and rearward, measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|---|------------------------|
| C332-1 |  | C332-3 |

Is the voltage greater than 11 volts when the seat control switch is operated in both directions?

| | |
|-----|---|
| Yes | INSTALL a new horizontal motor. REFER to: Front Seat Track Motor (501-10A Front Seats, Removal and Installation). GO to A10 |
|-----|---|

| | |
|----|--------------------------|
| No | GO to A5 |
|----|--------------------------|

A5 CHECK THE SEAT HORIZONTAL MOTOR CIRCUIT FOR AN OPEN

- Disconnect: Passenger Seat Control Switch [C3190](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|----------------------|------------------------|
| C3190-1 | Ω | C332-3 |
| C3190-2 | Ω | C332-1 |


Are the resistances less than 3 ohms?

| | |
|-----|---|
| Yes | INSTALL a new passenger seat control switch. REFER to: Front Seat Control Switch (501-10A Front Seats, Removal and Installation). GO to A10 |
| No | REPAIR the circuit in question. GO to A10 |

A6 CHECK FOR VOLTAGE TO THE SEAT FRONT HEIGHT MOTOR

- Disconnect: Passenger Seat Front Height Motor [C3074](#).
 - **NOTE:** *The voltage being measured changes polarity depending upon which direction the seat control switch is activated.*
- While pushing the front height switch upward and downward, measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|---|-------------------------|
| C3074-1 |  | C3074-3 |

Is the voltage greater than 11 volts when the seat control switch is operated in both directions?

| | |
|-----|---|
| Yes | INSTALL a new passenger seat track. REFER to: Front Seat Track (501-10A Front Seats, Removal and Installation). GO to A10 |
| No | GO to A7 |

A7 CHECK THE SEAT FRONT HEIGHT MOTOR CIRCUIT FOR AN OPEN

- Disconnect: Passenger Seat Control Switch [C3190](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|----------------------|-------------------------|
| C3190-6 | Ω | C3074-3 |
| C3190-5 | Ω | C3074-1 |


Are the resistances less than 3 ohms?

| | |
|-----|---|
| Yes | INSTALL a new passenger seat control switch. REFER to: Front Seat Control Switch (501-10A Front Seats, Removal and Installation). GO to A10 |
| No | REPAIR the circuit in question. GO to A10 |

A8 CHECK FOR VOLTAGE TO THE SEAT REAR HEIGHT MOTOR

- Disconnect: Passenger Seat Rear Height Motor [C3075](#).
 - **NOTE:** *The voltage being measured changes polarity depending upon which direction the seat control switch is activated.*
- While pushing the rear height switch upward and downward, measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|---|-------------------------|
| C3075-1 |  | C3075-3 |

Is the voltage greater than 11 volts when the seat control switch is operated in both directions?

| | |
|------------|---|
| Yes | INSTALL a new passenger seat track. REFER to: Front Seat Track (501-10A Front Seats, Removal and Installation). GO to A10 |
| No | GO to A9 |

A9 CHECK THE SEAT REAR HEIGHT MOTOR CIRCUIT FOR AN OPEN

- Disconnect: Passenger Seat Control Switch [C3190](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|----------------------|-------------------------|
| C3190-9 | Ω | C3075-3 |
| C3190-7 | Ω | C3075-1 |

Are the resistances less than 3 ohms?

| | |
|------------|---|
| Yes | INSTALL a new passenger seat control switch. REFER to: Front Seat Control Switch (501-10A Front Seats, Removal and Installation). GO to A10 |
| No | REPAIR the circuit in question. GO to A10 |

A10 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the **SRS** prove out successfully?

| | |
|------------|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

The Power Lumbar is Inoperative — Driver

Refer to Wiring Diagrams Cell [120](#) for schematic and connector information.

Normal Operation and Fault Conditions

REFER to: [Front Seats - System Operation and Component Description](#) (501-10A Front Seats, Description and Operation).

Possible Causes

- Wiring, terminals or connectors
- Seat control switch
- Front seat power lumbar assembly

PINPOINT TEST B : THE POWER LUMBAR IS INOPERATIVE — DRIVER


WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

B1 CHECK FOR VOLTAGE TO THE SEAT LUMBAR MOTOR

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Driver Seat Lumbar Motor [C3215](#).
- **NOTE:** The voltage being measured changes polarity depending upon which direction the seat control switch is activated.

While pushing the lumbar switch in both directions, measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|---|-------------------------|
| C3215-A |  | C3215-B |

Is the voltage greater than 11 volts when the seat control switch is operated in both directions?

| | |
|------------|---|
| Yes | INSTALL a new driver seat power lumbar assembly. REFER to: Front Seat Power Lumbar Assembly (501-10A Front Seats, Removal and Installation). GO to B3 |
| No | GO to B2 |

B2 CHECK THE SEAT LUMBAR MOTOR CIRCUITS FOR AN OPEN

- Disconnect: Driver Seat Control Switch [C352](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|-------------------------|
| C352-4 | Ω | C3215-B |
| C352-3 | Ω | C3215-A |

Are the resistances less than 3 ohms?

| | |
|------------|---|
| Yes | INSTALL a new driver seat control switch. REFER to: Front Seat Control Switch (501-10A Front Seats, Removal and Installation). GO to B3 |
| No | REPAIR the circuit in question. GO to B3 |

B3 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the **SRS** prove out successfully?

| | |
|------------|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

The Memory Seat Does Not Operate Horizontally/Vertically Using the Seat Control Switch

Refer to Wiring Diagrams Cell [123](#) for schematic and connector information.

Normal Operation and Fault Conditions

REFER to: [Front Seats - System Operation and Component Description](#) (501-10A Front Seats, Description and Operation).

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|--|--|
| B1663 | Seat Driver Front Up/Down Motor Stalled | During self-test, the DSM attempts to operate the appropriate seat track motor and uses the motor's position sensor to monitor movement. If no motor movement is sensed, the DTC is set. The DSM will retry motor operation on the next activation of the seat control switch. If no movement continues to be monitored after 250 milliseconds, the DSM disables the output. |
| B1664 | Seat Driver Rear Up/Down Motor Stalled | During self-test, the DSM attempts to operate the appropriate seat track motor and uses the motor's position sensor to monitor movement. If no motor movement is sensed, the DTC is set. The DSM will retry motor operation on the next activation of the seat control switch. If no movement continues to be monitored after 250 milliseconds, the DSM disables the output. |
| B1665 | Seat Driver Forward/Backward Motor Stalled | During self-test, the DSM attempts to operate the appropriate seat track motor and uses the motor's position sensor to monitor movement. If no motor movement is sensed, the DTC is set. The DSM will retry motor operation on the next activation of the seat control switch. If no movement continues to be monitored after 250 milliseconds, the DSM disables the output. |
| B1711 | Seat Driver Front Up Switch Circuit Short to Battery | If voltage is sensed on the switch input circuit during the DSM self-test, the DTC is set. If voltage is sensed on the input circuit for greater than 2 minutes, the DTC is set as continuous. With the DTC set, any input signal on the circuit is ignored. |
| B1715 | Seat Driver Front Down Switch Circuit Short to Battery | If voltage is sensed on the switch input circuit during the DSM self-test, the DTC is set. If voltage is sensed on the input circuit for greater than 2 minutes, the DTC is set as continuous. With the DTC set, any input signal on the circuit is ignored. |

| DTC | Description | Fault Trigger Conditions |
|-------|---|--|
| B1719 | Seat Driver Forward Switch Circuit Short to Battery | If voltage is sensed on the switch input circuit during the <u>DSM</u> self-test, the <u>DTC</u> is set. If voltage is sensed on the input circuit for greater than 2 minutes, the <u>DTC</u> is set as continuous. With the <u>DTC</u> set, any input signal on the circuit is ignored. |
| B1723 | Seat Driver Rearward Switch Circuit Short to Battery | If voltage is sensed on the switch input circuit during the <u>DSM</u> self-test, the <u>DTC</u> is set. If voltage is sensed on the input circuit for greater than 2 minutes, the <u>DTC</u> is set as continuous. With the <u>DTC</u> set, any input signal on the circuit is ignored. |
| B1727 | Seat Driver Rear Up Switch Circuit Short to Battery | If voltage is sensed on the switch input circuit during the <u>DSM</u> self-test, the <u>DTC</u> is set. If voltage is sensed on the input circuit for greater than 2 minutes, the <u>DTC</u> is set as continuous. With the <u>DTC</u> set, any input signal on the circuit is ignored. |
| B1731 | Seat Driver Rear Down Switch Circuit Short to Battery | If voltage is sensed on the switch input circuit during the <u>DSM</u> self-test, the <u>DTC</u> is set. If voltage is sensed on the input circuit for greater than 2 minutes, the <u>DTC</u> is set as continuous. With the <u>DTC</u> set, any input signal on the circuit is ignored. |

Possible Causes

- Fuse
- Wiring, terminals or connectors
- Seat control switch
- Horizontal motor
- Seat track
- DSM

Visual Inspection and Diagnostic Pre-checks

- Verify BCM fuse 2 (7.5A) is OK.
- Verify BJB fuse 12 (30A) is OK.

PINPOINT TEST C : THE MEMORY SEAT DOES NOT OPERATE HORIZONTALLY/VERTICALLY USING THE SEAT CONTROL SWITCH

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

C1 RETRIEVE THE DSM (DRIVER FRONT SEAT MODULE) DIAGNOSTIC TROUBLE CODES (DTCS)

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Ignition ON.
- Activate the seat control switch in all directions.
- Using a diagnostic scan tool, perform DSM self-test. If the diagnostic scan tool does not communicate with the DSM, REFER to: [Communications Network](#) (418-00 Module Communications Network, Diagnosis and Testing).

Are any DSM Diagnostic Trouble Codes (DTCs) present?

| | |
|------------|--|
| Yes | If Diagnostic Trouble Codes (DTCs) B1663, B1664, and B1665 are all retrieved, GO to C10 For <u>DTC</u> B1711, B1715, B1719, B1723, B1727 or B1731, GO to C3 For <u>DTC</u> B1663, GO to C18 For <u>DTC</u> B1664, GO to C21 For <u>DTC</u> B1665, GO to C24 For all other Diagnostic Trouble Codes (DTCs), REFER to the <u>DSM DTC</u> Chart. GO to C28 |
| No | GO to C2 |

C2 CHECK THE DSM (DRIVER FRONT SEAT MODULE) SEAT CONTROL SWITCH PARAMETER IDENTIFICATIONS (PIDS)

- While operating the seat control switch in all positions, monitor the following DSM seat control switch Parameter Identifications (PIDs) using a diagnostic scan tool:
 - Driver Power Seat Front Up/Down Switch (SFNT_SW)
 - Driver Power Seat Forward/Backward Switch (SFWD_SW)
 - Driver Power Seat Rear Up/Down Switch (SREARSW)

Do the PID states agree with the switch positions?

| | |
|------------|--|
| Yes | GO to C9 |
| No | VERIFY <u>BJB</u> fuse 12 (30A) is OK. If OK, GO to C3 If not OK or fails while operating the seat control switch, DISCONNECT the seat control switch C3387 and GO to C7 |

C3 CHECK THE SEAT CONTROL SWITCH

- Ignition OFF.
- Remove the driver seat control switch.
REFER to: [Front Seat Control Switch](#) (501-10A Front Seats, Removal and Installation).
- Carry out the seat control switch component test.
Refer to Wiring Diagrams Cell [149](#) for schematic and connector information.


Is the seat control switch OK?

| | |
|-----|--|
| Yes | GO to C4 |
| No | INSTALL a new driver seat control switch. REFER to: Front Seat Control Switch (501-10A Front Seats, Removal and Installation). GO to C28 |

C4 CHECK FOR VOLTAGE TO THE SEAT CONTROL SWITCH

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|---|---------------|
| C352-9 |  | Ground |

Is the voltage greater than 11 volts?

| | |
|-----|---|
| Yes | GO to C5 |
| No | REPAIR the circuit. GO to C28 |

C5 CHECK THE SEAT CONTROL SWITCH GROUND CIRCUIT FOR AN OPEN

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|---------------|
| C352-7 | Ω | Ground |







Is the resistance less than 3 ohms?

| | |
|-----|---|
| Yes | GO to C6 |
| No | REPAIR the circuit. GO to C28 |

C6 CHECK THE CIRCUITS BETWEEN THE SEAT CONTROL SWITCH AND DSM (DRIVER FRONT SEAT MODULE) FOR A SHORT TO VOLTAGE

- Disconnect: [DSM C341B](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|---|---------------|
| C352-8 |  | Ground |
| C352-1 |  | Ground |
| C352-5 |  | Ground |
| C352-2 |  | Ground |
| C352-6 |  | Ground |
| C352-10 |  | Ground |

Is any voltage present?

| | |
|-----|---|
| Yes | REPAIR the circuit in question. GO to C28 |
| No | GO to C7 |

C7 CHECK THE CIRCUITS BETWEEN THE SEAT CONTROL SWITCH AND DSM (DRIVER FRONT SEAT MODULE) FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|---------------|
| C352-8 | Ω | Ground |
| C352-1 | Ω | Ground |
| C352-5 | Ω | Ground |
| C352-2 | Ω | Ground |

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|----------------------|---------------|
| C352-6 | Ω | Ground |
| C352-10 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to C8 |
| No | REPAIR the circuit in question. GO to C28 |

C8 CHECK THE CIRCUITS BETWEEN THE SEAT CONTROL SWITCH AND DSM (DRIVER FRONT SEAT MODULE) FOR AN OPEN

• Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|----------------------|--------------------------|
| C352-8 | Ω | C341B-17 |
| C352-1 | Ω | C341B-18 |
| C352-5 | Ω | C341B-16 |
| C352-2 | Ω | C341B-6 |
| C352-6 | Ω | C341B-15 |
| C352-10 | Ω | C341B-5 |

Are the resistances less than 3 ohms?

| | |
|-----|---|
| Yes | GO to C27 |
| No | REPAIR the circuit in question. GO to C28 |

C9 CHECK THE SEAT TRACK OPERATION USING DSM (DRIVER FRONT SEAT MODULE) ACTIVE COMMANDS AND PARAMETER IDENTIFICATIONS (PIDS)

• Toggle the following DSM active commands ON and OFF using a diagnostic scan tool while monitoring the seat movement:

- Front Motor Up (FRONT_UP)
- Front Motor Down (FRONT_DWN)
- Rear Motor Up (REAR_UP)
- Rear motor down (REAR_DWN)
- Horizontal Motor Forward (HORZ_FWD)
- Horizontal Motor Backward (HORZ_BWD)


Does the driver seat operate correctly?

| | |
|-----|--|
| Yes | The condition may be intermittent. CHECK for causes of an intermittent concern, particularly the pins and terminals of electrical connectors that were disconnected. Do not install any new components at this time. Components should only be installed when directed to do so in the pinpoint test. REPAIR any intermittent wiring, terminal or connector concerns found. GO to C28 |
| No | If no seat movement, GO to C10 If no front vertical seat movement, GO to C18 If no rear vertical seat movement, GO to C21 If no horizontal seat movement, GO to C24 |

C10 CHECK FOR VOLTAGE TO THE DSM (DRIVER FRONT SEAT MODULE)


- Ignition OFF.
- Disconnect: DSM [C341A](#) and [C341B](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|---|---------------|
| C341A-1 |  | Ground |

• Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|---|---------------|
| C341B-1 |  | Ground |

Are the voltages greater than 11 volts?

| | |
|------------|--|
| Yes | GO to C11 |
| No | VERIFY BJB fuse 12 (30A) and BCM fuse 2 (7.5A) are OK. If OK, REPAIR the circuit. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short. GO to C28 |

C11 CHECK THE DSM (DRIVER FRONT SEAT MODULE) GROUND CIRCUITS FOR AN OPEN

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|----------------------|---------------|
| C341A-2 | Ω | Ground |

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C341B-24 | Ω | Ground |

Are the resistances less than 3 ohms?

| | |
|------------|---|
| Yes | GO to C12 |
| No | REPAIR the circuit in question. GO to C28 |

C12 CHECK THE FRONT HEIGHT MOTOR CIRCUITS FOR A SHORT TO GROUND

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C341B-23 | Ω | Ground |
| C341B-11 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|------------|---------------------------|
| Yes | GO to C14 |
| No | GO to C13 |

C13 CHECK THE FRONT HEIGHT MOTOR CIRCUITS FOR A SHORT TO GROUND WITH THE MOTOR DISCONNECTED

- Disconnect: Driver Seat Front Height Motor [C382](#).

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C341B-23 | Ω | Ground |
| C341B-11 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|------------|--|
| Yes | INSTALL a new driver seat track. REFER to: Front Seat Track (501-10A Front Seats, Removal and Installation). GO to C28 |
| No | REPAIR the circuit in question. GO to C28 |

C14 CHECK THE REAR HEIGHT MOTOR CIRCUITS FOR A SHORT TO GROUND

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C341B-22 | Ω | Ground |
| C341B-10 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|-----|---------------------------|
| Yes | GO to C16 |
| No | GO to C15 |

C15 CHECK THE REAR HEIGHT MOTOR CIRCUITS FOR A SHORT TO GROUND WITH THE MOTOR DISCONNECTED

- Disconnect: Driver Seat Rear Height Motor [C363](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C341B-22 | Ω | Ground |
| C341B-10 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|-----|--|
| Yes | INSTALL a new driver seat track. REFER to: Front Seat Track (501-10A Front Seats, Removal and Installation). GO to C28 |
| No | REPAIR the circuit in question. GO to C28 |

C16 CHECK THE HORIZONTAL MOTOR CIRCUITS FOR A SHORT TO GROUND

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C341B-9 | Ω | Ground |
| C341B-12 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|-----|---------------------------|
| Yes | GO to C27 |
| No | GO to C17 |

C17 CHECK THE HORIZONTAL MOTOR CIRCUITS FOR A SHORT TO GROUND WITH THE MOTOR DISCONNECTED

- Disconnect: Driver Seat Horizontal Motor [C362](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C341B-9 | Ω | Ground |
| C341B-12 | Ω | Ground |

Are the resistances greater than 10,000 ohms?


| | |
|-----|---|
| Yes | INSTALL a new horizontal motor. REFER to: Front Seat Track Motor (501-10A Front Seats, Removal and Installation). GO to C28 |
| No | REPAIR the circuit in question. GO to C28 |

C18 CHECK THE FRONT HEIGHT MOTOR FOR CORRECT OPERATION USING ACTIVE COMMANDS

- Ignition OFF.
- Disconnect: Driver Seat Front Height Motor [C382](#).
- Ignition ON.
- Using a diagnostic scan tool, view the following [DSM](#) active command Parameter Identifications (PIDs):
 - Front Motor Up (FRONT_UP)
 - Front Motor Down (FRONT_DWN)
- **NOTE:** *During the following step, the voltage being measured changes polarity dependent upon which direction the seat control is activated.*

Using a diagnostic scan tool, toggle the active commands FRONT_UP and FRONT_DOWN on and off and measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|---|------------------------|
| C382-1 |  | C382-3 |



Is the voltage greater than 11 volts when commanded ON in both directions and 0 volt when commanded OFF?

| | |
|-----|--|
| Yes | INSTALL a new driver seat track. REFER to: Front Seat Track (501-10A Front Seats, Removal and Installation). GO to C28 |
| No | GO to C19 |

C19 CHECK THE FRONT HEIGHT MOTOR CIRCUITS FOR A SHORT TO VOLTAGE

- Ignition OFF.
- Disconnect: [DSM C341B](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C341B-23 |  | Ground |
| C341B-11 |  | Ground |

Is any voltage present?

| | |
|-----|---|
| Yes | REPAIR the circuit in question. GO to C28 |
| No | GO to C20 |

C20 CHECK THE FRONT HEIGHT MOTOR CIRCUITS FOR AN OPEN

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|------------------------|
| C341B-23 | Ω | C382-3 |
| C341B-11 | Ω | C382-1 |


Are the resistances less than 3 ohms?

| | |
|-----|---|
| Yes | GO to C27 |
| No | REPAIR the circuit in question. GO to C28 |

C21 CHECK THE REAR HEIGHT MOTOR FOR CORRECT OPERATION USING ACTIVE COMMANDS

- Ignition OFF.
- Disconnect: Driver Seat Rear Height Motor [C363](#).
- Ignition ON.
- Using a diagnostic scan tool, view the following [DSM](#) active command Parameter Identifications (PIDs):
 - Rear Motor Up (REAR_UP)
 - Rear motor down (REAR_DWN)
- **NOTE:** *During the following step, the voltage being measured changes polarity dependent upon which direction the seat control is activated.*
Using a diagnostic scan tool, toggle the active commands REAR_UP and REAR_DOWN on and off and measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|---|------------------------|
| C363-1 |  | C363-3 |

Is the voltage greater than 11 volts when commanded ON in both directions and 0 volt when commanded OFF?

| | |
|-----|--|
| Yes | INSTALL a new driver seat track. REFER to: Front Seat Track (501-10A Front Seats, Removal and Installation). GO to C28 |
| No | GO to C22 |

C22 CHECK THE REAR HEIGHT MOTOR CIRCUITS FOR A SHORT TO VOLTAGE

- Ignition OFF.
- Disconnect: [DSM C341B](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C341B-22 | | Ground |
| C341B-10 | | Ground |

Is any voltage present?

| | |
|-----|---|
| Yes | REPAIR the circuit in question. GO to C28 |
| No | GO to C23 |

C23 CHECK THE REAR HEIGHT MOTOR CIRCUITS FOR AN OPEN

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|------------------------|
| C341B-22 | Ω | C363-3 |
| C341B-10 | Ω | C363-1 |

Are the resistances less than 3 ohms?

| | |
|-----|---|
| Yes | GO to C27 |
| No | REPAIR the circuit in question. GO to C28 |

C24 CHECK THE HORIZONTAL MOTOR FOR CORRECT OPERATION USING ACTIVE COMMANDS

- Ignition OFF.
 - Disconnect: Driver Seat Horizontal Motor [C362](#).
 - Ignition ON.
 - Using a diagnostic scan tool, view the following [DSM](#) active command Parameter Identifications (PIDs):
 - Horizontal Motor Forward (HORZ_FWD)
 - Horizontal Motor Backward (HORZ_BWD)
 - **NOTE:** *During the following step, the voltage being measured changes polarity dependent upon which direction the seat control is activated.*
- Using a diagnostic scan tool, toggle the active commands HORZ_FWD and HORZ_BWD on and off and measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|------------------------|
| C362-1 | | C362-3 |

Is the voltage greater than 11 volts when commanded ON in both directions and 0 volt when commanded OFF?

| | |
|-----|---|
| Yes | INSTALL a new horizontal motor. REFER to: Front Seat Track Motor (501-10A Front Seats, Removal and Installation). GO to C28 |
| No | GO to C25 |

C25 CHECK THE HORIZONTAL MOTOR CIRCUITS FOR A SHORT TO VOLTAGE

- Ignition OFF.
- Disconnect: [DSM C341B](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C341B-9 | | Ground |
| C341B-12 | | Ground |

Is any voltage present?

| | |
|------------|---|
| Yes | REPAIR the circuit in question. GO to C28 |
| No | GO to C26 |

C26 CHECK THE HORIZONTAL MOTOR CIRCUITS FOR AN OPEN

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|------------------------|
| C341B-9 | Ω | C362-3 |
| C341B-12 | Ω | C362-1 |

Are the resistances less than 3 ohms?

| | |
|------------|---|
| Yes | GO to C27 |
| No | REPAIR the circuit in question. GO to C28 |

C27 CHECK THE DSM (DRIVER FRONT SEAT MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the DSM connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the DSM connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Driver Side Airbag In-line [C345](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|------------|--|
| Yes | CHECK <u>OASIS</u> for any applicable Technical Service Bulletins (TSBs). If a <u>TSB</u> exists for this concern, DISCONTINUE this test and FOLLOW <u>TSB</u> instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>DSM</u> . REFER to: Driver Front Seat Module (DSM) (501-10A Front Seats, Removal and Installation). GO to C28 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to C28 |

C28 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|------------|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

The Memory Seat Does Not Operate Using the Memory SET Switch

Refer to Wiring Diagrams Cell [123](#) for schematic and connector information.

Normal Operation and Fault Conditions

REFER to: [Front Seats - System Operation and Component Description](#) (501-10A Front Seats, Description and Operation).

DSM DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-----|-------------|--------------------------|
|-----|-------------|--------------------------|

| DTC | Description | Fault Trigger Conditions |
|-------|---|--|
| B1663 | Seat Driver Front Up/Down Motor Stalled | During self-test, the <u>DSM</u> attempts to operate the appropriate seat track motor and uses the motor's position sensor to monitor movement. If no motor movement is sensed, the <u>DTC</u> is set. The <u>DSM</u> will retry motor operation on the next activation of the seat control switch. If no movement continues to be monitored after 250 milliseconds, the <u>DSM</u> disables the output. |
| B1664 | Seat Driver Rear Up/Down Motor Stalled | During self-test, the <u>DSM</u> attempts to operate the appropriate seat track motor and uses the motor's position sensor to monitor movement. If no motor movement is sensed, the <u>DTC</u> is set. The <u>DSM</u> will retry motor operation on the next activation of the seat control switch. If no movement continues to be monitored after 250 milliseconds, the <u>DSM</u> disables the output. |
| B1665 | Seat Driver Forward/Backward Motor Stalled | During self-test, the <u>DSM</u> attempts to operate the appropriate seat track motor and uses the motor's position sensor to monitor movement. If no motor movement is sensed, the <u>DTC</u> is set. The <u>DSM</u> will retry motor operation on the next activation of the seat control switch. If no movement continues to be monitored after 250 milliseconds, the <u>DSM</u> disables the output. |
| B1952 | Seat Rear Up/Down Position Feedback Circuit Short to Battery | If a short to voltage or an open condition is present on the affected motor's position sensor (Hall-effect) feedback circuit, the <u>DTC</u> is set. After a <u>DTC</u> is set, a memory recall is not possible but the seat control switch can operate the associated motor in one-second increments. |
| B1953 | Seat Rear Up/Down Position Feedback Circuit Short to Ground | If a short to ground condition is present on the affected motor's position sensor (Hall-effect) feedback circuit, the <u>DTC</u> is set. After a <u>DTC</u> is set, a memory recall is not possible but the seat control switch can operate the associated motor in one-second increments. |
| B1956 | Seat Front Up/Down Position Feedback Circuit Short to Battery | If a short to voltage or an open condition is present on the affected motor's position sensor (Hall-effect) feedback circuit, the <u>DTC</u> is set. After a <u>DTC</u> is set, a memory recall is not possible but the seat control switch can operate the associated motor in one-second increments. |
| B1957 | Seat Front Up/Down Position Feedback Circuit Short to Ground | If a short to ground condition is present on the affected motor's position sensor (Hall-effect) feedback circuit, the <u>DTC</u> is set. After a <u>DTC</u> is set, a memory recall is not possible but the seat control switch can operate the associated motor in one-second increments. |
| B1964 | Seat Horizontal Forward/Rearward Position Feedback Circuit Short to Battery | If a short to voltage or an open condition is present on the affected motor's position sensor (Hall-effect) feedback circuit, the <u>DTC</u> is set. After a <u>DTC</u> is set, a memory recall is not possible but the seat control switch can operate the associated motor in one-second increments. |
| B1965 | Seat Horizontal Forward/Rearward Position Feedback Circuit Short to Ground | If a short to ground condition is present on the affected motor's position sensor (Hall-effect) feedback circuit, the <u>DTC</u> is set. After a <u>DTC</u> is set, a memory recall is not possible but the seat control switch can operate the associated motor in one-second increments. |

DDM DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|----------|------------------------------------|---|
| B1C03:23 | Memory #1 Switch: Signal Stuck Low | If a short to ground is sensed on the switch input circuit during the <u>DDM</u> self-test, the <u>DTC</u> is set. If activity is sensed on the input circuit for greater than 2 minutes, the <u>DTC</u> is set as continuous. With the <u>DTC</u> set, any input signal on the circuit is ignored. |
| B1C04:23 | Memory #2 Switch: Signal Stuck Low | If a short to ground is sensed on the switch input circuit during the <u>DDM</u> self-test, the <u>DTC</u> is set. If activity is sensed on the input circuit for greater than 2 minutes, the <u>DTC</u> is set as continuous. With the <u>DTC</u> set, any input signal on the circuit is ignored. |
| B1C05:23 | Memory #3 Switch: Signal Stuck Low | If a short to ground is sensed on the switch input circuit during the <u>DDM</u> self-test, the <u>DTC</u> is set. If activity is sensed on the input circuit for greater than 2 minutes, the <u>DTC</u> is set as continuous. With the <u>DTC</u> set, any input signal on the circuit is ignored. |

Possible Causes

- Wiring, terminals or connectors
- Memory SET switch
- Missing ignition status information
- Horizontal motor
- Seat track
- DSM

PINPOINT TEST D : THE MEMORY SEAT DOES NOT OPERATE USING THE MEMORY SET SWITCH

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

D1 CHECK THE DSM (DRIVER FRONT SEAT MODULE) IGNITION SWITCH STATUS PID (PARAMETER IDENTIFICATION) STATES

- Ignition ON.
- Using a diagnostic scan tool, monitor the DSM IGN_SW PID while operating the ignition.

Do the PID states agree?

| | |
|------------|---|
| Yes | GO to <u>D2</u> |
| No | To diagnose no power in run, REFER to: Steering Wheel and Column Electrical Components (211-05 Steering Wheel and Column Electrical Components, Diagnosis and Testing). |

D2 CHECK FOR DIAGNOSTIC TROUBLE CODES (DTCS)

- Operate the memory seat in all directions through the full range of travel.
- Place the memory seat in the middle of each range of travel.
- Using a diagnostic scan tool, perform self-test on the **DSM** and **DDM**. If the diagnostic scan tool does not communicate to the **DSM** and/or **DDM**, REFER to: [Communications Network](#) (418-00 Module Communications Network, Diagnosis and Testing).

Are any Diagnostic Trouble Codes (DTCs) present?

| | |
|------------|---|
| Yes | For DTC B1C03:23, B1C04:23 or B1C05:23, GO to D4 If Diagnostic Trouble Codes (DTCs) B1952, B1956 and B1964 are all retrieved, GO to D9 If Diagnostic Trouble Codes (DTCs) B1953, B1957 and B1965 are all retrieved, GO to D9 For DTC B1663 or B1956, GO to D10 For DTC B1957, GO to D11 For DTC B1664 or B1952, GO to D13 For DTC B1953, GO to D14 For DTC B1665 or B1964, GO to D16 For DTC B1965, GO to D17 For all other Diagnostic Trouble Codes (DTCs), REFER to the DSM or DDM DTC Chart(s) . |
| No | GO to D3 |

D3 MONITOR DSM (DRIVER FRONT SEAT MODULE) PARAMETER IDENTIFICATIONS (PIDS) AND CHECK FOR CORRECT MEMORY SET SWITCH INPUTS

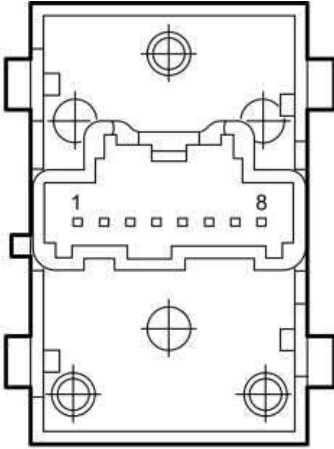
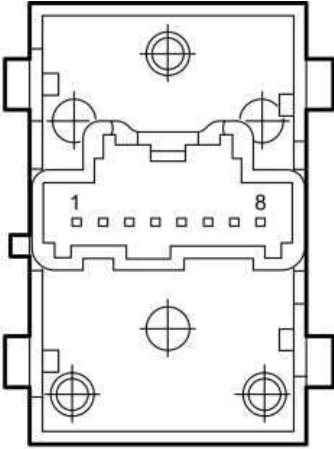
- While activating the memory recall 1, 2 and 3 buttons, monitor the following **DSM** memory recall switch status Parameter Identifications (PIDs) using a diagnostic scan tool:
 - Memory 1 recall switch status (MEM_1).
 - Memory 2 recall switch status (MEM_2).
 - Memory 3 recall switch status (MEM_3).

Do the **PID values agree with the switch button positions?**

| | |
|------------|--------------------------|
| Yes | GO to D9 |
| No | GO to D4 |

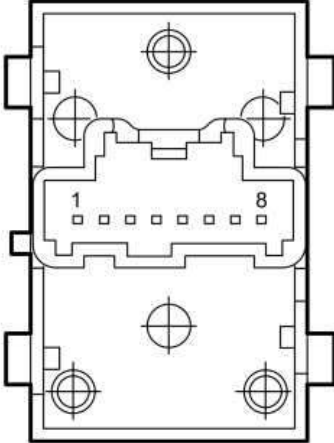
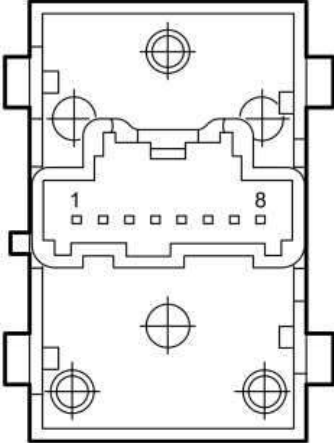
D4 CHECK THE MEMORY SET SWITCH

- Ignition OFF.
- Disconnect: Driver Door Lock Control Switch [C541](#).
- While pressing and releasing the indicated memory recall button 1, measure the **component side resistance** of the driver door lock control switch using the following table:

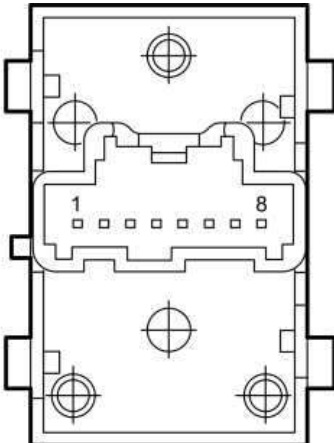
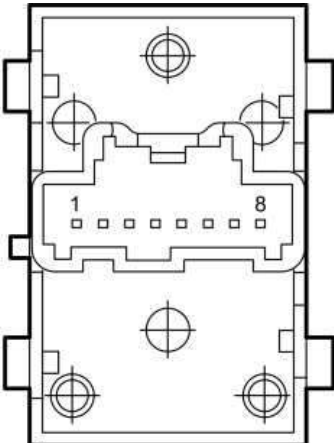
| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>A0074536 C541, pin 5, Component Side</p> | Ω |  <p>A0074536 C541, pin 3, Component Side</p> |

- While pressing and releasing the indicated memory recall button 2, measure the **component side resistance** of the driver door lock control switch using the following table:

| Positive Lead | Measurement / Action | Negative Lead |
|---------------|----------------------|---------------|
| | | |

| Positive Lead | Measurement / Action | Negative Lead |
|---|----------------------|---|
|  <p>A0074536 C541, pin 6, Component Side</p> | Ω |  <p>A0074536 C541, pin 3, Component Side</p> |

- While pressing and releasing the indicated memory recall button 3, measure the **component side resistance** of the driver door lock control switch using the following table:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>A0074536 C541, pin 7, Component Side</p> | Ω |  <p>A0074536 C541, pin 3, Component Side</p> |

Are the resistances less than 20 ohms with the switch buttons pressed and greater than 10,000 ohms with the switch buttons released?

| | |
|------------|---|
| Yes | GO to D5 |
| No | INSTALL a new door lock control switch. REFER to: Door Lock Control Switch (501-14 Handles, Locks, Latches and Entry Systems, Removal and Installation). |

D5 CHECK THE MEMORY SET SWITCH GROUND CIRCUIT FOR AN OPEN

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|---------------|
| C541-3 | Ω | Ground |

Is the resistance less than 3 ohms?

| | |
|------------|--------------------------|
| Yes | GO to D6 |
| No | REPAIR the circuit. |

D6 CHECK THE MEMORY SET CIRCUITS FOR A SHORT TO VOLTAGE

- Disconnect: [DDM C501B](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|---------------|
| C541-5 | | Ground |
| C541-6 | | Ground |
| C541-7 | | Ground |

Is any voltage present?

| | |
|-----|---------------------------------|
| Yes | REPAIR the circuit in question. |
| No | GO to D7 |

D7 CHECK THE MEMORY SET SWITCH CIRCUITS FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|---------------|
| C541-5 | Ω | Ground |
| C541-6 | Ω | Ground |
| C541-7 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|-----|---------------------------------|
| Yes | GO to D8 |
| No | REPAIR the circuit in question. |

D8 CHECK THE MEMORY SET SWITCH CIRCUITS FOR AN OPEN

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|-------------------------|
| C541-5 | Ω | C501B-1 |
| C541-6 | Ω | C501B-3 |
| C541-7 | Ω | C501B-2 |

Are the resistances less than 3 ohms?

| | |
|-----|---------------------------------|
| Yes | GO to D20 |
| No | REPAIR the circuit in question. |

D9 CHECK THE DSM (DRIVER FRONT SEAT MODULE) SENSOR PARAMETER IDENTIFICATIONS (PIDS)

- While operating the seat control switch in all positions, monitor the following [DSM](#) seat control switch Parameter Identifications (PIDs) using a diagnostic scan tool:
 - Driver Power Seat Front Up/Down Switch (SFNT_MT)
 - Driver Power Seat Forward/Backward Switch (SFWD_MT)
 - Driver Power Seat Rear Up/Down Switch (SREARMT)

Does each [PID](#) indicate the sensor is operational throughout each motor's full range of travel?

| | |
|-----|--|
| Yes | GO to D19 |
| No | If the PID indicates driver seat front vertical position sensor is not present, GO to D10 If the PID indicates driver seat rear vertical position sensor is not present, GO to D13 If the PID indicates driver seat horizontal position sensor is not present, GO to D16 |

D10 CHECK THE FRONT HEIGHT SENSOR CIRCUITS FOR A SHORT TO VOLTAGE

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: DSM [C341B](#).
- Disconnect: Driver Seat Front Height Motor [C382](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|---------------|
| C382-2 | | Ground |
| C382-4 | | Ground |

Is any voltage present?

| | |
|-----|---|
| Yes | REPAIR the circuit in question. GO to D21 |
| No | GO to D11 |

D11 CHECK THE FRONT HEIGHT SENSOR CIRCUITS FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|---------------|
| C382-2 | Ω | Ground |
| C382-4 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to D12 |
| No | REPAIR the circuit in question. GO to D21 |

D12 CHECK THE FRONT HEIGHT SENSOR CIRCUITS FOR AN OPEN

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|-------------------------|
| C382-2 | Ω | C341B-8 |
| C382-4 | Ω | C341B-4 |

Are the resistances less than 3 ohms?

| | |
|-----|--|
| Yes | INSTALL a new driver seat track. REFER to: Front Seat Track (501-10A Front Seats, Removal and Installation). GO to D21 |
| No | REPAIR the circuit in question. GO to D21 |

D13 CHECK THE REAR HEIGHT SENSOR CIRCUITS FOR A SHORT TO VOLTAGE

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: DSM [C341B](#).
- Disconnect: Driver Seat Rear Height Motor [C363](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|---------------|
| C363-2 | | Ground |
| C363-4 | | Ground |

Is any voltage present on any circuits?

| | |
|-----|---|
| Yes | REPAIR the circuit in question. GO to D21 |
| No | GO to D14 |

D14 CHECK THE REAR HEIGHT SENSOR CIRCUITS FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|---------------|
| C363-2 | Ω | Ground |
| C363-4 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to D15 |
| No | REPAIR the circuit in question. GO to D21 |

D15 CHECK THE REAR HEIGHT SENSOR CIRCUITS FOR AN OPEN

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|-------------------------|
| C363-2 | Ω | C341B-3 |
| C363-4 | Ω | C341B-8 |



Are the resistances less than 3 ohms?

| | |
|-----|--|
| Yes | INSTALL a new driver seat track. REFER to: Front Seat Track (501-10A Front Seats, Removal and Installation). GO to D21 |
| No | REPAIR the circuit in question. GO to D21 |

D16 CHECK THE HORIZONTAL SENSOR CIRCUITS FOR A SHORT TO VOLTAGE

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: DSM [C341B](#).
- Disconnect: Driver Seat Horizontal Motor [C362](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|---|---------------|
| C362-2 |  | Ground |
| C362-4 |  | Ground |

Is any voltage present on any circuits?

| | |
|-----|---|
| Yes | REPAIR the circuit in question. GO to D21 |
| No | GO to D17 |

D17 CHECK THE HORIZONTAL SENSOR CIRCUITS FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|---------------|
| C362-2 | Ω | Ground |
| C362-4 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|------------|---|
| Yes | GO to D18 |
| No | REPAIR the circuit in question. GO to D21 |

D18 CHECK THE HORIZONTAL SENSOR CIRCUITS FOR AN OPEN

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|--------------------------|
| C362-2 | Ω | C341B-8 |
| C362-4 | Ω | C341B-14 |

Are the resistances less than 3 ohms?

| | |
|------------|---|
| Yes | INSTALL a new horizontal motor. REFER to: Front Seat Track Motor (501-10A Front Seats, Removal and Installation). GO to D21 |
| No | REPAIR the circuit in question. GO to D21 |

D19 CHECK THE DSM (DRIVER FRONT SEAT MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the DSM connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the DSM connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Driver Side Airbag In-line [C345](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|------------|---|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>DSM</u> . REFER to: Driver Front Seat Module (DSM) (501-10A Front Seats, Removal and Installation). GO to D21 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to D21 |

D20 CHECK THE DDM (DRIVER DOOR MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the DDM connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the DDM connectors. Make sure they seat and latch correctly.
- Connect: Driver Door Lock Control Switch [C541](#).
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|------------|--|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>DDM</u> . REFER to: Driver Door Module (DDM) (419-10 Multifunction Electronic Modules, Removal and Installation). |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. |

D21 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the **SRS** prove out successfully?

| | |
|-----|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

Easy Entry/Easy Exit is Inoperative/Does Not Operate Correctly

Normal Operation and Fault Conditions

REFER to: [Front Seats - System Operation and Component Description](#) (501-10A Front Seats, Description and Operation).

Possible Causes

- Easy entry/exit feature is not enabled
- Missing ignition status information - communication bus message
- [DSM](#)

PINPOINT TEST E : EASY ENTRY/EASY EXIT IS INOPERATIVE/DOES NOT OPERATE CORRECTLY

E1 CHECK THE DRIVER POWER SEAT OPERATION

- Ignition ON.
- Check the message center to verify the easy entry/exit feature is turned on.
- Using the seat control switch, verify the driver power seat operates fully forward and backward.
- Using a diagnostic scan tool, perform the [DSM](#) self-test.

Are any Diagnostic Trouble Codes (DTCs) received?

| | |
|-----|--|
| Yes | REFER to the DSM DTC Chart . |
| No | If disabled, ENABLE the easy entry/exit feature through the message center. REFER to the Owner's Literature. TEST the system for normal operation. If OK, INSTRUCT the customer on correct system operation. Otherwise, GO to E2 |

E2 CHECK THE DSM (DRIVER FRONT SEAT MODULE) IGNITION SWITCH STATUS PID (PARAMETER IDENTIFICATION) STATES

- Ignition ON.
- Using a diagnostic scan tool, monitor the [DSM IGN_SW PID](#) while operating the ignition.

Do the PID states agree with ignition mode?

| | |
|-----|---|
| Yes | INSTALL a new DSM . REFER to: Driver Front Seat Module (DSM) (501-10A Front Seats, Removal and Installation). |
| No | DIAGNOSE the ignition status concern. REFER to: Steering Wheel and Column Electrical Components (211-05 Steering Wheel and Column Electrical Components, Diagnosis and Testing). |

The Power Seat is Inoperative or Does Not Operate Correctly — Driver, Without Memory

Refer to Wiring Diagrams Cell [120](#) for schematic and connector information.

Normal Operation and Fault Conditions

REFER to: [Front Seats - System Operation and Component Description](#) (501-10A Front Seats, Description and Operation).

Possible Causes

- Fuse
- Wiring, terminals or connectors
- Seat control switch
- Horizontal motor
- Seat track

Visual Inspection and Diagnostic Pre-checks

- Verify [BJB](#) fuse 12 (30A) is OK.

PINPOINT TEST F : THE POWER SEAT IS INOPERATIVE OR DOES NOT OPERATE CORRECTLY — DRIVER, WITHOUT MEMORY

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

F1 CHECK THE SEAT OPERATION

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Attempt to operate the seat in all directions.


Is the seat inoperative in all directions?

| | |
|-----|--|
| Yes | GO to F2 |
| No | If only the horizontal motor is inoperative, GO to F4 If only the front height motor is inoperative, GO to F6 If only the rear height motor is inoperative, GO to F8 |

F2 CHECK FOR VOLTAGE TO THE SEAT CONTROL SWITCH

- Disconnect: Driver Seat Control Switch [C352](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|---|---------------|
| C352-9 |  | Ground |

Is the voltage greater than 11 volts?

| | |
|-----|---|
| Yes | GO to F3 |
| No | VERIFY BJB fuse 12 (30A) is OK. If OK, REPAIR the circuit. If not OK, REFER to the Wiring Diagrams manual to identify the possible causes of the circuit short. GO to F10 |

F3 CHECK THE SEAT CONTROL SWITCH GROUND CIRCUIT

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|---------------|
| C352-7 | Ω | Ground |

Is the resistance less than 3 ohms?


| | |
|-----|--|
| Yes | INSTALL a new driver seat control switch. REFER to: Front Seat Control Switch (501-10A Front Seats, Removal and Installation). GO to F10 |
| No | REPAIR the circuit. GO to F10 |

F4 CHECK FOR VOLTAGE TO THE SEAT HORIZONTAL MOTOR

- Disconnect: Driver Seat Horizontal Motor [C362](#).
- NOTE:** *The voltage being measured changes polarity depending upon which direction the seat control switch is activated.*

While pushing the horizontal switch forward and rearward, measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|---|------------------------|
| C362-1 |  | C362-3 |

Is the voltage greater than 11 volts when the seat control switch is operated in both directions?

| | |
|-----|---|
| Yes | INSTALL a new horizontal motor. REFER to: Front Seat Track Motor (501-10A Front Seats, Removal and Installation). GO to F10 |
| No | GO to F5 |

F5 CHECK THE SEAT HORIZONTAL MOTOR CIRCUIT FOR AN OPEN

- Disconnect: Driver Seat Control Switch [C352](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|------------------------|
| C352-6 | Ω | C362-3 |
| C352-5 | Ω | C362-1 |

Are the resistances less than 3 ohms?


| | |
|-----|--|
| Yes | INSTALL a new driver seat control switch. REFER to: Front Seat Control Switch (501-10A Front Seats, Removal and Installation). GO to F10 |
| No | REPAIR the circuit in question. GO to F10 |

F6 CHECK FOR VOLTAGE TO THE SEAT FRONT HEIGHT MOTOR

- Disconnect: Driver Seat Front Height Motor [C382](#).
- **NOTE:** *The voltage being measured changes polarity depending upon which direction the seat control switch is activated.*

While pushing the front height switch upward and downward, measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|---|------------------------|
| C382-1 |  | C382-3 |

Is the voltage greater than 11 volts when the seat control switch is operated in both directions?

| | |
|-----|--|
| Yes | INSTALL a new driver seat track. REFER to: Front Seat Track (501-10A Front Seats, Removal and Installation). GO to F10 |
| No | GO to F7 |

F7 CHECK THE SEAT FRONT HEIGHT MOTOR CIRCUIT FOR AN OPEN

- Disconnect: Driver Seat Control Switch [C352](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|----------------------|------------------------|
| C352-1 | Ω | C382-3 |
| C352-2 | Ω | C382-1 |

Are the resistances less than 3 ohms?


| | |
|-----|--|
| Yes | INSTALL a new driver seat control switch. REFER to: Front Seat Control Switch (501-10A Front Seats, Removal and Installation). GO to F10 |
| No | REPAIR the circuit in question. GO to F10 |

F8 CHECK FOR VOLTAGE TO THE SEAT REAR HEIGHT MOTOR

- Disconnect: Driver Seat Rear Height Motor [C363](#).
- **NOTE:** *The voltage being measured changes polarity depending upon which direction the seat control switch is activated.*

While pushing the rear height switch upward and downward, measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|------------------------|---|------------------------|
| C363-1 |  | C363-3 |

Is the voltage greater than 11 volts when the seat control switch is operated in both directions?

| | |
|-----|--|
| Yes | INSTALL a new driver seat track. REFER to: Front Seat Track (501-10A Front Seats, Removal and Installation). GO to F10 |
| No | GO to F9 |

F9 CHECK THE SEAT REAR HEIGHT MOTOR CIRCUIT FOR AN OPEN

- Disconnect: Passenger Seat Control Switch [C352](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------|----------------------|---------------|
|---------------|----------------------|---------------|

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|----------------------|------------------------|
| C352-8 | Ω | C363-3 |
| C352-10 | Ω | C363-1 |

Are the resistances less than 3 ohms?

| | |
|-----|--|
| Yes | INSTALL a new driver seat control switch. REFER to: Front Seat Control Switch (501-10A Front Seats, Removal and Installation). GO to F10 |
| No | REPAIR the circuit in question. GO to F10 |

F10 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|-----|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC: B1317

Refer to Wiring Diagrams Cell [123](#) for schematic and connector information.

Normal Operation and Fault Conditions

REFER to: [Front Seats - System Operation and Component Description](#) (501-10A Front Seats, Description and Operation).

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|----------------------|---|
| B1317 | Battery Voltage High | NOTE: <i>DTC B1317 may be stored in the module memory due to previous battery charging or vehicle jump starting events.</i> The <u>DSM</u> continuously monitors the input voltage for correct operation. If the <u>DSM</u> detects input voltage above 15 volts, it stores <u>DTC B1317</u> in memory. If <u>DTC B1317</u> is set, the <u>DSM</u> disables the memory system outputs for the driver seat memory operation. |

Possible Causes

- Wiring, terminals or connectors
- DSM

PINPOINT TEST G : DTC: B1317

G1 CHECK FOR DTC (DIAGNOSTIC TROUBLE CODE) B1317, B1676 OR P0563 SET IN OTHER MODULES

- Ignition ON.
- Using a diagnostic scan tool, retrieve the Continuous Memory Diagnostic Trouble Codes (CMDTCs) from all modules.

Is DTC B1317, B1676 or P0563 set in more than one module?

| | |
|-----|--|
| Yes | DIAGNOSE the charging system concern. Refer to the appropriate section in Group 414 for the procedure. |
| No | GO to G2 |

G2 CHECK THE BATTERY VOLTAGE

- Turn off all interior/exterior lights and accessories.
- Start and run the engine at approximately 2,000 rpm for 3 minutes while monitoring the battery voltage

Does the battery voltage rise to 15 volts or higher?

| | |
|-----|--|
| Yes | DIAGNOSE the charging system concern. Refer to the appropriate section in Group 414 for the procedure. |
| No | GO to G3 |

G3 RECHECK FOR DTC (DIAGNOSTIC TROUBLE CODE) B1317

- Ignition OFF.
- Ignition ON.
- Using a diagnostic scan tool, clear the Continuous Memory Diagnostic Trouble Codes (CMDTCs).
- Using a diagnostic scan tool, perform the DSM self-test.

Is DTC B1317 present?

| | |
|------------|--|
| Yes | INSTALL a new <u>DSM</u> . REFER to: Driver Front Seat Module (DSM) (501-10A Front Seats, Removal and Installation). |
| No | The system is operating normally at this time. The <u>DTC</u> may have been set previously during battery charging or while jump starting the vehicle. |

DTC: B1318

Refer to Wiring Diagrams Cell [123](#) for schematic and connector information.

Normal Operation and Fault Conditions

REFER to: [Front Seats - System Operation and Component Description](#) (501-10A Front Seats, Description and Operation).

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|---------------------|---|
| B1318 | Battery Voltage Low | The <u>DSM</u> continuously monitors the input voltage for correct operation. If the <u>DSM</u> detects input voltage below 10 volts, it stores <u>DTC B1318</u> in memory. If <u>DTC B1318</u> is set, the <u>DSM</u> disables the memory system outputs for the driver seat memory operation. |

Possible Causes

- Wiring, terminals or connectors
- DSM

PINPOINT TEST H : DTC: B1318

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

H1 RECHECK FOR DTC (DIAGNOSTIC TROUBLE CODE) B1318

- Ignition ON.
- Using a diagnostic scan tool, clear the Continuous Memory Diagnostic Trouble Codes (CMDTCs).
- Using a diagnostic scan tool, repeat the DSM self-test.

Is DTC B1318 still present?

| | |
|------------|---|
| Yes | GO to H2 |
| No | The system is operating normally at this time. The <u>DTC</u> may have been set previously due to a discharged battery condition. |

H2 CHECK FOR CHARGING SYSTEM DIAGNOSTIC TROUBLE CODES (DTCS) IN THE PCM (POWERTRAIN CONTROL MODULE)

- Using a diagnostic scan tool, retrieve the Continuous Memory Diagnostic Trouble Codes (CMDTCs) from the PCM.

Are any charging system Diagnostic Trouble Codes (DTCS) present?

| | |
|------------|--|
| Yes | DIAGNOSE the charging system concern. Refer to the appropriate section in Group 414 for the procedure. |
| No | GO to H3 |

H3 CHECK THE BATTERY CONDITION AND STATE OF CHARGE

- Ignition OFF.
- Check the battery condition and verify the battery is fully charged.
REFER to: [Battery](#) (414-01 Battery, Mounting and Cables, Diagnosis and Testing).


Is the battery OK and fully charged?

| | |
|------------|--|
| Yes | GO to H4 |
| No | DIAGNOSE the charging system concern. Refer to the appropriate section in Group 414 for the procedure. |


H4 CHECK THE DSM (DRIVER FRONT SEAT MODULE) VOLTAGE SUPPLY

- Measure and record the voltage at the battery.
- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: DSM [C341A](#) and [C341B](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|---|---------------|
| C341A-1 |  | Ground |

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|---|---------------|
| C341B-1 |  | Ground |

Are the voltages greater than 11 volts?

| | |
|-----|--|
| Yes | GO to H5 |
| No | REPAIR the circuit. CLEAR the DTC . GO to H7 |

H5 CHECK THE DSM (DRIVER FRONT SEAT MODULE) GROUND CIRCUIT

- Ignition OFF.
- Disconnect: Negative Battery Cable.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|-------------------------|----------------------|---------------|
| C341A-2 | Ω | Ground |

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C341B-24 | Ω | Ground |

Are the resistances less than 3 ohms?

| | |
|-----|--|
| Yes | CONNECT the negative battery cable. GO to H6 |
| No | REPAIR the circuit. CONNECT the negative battery cable. GO to H7 |

H6 CHECK THE DSM (DRIVER FRONT SEAT MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the [DSM](#) connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the [DSM](#) connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Driver Side Airbag In-line [C345](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|-----|---|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new DSM . REFER to: Driver Front Seat Module (DSM) (501-10A Front Seats, Removal and Installation). GO to H7 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to H7 |

H7 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the **SRS** prove out successfully?

| | |
|------------|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC: U0140

Refer to Wiring Diagrams Cell [14](#) for schematic and connector information.

Normal Operation and Fault Conditions

The [DSM](#) and the [BCM](#) communicate using the [MS-CAN](#).

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|--|---|
| U0140 | Lost Communication With Body Control Module (GEM) | Set by the DSM whenever it has lost communication to the BCM for 15 seconds or longer while DSM input is between 10 and 15 volts. |

Possible Causes

- Module communication
- [DSM](#)
- [BCM](#)

PINPOINT TEST I : DTC: U0140

I1 VERIFY CUSTOMER CONCERN

- Ignition ON.
- Verify there is an observable symptom present.

Is an observable symptom present?

| | |
|------------|---|
| Yes | GO to I2 |
| No | The system is operating normally at this time. The DTC may have been set due to high network traffic or intermittent fault condition. |

I2 CHECK THE COMMUNICATION NETWORK

- Ignition ON.
- Using a diagnostic scan tool, perform the network test.

Does the [DSM](#) pass the network test?

| | |
|------------|---|
| Yes | GO to I3 |
| No | REFER to: Communications Network (418-00 Module Communications Network, Diagnosis and Testing). |

I3 RETRIEVE THE RECORDED DIAGNOSTIC TROUBLE CODES (DTCS) FROM THE SELF-TEST

- Check for recorded [DSM](#) Diagnostic Trouble Codes (DTCs) from the self-test.

Is [DTC B1317](#) or [B1318](#) recorded?

| | |
|------------|--|
| Yes | For DTC B1317 , GO to Pinpoint Test G For DTC B1318 , GO to Pinpoint Test H |
| No | GO to I4 |

I4 RECHECK THE DSM (DRIVER FRONT SEAT MODULE) DIAGNOSTIC TROUBLE CODES (DTCS)

NOTE: If new modules were installed prior to the DTC being set, the module configuration may be incorrectly set during PMI or the PMI may not have been carried out.

- Using a diagnostic scan tool, clear the Continuous Memory Diagnostic Trouble Codes (CMDTCs).
- Using a diagnostic scan tool, repeat the DSM self-test.

Is DTC U0140 still present?


| | |
|------------|---|
| Yes | GO to I5 |
| No | The system is operating correctly at this time. The <u>DTC</u> may have been set due to high network traffic or intermittent fault condition. |

I5 CHECK FOR DTC U0140/U0140:00 IN OTHER MODULES

NOTE: If new modules were installed prior to the DTC being set, the module configuration may be incorrectly set during PMI or the PMI may not have been carried out.

- Using a diagnostic scan tool, clear the Continuous Memory Diagnostic Trouble Codes (CMDTCs).
- Ignition OFF.
- Ignition ON.
- Wait 10 seconds.
- Using a diagnostic scan tool, retrieve the Continuous Memory Diagnostic Trouble Codes (CMDTCs) from all modules.

Is DTC U0140/U0140:00 set in other modules?

| | |
|------------|--|
| Yes |  Click here to access Guided Routine (BCM). |
| No | INSTALL a new <u>DSM</u> . REFER to: Driver Front Seat Module (DSM) (501-10A Front Seats, Removal and Installation). |

One or Both Single Climate Controlled Seats are Inoperative

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME is supplied voltage at all times, but the climate controlled seat system only operates with the engine running. The system can be operated with the ignition ON engine OFF by using a diagnostic scan tool to bypass the climate controlled seat buttons on the touchscreen and FCIM. When commanding a heat or cool mode operation in this manner, it only operates in 15 second intervals.

Both voltage supply circuits are spliced together internal to the SCME, so if one circuit becomes open, both seats can still be operated. However, if a fault occurs setting a DTC specific to either climate controlled seat, only the affected seat is disabled by the SCME.

Possible Causes

- Wiring, terminals or connectors
- FDIM
- FCIM
- SCME

Visual Inspection and Diagnostic Pre-checks

- Verify BJB fuse 14 (30A) is OK.

PINPOINT TEST J : ONE OR BOTH CLIMATE CONTROLLED SEATS ARE INOPERATIVE

J1 CHECK FOR SCME (FRONT SEAT CLIMATE CONTROL MODULE) DIAGNOSTIC TROUBLE CODES (DTCs)

- Using a diagnostic scan tool, perform the SCME self-test.

Were any Diagnostic Trouble Codes (DTCs) retrieved?

| | |
|------------|--|
| Yes | GO to the <u>SCME DTC</u> Chart. |
| No | If the diagnostic scan tool did not communicate to the <u>SCME</u> , REFER to: Communications Network (418-00 Module Communications Network, Diagnosis and Testing). Otherwise, GO to J2 |

J2 CHECK OPERATION OF THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) USING PARAMETER IDENTIFICATIONS (PIDS)

NOTE: This step verifies the SCME is able to receive and process inbound command messages from the network and demonstrates if the SCME is operational. If the SCME is functioning correctly, this indicates the FDIM or FCIM may not be sending the commands correctly.

- Using a diagnostic scan tool, view the SCME Parameter Identifications (PIDs):

Driver Seat

- Seat cushion thermal electric device temperature (CSHTMP)
- Seat back thermal electric device temperature (BKTMP)
- Climate-controlled seat heat command (TED_HEAT_D)

Front Passenger Seat

- Passenger Cushion Thermal Electric Device (TED) Temperature (PCSHTMP)

- Passenger Back (TED) Temperature (PBKTMP)
 - Passenger (TED) Heat Mode (TED_HEAT_P)
 - **NOTE:** The SCME active commands TED_HEAT_D (driver seat) and TED_HEAT_P (passenger seat) are limited to 15 seconds in the ON state.
- Operate the affected climate controlled seat using the active command while monitoring the appropriate Parameter Identifications (PIDs) for that seat.
- When the command is in process, the blower motor temperature Parameter Identifications (PIDs) on the affected seat should momentarily increase. If no temperature increase is noted, remove the cushion blower filter and repeat the active command while physically monitoring the cushion blower for fan movement.

Do the PID states or cushion blower movement indicate climate controlled seat operation when using the active command?

| | |
|------------|--|
| Yes | GO to J3 |
| No | INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). |

J3 USE THE FCIM (FRONT CONTROLS INTERFACE MODULE) BUTTONS AND MONITOR THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) PID (PARAMETER IDENTIFICATION) FOR A RESPONSE

- Using a diagnostic scan tool, view the SCME Parameter Identifications (PIDs):
 - Driver State Seat Mode (DCCSMOD) (driver seat)
 - Passenger State Seat Mode (PCCSMOD) (passenger seat)
 - Start the engine.
 - **NOTE:** Operation of the climate controlled seats repeatedly on and off or repeatedly switching between heat and cool modes may cause SCME Diagnostic Trouble Codes (DTCs) to set, disabling one or both seat system and may require Diagnostic Trouble Codes (DTCs) to be cleared before seat operation may continue. It is recommended to allow time between modes for seat temperatures to return toward ambient temperatures before continuing.
- Attempt to operate the affected climate controlled seat in all modes using the appropriate buttons on the FCIM while monitoring the SCME PID DCCSMOD (driver seat) or PCCSMOD (passenger seat).

Do all the PID states match the climate controlled seat settings selected on the FCIM?

| | |
|------------|--|
| Yes | To diagnose the inoperative touchscreen button(s), REFER to: Information and Entertainment System (415-00B Information and Entertainment System - General Information - Vehicles With: Touchscreen Display, Diagnosis and Testing). |
| No | If only the climate seat functionality is inoperative, INSTALL a new <u>FCIM</u> . REFER to: Front Controls Interface Module (FCIM) (415-00B Information and Entertainment System - General Information - Vehicles With: Touchscreen Display, Removal and Installation). If other features of the <u>FCIM</u> are also inoperative, DIAGNOSE the <u>FCIM</u> concern. REFER to: Climate Control System - Vehicles With: Dual Automatic Temperature Control (DATC) (412-00 Climate Control System - General Information, Diagnosis and Testing). |

DTC B2486

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Refer to Wiring Diagrams Cell [123](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME monitors the input voltage for correct operation. If the SCME detects input voltage below 10 volts or above 15 volts, it stores DTC B2486 in memory. If DTC B2486 is set, the SCME enters a standby mode and suspends operation of both seats until system voltage between 10 and 15 volts is restored and a climate controlled seat switch button is selected on.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|--|--|
| B2486 | Climate Control Seat Module Voltage Out of Range | NOTE: <u>DTC B2486</u> can be set if the vehicle has been recently jump started, the battery has been recently charged or the battery has been discharged. The battery may become discharged due to excessive load(s) on the charging system from aftermarket accessories or if the battery has been left unattended with the accessories on. If the <u>SCME</u> detects voltage below 10 volts or greater than 15 volts, the <u>DTC</u> is set. |

Possible Causes

- Wiring, terminals or connectors
- SCME

PINPOINT TEST K : DTC B2486

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

K1 RETRIEVE ALL CONTINUOUS MEMORY DIAGNOSTIC TROUBLE CODES (CMDTCS) IN ALL MODULES

- Ignition ON.
- Using a diagnostic scan tool, retrieve all Continuous Memory Diagnostic Trouble Codes (CMDTCS) from all modules.

Are any charging system related Diagnostic Trouble Codes (DTCs) retrieved from the **PCM**?

| | |
|------------|--|
| Yes | DIAGNOSE the charging system concern. Refer to the appropriate section in Group 414 for the procedure. |
| No | GO to K2 |

K2 CHECK BATTERY CONDITION

- Ignition OFF.
- Carry out the Battery Condition Test.
REFER to: [Battery](#) (414-01 Battery, Mounting and Cables, Diagnosis and Testing).

Did the battery pass the condition test?

| | |
|------------|--|
| Yes | If the battery passed the condition test but required a recharge, DIAGNOSE the charging system concern. Refer to the appropriate section in Group 414 for the procedure. CLEAR all Diagnostic Trouble Codes (DTCs). TEST the system for normal operation. If the battery passed the condition test and did not require a recharge, GO to K3 |
| No | INSTALL a new battery. REFER to: Battery (414-01 Battery, Mounting and Cables, Removal and Installation). |

K3 CHECK CHARGING SYSTEM VOLTAGE

NOTE: Do not allow the engine speed to increase above 2,000 rpm while performing this step or the generator may self-excite and result in default charging system output voltage. If engine speed goes above 2,000 rpm, shut the vehicle OFF and restart the engine before performing this step.

- Start the engine.
- Measure the voltage of the battery with and without a load on the charging system as follows:
 - Turn off all accessories and run the engine at 1,500 rpm for a minimum of 2 minutes while measuring battery voltage.
 - Turn on headlights and HVAC fan on high and run engine at 1,500 rpm for a minimum of 2 minutes while measuring battery voltage.



Was the battery voltage between 13 and 15.2 volts?

| | |
|------------|--|
| Yes | GO to K4 |
| No | DIAGNOSE the charging system concern. Refer to the appropriate section in Group 414 for the procedure. |

K4 CHECK VOLTAGE AT THE SCME (FRONT SEAT CLIMATE CONTROL MODULE)

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265A](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265A-E |  | Ground |
| C3265A-F |  | Ground |

Are the voltages greater than 11 volts?

| | |
|------------|--|
| Yes | GO to K5 |
| No | REPAIR the circuit in question. GO to K7 |

K5 CHECK SCME (FRONT SEAT CLIMATE CONTROL MODULE) GROUND CIRCUIT FOR AN OPEN

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-M | Ω | Ground |

- Repeat this measurement while wiggling the harness.

Is the resistance less than 3 ohms?

| | |
|------------|--------------------------|
| Yes | GO to K6 |
|------------|--------------------------|

| | |
|----|--|
| No | REPAIR the circuit. GO to K7 |
|----|--|

K6 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
 - Disconnect and inspect all of the SCME connectors.
 - Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
 - Reconnect the SCME connectors. Make sure they seat and latch correctly.
 - **NOTE:** Do not reconnect Passenger Side Airbag In-line [C219](#) at this time.
- Reconnect all previously disconnected connectors.
- Ignition ON.
 - Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|-----|---|
| Yes | CHECK <u>OASIS</u> for any applicable Technical Service Bulletins (TSBs). If a <u>TSB</u> exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to K7 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to K7 |

K7 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|-----|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTCs B103B and B1111

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME monitors the backrest and cushion blower motor circuits. If a short to ground or voltage on any of these circuits is detected, the Diagnostic Trouble Codes (DTCs) will be set.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|--|--|
| B103B | Thermoelectric Driver Overcurrent Low | If <u>SCME</u> outputs to the driver seat backrest or cushion blower motor (circuit pins G, H, J or K at the <u>SCME</u> connector) or any components within these circuit loops are shorted to ground or a blower motor resistance of less than 0.9 ohm is sensed, the <u>SCME</u> shuts down the driver seat system and sets this <u>DTC</u> . |
| B1111 | Driver Thermal Electric Device Control Overtemperature Fault | If the <u>SCME</u> blower motor driver integrated circuit temperature exceeds 175° C (347° F), the <u>SCME</u> shuts down the driver seat system and sets this <u>DTC</u> . |

Possible Causes

- Wiring, terminals or connectors
- Backrest blower motor
- Cushion blower motor
- SCME

PINPOINT TEST L : DTCs B103B AND B1111

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

L1 CHECK BLOWER MOTOR CIRCUITS FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: [SCME C3265A](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-G | Ω | Ground |
| C3265A-H | Ω | Ground |
| C3265A-J | Ω | Ground |
| C3265A-K | Ω | Ground |





Are the resistances greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to L2 |
| No | If the resistance of C3265A-G and C3265A-H to ground is not greater than 10,000 ohms to ground, GO to L6 If the resistance of C3265A-J and C3265A-K to ground is not greater than 10,000 ohms to ground, GO to L7 |

L2 CHECK BLOWER MOTOR CIRCUITS FOR A SHORT TO VOLTAGE

- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265A-G |  | Ground |
| C3265A-H |  | Ground |
| C3265A-J |  | Ground |
| C3265A-K |  | Ground |

Is any voltage present?

| | |
|-----|--|
| Yes | If voltage is present at C3265A-G and/or C3265A-H , GO to L8 If voltage is present at C3265A-J and/or C3265A-K , GO to L9 |
| No | GO to L3 |

L3 CHECK THE RESISTANCE OF THE BLOWER MOTOR AND WIRING

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265A-G | Ω | C3265A-H |
| C3265A-J | Ω | C3265A-K |

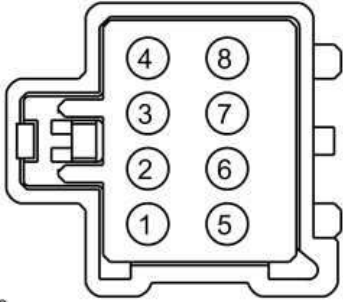
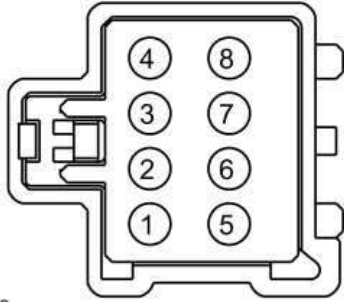
Are the resistances between 0.9 and 10 ohms?

| | |
|-----|--|
| Yes | GO to L10 |
| No | If the resistance between C3265A-G and C3265A-H is not between 0.9 and 10 ohms, GO to L5 If the resistance between C3265A-J and C3265A-K is not between 0.9 and 10 ohms, GO to L4 |

L4 CHECK BACKREST BLOWER MOTOR THERMO ELECTRIC DEVICE RESISTANCE

- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---------------|----------------------|---------------|
| | | |

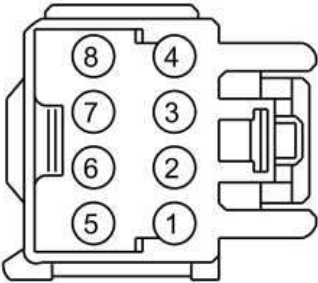
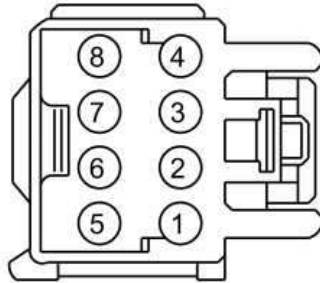
| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3034-1, Component Side</p> | Ω |  <p>E160219 C3034-2, Component Side</p> |

Is the resistance between 0.9 and 10 ohms?

| | |
|------------|--|
| Yes | REPAIR the circuit(s) in question. GO to L11 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to L11 |

L5 CHECK CUSHION BLOWER MOTOR RESISTANCE

- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Measure the **component side** resistance between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3035-1, Component Side</p> | Ω |  <p>E160218 C3035-2, Component Side</p> |

Is the resistance between 0.9 and 10 ohms?

| | |
|------------|---|
| Yes | REPAIR the circuit(s) in question. GO to L11 |
| No | INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation) . GO to L11 |

L6 CHECK THE CUSHION BLOWER MOTOR CIRCUITS FOR A SHORT TO GROUND

- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-G | Ω | Ground |
| C3265A-H | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|------------|--|
| Yes | INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to L11 |
| No | REPAIR the circuit in question. GO to L11 |

L7 CHECK THE BACKREST BLOWER MOTOR CIRCUITS FOR A SHORT TO GROUND

- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-J | Ω | Ground |
| C3265A-K | Ω | Ground |



Are the resistances greater than 10,000 ohms?

| | |
|------------|--|
| Yes | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to L11 |
| No | REPAIR the circuit in question. GO to L11 |

L8 CHECK THE CUSHION BLOWER MOTOR CIRCUITS FOR A SHORT TO VOLTAGE

- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265A-G |  | Ground |
| C3265A-H |  | Ground |



Is any voltage present?

| | |
|------------|--|
| Yes | REPAIR the circuit in question. GO to L11 |
| No | INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to L11 |

L9 CHECK THE BACKREST BLOWER MOTOR CIRCUITS FOR A SHORT TO VOLTAGE

- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265A-J |  | Ground |
| C3265A-K |  | Ground |

Is any voltage present?

| | |
|------------|--|
| Yes | REPAIR the circuit in question. GO to L11 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to L11 |

L10 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the [SCME](#) connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the [SCME](#) connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Driver Side Airbag In-line [C345](#) or Passenger Side Airbag In-line [C219](#) at this time.

Reconnect all previously disconnected connectors.

- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|------------|--|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new SCME. REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to L11 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to L11 |

L11 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|------------|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B103C

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME monitors the backrest and cushion blower motor circuits. If an open on any of these circuits is detected, the DTC will be set.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|---------------------------------|---|
| B103C | Thermoelectric Driver Open Load | If SCME outputs to the driver seat backrest or cushion blower motor (circuit pins G, H, J or K at the SCME connector) or any components within these circuit loops are open, disconnected or a blower motor resistance greater than 90,000 ohms is sensed, the SCME continues normal operation and sets this DTC. |

Possible Causes

- Wiring, terminals or connectors
- Backrest blower motor
- Cushion blower motor
- SCME

PINPOINT TEST M : DTC B103C

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

M1 CHECK BLOWER MOTOR CIRCUITS FOR AN OPEN

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Disconnect: SCME [C3265A](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|-------------------------|
| C3265A-G | Ω | C3035-1 |
| C3265A-H | Ω | C3035-2 |

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|-------------------------|
| C3265A-J | Ω | C3034-1 |
| C3265A-K | Ω | C3034-2 |





Are the resistances less than 3 ohms?

| | |
|-----|---|
| Yes | GO to M2 |
| No | REPAIR the circuit(s) in question. GO to M5 |

M2 CHECK BLOWER MOTOR CIRCUITS FOR A SHORT TO VOLTAGE

- Ignition ON.
- Measure:

[Click to display connectors](#)

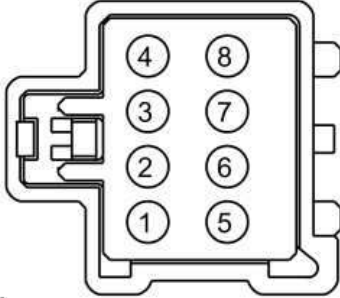
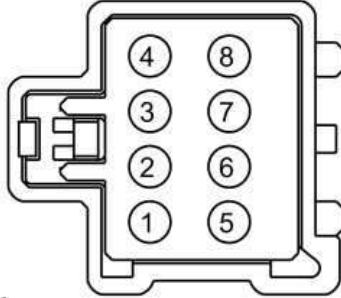
| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265A-G |  | Ground |
| C3265A-H |  | Ground |
| C3265A-J |  | Ground |
| C3265A-K |  | Ground |

Is any voltage present?

| | |
|-----|---|
| Yes | REPAIR the circuit(s) in question. GO to M5 |
| No | GO to M3 |

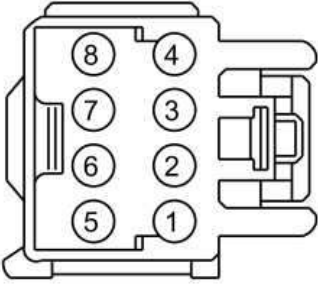
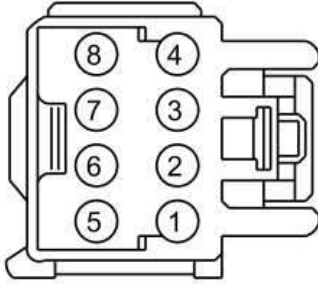
M3 CHECK BACKREST AND CUSHION BLOWER MOTOR RESISTANCES

- Measure the **component side** resistance between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3034-1, Component Side</p> | Ω |  <p>E160219 C3034-2, Component Side</p> |

- Measure the **component side** resistance between:

| Positive Lead | Measurement / Action | Negative Lead |
|---------------|----------------------|---------------|
| | | |

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3035-1, Component Side</p> | Ω |  <p>E160218 C3035-2, Component Side</p> |

Are the resistances between 0.9 and 10 ohms?

| | |
|------------|--|
| Yes | GO to M4 |
| No | <p>If the backrest blower motor resistance measurement failed, INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to M5</p> <p>If the cushion blower motor resistance measurement failed, INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to M5</p> |

M4 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the SCME connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the SCME connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Driver Side Airbag In-line [C345](#) or Passenger Side Airbag In-line [C219](#) at this time. Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|------------|--|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation) . GO to M5 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to M5 |

M5 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering \(501-20B Supplemental Restraint System, General Procedures\)](#).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering \(501-20B Supplemental Restraint System, General Procedures\)](#).

Did the SRS prove out successfully?

| | |
|------------|---|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing) . |

DTC B103D

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The **SCME** is supplied voltage at all times, but the climate controlled seat system only operates with the engine running. The system can be operated with the ignition ON engine OFF by using a diagnostic scan tool to bypass the climate controlled seat switches on the touchscreen and **FCIM**. When commanding a heat or cool mode operation in this manner, the climate controlled seat system only operates in 15 second intervals.

Both voltage supply circuits are spliced together internal to the **SCME**, so if one circuit becomes open, both seats can still be operated. However, if a fault occurs setting a **DTC** specific to either climate controlled seat, only the affected seat is disabled by the **SCME**.

Cabin air is drawn through and distributed to each of the blower motors located in the seat cushion and backrest. The blower motors then heat or cool the air. The air is then directed into the foam pad where it is distributed along the surface of the cushion and backrest of the seat. Once the system is activated, the **SCME** uses a set of flexible algorithms to control the heating/cooling modes and the blower speed dependant on the commanded climate controlled seat settings.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|-------------------------------|---|
| B103D | Blower Driver Overtemperature | If the SCME outputs to the driver seat blower or any components within these circuit loops are shorted to ground or cause an excessive current draw, the SCME overheats, shuts down the driver seat system and sets this DTC . |

Possible Causes

- Wiring, terminals or connectors
- Backrest blower motor
- Cushion blower motor
- **SCME**

PINPOINT TEST N : DTC B103D

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

N1 CHECK THE BLOWER MOTOR FEED CIRCUIT FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Disconnect: **SCME** [C3265C](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------|
| C3265C-16 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to N2 |
| No | REPAIR the circuit. GO to N5 |

N2 CHECK THE BLOWER MOTOR FEED CIRCUITS FOR A SHORT TOGETHER

- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------------------|
| C3265C-16 | Ω | C3265C-15 |

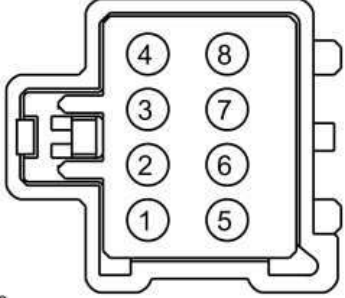
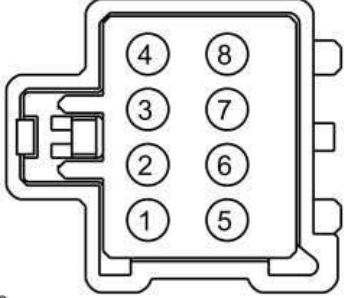
Is the resistance greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to N3 |
| No | REPAIR the circuits. GO to N5 |

N3 CHECK THE BACKREST BLOWER AND CUSHION BLOWER RESISTANCES

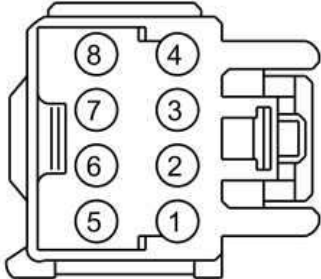
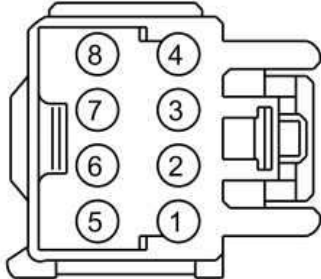
- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected will result in false readings and lead to incorrect identification of components that are not faulty.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3034-3, Component Side</p> | Ω |  <p>E160219 C3034-4, Component Side</p> |

• **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected will result in false readings and lead to incorrect identification of components that are not faulty.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---|----------------------|---|
|  <p>E160218 C3035-3, Component Side</p> | Ω |  <p>E160218 C3035-4, Component Side</p> |

Are the resistances between 4000 and 10,000 ohms?

| | |
|------------|--|
| Yes | GO to N4 |
| No | <p>If the backrest blower motor resistance measurement failed, INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to N5</p> <p>If the cushion blower motor resistance measurement failed, INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to N5</p> |

N4 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the SCME connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the SCME connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Driver Side Airbag In-line [C345](#) or Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|------------|--|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation) . GO to N5 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to N5 |

N5 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the **SRS** prove out successfully?

| | |
|------------|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B1113 and B111B

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The **SCME** monitors the backrest and cushion blower motor circuits. If a short to ground or voltage on any of these circuits is detected, the Diagnostic Trouble Codes (DTCs) will be set.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|---|--|
| B1113 | Passenger Thermal Electric Device Control Overtemperature Fault | If the SCME blower motor driver integrated circuit temperature exceeds 175° C (347° F), the SCME shuts down the driver seat system and sets this DTC . |
| B111B | Passenger Thermo-Electric Driver Overcurrent Low | If SCME outputs to the driver seat backrest or cushion blower motor (circuit pins A, B, C or D at the SCME connector) or any components within these circuit loops are shorted to ground or a blower motor resistance of less than 0.9 ohm is sensed, the SCME shuts down the driver seat system and sets this DTC . |

Possible Causes

- Wiring, terminals or connectors
- Backrest blower motor
- Cushion blower motor
- **SCME**

PINPOINT TEST O : DTC B1113 AND B111B

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

O1 CHECK BLOWER MOTOR CIRCUITS FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: **SCME** [C3265A](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-A | Ω | Ground |
| C3265A-B | Ω | Ground |
| C3265A-C | Ω | Ground |
| C3265A-D | Ω | Ground |





Are the resistances greater than 10,000 ohms?

| | |
|------------|--|
| Yes | GO to O2 |
| No | If the resistance of C3265A-A and C3265A-B to ground is not greater than 10,000 ohms to ground, GO to O6 If the resistance of C3265A-C and C3265A-D to ground is not greater than 10,000 ohms to ground, GO to O7 |

O2 CHECK BLOWER MOTOR CIRCUITS FOR A SHORT TO VOLTAGE

- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265A-A |  | Ground |
| C3265A-B |  | Ground |
| C3265A-C |  | Ground |
| C3265A-D |  | Ground |

Is any voltage present?

| | |
|------------|--|
| Yes | If voltage is present at C3265A-A and/or C3265A-B , GO to O8 If voltage is present at C3265A-C and/or C3265A-D , GO to O9 |
| No | GO to O3 |

O3 CHECK THE RESISTANCE OF THE BLOWER MOTOR AND WIRING

- Ignition OFF.
- Measure:

[Click to display connectors](#)

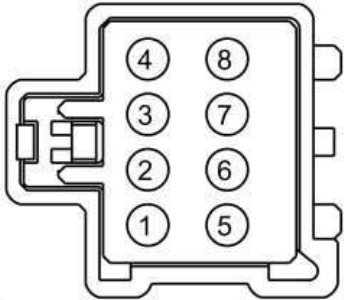
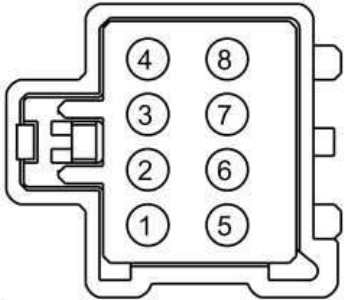
| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265A-A | Ω | C3265A-B |
| C3265A-C | Ω | C3265A-D |

Are the resistances between 0.9 and 10 ohms?

| | |
|------------|--|
| Yes | GO to O10 |
| No | If the resistance between C3265A-A and C3265A-B is not between 0.9 and 10 ohms, GO to O5 If the resistance between C3265A-C and C3265A-D is not between 0.9 and 10 ohms, GO to O4 |

O4 CHECK BACKREST BLOWER MOTOR THERMO ELECTRIC DEVICE RESISTANCE

- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Measure the **component side** resistance between:

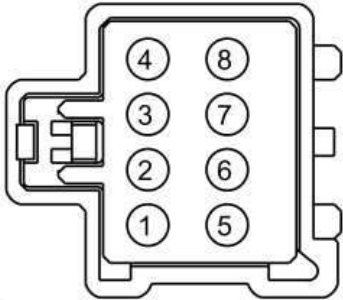
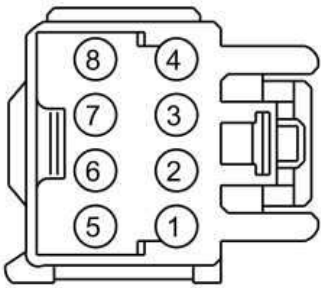
| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3039-1, Component Side</p> | Ω |  <p>E160219 C3039-2, Component Side</p> |

Is the resistance between 0.9 and 10 ohms?

| | |
|------------|--|
| Yes | REPAIR the circuit(s) in question. GO to O11 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to O11 |

O5 CHECK CUSHION BLOWER MOTOR RESISTANCE

- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160219 C3040-1, Component Side</p> | Ω |  <p>E160218 C3040-2, Component Side</p> |

Is the resistance between 0.9 and 10 ohms?

| | |
|------------|--|
| Yes | REPAIR the circuit(s) in question. GO to O11 |
| No | INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to O11 |

O6 CHECK THE CUSHION BLOWER MOTOR CIRCUITS FOR A SHORT TO GROUND

- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-A | Ω | Ground |
| C3265A-B | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|------------|--|
| Yes | INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to O11 |
| No | REPAIR the circuit in question. GO to O11 |

O7 CHECK THE BACKREST BLOWER MOTOR CIRCUITS FOR A SHORT TO GROUND

- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-C | Ω | Ground |
| C3265A-D | Ω | Ground |



Are the resistances greater than 10,000 ohms?

| | |
|------------|--|
| Yes | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to O11 |
| No | REPAIR the circuit in question. GO to O11 |

O8 CHECK THE CUSHION BLOWER MOTOR CIRCUITS FOR A SHORT TO VOLTAGE

- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265A-A |  | Ground |
| C3265A-B |  | Ground |



Is any voltage present?

| | |
|------------|--|
| Yes | REPAIR the circuit in question. GO to O11 |
| No | INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to O11 |

O9 CHECK THE BACKREST BLOWER MOTOR CIRCUITS FOR A SHORT TO VOLTAGE

- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265A-C |  | Ground |
| C3265A-D |  | Ground |

Is any voltage present?

| | |
|------------|--|
| Yes | REPAIR the circuit in question. GO to O11 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to O11 |

O10 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the SCME connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the SCME connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|------------|--|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to O11 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to O11 |

O11 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|------------|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B111C

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME monitors the backrest and cushion blower motor circuits. If an open on any of these circuits is detected, the DTC will be set.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|---|---|
| B111C | Passenger Thermoelectric Driver Open Load | If <u>SCME</u> outputs to the passenger seat backrest or cushion blower motor (circuit pins A, B, C or D at the <u>SCME</u> connector) or any components within these circuit loops are open, disconnected or a blower motor resistance greater than 90,000 ohms is sensed, the <u>SCME</u> continues normal operation and sets this <u>DTC</u> . |

Possible Causes

- Wiring, terminals or connectors
- Backrest blower motor
- Cushion blower motor
- SCME

PINPOINT TEST P : DTC B111C

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

P1 CHECK BLOWER MOTOR CIRCUITS FOR AN OPEN

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: Passenger Side Backrest Blower Motor [C3039](#).
- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Disconnect: SCME [C3265A](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|-------------------------|
| C3265A-A | Ω | C3040-1 |
| C3265A-B | Ω | C3040-2 |

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|-------------------------|
| C3265A-C | Ω | C3039-1 |
| C3265A-D | Ω | C3039-2 |





Are the resistances less than 3 ohms?

| | |
|-----|---|
| Yes | GO to P2 |
| No | REPAIR the circuit(s) in question. GO to P5 |

P2 CHECK BLOWER MOTOR CIRCUITS FOR A SHORT TO VOLTAGE

- Ignition ON.
- Measure:

[Click to display connectors](#)

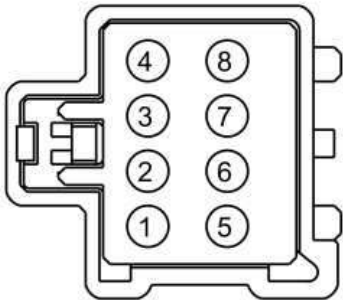
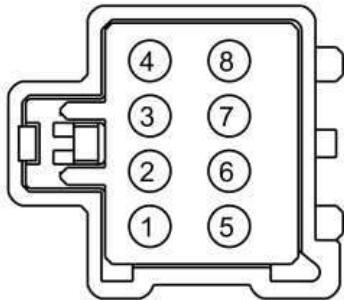
| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265A-A |  | Ground |
| C3265A-B |  | Ground |
| C3265A-C |  | Ground |
| C3265A-D |  | Ground |

Is any voltage present?

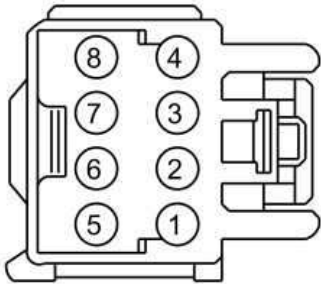
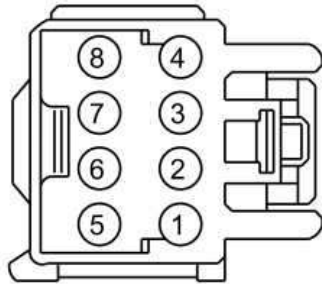
| | |
|------------|---|
| Yes | REPAIR the circuit(s) in question. GO to P5 |
| No | GO to P3 |

P3 CHECK BACKREST AND CUSHION BLOWER MOTOR RESISTANCES

- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3039-1, Component Side</p> | Ω |  <p>E160219 C3039-2, Component Side</p> |

- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3040-1, Component Side</p> | Ω |  <p>E160218 C3040-2, Component Side</p> |

Are the resistances between 0.9 and 10 ohms?

| | |
|------------|--|
| Yes | GO to P4 |
| No | <p>If the backrest blower motor resistance measurement failed, INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to P5</p> <p>If the cushion blower motor resistance measurement failed, INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to P5</p> |

P4 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the SCME connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the SCME connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|------------|---|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, SCME. REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to P5 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to P5 |

P5 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|------------|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B111D

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME is supplied voltage at all times, but the climate controlled seat system only operates with the engine running. The system can be operated with the ignition ON engine OFF by using a diagnostic scan tool to bypass the climate controlled seat switches on the touchscreen and FCIM. When commanding a heat or cool mode operation in this manner, the climate controlled seat system only operates in 15 second intervals. Both voltage supply circuits are spliced together internal to the SCME, so if one circuit becomes open, both seats can still be operated. However, if a fault occurs setting a DTC specific to either climate controlled seat, only the affected seat is disabled by the SCME.

Cabin air is drawn through and distributed to each of the blower motors located in the seat cushion and backrest. The blower motors then heat or cool the air. The air is then directed into the foam pad where it is distributed along the surface of the cushion and backrest of the seat. Once the system is activated, the SCME uses a set of flexible algorithms to control the heating/cooling modes and the blower speed dependant on the commanded climate controlled seat settings.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|---|---|
| B111D | Passenger Blower Driver Overtemperature | If the SCME outputs to the passenger seat blower or any components within these circuit loops are shorted to ground or cause an excessive current draw, the SCME overheats, shuts down the passenger seat system and sets this DTC. |

Possible Causes

- Wiring, terminals or connectors
- Backrest blower motor
- Cushion blower motor
- SCME

PINPOINT TEST Q : DTC B111D

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

Q1 CHECK THE BLOWER MOTOR FEED CIRCUIT FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Disconnect: SCME [C3265C](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265C-8 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to Q2 |
| No | REPAIR the circuit. GO to Q5 |

Q2 CHECK THE BLOWER MOTOR FEED CIRCUITS FOR A SHORT TOGETHER

- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265C-7 | Ω | C3265C-8 |

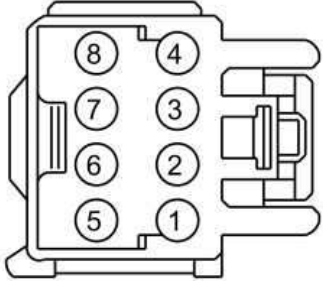
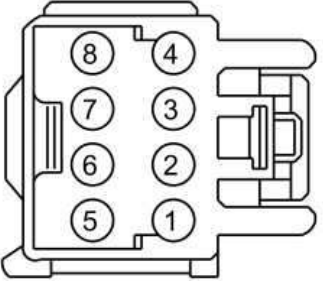
Is the resistance greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to Q3 |
| No | REPAIR the circuits. GO to Q5 |

Q3 CHECK THE BACKREST BLOWER AND CUSHION BLOWER RESISTANCES

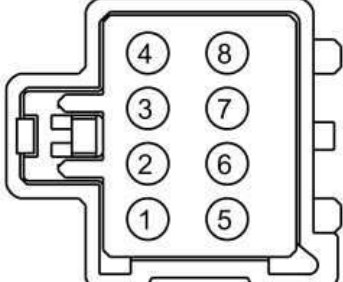
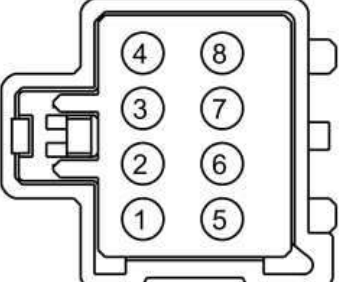
- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected will result in false readings and lead to incorrect identification of components that are not faulty.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3040-3, Component Side</p> | Ω |  <p>E160218 C3040-4, Component Side</p> |

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected will result in false readings and lead to incorrect identification of components that are not faulty.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3039-3, Component Side</p> | Ω |  <p>E160219 C3039-4, Component Side</p> |

Are the resistances between 4000 and 10,000 ohms?

| | |
|------------|--|
| Yes | GO to Q4 |
| No | If the backrest blower motor resistance measurement failed, INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to Q5 If the cushion blower motor resistance measurement failed, INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation) . GO to Q5 |

Q4 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the SCME connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the SCME connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|------------|---|
| Yes | CHECK <u>OASIS</u> for any applicable Technical Service Bulletins (TSBs). If a <u>TSB</u> exists for this concern, DISCONTINUE this test and FOLLOW <u>TSB</u> instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation) . GO to Q5 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to Q5 |

Q5 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering \(501-20B Supplemental Restraint System, General Procedures\)](#).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering \(501-20B Supplemental Restraint System, General Procedures\)](#).

Did the SRS prove out successfully?

| | |
|------------|---|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing) . |

DTC B19A1

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME supplies voltage and ground to the passenger seat cushion backrest and cushion blower motors. The SCME also sends a speed control voltage signal to the blower motor to control blower speed.


DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|--|---|
| B19A1 | Passenger Seat Cushion Blower Speed Short to Battery | If the passenger seat cushion blower speed circuit is shorted to voltage, the <u>SCME</u> shuts down the passenger seat system and sets this <u>DTC</u> . |

Possible Causes

- Wiring, terminals or connectors
- Cushion blower motor
- SCME


PINPOINT TEST R : DTC B19A1

 **WARNING:** Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

R1 CHECK CUSHION BLOWER MOTOR BLOWER SPEED CONTROL CIRCUIT FOR A SHORT TO VOLTAGE

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265C](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265C-3 |  | Ground |


Is any voltage present?

| | |
|-----|--------------------------|
| Yes | GO to R2 |
| No | GO to R3 |

R2 CHECK CUSHION BLOWER MOTOR SPEED CONTROL CIRCUIT FOR A SHORT TO VOLTAGE WITH THE CIRCUIT ISOLATED

- Ignition OFF.
- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265C-3 |  | Ground |

Is any voltage present?

| | |
|-----|--|
| Yes | REPAIR the circuit. GO to R6 |
| No | GO to R3 |

R3 CHECK CUSHION BLOWER MOTOR SPEED CONTROL AND BLOWER OUTPUT CIRCUITS FOR A SHORT TOGETHER

- Ignition OFF.
- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265C-3 | Ω | C3265C-8 |

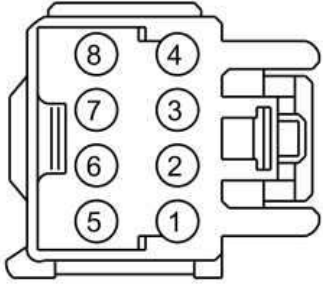
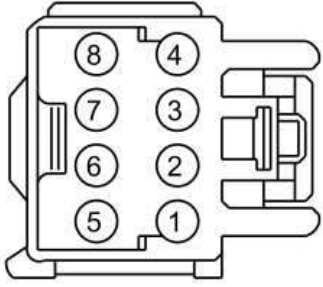
Is the resistance greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to R4 |
| No | REPAIR the circuits. GO to R6 |

R4 CHECK CUSHION BLOWER MOTOR SPEED CONTROL AND BLOWER OUTPUT CIRCUITS FOR AN INTERNAL SHORT TOGETHER

- Ignition OFF.
- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---------------|----------------------|---------------|
| | | |

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3040-3, Component Side</p> | Ω |  <p>E160218 C3040-7, Component Side</p> |

Is the resistance greater than 2M ohms?

| | |
|-----|---|
| Yes | GO to R5 |
| No | INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to R6 |

R5 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
 - Disconnect and inspect all of the SCME connectors.
 - Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
 - Reconnect the SCME connectors. Make sure they seat and latch correctly.
 - **NOTE:** Do not reconnect Passenger Side Airbag In-line [C219](#) at this time.
- Reconnect all previously disconnected connectors.
- Ignition ON.
 - Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|-----|---|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to R6 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to R6 |

R6 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|-----|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B19A2

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME supplies voltage and ground to the passenger seat backrest blower motor. The SCME also sends a speed control voltage signal to the blower motor to control blower speed.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|---|---|
| B19A2 | Passenger Seat Back Blower Speed Short to Battery | If the passenger seat backrest blower speed circuit is shorted to voltage, the SCME shuts down the passenger seat system and sets this DTC. |

Possible Causes

- Wiring, terminals or connectors
- Backrest blower motor
- SCME


PINPOINT TEST S : DTC B19A2

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

S1 CHECK BACKREST BLOWER MOTOR SPEED CONTROL CIRCUIT FOR A SHORT TO VOLTAGE

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265C](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265C-4 |  | Ground |


Is any voltage present?

| | |
|-----|--------------------------|
| Yes | GO to S2 |
| No | GO to S3 |

S2 CHECK BACKREST BLOWER MOTOR SPEED CONTROL CIRCUIT FOR A SHORT TO VOLTAGE WITH THE CIRCUIT ISOLATED

- Ignition OFF.
- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265C-4 |  | Ground |

Is any voltage present?

| | |
|-----|--|
| Yes | REPAIR the circuit. GO to S6 |
| No | GO to S3 |

S3 CHECK BACKREST BLOWER MOTOR SPEED CONTROL AND BLOWER OUTPUT CIRCUITS FOR A SHORT TOGETHER

- Ignition OFF.
- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Measure:

[Click to display connectors](#)

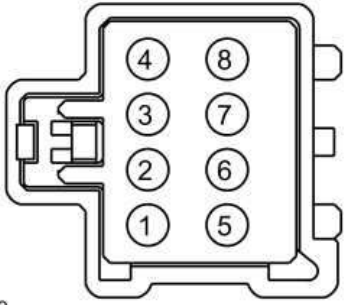
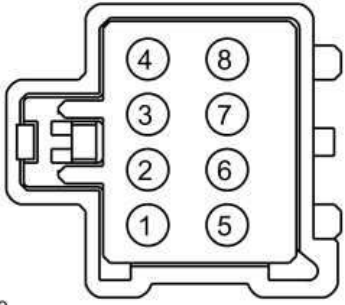
| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265C-4 | Ω | C3265C-8 |

Is the resistance greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to S4 |
| No | REPAIR the circuits. GO to S6 |

S4 CHECK BACKREST BLOWER MOTOR SPEED CONTROL AND BLOWER OUTPUT CIRCUITS FOR AN INTERNAL SHORT TOGETHER

- Ignition OFF.
- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------------|---|
|  <p>E160219 C3039-3, Component Side</p> | <p>Ω</p> |  <p>E160219 C3039-7, Component Side</p> |

Is the resistance greater than 2M ohms?

| | |
|------------|---|
| Yes | GO to S5 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to S6 |

S5 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
 - Disconnect and inspect all of the SCME connectors.
 - Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
 - Reconnect the SCME connectors. Make sure they seat and latch correctly.
 - **NOTE:** Do not reconnect Passenger Side Airbag In-line [C219](#) at this time.
- Reconnect all previously disconnected connectors.
- Ignition ON.
 - Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|------------|--|
| Yes | CHECK <u>OASIS</u> for any applicable Technical Service Bulletins (TSBs). If a <u>TSB</u> exists for this concern, DISCONTINUE this test and FOLLOW <u>TSB</u> instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to S6 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to S6 |

S6 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|------------|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME supplies voltage and ground to the driver seat cushion blower motor. The SCME also sends a speed control voltage signal to the blower motor to control blower speed.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|---|---|
| B19A3 | Driver Seat Cushion Blower Speed Short to Battery | If the driver seat cushion blower speed circuit is shorted to voltage, the <u>SCME</u> shuts down the driver seat system and sets this DTC. |

Possible Causes

- Wiring, terminals or connectors
- Cushion blower motor
- SCME


PINPOINT TEST T : DTC B19A3

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

T1 CHECK CUSHION BLOWER MOTOR SPEED CONTROL CIRCUIT FOR A SHORT TO VOLTAGE

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265C](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|---|---------------|
| C3265C-11 |  | Ground |


Is any voltage present?

| | |
|-----|--------------------------|
| Yes | GO to T2 |
| No | GO to T3 |

T2 CHECK CUSHION BLOWER MOTOR SPEED CONTROL CIRCUIT FOR A SHORT TO VOLTAGE WITH THE CIRCUIT ISOLATED

- Ignition OFF.
- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|---|---------------|
| C3265C-11 |  | Ground |

Is any voltage present?

| | |
|-----|--|
| Yes | REPAIR the circuit. GO to T6 |
| No | GO to T3 |

T3 CHECK CUSHION BLOWER MOTOR SPEED CONTROL AND BLOWER OUTPUT CIRCUITS FOR A SHORT TOGETHER

- Ignition OFF.
- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Measure:

[Click to display connectors](#)

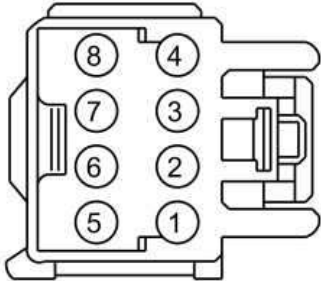
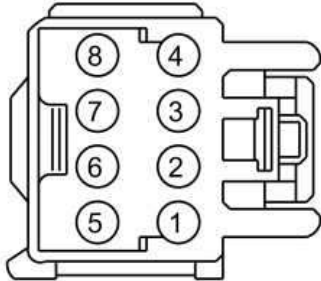
| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------------------|
| C3265C-11 | Ω | C3265C-16 |

Is the resistance greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to T4 |
| No | REPAIR the circuits. GO to T6 |

T4 CHECK CUSHION BLOWER MOTOR SPEED CONTROL AND BLOWER OUTPUT CIRCUITS FOR AN INTERNAL SHORT TOGETHER

- Ignition OFF.
- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3035-3, Component Side</p> | Ω |  <p>E160218 C3035-7, Component side</p> |

Is the resistance greater than 2M ohms?

| | |
|-----|---|
| Yes | GO to T5 |
| No | INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to T6 |

T5 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the SCME connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the SCME connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Driver Side Airbag In-line [C345](#) or Passenger Side Airbag In-line [C219](#) at this time.
- Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|-----|---|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to T6 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to T6 |

T6 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the **SRS** prove out successfully?

| | |
|-----|---|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
|-----|---|

| | |
|-----------|--|
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |
|-----------|--|

DTC B19A4

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME supplies voltage and ground to the driver seat backrest blower motor. The SCME also sends a speed control voltage signal to the blower motor to control blower speed.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|--|--|
| B19A4 | Driver Seat Back Blower Speed Short to Battery | If the driver seat backrest blower speed circuit is shorted to voltage, the <u>SCME</u> shuts down the driver seat system and sets this <u>DTC</u> . |

Possible Causes

- Wiring, terminals or connectors
- Backrest blower motor
- SCME


PINPOINT TEST U : DTC B19A4

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

U1 CHECK BACKREST BLOWER MOTOR SPEED CONTROL CIRCUIT FOR A SHORT TO VOLTAGE

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265C](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|---|---------------|
| C3265C-12 |  | Ground |


Is any voltage present?

| | |
|------------|--------------------------|
| Yes | GO to U2 |
| No | GO to U3 |

U2 CHECK BACKREST BLOWER MOTOR BLOWER SPEED CONTROL CIRCUIT FOR A SHORT TO VOLTAGE WITH THE CIRCUIT ISOLATED

- Ignition OFF.
- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|---|---------------|
| C3265C-12 |  | Ground |

Is any voltage present?

| | |
|------------|--|
| Yes | REPAIR the circuit. GO to U6 |
| No | GO to U3 |

U3 CHECK BACKREST BLOWER MOTOR BLOWER SPEED CONTROL AND BLOWER OUTPUT CIRCUITS FOR A SHORT TOGETHER

- Ignition OFF.
- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Measure:

[Click to display connectors](#)

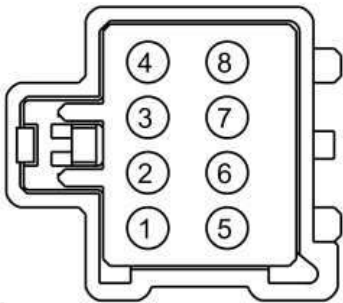
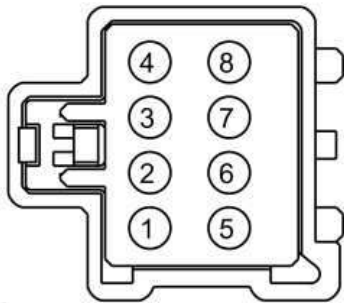
| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------------------|
| C3265C-12 | Ω | C3265C-16 |

Is the resistance greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to U4 |
| No | REPAIR the circuits. GO to U6 |

U4 CHECK BACKREST BLOWER MOTOR SPEED CONTROL AND BLOWER OUTPUT CIRCUITS FOR AN INTERNAL SHORT TOGETHER

- Ignition OFF.
- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Measure the **component side** resistance between:

| Positive Lead | Measurement / Action | Negative Lead |
|---|----------------------|--|
|  <p>E160219 C3034-3, Component Side</p> | Ω |  <p>E160219 C3034-7, Component Side</p> |

Is the resistance greater than 2M ohms?

| | |
|-----|---|
| Yes | GO to U5 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to U6 |

U5 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the [SCME](#) connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the [SCME](#) connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Driver Side Airbag In-line [C345](#) or Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|-----|--|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new SCME . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to U6 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to U6 |

U6 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|------------|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B19A5

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME supplies voltage and ground to the passenger seat cushion blower motor. The SCME also sends a speed control voltage signal to the blower motor to control blower speed.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|---|---|
| B19A5 | Passenger Seat Cushion Blower Speed Short to Ground | If the passenger seat cushion blower speed circuit is shorted to ground, the SCME shuts down the passenger seat system and sets this DTC. |

Possible Causes

- Wiring, terminals or connectors
- Cushion blower motor
- SCME

PINPOINT TEST V : DTC B19A5

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

V1 CHECK CUSHION BLOWER MOTOR SPEED CONTROL CIRCUIT FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Disconnect: SCME [C3265C](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265C-3 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|------------|--|
| Yes | GO to V2 |
| No | REPAIR the circuit. GO to V5 |

V2 CHECK CUSHION BLOWER MOTOR SPEED CONTROL CIRCUIT AND BLOWER GROUND CIRCUIT FOR A SHORT TOGETHER

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265C-3 | Ω | C3265C-7 |

Is the resistance greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to V3 |
| No | REPAIR the circuits. GO to V5 |

V3 DETERMINE CUSHION BLOWER MOTOR OR SCME (FRONT SEAT CLIMATE CONTROL MODULE) FAILURE

- Remove the cushion blower motor from the passenger seat.
REFER to: [Front Seat Cushion Blower Motor](#) (501-10A Front Seats, Removal and Installation).
- Remove the cushion blower motor from the driver seat and install it on the passenger seat.
- Connect: Passenger Seat Cushion Blower Motor [C3040](#).
- Connect: SCME [C3265C](#).
- Start the engine and check operation of the passenger seat climate controlled seat system.

Does the seat operate with the cushion blower motor from the other seat installed?

| | |
|-----|--|
| Yes | INSTALL a new seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to V5 |
| No | GO to V4 |

V4 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the [SCME](#) connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the [SCME](#) connectors. Make sure they seat and latch correctly.
- NOTE:** Do not reconnect Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|-----|--|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new SCME . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to V5 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to V5 |

V5 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the [SRS](#) prove out successfully?

| | |
|-----|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B19A6

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The [SCME](#) supplies voltage and ground to the passenger seat backrest blower motor. The [SCME](#) also sends a speed control voltage signal to the blower motor to control blower speed.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|--|---|
| B19A6 | Passenger Seat Back Blower Speed Short to Ground | If the passenger seat backrest blower speed circuit is shorted to ground, the SCME shuts down the passenger seat system and sets this DTC . |

Possible Causes

- Wiring, terminals or connectors
- Backrest blower motor
- SCME

PINPOINT TEST W : DTC B19A6

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

W1 CHECK BACKREST BLOWER MOTOR SPEED CONTROL CIRCUIT FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Disconnect: SCME [C3265C](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265C-4 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to W2 |
| No | REPAIR the circuit. GO to W5 |

W2 CHECK BACKREST BLOWER MOTOR SPEED CONTROL CIRCUIT AND BLOWER GROUND CIRCUIT FOR A SHORT TOGETHER

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265C-4 | Ω | C3265C-7 |

Is the resistance greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to W3 |
| No | REPAIR the circuits. GO to W5 |

W3 DETERMINE BACKREST BLOWER MOTOR OR SCME (FRONT SEAT CLIMATE CONTROL MODULE) FAILURE

- Remove the backrest blower motor from the passenger seat.
REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) .
- Remove the backrest blower motor from the driver seat and install it on the passenger seat.
- Connect: Passenger Seat Backrest Blower Motor [C3039](#).
- Connect: SCME [C3265C](#).
- Start the engine and check operation of the passenger seat climate controlled seat system.

Does the seat operate with the backrest blower motor from the other seat installed?

| | |
|-----|--|
| Yes | INSTALL a new seat backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to W5 |
| No | GO to W4 |

W4 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the [SCME](#) connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the [SCME](#) connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|------------|--|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new SCME . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to W5 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to W5 |

W5 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the [SRS](#) prove out successfully?

| | |
|------------|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B19A7

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The [SCME](#) supplies voltage and ground to the driver seat cushion blower motor. The [SCME](#) also sends a speed control voltage signal to the blower motor to control blower speed.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|--|--|
| B19A7 | Driver Seat Cushion Blower Speed Short to Ground | If the driver seat cushion blower speed circuit is shorted to ground, the SCME shuts down the driver seat system and sets this DTC . |

Possible Causes

- Wiring, terminals or connectors
- Cushion blower motor
- [SCME](#)

PINPOINT TEST X : DTC B19A7

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

X1 CHECK CUSHION BLOWER MOTOR BLOWER SPEED CONTROL CIRCUIT FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Disconnect: [SCME](#) [C3265C](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------|
| C3265C-11 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|------------|--|
| Yes | GO to X2 |
| No | REPAIR the circuit. GO to X5 |

X2 CHECK CUSHION BLOWER MOTOR SPEED CONTROL CIRCUIT AND BLOWER GROUND CIRCUIT FOR A SHORT TOGETHER

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------------------|
| C3265C-11 | Ω | C3265C-15 |

Is the resistance greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to X3 |
| No | REPAIR the circuits. GO to X5 |

X3 DETERMINE CUSHION BLOWER MOTOR OR SCME (FRONT SEAT CLIMATE CONTROL MODULE) FAILURE

- Remove the cushion blower motor from the passenger seat.
REFER to: [Front Seat Cushion Blower Motor](#) (501-10A Front Seats, Removal and Installation).
- Remove the cushion blower motor from the passenger seat and install it on the driver seat.
- Connect: Driver Seat Cushion Blower Motor [C3035](#).
- Connect: SCME [C3265C](#).
- Start the engine and check operation of the driver seat climate controlled seat system.

Does the seat operate with the cushion blower motor from the other seat installed?

| | |
|-----|--|
| Yes | INSTALL a new seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to X5 |
| No | GO to X4 |

X4 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the SCME connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the SCME connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Driver Side Airbag In-line [C345](#) or Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|-----|---|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new SCME. REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to X5 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to X5 |

X5 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|-----|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B19A8

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME supplies voltage and ground to the driver seat backrest blower motor. The SCME also sends a speed control voltage signal to the blower motor to control blower speed.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|---|--|
| B19A8 | Driver Seat Back Blower Speed Short to Ground | If the driver seat backrest blower speed circuit is shorted to ground, the SCME shuts down the driver seat system and sets this DTC. |

Possible Causes

- Wiring, terminals or connectors
- Backrest blower motor
- SCME

PINPOINT TEST Y : DTC B19A8

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

Y1 CHECK BACKREST BLOWER MOTOR SPEED CONTROL CIRCUIT FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Disconnect: SCME [C3265C](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------|
| C3265C-12 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to Y2 |
| No | REPAIR the circuit. GO to Y5 |

Y2 CHECK BACKREST BLOWER MOTOR SPEED CONTROL CIRCUIT AND BLOWER GROUND CIRCUIT FOR A SHORT TOGETHER

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------------------|
| C3265C-12 | Ω | C3265C-15 |

Is the resistance greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to Y3 |
| No | REPAIR the circuits. GO to Y5 |

Y3 DETERMINE BACKREST BLOWER MOTOR OR SCME (FRONT SEAT CLIMATE CONTROL MODULE) FAILURE

- Remove the backrest blower motor from the driver seat.
REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) .
- Remove the backrest blower motor from the passenger seat and install it on the driver seat.
- Connect: Driver Seat Backrest Blower Motor [C3034](#).
- Connect: SCME [C3265C](#).
- Start the engine and check operation of the driver seat climate controlled seat system.

Does the seat operate with the backrest blower motor from the other seat installed?

| | |
|-----|--|
| Yes | INSTALL a new seat backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to Y5 |
| No | GO to Y4 |

Y4 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the SCME connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the SCME connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Driver Side Airbag In-line [C345](#) or Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|-----|---|
| Yes | CHECK <u>OASIS</u> for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW <u>TSB</u> instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to Y5 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to Y5 |

Y5 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|-----|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B272A

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME monitors seat cushion temperature while it supplies voltage and ground to both blower motors. The SCME also supplies a variable voltage signal to control the blower speed. Cabin air enters the blower through a filter attached to the blower motor housing. Heated or cooled air exits the blower motor and flows through a duct to the foam pad.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|--------------------------------------|--|
| B272A | Passenger Cushion Over-Temp Detected | If the passenger seat cushion blower motor temperature exceeds 70° C (158° F) in cool mode or 85° C (185° F) in heat mode for more than 4 seconds, the <u>SCME</u> shuts down the passenger seat system and sets this <u>DTC</u> . |

Possible Causes

- Wiring, terminals or connectors
- Restricted blower motor filter
- Crushed or restricted cushion foam pad
- Cushion blower motor
- SCME

PINPOINT TEST Z : DTC B272A

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

Z1 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) FOR ON-DEMAND DIAGNOSTIC TROUBLE CODES (DTCS)

- Start the vehicle and set the passenger seat to HIGH heat.
- Using a diagnostic scan tool, perform the SCME self-test.

Was **DTC B272A** retrieved on-demand during the self-test?

| | |
|-----|--------------------------|
| Yes | GO to Z2 |
| No | GO to Z5 |

Z2 CHECK THE PASSENGER SEAT CUSHION BLOWER MOTOR THERMISTOR CIRCUITS FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265B](#).
- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265B-2 | Ω | Ground |
| C3265B-3 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to Z3 |
| No | REPAIR the circuit in question. GO to Z22 |

Z3 CHECK THE PASSENGER SEAT CUSHION BLOWER MOTOR THERMISTOR AND WIRING

- Connect: Passenger Seat Cushion Blower Motor [C3040](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265B-2 | Ω | C3265B-3 |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

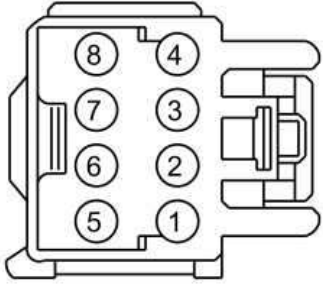
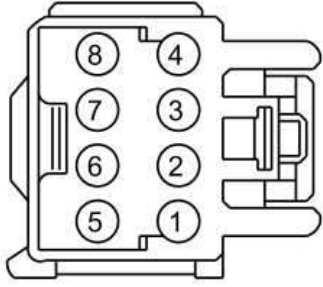
Is the resistance within the limits indicated?

| | |
|-----|---------------------------|
| Yes | GO to Z18 |
| No | GO to Z4 |

Z4 CHECK THE PASSENGER SEAT CUSHION BLOWER MOTOR THERMISTOR

- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---------------|----------------------|---------------|
|---------------|----------------------|---------------|

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3040-5, Component Side</p> | Ω |  <p>E160218 C3040-8, Component Side</p> |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|------------|---|
| Yes | REPAIR circuit VHS27 (WH/OG) or RHS10 (BU/OG) for an open or high resistance. GO to Z22 |
| No | INSTALL a new passenger seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to Z22 |

Z5 CONFIRM THE FAULT WHILE MONITORING THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) SEAT BACK THERMO-ELECTRIC DEVICE TEMPERATURE (PBKTEMP) AND SEAT CUSHION THERMO-ELECTRIC DEVICE TEMPERATURE (PCSHTEMP) PARAMETER IDENTIFICATIONS (PIDS)

- Set the passenger seat to OFF.
 - Using a diagnostic scan tool, clear the SCME Diagnostic Trouble Codes (DTCs).
 - Using a diagnostic scan tool, monitor the SCME PBKTEMP and PCSHTEMP Parameter Identifications (PIDs).
 - **NOTE:** A crushed seat cushion foam pad may be the cause of the fault, making it necessary to occupy the seat to recreate and identify the fault.
- Attempt to recreate the fault. Start the vehicle and set the passenger seat to HIGH heat for at least 15 minutes while occupying the seat.

Do the Parameter Identifications (PIDs) increase incrementally (gradually) and stay within 15° C (27° F) of each other?

| | |
|------------|---|
| Yes | Fault not present at this time. Fault may have been set due to a past failure, incorrect use of the climate controlled seat system by repeated switching between heat and cool modes or due to excessive passenger compartment temperature. |
| No | If the PCSHTEMP PID increases incrementally and is greater than 15° C (27° F) of the PBKTEMP PID, GO to Z6 If the PCSHTEMP PID increases quickly (temperature "jumps" and does not increase incrementally) and is greater than 15° C (27° F) of the PBKTEMP PID, GO to Z16 |

Z6 COMPARE OPERATION OF THE DRIVER AND PASSENGER SEATS

- With the engine running, set both front seats to HIGH cool.
- Note the airflow exhausting from the passenger seat cushion blower motor and compare it to the airflow exhausting from the driver seat cushion blower motor.
- Carry out a wiggle test of the wire harnesses between the SCME and the passenger seat cushion blower motor while monitoring blower operation. The blower should operate consistently and not change speeds.

Is the airflow exhausting from the passenger seat cushion blower motor comparable to the airflow exhausting from the driver seat cushion blower motor with no change in operation when carrying out the wiggle test?

| | |
|------------|--|
| Yes | GO to Z7 |
| No | If the airflow exhausting from the passenger seat cushion blower motor is not comparable to the airflow exhausting from the driver seat cushion blower motor, GO to Z8 If the passenger seat cushion blower motor operation changed while carrying out the wiggle test, IDENTIFY and REPAIR the wiring fault. |

Z7 COMPARE OPERATION OF THE DRIVER AND PASSENGER SEATS WHILE OCCUPIED

- Note the airflow exhausting from the passenger seat cushion blower motor with the passenger seat occupied and compare it to the airflow exhausting from the driver seat cushion blower motor with the driver seat occupied.

Is the airflow exhausting from the passenger seat cushion blower motor comparable to the airflow exhausting from the driver seat cushion blower motor?

| | |
|-----|--|
| Yes | GO to Z16 |
| No | INSTALL a new passenger seat cushion foam pad. |

Z8 CHECK THE PASSENGER SEAT CUSHION BLOWER FOR AN OBSTRUCTION OR RESTRICTED FILTER

- Ignition OFF.
- Inspect the blower of the passenger seat cushion blower motor assembly for an obstruction or for a restricted filter.

Is the blower obstructed or the filter restricted?

| | |
|-----|--|
| Yes | REMOVE the obstruction or INSTALL a passenger seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). |
| No | GO to Z9 |

Z9 CHECK THE PASSENGER SEAT CUSHION BLOWER SPEED CONTROL CIRCUIT FOR AN OPEN

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265C](#).
- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|-------------------------|
| C3265C-3 | Ω | C3040-7 |


Is the resistance less than 3 ohms?

| | |
|-----|---|
| Yes | GO to Z10 |
| No | REPAIR the circuit. GO to Z22 |

Z10 CHECK THE PASSENGER SEAT CUSHION BLOWER CIRCUIT FOR A SHORT TO VOLTAGE

- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265C-7 |  | Ground |

Is any voltage present?

| | |
|-----|---|
| Yes | REPAIR the circuit. GO to Z22 |
| No | GO to Z11 |

Z11 CHECK THE PASSENGER SEAT CUSHION BLOWER CIRCUIT FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265C-8 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|-----|---|
| Yes | GO to Z12 |
| No | REPAIR the circuit. GO to Z22 |

Z12 CHECK THE PASSENGER SEAT CUSHION BLOWER CIRCUITS FOR AN OPEN

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|-------------------------|
| C3265C-8 | Ω | C3040-3 |
| C3265C-7 | Ω | C3040-4 |

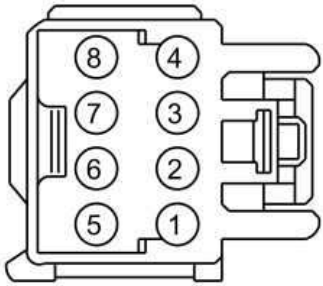
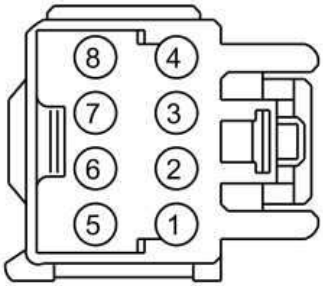
Are the resistances less than 3 ohms?

| | |
|-----|---|
| Yes | GO to Z13 |
| No | REPAIR the circuit in question. GO to Z22 |

Z13 CHECK THE PASSENGER SEAT CUSHION BLOWER RESISTANCE

- NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---|----------------------|---|
|  <p>E160218 C3040-3, Component Side</p> | Ω |  <p>E160218 C3040-4, Component Side</p> |

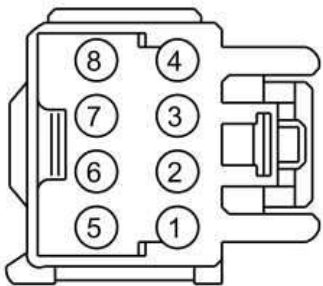
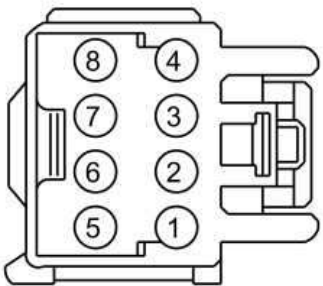
Is the resistance between 4,000 and 10,000 ohms?

| | |
|-----|---|
| Yes | GO to Z14 |
| No | INSTALL a new passenger seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to Z22 |

Z14 CHECK THE PASSENGER SEAT CUSHION BLOWER SPEED CONTROL RESISTANCE

- NOTE:** The ohmmeter must be connected with the positive lead to pin 7 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3040-7, Component Side</p> | Ω |  <p>E160218 C3040-4, Component Side</p> |

Is the resistance between 240K and 400K ohms?

| | |
|-----|---|
| Yes | GO to Z15 |
| No | INSTALL a new passenger seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to Z22 |

Z15 CHECK THE PASSENGER SEAT CUSHION BLOWER MOTOR INSTALLATION AND FOR CRUSHED SEAT CUSHION

- Ignition OFF.
- Remove the passenger seat.
REFER to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
- Remove the passenger seat cushion cover.
REFER to: [Front Seat Cushion Cover](#) (501-10A Front Seats, Removal and Installation).
- Inspect the passenger seat cushion for the following:
 - Blower motor correctly installed
 - Cushion foam pad crushed or restricted

Is the passenger seat cushion blower motor correctly installed and are there no signs of damage to the foam pad?

| | |
|-----|---|
| Yes | INSTALL the passenger seat cushion cover and seat. GO to Z18 |
| No | CORRECTLY install the passenger seat cushion blower motor or INSTALL a new passenger seat cushion foam pad. GO to Z22 |

Z16 CHECK THE PASSENGER SEAT CUSHION BLOWER MOTOR THERMISTOR AND WIRING

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265B](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265B-2 | Ω | C3265B-3 |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

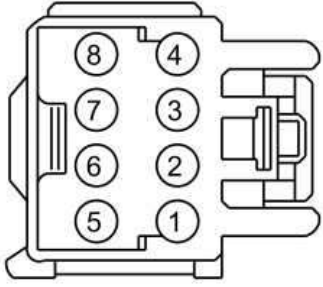
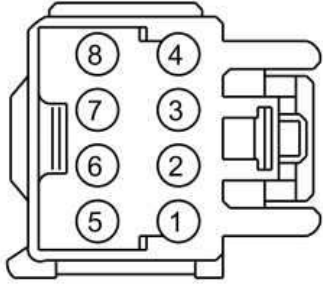
Is the resistance within the limits indicated?

| | |
|-----|---------------------------|
| Yes | GO to Z18 |
| No | GO to Z17 |

Z17 CHECK THE PASSENGER SEAT CUSHION BLOWER MOTOR THERMISTOR

- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---------------|----------------------|---------------|
| | | |

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3040-5, Component Side</p> | Ω |  <p>E160218 C3040-8, Component Side</p> |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|------------|--|
| Yes | REPAIR circuit VHS27 (WH/OG) or RHS10 (BU/OG) for an open or high resistance. GO to Z22 |
| No | INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to Z22 |

Z18 CHECK THE PASSENGER SEAT CUSHION BLOWER MOTOR HEATING/COOLING CIRCUITRY CURRENT DRAW

- Connect all SCME, blower motor and Body Harness-to-Seat Harness Connectors.
- NOTICE:** It may be necessary to open the seat wire harness conduit to allow placing the inductive current probe around the circuit as described in the following step. Care must be taken when opening up the wire harness so as not to damage any wiring or connectors. Do not damage any wiring or induce stress on any wiring or connectors. Close up the wire harness once repairs to the seat are complete.

NOTE: Use a commercially available inductive current probe (such as Electronic Specialties Current Probe/Multimeter 685 or a Fluke I410 [used with a digital multimeter]) or the low current probe from the VMM available for use with IDS. If these are unavailable, the inductive current probe feature from a battery tester may be substituted.

Place an inductive current probe around circuit CHS07 (GY/BU) near SCME [C3265A-A](#) and monitor the current draw.

- Start the engine and set the passenger seat to HIGH heat.

Is the current draw less than 11 amps?

| | |
|------------|--|
| Yes | GO to Z19 |
| No | INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to Z22 |

Z19 CHECK RESISTANCE OF THE PASSENGER SEAT CUSHION BLOWER MOTOR AND WIRING

- Ignition OFF.
- Disconnect: SCME [C3265A](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-A | Ω | Ground |
| C3265A-B | Ω | Ground |

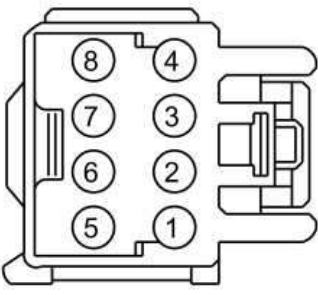
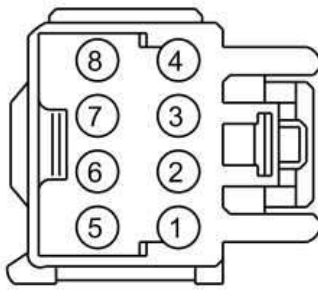
Are the resistances between 0.9 and 10 ohms?

| | |
|------------|---------------------------|
| Yes | GO to Z21 |
|------------|---------------------------|

| | |
|----|---------------------------|
| No | GO to Z20 |
|----|---------------------------|

Z20 CHECK THE RESISTANCE OF THE PASSENGER SEAT CUSHION BLOWER MOTOR

- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3040-1, Component Side</p> | Ω |  <p>E160218 C3040-2, Component Side</p> |

Is the resistance between 0.9 and 10 ohms?

| | |
|-----|--|
| Yes | REPAIR circuit CHS07 (GY/BU) or RHS07 (BU) for an open or high resistance. GO to Z22 |
| No | INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to Z22 |

Z21 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the SCME connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the SCME connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|-----|---|
| Yes | CHECK <u>OASIS</u> for any applicable Technical Service Bulletins (TSBs). If a <u>TSB</u> exists for this concern, DISCONTINUE this test and FOLLOW <u>TSB</u> instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to Z22 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to Z22 |

Z22 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|-----|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B272B

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME monitors seat backrest temperature while it supplies voltage and ground to both blower motors. The SCME also supplies a variable voltage signal to control the blower speed. Cabin air enters the blower through a filter attached to the blower motor housing. Heated or cooled air exits the blower motor and flows through the foam pad.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|-----------------------------------|---|
| B272B | Passenger Back Over-Temp Detected | If the passenger seat backrest blower motor temperature exceeds 70° C (158° F) in cool mode or 85° C (185° F) in heat mode for more than 4 seconds, the <u>SCME</u> shuts down the passenger seat system and sets this <u>DTC</u> . |

Possible Causes

- Wiring, terminals or connectors
- Restricted blower motor filter
- Crushed or restricted backrest foam pad
- Backrest blower motor
- SCME

PINPOINT TEST AA : DTC B272B

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

AA1 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) FOR ON-DEMAND DIAGNOSTIC TROUBLE CODES (DTCS)

- Start the vehicle and set the passenger seat to HIGH heat.
- Using a diagnostic scan tool, perform the SCME self-test.

Was DTC B272B retrieved on-demand during the self-test?

| | |
|-----|---------------------------|
| Yes | GO to AA2 |
| No | GO to AA5 |

AA2 CHECK THE PASSENGER SEAT BACKREST BLOWER MOTOR THERMISTOR CIRCUITS FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265B](#).
- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265B-4 | Ω | Ground |
| C3265B-5 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to AA3 |
| No | REPAIR the circuit in question. GO to AA22 |

AA3 CHECK THE PASSENGER SEAT BACKREST BLOWER MOTOR THERMISTOR AND WIRING

- Connect: Passenger Seat Backrest Blower Motor [C3039](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265B-4 | Ω | C3265B-5 |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|---------------------|------------|
|---------------------|------------|

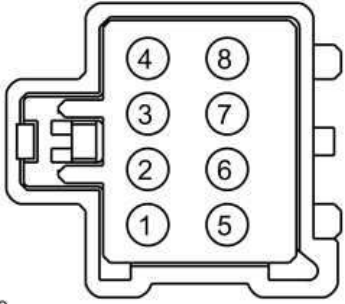
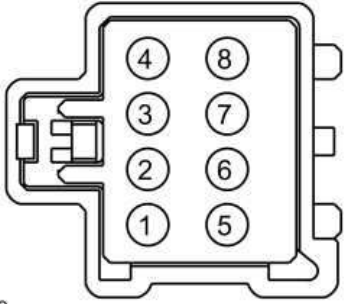
| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|-----|----------------------------|
| Yes | GO to AA18 |
| No | GO to AA4 |

AA4 CHECK THE PASSENGER SEAT BACKREST BLOWER MOTOR THERMISTOR

- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Measure the **component side** resistance between:

| Positive Lead | Measurement / Action | Negative Lead |
|---|----------------------|--|
|  <p>E160219 C3039-5, Component Side</p> | Ω |  <p>E160219 C3039-8, Component Side</p> |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|-----|--|
| Yes | REPAIR circuit VHS36 (YE/BU) or RHS20 (GN/BU) for an open or high resistance. GO to AA22 |
| No | INSTALL a new passenger seat backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AA22 |

AA5 CONFIRM THE FAULT WHILE MONITORING THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) SEAT BACK THERMO-ELECTRIC DEVICE TEMPERATURE (PBKTEMP) AND SEAT CUSHION THERMO-ELECTRIC DEVICE TEMPERATURE (PCSHTEMP) PARAMETER IDENTIFICATIONS (PIDs)

- Set the passenger seat to OFF.
- Using a diagnostic scan tool, clear the SCME Diagnostic Trouble Codes (DTCs).
- Using a diagnostic scan tool, monitor the SCME PBKTEMP and PCSHTEMP Parameter Identifications (PIDs).
- **NOTE:** A crushed seat backrest foam pad may be the cause of the fault, making it necessary to occupy the seat to recreate and identify the fault. Attempt to recreate the fault. Start the vehicle and set the passenger seat to HIGH heat for at least 15 minutes while occupying the seat.

Do the Parameter Identifications (PIDs) increase incrementally (gradually) and stay within 15° C (27° F) of each other?

| | |
|-----|---|
| Yes | Fault not present at this time. Fault may have been set due to a past failure, incorrect use of the climate controlled seat system by repeated switching between heat and cool modes or due to excessive passenger compartment temperature. |
| No | If the PBKTEMP PID increases incrementally and is greater than 15° C (27° F) of the PCSHTEMP PID, GO to AA6 |

If the PBKTEMP PID increases quickly (temperature "jumps" and does not increase incrementally) and is greater than 15° C (27° F) of the PCSHTEMP PID, GO to [AA16](#)

AA6 COMPARE OPERATION OF THE DRIVER AND PASSENGER SEATS

- With the engine running, set both front seats to HIGH cool.
- Note the airflow exhausting from the passenger seat backrest blower motor and compare it to the airflow exhausting from the driver seat backrest blower motor.
- Carry out a wiggle test of the wire harnesses between the [SCME](#) and the passenger seat backrest blower motor while monitoring blower operation. The blower should operate consistently and not change speeds.

Is the airflow exhausting from the passenger seat backrest blower motor comparable to the airflow exhausting from the driver seat backrest blower motor with no change in operation when carrying out the wiggle test?

| | |
|-----|---|
| Yes | GO to AA7 |
| No | If the airflow exhausting from the passenger seat backrest blower motor is not comparable to the airflow exhausting from the driver seat backrest blower motor, GO to AA8 If the passenger seat backrest blower motor blower operation changed while carrying out the wiggle test, IDENTIFY and REPAIR the wiring fault. |

AA7 COMPARE OPERATION OF THE DRIVER AND PASSENGER SEATS WHILE OCCUPIED

- Note the airflow exhausting from the passenger seat backrest blower motor with the passenger seat occupied and compare it to the airflow exhausting from the driver seat backrest blower motor with the driver seat occupied.

Is the airflow exhausting from the passenger seat backrest blower motor comparable to the airflow exhausting from the driver seat backrest blower motor?

| | |
|-----|---|
| Yes | GO to AA16 |
| No | INSTALL a new passenger seat backrest foam pad. |

AA8 CHECK THE PASSENGER SEAT BACKREST BLOWER FOR AN OBSTRUCTION OR RESTRICTED FILTER

- Ignition OFF.
- Inspect the blower of the passenger seat backrest blower motor assembly for an obstruction or for a restricted filter.

Is the blower obstructed or the filter restricted?

| | |
|-----|--|
| Yes | REMOVE the obstruction or INSTALL a new passenger seat backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . |
| No | GO to AA9 |

AA9 CHECK THE PASSENGER SEAT BACKREST BLOWER SPEED CONTROL CIRCUIT FOR AN OPEN

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: [SCME C3265C](#).
- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|-------------------------|
| C3265C-4 | Ω | C3039-7 |


Is the resistance less than 3 ohms?

| | |
|-----|--|
| Yes | GO to AA10 |
| No | REPAIR the circuit. GO to AA22 |

AA10 CHECK THE PASSENGER SEAT BACKREST BLOWER CIRCUIT FOR A SHORT TO VOLTAGE

- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265C-7 |  | Ground |

Is any voltage present?

| | |
|------------|--|
| Yes | REPAIR the circuit. GO to AA22 |
| No | GO to AA11 |

AA11 CHECK THE PASSENGER SEAT BACKREST BLOWER CIRCUIT FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265C-8 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|------------|--|
| Yes | GO to AA12 |
| No | REPAIR the circuit. GO to AA22 |

AA12 CHECK THE PASSENGER SEAT BACKREST BLOWER CIRCUITS FOR AN OPEN

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|-------------------------|
| C3265C-8 | Ω | C3039-3 |
| C3265C-7 | Ω | C3039-4 |

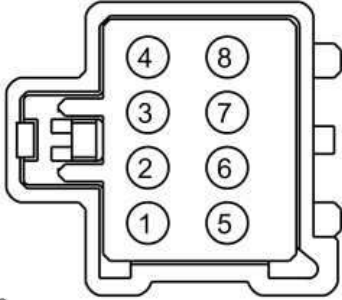
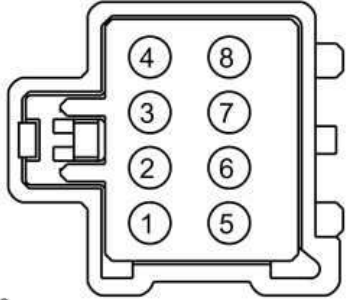
Are the resistances less than 3 ohms?

| | |
|------------|--|
| Yes | GO to AA13 |
| No | REPAIR the circuit in question. GO to AA22 |

AA13 CHECK THE PASSENGER SEAT BACKREST BLOWER RESISTANCE

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3039-3, Component Side</p> | Ω |  <p>E160219 C3039-4, Component Side</p> |

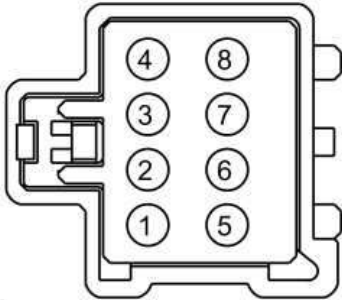
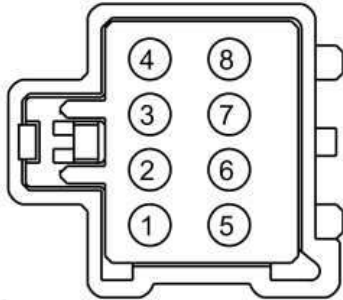
Is the resistance between 4,000 and 10,000 ohms?

| | |
|------------|--|
| Yes | GO to AA14 |
| No | INSTALL a new passenger seat backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AA22 |

AA14 CHECK THE PASSENGER SEAT BACKREST BLOWER SPEED CONTROL RESISTANCE

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 7 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3039-7, Component Side</p> | Ω |  <p>E160219 C3039-4, Component Side</p> |

Is the resistance between 240K and 400K ohms?

| | |
|------------|--|
| Yes | GO to AA15 |
| No | INSTALL a new passenger seat backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AA22 |

AA15 CHECK THE PASSENGER SEAT BACKREST BLOWER MOTOR INSTALLATION AND FOR CRUSHED SEAT BACKREST

- Ignition OFF.
- Remove the passenger seat.
REFER to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
- Remove the passenger seat backrest cover.
REFER to: [Front Seat Backrest Cover](#) (501-10A Front Seats, Removal and Installation).
- Inspect the passenger seat backrest for the following:
 - Blower motor correctly installed
 - Backrest foam pad crushed or restricted

Is the passenger seat backrest blower motor correctly installed and are there no signs of damage to the foam pad?

| | |
|------------|--|
| Yes | INSTALL the passenger seat backrest cover and seat. GO to AA18 |
| No | CORRECTLY install the passenger seat backrest blower motor or INSTALL a new passenger seat backrest foam pad. GO to AA22 |

AA16 CHECK THE PASSENGER SEAT BACKREST BLOWER MOTOR THERMISTOR AND WIRING

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265B](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265B-4 | Ω | C3265B-5 |

- Compare the measured resistance value with the following table:

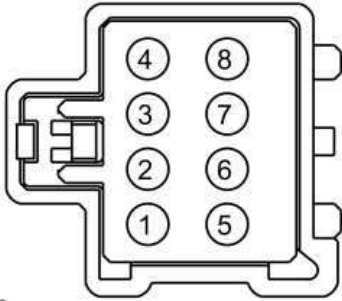
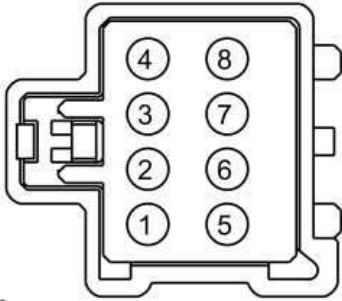
| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|-----|----------------------------|
| Yes | GO to AA18 |
| No | GO to AA17 |

AA17 CHECK THE PASSENGER SEAT BACKREST BLOWER MOTOR THERMISTOR

- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3039-5, Component Side</p> | Ω |  <p>E160219 C3039-8, Component Side</p> |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|-----|---|
| Yes | REPAIR circuit VHS35 (VT/OG) or RHS15 (GY/BN) for an open or high resistance. GO to AA22 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AA22 |

AA18 CHECK THE PASSENGER SEAT BACKREST BLOWER MOTOR HEATING/COOLING CIRCUITRY CURRENT DRAW

- Connect all SCME, blower motor and Body Harness-to-Seat Harness Connectors.
- **NOTICE:** It may be necessary to open the seat wire harness conduit to allow placing the inductive current probe around the circuit as described in the following step. Care must be taken when opening up the wire harness so as not to damage any wiring or connectors. Do not damage any wiring or induce stress on any wiring or connectors. Close up the wire harness once repairs to the seat are complete.

NOTE: Use a commercially available inductive current probe (such as Electronic Specialties Current Probe/Multimeter 685 or a Fluke I410 [used with a digital multimeter]) or the low current probe from the [VMM](#) available for use with [IDS](#). If these are unavailable, the inductive current probe feature from a battery tester may be substituted.

Place an inductive current probe around circuit CHS06 (BU/BN) near [SCME C3265A-C](#) and monitor the current draw.

- Start the engine and set the passenger seat to HIGH heat.

Is the current draw less than 11 amps?

| | |
|-----|---|
| Yes | GO to AA19 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AA22 |

AA19 CHECK RESISTANCE OF THE PASSENGER SEAT BACKREST BLOWER MOTOR AND WIRING

- Ignition OFF.
- Disconnect: [SCME C3265A](#).
- Measure:

[Click to display connectors](#)

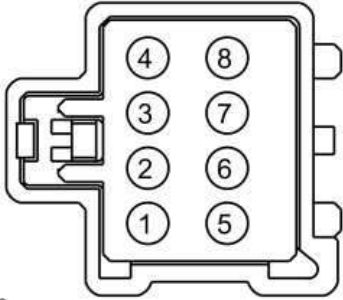
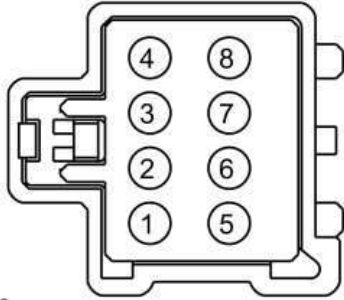
| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-C | Ω | Ground |
| C3265A-D | Ω | Ground |

Are the resistances between 0.9 and 10 ohms?

| | |
|-----|----------------------------|
| Yes | GO to AA21 |
| No | GO to AA20 |

AA20 CHECK THE RESISTANCE OF THE PASSENGER SEAT BACKREST BLOWER MOTOR

- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3039-1, Component Side</p> | Ω |  <p>E160219 C3039-2, Component Side</p> |

Is the resistance between 0.9 and 10 ohms?

| | |
|-----|---|
| Yes | REPAIR circuit CHS01 (GY/VT) or RHS01 (WH/VT) for an open or high resistance. GO to AA22 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AA22 |

AA21 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the **SCME** connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the **SCME** connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Passenger Side Airbag In-line [C219](#) at this time.
- Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|-----|---|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new SCME . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to AA22 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to AA22 |

AA22 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|------------|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B272C

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME is supplied voltage at all times, but the climate controlled seat system only operates with the engine running. The system can be operated with the ignition ON engine OFF by using a diagnostic scan tool to bypass the climate controlled seat buttons on the touchscreen and FCIM. When commanding a heat or cool mode operation in this manner, the climate controlled seat system only operates in 15 second intervals.

Both voltage supply circuits are spliced together internal to the SCME, so if one circuit becomes open, both seats can still be operated. However, if a fault occurs setting a DTC specific to either climate controlled seat, only the affected seat is disabled by the SCME.

Cabin air is drawn through and distributed to each of the blower motors located in the seat cushion and backrest. The blower motors then heat or cool the air. The air is then directed into the foam pad where it is distributed along the surface of the cushion and backrest of the seat. Once the system is activated, the SCME uses a set of flexible algorithms to control the heating/cooling modes and the blower speed dependant on the commanded climate controlled seat settings.

A differential fault occurs when the cushion and backrest blower motors on an affected seat are reporting very different temperatures to the SCME. This may result from an airflow restriction or a circuit fault of either blower motor area. If a blower motor is clear of obstruction and is operational, check the other blower motor and circuitry on the seat. It is important to note that a blower motor with a higher temperature may be operating correctly and not the area of concern. The other blower motor may be indicating a much lower temperature, causing the DTC to set.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|------------|---------------------------------------|--|
| B272C | Driver Differential Temperature Fault | If there is a temperature differential between the driver backrest and cushion blower motor of 60° C (108° F) or more for more than 4 seconds, or if the blower motor is disconnected or the duct is blocked, this <u>DTC</u> sets. When this happens for the first time in a key cycle, the <u>SCME</u> puts the driver seat system into recovery mode (see principles of operation). If the system is able to recover, it returns to normal function. If the system is able to recover and it occurs a second time in the same key cycle, the <u>SCME</u> shuts down the driver seat system. |

Possible Causes

- Wiring, terminals or connectors
- Restricted blower motor filter
- Crushed or restricted backrest foam pad
- Cushion or backrest blower motor
- SCME

PINPOINT TEST AB : DTC B272C

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

AB1 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) FOR ON-DEMAND DIAGNOSTIC TROUBLE CODES (DTCs)

- Using a diagnostic scan tool, perform the SCME self-test.

Was DTC B2729 or B2730, retrieved on-demand during the self-test?

| | |
|------------|--|
| Yes | For <u>DTC</u> B2729, GO to Pinpoint Test AF For <u>DTC</u> B2730, GO to Pinpoint Test AG |
| No | GO to AB2 |

AB2 MONITOR SCME (FRONT SEAT CLIMATE CONTROL MODULE) BLOWER MOTOR TEMPERATURE PARAMETER IDENTIFICATIONS (PIDS)

- Using a diagnostic scan tool, monitor the following SCME Parameter Identifications (PIDs):
 - Passenger Cushion Thermal Electric Device (TED) Temperature (PCSHTMP)
 - Passenger Back (TED) Temperature (PBKTMP)
 - Seat cushion thermal electric device temperature (CSHTEMP)
 - Seat back thermal electric device temperature (BKTMP)
- **NOTE:** Make sure the temperature of the climate controlled seats has stabilized before monitoring the Parameter Identifications (PIDs). Not allowing stabilization can cause incorrect readings and lead to incorrect identification of components that are not faulty.
Monitor blower motor temperature Parameter Identifications (PIDs) with the climate controlled seats OFF. Compare the PID values of the driver seat to those of the front passenger seat, this can help identify if there is a concern with the driver seat cushion or backrest PID value readings.

Are both driver seat blower motor temperature Parameter Identifications (PIDs) within 10° C (18° F) of the ambient temperature?

| | |
|-----|---|
| Yes | GO to AB3 |
| No | If the driver seat cushion <u>PID</u> varies 10° C (18° F) or more from ambient temperature, GO to AB16 If the driver seat backrest <u>PID</u> varies 10° C (18° F) or more from ambient temperature, GO to AB32 |

AB3 CONFIRM THE FAULT IS IN THE SEAT CUSHION OR THE BACKREST

- Ignition OFF.
 - Start the engine.
 - **NOTE:** A crushed seat cushion foam pad may be the cause of the fault. It may be necessary to sit on the seat or place something of reasonable size and weight on the seat to recreate the fault.
- After cycling the ignition and with the engine running, set the driver seat to high heat. Allow the seat to heat for at least 15 minutes while monitoring the blower motor temperature Parameter Identifications (PIDs) of the driver seat.

Do the driver seat cushion blower motor and backrest blower motor Parameter Identifications (PIDs) vary more than 60° C (108° F) from each other?

| | |
|-----|---|
| Yes | If the driver seat cushion <u>PID</u> is 60° C (108° F) hotter than the backrest <u>PID</u> , GO to AB5 If the driver seat backrest <u>PID</u> is 60° C (108° F) hotter than the cushion <u>PID</u> , GO to AB20 |
| No | GO to AB4 |

AB4 CHECK THE BLOWER MOTOR COOLING PERFORMANCE

- Check the blower motors cooling performance on the affected seat. Refer to Component Test — Blower Motor Cooling Performance in this section.

Did the blower motors pass the component test?

| | |
|-----|--|
| Yes | The <u>DTC</u> may have been set by extreme cabin temperatures or excessive sunload on the seat causing the system to enter recovery mode. Occupant size and weight characteristics can also be a factor. CLEAR the Diagnostic Trouble Codes (DTCs). REPEAT the self-test. TEST the system for normal operation. If a concern cannot be found or duplicated, RETURN the vehicle to the customer. |
| No | CHECK the affected seat cushion or backrest for correct installation of the climate controlled seat components (blower motor, air ducts and foam pad). CHECK for airflow restrictions (blower motor inlets and outlets, filters and ducts) and REPAIR as needed. CHECK for an intermittent wiring fault. REPAIR as needed. CLEAR the Diagnostic Trouble Codes (DTCs). REPEAT the self-test. |

AB5 CHECK FOR CORRECT BLOWER MOTOR INSTALLATION AND FOR CRUSHED FOAM

- Ignition OFF.
- Remove the seat.
REFER to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
- Remove the seat cushion trim cover.
REFER to: [Front Seat Cushion Cover](#) (501-10A Front Seats, Removal and Installation).
- Inspect the driver seat cushion for the following:
 - Cushion blower obstructed
 - Blower filter restricted or plugged
 - Blower motor correctly installed
 - Seat cushion foam pad crushed or restricted


Is the blower motor correctly installed and the foam pad OK?

| | |
|-----|--|
| Yes | GO to AB6 |
| No | Correctly INSTALL the cushion blower motor or INSTALL a new seat cushion foam pad. |

AB6 CHECK BACKREST BLOWER MOTOR THERMO ELECTRIC DEVICE CIRCUIT FOR A SHORT TO VOLTAGE

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Position the driver seat in the vehicle and connect the seat-to-floor connectors.
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: [SCME C3265A](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265A-K |  | Ground |

Is any voltage present?

| | |
|-----|--|
| Yes | REPAIR the circuit. GO to AB36 |
| No | GO to AB7 |

AB7 CHECK BACKREST BLOWER MOTOR THERMO ELECTRIC DEVICE CIRCUIT FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-J | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to AB8 |
| No | REPAIR the circuit. GO to AB36 |

AB8 CHECK THE RESISTANCE OF THE BACKREST BLOWER MOTOR THERMO ELECTRIC DEVICE AND WIRING

- Measure:

[Click to display connectors](#)

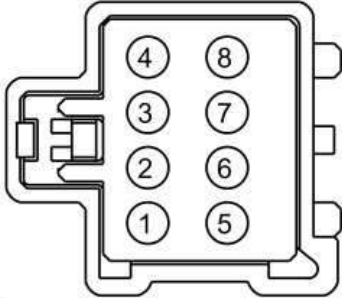
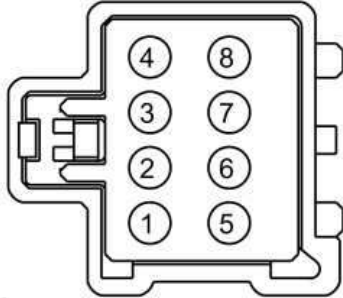
| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-J | Ω | Ground |
| C3265A-K | Ω | Ground |

Are the resistances between 0.9 and 10 ohms?

| | |
|-----|----------------------------|
| Yes | GO to AB10 |
| No | GO to AB9 |

AB9 CHECK THE RESISTANCE OF THE BACKREST BLOWER MOTOR THERMO ELECTRIC DEVICE

- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3034-1, Component Side</p> | Ω |  <p>E160219 C3034-2, Component Side</p> |



Is the resistance less than 3 ohms?

| | |
|-----|---|
| Yes | REPAIR circuit CHS01 (GY/VT) or RHS01 (WH/VT) for an open or high resistance. GO to AB36 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AB36 |

AB10 CHECK BLOWER CIRCUIT AND SPEED CONTROL CIRCUIT FOR A SHORT TO VOLTAGE

- Disconnect: SCME [C3265C](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|---|---------------|
| C3265C-16 |  | Ground |
| C3265C-11 |  | Ground |

Is any voltage present?

| | |
|-----|--|
| Yes | REPAIR the circuit in question. GO to AB36 |
| No | GO to AB11 |

AB11 CHECK BLOWER AND SPEED CONTROL CIRCUITS FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------|
| C3265C-16 | Ω | Ground |
| C3265C-11 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to AB12 |
| No | REPAIR the circuit in question. GO to AB36 |

AB12 CHECK THE BLOWER AND WIRING

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 16 and the negative lead to pin 15 when measuring. Ohmmeter leads incorrectly connected will result in false readings and lead to incorrect identification of components that are not faulty.

Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------------------|
| C3265C-16 | Ω | C3265C-15 |

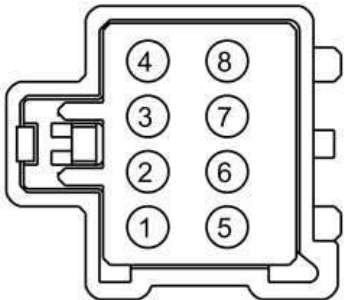
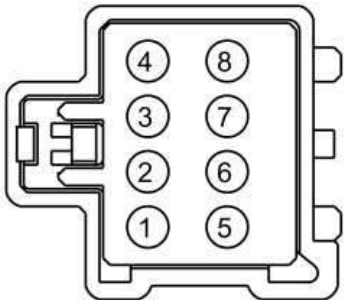
Is the resistance between 4,000 and 10,000 ohms?

| | |
|-----|----------------------------|
| Yes | GO to AB14 |
| No | GO to AB13 |

AB13 CHECK THE BLOWER RESISTANCE

- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3035-3, Component Side</p> | Ω |  <p>E160219 C3035-4, Component Side</p> |

Is the resistance between 4,000 and 10,000 ohms?

| | |
|-----|--|
| Yes | REPAIR the circuit in question. GO to AB36 |
|-----|--|

| | |
|-----------|---|
| No | INSTALL a new driver seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AB36 |
|-----------|---|

AB14 CHECK THE BLOWER SPEED CONTROL AND CIRCUIT RESISTANCE

• **NOTE:** The ohmmeter must be connected with the positive lead to pin 11 and the negative lead to pin 15 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------------------|
| C3265C-11 | Ω | C3265C-15 |

Is the resistance between 240K and 400K ohms?

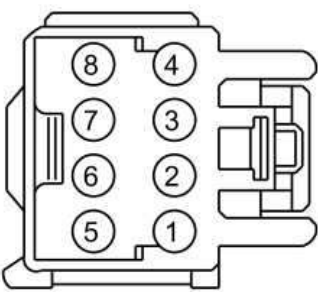
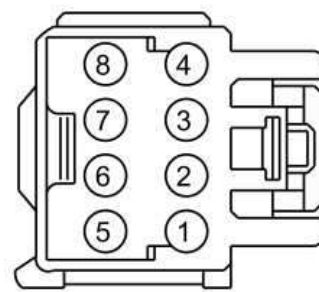
| | |
|------------|----------------------------|
| Yes | GO to AB16 |
| No | GO to AB15 |

AB15 CHECK THE BLOWER SPEED CONTROL RESISTANCE

• Disconnect: Driver Seat Cushion Blower Motor [C3035](#).

• **NOTE:** The ohmmeter must be connected with the positive lead to pin 7 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3035-7, Component Side</p> | Ω |  <p>E160218 C3035-4, Component Side</p> |

Is the resistance between 240K and 400K ohms?

| | |
|------------|---|
| Yes | REPAIR the circuit in question. GO to AB36 |
| No | INSTALL a new driver seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AB36 |

AB16 CHECK THERMISTOR CIRCUIT FOR A SHORT TO VOLTAGE

• REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).


• Disconnect: Driver Side Airbag In-line [C345](#).

• Disconnect: Passenger Side Airbag In-line [C219](#).

• Disconnect: [SCME C3265B](#).

• Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265B-7 |  | Ground |

Is any voltage present?

| | |
|------------|--|
| Yes | REPAIR the circuit. GO to AB36 |
|------------|--|

| | |
|----|----------------------------|
| No | GO to AB17 |
|----|----------------------------|

AB17 CHECK THERMISTOR CIRCUIT FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265B-7 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to AB18 |
| No | REPAIR the circuit. GO to AB36 |

AB18 CHECK THE BLOWER MOTOR THERMISTOR AND WIRING RESISTANCE AT THE SCME (FRONT SEAT CLIMATE CONTROL MODULE)

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265B-7 | Ω | C3265B-8 |

- Compare the measured resistance value with the following table:

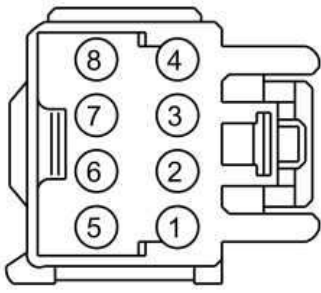
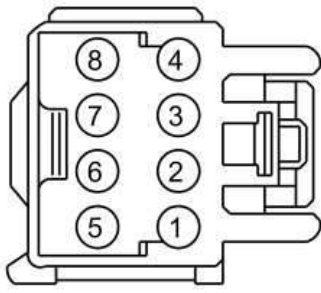
| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|-----|----------------------------|
| Yes | GO to AB35 |
| No | GO to AB19 |

AB19 CHECK THE BLOWER MOTOR THERMISTOR RESISTANCE

- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3035-5, Component Side</p> | Ω |  <p>E160218 C3035-8, Component Side</p> |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|------------|---|
| Yes | REPAIR the circuit(s) in question. GO to AB36 |
| No | INSTALL a new driver seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AB36 |

AB20 CHECK FOR CORRECT BLOWER MOTOR INSTALLATION AND FOR CRUSHED FOAM

- Ignition OFF.
- Remove the driver seat.
REFER to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
- Remove the driver seat backrest cover.
REFER to: [Front Seat Backrest Cover](#) (501-10A Front Seats, Removal and Installation).
- Inspect the driver seat backrest for the following:
 - Backrest blower obstructed
 - Blower filter restricted or plugged
 - Blower motor correctly installed
 - Seat backrest foam pad crushed or restricted


Is the blower motor correctly installed and the foam pad OK?

| | |
|------------|---|
| Yes | GO to AB21 |
| No | Correctly INSTALL the backrest blower motor or INSTALL a new seat backrest foam pad. INSTALL the seat. GO to AB36 |

AB21 CHECK CUSHION BLOWER MOTOR CIRCUIT FOR A SHORT TO VOLTAGE

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Position the driver seat in the vehicle and connect the seat-to-floor connectors.
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265A](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265A-H |  | Ground |

Is any voltage present?

| | |
|------------|--|
| Yes | REPAIR the circuit. GO to AB36 |
| No | GO to AB22 |

AB22 CHECK CUSHION BLOWER MOTOR + CIRCUIT FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-G | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|------------|--|
| Yes | GO to AB23 |
| No | REPAIR the circuit. GO to AB36 |

AB23 CHECK THE RESISTANCE OF THE CUSHION BLOWER MOTOR AND WIRING

- Measure:

[Click to display connectors](#)

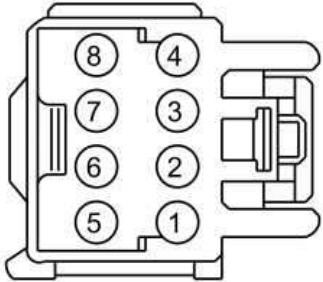
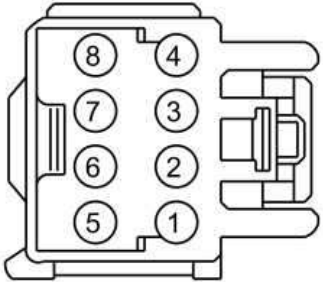
| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265A-G | Ω | C3265A-H |

Is the resistance between 0.9 and 10 ohms?

| | |
|------------|----------------------------|
| Yes | GO to AB25 |
| No | GO to AB24 |

AB24 CHECK THE CUSHION BLOWER MOTOR RESISTANCE

- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---|----------------------|---|
|  <p>E160218 C3035-1, Component Side</p> | Ω |  <p>E160218 C3035-2, Component Side</p> |



Is the resistance between 0.9 and 10 ohms?

| | |
|------------|---|
| Yes | REPAIR the circuit(s) in question. GO to AB36 |
| No | INSTALL a new driver seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AB36 |

AB25 CHECK BLOWER CIRCUIT AND SPEED CONTROL CIRCUIT FOR A SHORT TO VOLTAGE

- Disconnect: SCME [C3265C](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|---|---------------|
| C3265C-16 |  | Ground |
| C3265C-12 |  | Ground |

Is any voltage present?

| | |
|------------|--|
| Yes | REPAIR the circuit in question. GO to AB36 |
| No | GO to AB26 |

AB26 CHECK BLOWER AND SPEED CONTROL CIRCUITS FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------|
| C3265C-16 | Ω | Ground |

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------|
| C3265C-12 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to AB27 |
| No | REPAIR the circuit in question. GO to AB36 |

AB27 CHECK THE BLOWER AND WIRING RESISTANCE

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 16 and the negative lead to pin 15 when measuring. Ohmmeter leads incorrectly connected will result in false readings and lead to incorrect identification of components that are not faulty.

Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------------------|
| C3265C-16 | Ω | C3265C-15 |

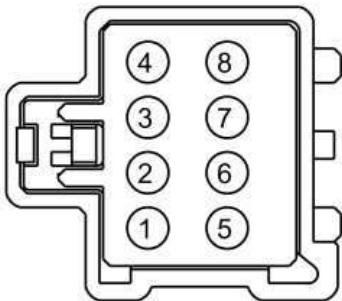
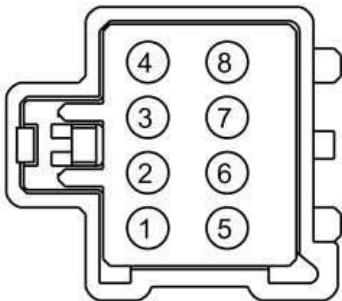
Is the resistance between 4,000 and 10,000 ohms?

| | |
|-----|----------------------------|
| Yes | GO to AB29 |
| No | GO to AB28 |

AB28 CHECK THE BLOWER RESISTANCE

- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side** resistance between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3034-3, Component Side</p> | Ω |  <p>E160219 C3034-4, Component Side</p> |

Is the resistance between 4,000 and 10,000 ohms?

| | |
|-----|---|
| Yes | REPAIR the circuit(s) in question. GO to AB36 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AB36 |

AB29 CHECK THE BLOWER SPEED CONTROL AND CIRCUIT RESISTANCE

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 12 and the negative lead to pin 15 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------------------|
| C3265C-12 | Ω | C3265C-15 |

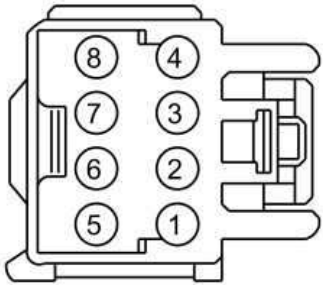
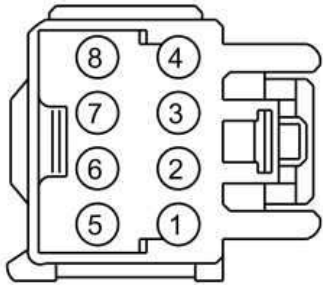
Is the resistance between 240K and 400K ohms?

| | |
|-----|----------------------------|
| Yes | GO to AB31 |
| No | GO to AB30 |

AB30 CHECK THE BLOWER SPEED CONTROL RESISTANCE

- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- **NOTE:** The ohmmeter must be connected with the positive lead to pin 7 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3034-7, Component Side</p> | Ω |  <p>E160218 C3034-4, Component Side</p> |


Is the resistance between 240K and 400K ohms?

| | |
|-----|---|
| Yes | REPAIR the circuit(s) in question. GO to AB36 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AB36 |

AB31 CHECK THERMISTOR CIRCUIT FOR A SHORT TO VOLTAGE

- Disconnect: SCME [C3265B](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265B-9 |  | Ground |

Is any voltage present?

| | |
|-----|--|
| Yes | REPAIR the circuit. GO to AB36 |
| No | GO to AB32 |

AB32 CHECK THERMISTOR CIRCUIT FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265B](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265B-9 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|------------|--|
| Yes | GO to AB33 |
| No | REPAIR the circuit. GO to AB36 |

AB33 CHECK THE BLOWER MOTOR THERMISTOR AND WIRING RESISTANCE

- Measure:

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------------------|
| C3265B-9 | Ω | C3265B-10 |

- Compare the measured resistance value with the following table:

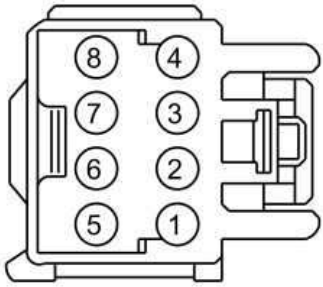
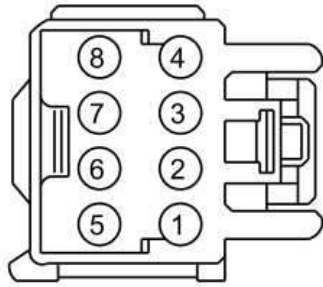
| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|------------|----------------------------|
| Yes | GO to AB35 |
| No | GO to AB34 |

AB34 CHECK THE BLOWER MOTOR THERMISTOR RESISTANCE

- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Measure the **component side** resistance between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3034-5, Component Side</p> | Ω |  <p>E160218 C3034-8, Component Side</p> |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|------------|---|
| Yes | REPAIR the circuit(s) in question. GO to AB36 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . |

GO to [AB36](#)

AB35 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the SCME connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the SCME connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Driver Side Airbag In-line [C345](#) or Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|------------|---|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to AB36 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to AB36 |

AB36 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|------------|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B272D

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME is supplied voltage at all times, but the climate controlled seat system only operates with the engine running. The system can be operated with the ignition ON engine OFF by using a diagnostic scan tool to bypass the climate controlled seat buttons on the touchscreen and [FCIM](#). When commanding a heat or cool mode operation in this manner, the climate controlled seat system only operates in 15 second intervals.

Both voltage supply circuits are spliced together internal to the SCME, so if one circuit becomes open, both seats can still be operated. However, if a fault occurs setting a DTC specific to either climate controlled seat, only the affected seat is disabled by the SCME.

Cabin air is drawn through and distributed to each of the blower motors located in the seat cushion and backrest. The blower motors then heat or cool the air. The air is then directed into the foam pad where it is distributed along the surface of the cushion and backrest of the seat. Once the system is activated, the SCME uses a set of flexible algorithms to control the heating/cooling modes and the blower speed dependant on the commanded climate controlled seat settings.

A differential fault occurs when the cushion and backrest blower motors on an affected seat are reporting very different temperatures to the SCME. This may result from an airflow restriction or a circuit fault of either blower motor area. If a blower motor is clear of obstruction and is operational, check the other blower motor and circuitry on the seat. It is important to note that a blower motor with a higher temperature may be operating correctly and not the area of concern. The other blower motor may be indicating a much lower temperature, causing the DTC to set.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|--|---|
| B272D | Passenger Differential Temperature Fault | If there is a temperature differential between the passenger backrest and cushion blower motor of 60° C (108° F) or more for more than 4 seconds, or if the blower motor is disconnected or the duct is blocked, this <u>DTC</u> sets. When this happens for the first time in a key cycle, the <u>SCME</u> puts the passenger seat system into recovery mode (see principles of operation). If the system is able to recover, it returns to normal function. If the system is able to recover and it occurs a second time in the same key cycle, the <u>SCME</u> shuts down the passenger seat system. |

Possible Causes

- Wiring, terminals or connectors
- Restricted blower motor filter
- Crushed or restricted backrest foam pad
- Cushion or backrest blower motor
- SCME

PINPOINT TEST AC : DTC B272D

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

AC1 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) FOR ON-DEMAND DIAGNOSTIC TROUBLE CODES (DTCs)

- Using a diagnostic scan tool, perform the [SCME](#) self-test.

Was **DTC B272A** or **B272B**, retrieved on-demand during the self-test?

| | |
|------------|---|
| Yes | For DTC B272A , GO to Pinpoint Test Z For DTC B272B , GO to Pinpoint Test AA |
| No | GO to AC2 |

AC2 MONITOR SCME (FRONT SEAT CLIMATE CONTROL MODULE) BLOWER MOTOR TEMPERATURE PARAMETER IDENTIFICATIONS (PIDs)

- Using a diagnostic scan tool, monitor the following [SCME](#) Parameter Identifications (PIDs):

- Passenger Cushion Thermal Electric Device (TED) Temperature (PCSHTMP)
- Passenger Back (TED) Temperature (PBKTMP)
- Seat cushion thermal electric device temperature (CSHTEMP)
- Seat back thermal electric device temperature (BKTMP)

- **NOTE:** Make sure the temperature of the climate controlled seats has stabilized before monitoring the Parameter Identifications (PIDs). Not allowing stabilization can cause incorrect readings and lead to incorrect identification of components that are not faulty.

Monitor blower motor temperature Parameter Identifications (PIDs) with the climate controlled seats OFF. Compare the [PID](#) values of the driver seat to those of the front passenger seat, this can help identify if there is a concern with the passenger seat cushion or backrest [PID](#) value readings.

Are both passenger seat blower motor temperature Parameter Identifications (PIDs) within 10° C (18° F) of the ambient temperature?

| | |
|------------|---|
| Yes | GO to AC3 |
| No | If the passenger seat cushion PID varies 10° C (18° F) or more from ambient temperature, GO to AC16 If the passenger seat backrest PID varies 10° C (18° F) or more from ambient temperature, GO to AC32 |

AC3 CONFIRM THE FAULT IS IN THE SEAT CUSHION OR THE BACKREST

- Ignition OFF.
- Start the engine.
- **NOTE:** A crushed seat cushion foam pad may be the cause of the fault. It may be necessary to sit on the seat or place something of reasonable size and weight on the seat to recreate the fault.

After cycling the ignition and with the engine running, set the passenger seat to high heat. Allow the seat to heat for at least 15 minutes while monitoring the blower motor temperature Parameter Identifications (PIDs) of the passenger seat.

Do the passenger seat cushion blower motor and backrest blower motor Parameter Identifications (PIDs) vary more than 60° C (108° F) from each other?

| | |
|------------|---|
| Yes | If the passenger seat cushion PID is 60° C (108° F) hotter than the backrest PID , GO to AC5 If the passenger seat backrest PID is 60° C (108° F) hotter than the cushion PID , GO to AC20 |
| No | GO to AC4 |

AC4 CHECK THE BLOWER MOTOR COOLING PERFORMANCE

- Check the blower motor cooling performance on the affected seat. Refer to Component Test — Blower Motor Cooling Performance in this section.

Did the blower motors pass the component test?

| | |
|------------|--|
| Yes | The DTC may have been set by extreme cabin temperatures or excessive sunload on the seat causing the system to enter recovery mode. Occupant size and weight characteristics can also be a factor. CLEAR the Diagnostic Trouble Codes (DTCs). REPEAT the self-test. TEST the system for normal operation. If a concern cannot be found or duplicated, RETURN the vehicle to the customer. |
| No | CHECK the affected seat cushion or backrest for correct installation of the climate controlled seat components (blower motor, air ducts and foam pad). CHECK for airflow restrictions (blower motor inlets and outlets, filters and ducts) and REPAIR as needed. CHECK for an intermittent wiring fault. REPAIR as needed. CLEAR the Diagnostic Trouble Codes (DTCs). REPEAT the self-test. |

AC5 CHECK FOR CORRECT BLOWER MOTOR INSTALLATION AND FOR CRUSHED FOAM

- Ignition OFF.
- Remove the seat.
REFER to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
- Remove the seat cushion trim cover.
REFER to: [Front Seat Cushion Cover](#) (501-10A Front Seats, Removal and Installation).
- Inspect the seat cushion for the following:

- Cushion blower obstructed
- Blower filter restricted or plugged
- Blower motor correctly installed
- Seat cushion foam pad crushed or restricted


Is the blower motor correctly installed and the foam pad OK?

| | |
|-----|--|
| Yes | GO to AC6 |
| No | Correctly INSTALL the cushion blower motor or INSTALL a new seat cushion foam pad. |

AC6 CHECK BACKREST BLOWER MOTOR THERMO ELECTRIC DEVICE CIRCUIT FOR A SHORT TO VOLTAGE

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Position the passenger seat in the vehicle and connect the seat-to-floor connectors.
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265A](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265A-D |  | Ground |

Is any voltage present?

| | |
|-----|--|
| Yes | REPAIR the circuit. GO to AC36 |
| No | GO to AC7 |

AC7 CHECK BACKREST BLOWER MOTOR THERMO ELECTRIC DEVICE CIRCUIT FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-C | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to AC8 |
| No | REPAIR the circuit. GO to AC36 |

AC8 CHECK THE RESISTANCE OF THE BACKREST BLOWER MOTOR THERMO ELECTRIC DEVICE AND WIRING

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-C | Ω | Ground |
| C3265A-D | Ω | Ground |

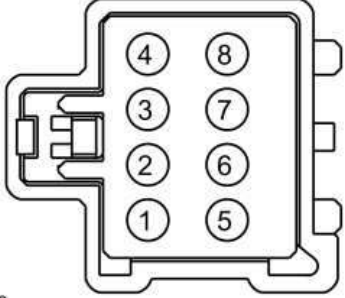
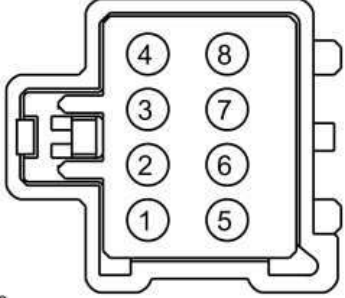
Are the resistances between 0.9 and 10 ohms?

| | |
|-----|----------------------------|
| Yes | GO to AC10 |
| No | GO to AC9 |

AC9 CHECK THE RESISTANCE OF THE BACKREST BLOWER MOTOR THERMO ELECTRIC DEVICE

- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---------------|----------------------|---------------|
| | | |

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3039-1, Component Side</p> | Ω |  <p>E160219 C3039-2, Component Side</p> |



Is the resistance less than 3 ohms?

| | |
|------------|---|
| Yes | REPAIR circuit CHS06 (BU/BN) or RHS06 (WH) for an open or high resistance. GO to AC36 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AC36 |

AC10 CHECK BLOWER CIRCUIT AND SPEED CONTROL CIRCUIT FOR A SHORT TO VOLTAGE

- Disconnect: [SCME C3265C](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265C-8 |  | Ground |
| C3265C-3 |  | Ground |

Is any voltage present?

| | |
|------------|--|
| Yes | REPAIR the circuit in question. GO to AC36 |
| No | GO to AC11 |

AC11 CHECK BLOWER AND SPEED CONTROL CIRCUITS FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265C-8 | Ω | Ground |
| C3265C-3 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|------------|--|
| Yes | GO to AC12 |
| No | REPAIR the circuit in question. GO to AC36 |

AC12 CHECK THE BLOWER AND WIRING

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 8 and the negative lead to pin 7 when measuring. Ohmmeter leads incorrectly connected will result in false readings and lead to incorrect identification of components that are not faulty.

Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265C-8 | Ω | C3265C-7 |

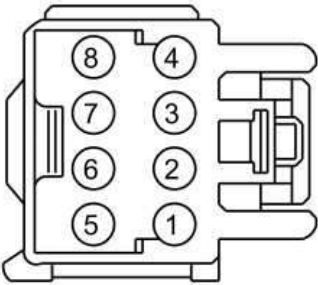
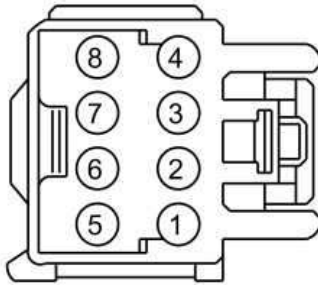
Is the resistance between 4,000 and 10,000 ohms?

| | |
|-----|----------------------------|
| Yes | GO to AC14 |
| No | GO to AC13 |

AC13 CHECK THE BLOWER RESISTANCE

- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3040-3, Component Side</p> | Ω |  <p>E160218 C3040-4, Component Side</p> |

Is the resistance between 4,000 and 10,000 ohms?

| | |
|-----|--|
| Yes | REPAIR the circuit in question. GO to AC36 |
| No | INSTALL a new passenger seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AC36 |

AC14 CHECK THE BLOWER SPEED CONTROL AND CIRCUIT RESISTANCE

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 7 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265C-3 | Ω | C3265C-7 |

Is the resistance between 240K and 400K ohms?

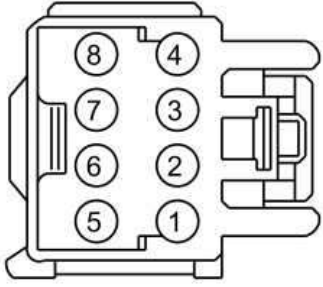
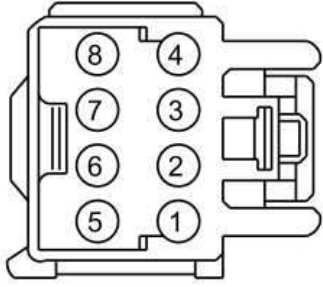
| | |
|-----|----------------------------|
| Yes | GO to AC16 |
| No | GO to AC15 |

AC15 CHECK THE BLOWER SPEED CONTROL RESISTANCE

- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- **NOTE:** The ohmmeter must be connected with the positive lead to pin 7 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---------------|----------------------|---------------|
| | | |

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3040-7, Component Side</p> | Ω |  <p>E160218 C3040-4, Component Side</p> |


Is the resistance between 240K and 400K ohms?

| | |
|------------|--|
| Yes | REPAIR the circuit in question. GO to AC36 |
| No | INSTALL a new passenger seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AC36 |

AC16 CHECK THERMISTOR CIRCUIT FOR A SHORT TO VOLTAGE

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265B](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265B-2 |  | Ground |

Is any voltage present?

| | |
|------------|--|
| Yes | REPAIR the circuit. GO to AC36 |
| No | GO to AC17 |

AC17 CHECK THERMISTOR CIRCUIT FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265B-2 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|------------|--|
| Yes | GO to AC18 |
| No | REPAIR the circuit. GO to AC36 |

AC18 CHECK THE BLOWER MOTOR THERMISTOR AND WIRING RESISTANCE AT THE SCME (FRONT SEAT CLIMATE CONTROL MODULE)

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265B-2 | Ω | C3265B-3 |

- Compare the measured resistance value with the following table:

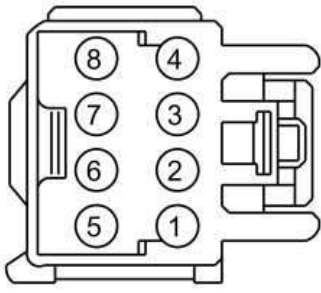
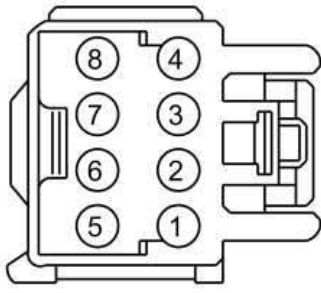
| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|------------|----------------------------|
| Yes | GO to AC35 |
| No | GO to AC19 |

AC19 CHECK THE BLOWER MOTOR THERMISTOR RESISTANCE

- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---|----------------------|---|
|  <p>E160218 C3040-5, Component Side</p> | Ω |  <p>E160218 C3040-8, Component Side</p> |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|------------|--|
| Yes | REPAIR the circuit(s) in question. GO to AC36 |
| No | INSTALL a new passenger seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AC36 |

AC20 CHECK FOR CORRECT BLOWER MOTOR INSTALLATION AND FOR CRUSHED FOAM

- Ignition OFF.
- Remove the passenger seat.
REFER to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
- Remove the passenger seat backrest cover.
REFER to: [Front Seat Backrest Cover](#) (501-10A Front Seats, Removal and Installation).
- Inspect the passenger seat backrest for the following:
 - Backrest blower obstructed
 - Blower filter restricted or plugged
 - Blower motor correctly installed
 - Seat backrest foam pad crushed or restricted


Is the blower motor correctly installed and the foam pad OK?

| | |
|-----|---|
| Yes | GO to AC21 |
| No | Correctly INSTALL the backrest blower motor or INSTALL a new seat backrest foam pad. INSTALL the seat. GO to AC36 |

AC21 CHECK CUSHION BLOWER MOTOR CIRCUIT FOR A SHORT TO VOLTAGE

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Position the passenger seat in the vehicle and connect the seat-to-floor connectors.
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265A](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265A-B |  | Ground |

Is any voltage present?

| | |
|-----|--|
| Yes | REPAIR the circuit. GO to AC36 |
| No | GO to AC22 |

AC22 CHECK CUSHION BLOWER MOTOR + CIRCUIT FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-A | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to AC23 |
| No | REPAIR the circuit. GO to AC36 |

AC23 CHECK THE RESISTANCE OF THE CUSHION BLOWER MOTOR AND WIRING

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265A-A | Ω | C3265A-B |

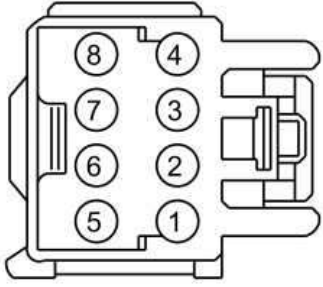
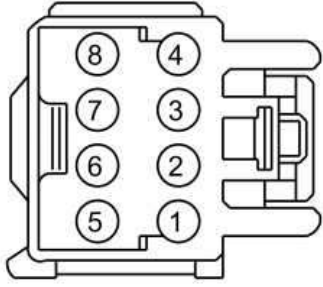
Is the resistance between 0.9 and 10 ohms?

| | |
|-----|----------------------------|
| Yes | GO to AC25 |
| No | GO to AC24 |

AC24 CHECK THE CUSHION BLOWER MOTOR RESISTANCE

- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---------------|----------------------|---------------|
| | | |

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3040-1, Component Side</p> | Ω |  <p>E160218 C3040-2, Component Side</p> |



Is the resistance between 0.9 and 10 ohms?

| | |
|------------|--|
| Yes | REPAIR the circuit(s) in question. GO to AC36 |
| No | INSTALL a new passenger seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AC36 |

AC25 CHECK BLOWER CIRCUIT AND SPEED CONTROL CIRCUIT FOR A SHORT TO VOLTAGE

- Disconnect: [SCME C3265C](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265C-8 |  | Ground |
| C3265C-4 |  | Ground |

Is any voltage present?

| | |
|------------|--|
| Yes | REPAIR the circuit in question. GO to AC36 |
| No | GO to AC26 |

AC26 CHECK BLOWER AND SPEED CONTROL CIRCUITS FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265C-8 | Ω | Ground |
| C3265C-4 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|------------|--|
| Yes | GO to AC27 |
| No | REPAIR the circuit in question. GO to AC36 |

AC27 CHECK THE BLOWER AND WIRING RESISTANCE

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 8 and the negative lead to pin 7 when measuring. Ohmmeter leads incorrectly connected will result in false readings and lead to incorrect identification of components that are not faulty.

Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265C-8 | Ω | C3265C-7 |

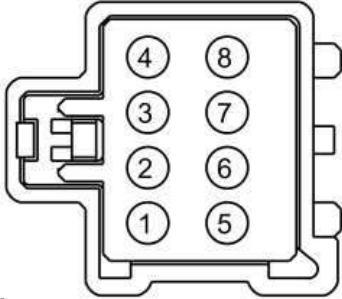
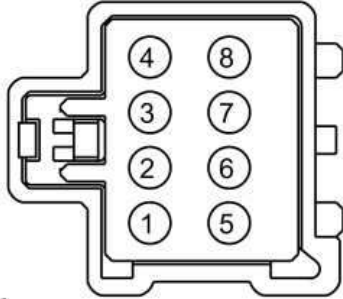
Is the resistance between 4,000 and 10,000 ohms?

| | |
|-----|----------------------------|
| Yes | GO to AC29 |
| No | GO to AC28 |

AC28 CHECK THE BLOWER RESISTANCE

- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3039-3, Component Side</p> | Ω |  <p>E160219 C3039-4, Component Side</p> |

Is the resistance between 4,000 and 10,000 ohms?

| | |
|-----|---|
| Yes | REPAIR the circuit(s) in question. GO to AC36 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AC36 |

AC29 CHECK THE BLOWER SPEED CONTROL AND CIRCUIT RESISTANCE

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 4 and the negative lead to pin 7 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265C-4 | Ω | C3265C-7 |

Is the resistance between 240K and 400K ohms?

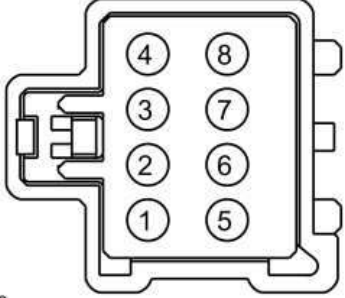
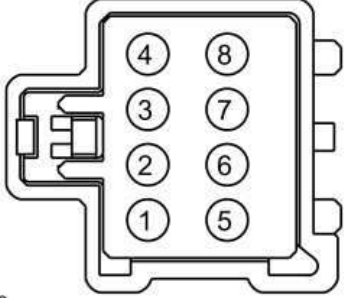
| | |
|-----|----------------------------|
| Yes | GO to AC31 |
| No | GO to AC30 |

AC30 CHECK THE BLOWER SPEED CONTROL RESISTANCE

- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- **NOTE:** The ohmmeter must be connected with the positive lead to pin 7 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---------------|----------------------|---------------|
| | | |

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3039-7, Component Side</p> | Ω |  <p>E160219 C3039-4, Component Side</p> |


Is the resistance between 240K and 400K ohms?

| | |
|------------|---|
| Yes | REPAIR the circuit(s) in question. GO to AC36 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AC36 |

AC31 CHECK THERMISTOR CIRCUIT FOR A SHORT TO VOLTAGE

- Disconnect: [SCME C3265B](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265B-4 |  | Ground |

Is any voltage present?

| | |
|------------|--|
| Yes | REPAIR the circuit. GO to AC36 |
| No | GO to AC32 |

AC32 CHECK THERMISTOR CIRCUIT FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: [SCME C3265B](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265B-4 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|------------|--|
| Yes | GO to AC33 |
| No | REPAIR the circuit. GO to AC36 |

AC33 CHECK THE BLOWER MOTOR THERMISTOR AND WIRING RESISTANCE

- Measure:

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265B-4 | Ω | C3265B-5 |

- Compare the measured resistance value with the following table:

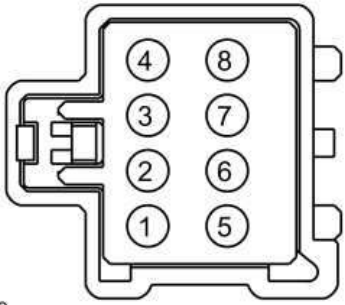
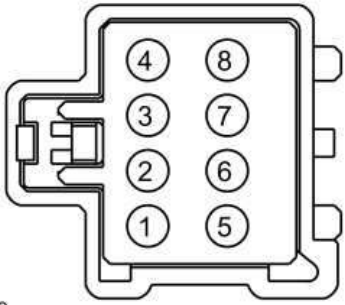
| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|-----|----------------------------|
| Yes | GO to AC35 |
| No | GO to AC34 |

AC34 CHECK THE BLOWER MOTOR THERMISTOR RESISTANCE

- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---|----------------------|--|
|  <p>E160219 C3039-5, Component Side</p> | Ω |  <p>E160219 C3039-8, Component Side</p> |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|-----|---|
| Yes | REPAIR the circuit(s) in question. GO to AC36 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AC36 |

AC35 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the SCME connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the SCME connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|------------|---|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new SCME. REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to AC36 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to AC36 |

AC36 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|------------|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B272E

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME supplies voltage and ground to the backrest and cushion blower motors. The blower motors are independently controlled by separate speed control circuits from the SCME.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|--|---|
| B272E | Driver Ignition Run/Blower Circuit Short to Ground | If either the blower voltage supply or return circuits are open (to both cushion or backrest blowers) or shorted to voltage, the DTC is set and after 4-6 seconds the SCME disables outputs to the driver seat. The DTC also sets if the blower voltage supply or return circuit is open to only one blower when SCME supply voltage is less than 12 volts. |

Possible Causes

- Wiring, terminals or connectors
- Cushion or backrest blower motor
- SCME



PINPOINT TEST AD : DTC B272E

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

AD1 CHECK THE BLOWER MOTOR CIRCUITS FOR A SHORT TO VOLTAGE

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265C](#).
- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|---|---------------|
| C3265C-16 |  | Ground |
| C3265C-15 |  | Ground |

Is any voltage present?

| | |
|------------|---|
| Yes | REPAIR the circuit in question. GO to AD5 |
|------------|---|

| | |
|----|---------------------------|
| No | GO to AD2 |
|----|---------------------------|

AD2 CHECK THE BLOWER MOTOR CIRCUITS FOR AN OPEN

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|-------------------------|
| C3265C-16 | Ω | C3035-3 |
| C3265C-15 | Ω | C3035-4 |

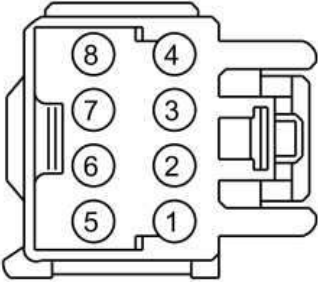
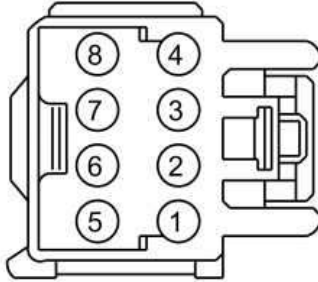
Are the resistances less than 3 ohms?

| | |
|-----|---|
| Yes | GO to AD3 |
| No | REPAIR the circuit in question. GO to AD5 |

AD3 CHECK THE RESISTANCE OF THE CUSHION AND BACKREST BLOWER MOTORS

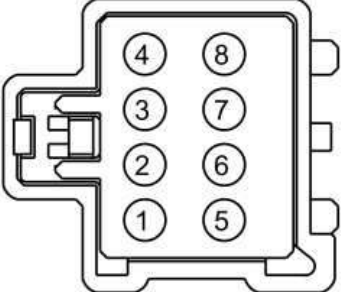
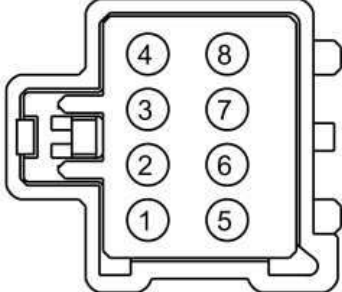
- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---|----------------------|---|
|  <p>E160218 C3035-3, Component Side</p> | Ω |  <p>E160218 C3035-4, Component Side</p> |

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3034-3, Component Side</p> | Ω |  <p>E160219 C3034-4, Component Side</p> |

Are the resistances between 4,000 and 10,000 ohms?

| | |
|-----|---------------------------|
| Yes | GO to AD4 |
|-----|---------------------------|

| | |
|-----------|--|
| No | <p>If the backrest blower motor resistance measurement failed, INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AD5</p> <p>If the cushion blower motor resistance measurement failed, INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AD5</p> |
|-----------|--|

AD4 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the SCME connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the SCME connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Driver Side Airbag In-line [C345](#) or Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|------------|---|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation) . GO to AD5 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to AD5 |

AD5 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering \(501-20B Supplemental Restraint System, General Procedures\)](#).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering \(501-20B Supplemental Restraint System, General Procedures\)](#).

Did the SRS prove out successfully?

| | |
|------------|---|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing) . |

DTC B272F

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME supplies voltage and ground to the backrest and cushion blower motors. The blower motors are independently controlled by separate speed control circuits from the SCME.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|---|--|
| B272F | Passenger Ignition Run/Blower Circuit Short to Ground | If either the blower voltage supply or return circuits are open (to both cushion or backrest blowers) or shorted to voltage, the <u>DTC</u> is set and after 4-6 seconds the <u>SCME</u> disables outputs to the passenger seat. The <u>DTC</u> also sets if the blower voltage supply or return circuit is open to only one blower when <u>SCME</u> supply voltage is less than 12 volts. |

Possible Causes

- Wiring, terminals or connectors
- Cushion or backrest blower motor
- SCME



PINPOINT TEST AE : DTC B272F

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

AE1 CHECK THE BLOWER MOTOR CIRCUITS FOR A SHORT TO VOLTAGE

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265C](#).
- Disconnect: Passenger Seat Cushion Blower Motor [C3040](#).
- Disconnect: Passenger Seat Backrest Blower Motor [C3039](#).
- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|---|---------------|
| C3265C-8 |  | Ground |
| C3265C-7 |  | Ground |

Is any voltage present?

| | |
|------------|---|
| Yes | REPAIR the circuit in question. GO to AE5 |
| No | GO to AE2 |

AE2 CHECK THE BLOWER MOTOR CIRCUITS FOR AN OPEN

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|-------------------------|
| C3265C-8 | Ω | C3040-3 |
| C3265C-7 | Ω | C3040-4 |

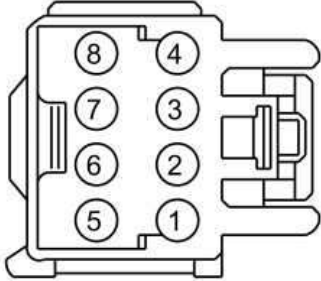
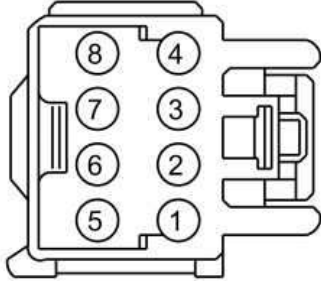
Are the resistances less than 3 ohms?

| | |
|------------|---|
| Yes | GO to AE3 |
| No | REPAIR the circuit in question. GO to AE5 |

AE3 CHECK THE RESISTANCE OF THE CUSHION AND BACKREST BLOWER MOTORS

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

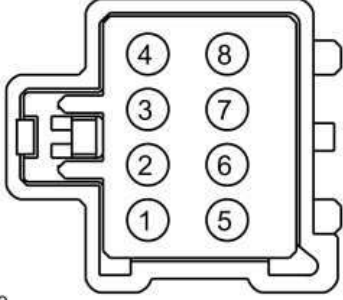
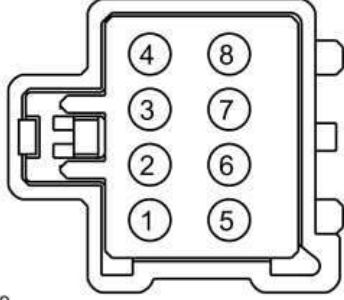
Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3040-3, Component Side</p> | Ω |  <p>E160218 C3040-4, Component Side</p> |

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---------------|----------------------|---------------|
| | | |

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3039-3, Component Side</p> | Ω |  <p>E160219 C3039-4, Component Side</p> |

Are the resistances between 4,000 and 10,000 ohms?

| | |
|-----|--|
| Yes | GO to AE4 |
| No | <p>If the backrest blower motor resistance measurement failed, INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AE5</p> <p>If the cushion blower motor resistance measurement failed, INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AE5</p> |

AE4 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the SCME connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the SCME connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Passenger Side Airbag In-line [C219](#) at this time. Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|-----|---|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation) . GO to AE5 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to AE5 |

AE5 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering \(501-20B Supplemental Restraint System, General Procedures\)](#).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering \(501-20B Supplemental Restraint System, General Procedures\)](#).

Did the SRS prove out successfully?

| | |
|-----|---|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing) . |

DTC B2729

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME monitors seat cushion temperature while it supplies voltage and ground to both blower motors. The SCME also supplies a variable voltage signal to control the blower speed. Cabin air enters the blower through a filter attached to the blower motor housing. Heated or cooled air exits the blower motor and flows through a duct to the foam pad.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|----------------------------|--|
| B2729 | Cushion Over-Temp Detected | If the driver seat cushion blower motor temperature exceeds 70° C (158° F) in cool mode or 85° C (185° F) in heat mode for more than 4 seconds, the <u>SCME</u> shuts down the driver seat system and sets this <u>DTC</u> . |

Possible Causes

- Wiring, terminals or connectors
- Restricted blower motor filter
- Crushed or restricted cushion foam pad
- Cushion blower motor
- SCME

PINPOINT TEST AF : DTC B2729

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

AF1 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) FOR ON-DEMAND DIAGNOSTIC TROUBLE CODES (DTCs)

- Start the vehicle and set the driver seat to HIGH heat.
- Using a diagnostic scan tool, perform the SCME self-test.

Was DTC B2729 retrieved on-demand during the self-test?

| | |
|-----|---------------------------|
| Yes | GO to AF2 |
| No | GO to AF5 |

AF2 CHECK THE DRIVER SEAT CUSHION BLOWER MOTOR THERMISTOR CIRCUITS FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265B](#).
- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265B-7 | Ω | Ground |
| C3265B-8 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to AF3 |
| No | REPAIR the circuit in question. GO to AF22 |

AF3 CHECK THE DRIVER SEAT CUSHION BLOWER MOTOR THERMISTOR AND WIRING

- Connect: Driver Seat Cushion Blower Motor [C3035](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265B-7 | Ω | C3265B-8 |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |

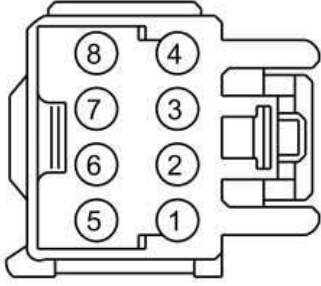
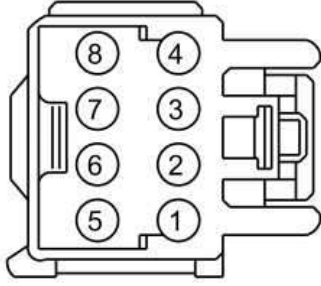
| Ambient Temperature | Resistance |
|-----------------------|--------------|
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|-----|----------------------------|
| Yes | GO to AF18 |
| No | GO to AF4 |

AF4 CHECK THE DRIVER SEAT CUSHION BLOWER MOTOR THERMISTOR

- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3035-5, Component Side</p> | Ω |  <p>E160218 C3035-8, Component Side</p> |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|-----|---|
| Yes | REPAIR circuit VHS26 (VT) or RHS05 (YE/VT) for an open or high resistance. GO to AF22 |
| No | INSTALL a new driver seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AF22 |

AF5 CONFIRM THE FAULT WHILE MONITORING THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) SEAT BACK THERMAL ELECTRIC DEVICE TEMPERATURE (BKTMP) AND SEAT CUSHION THERMAL ELECTRIC DEVICE TEMPERATURE (CSHTEMP) PARAMETER IDENTIFICATIONS (PIDS)

- Set the driver seat to OFF.
- Using a diagnostic scan tool, clear the SCME Diagnostic Trouble Codes (DTCs).
- Using a diagnostic scan tool, monitor the SCME BKTMP and CSHTEMP Parameter Identifications (PIDs).
- **NOTE:** A crushed seat cushion foam pad may be the cause of the fault, making it necessary to occupy the seat to recreate and identify the fault.
Attempt to recreate the fault. Start the vehicle and set the driver seat to HIGH heat for at least 15 minutes while occupying the seat.

Do the Parameter Identifications (PIDs) increase incrementally (gradually) and stay within 15° C (27° F) of each other?

| | |
|-----|---|
| Yes | Fault not present at this time. Fault may have been set due to a past failure, incorrect use of the climate controlled seat system by repeated switching between heat and cool modes or due to excessive passenger compartment temperature. |
| No | If the CSHTEMP PID increases incrementally and is greater than 15° C (27° F) of the BKTMP PID, GO to AF6 If the CSHTEMP PID increases quickly (temperature "jumps" and does not increase incrementally) and is greater than 15° C (27° F) of the BKTMP PID, GO to AF16 |

AF6 COMPARE OPERATION OF THE DRIVER AND PASSENGER SEATS

- With the engine running, set both front seats to HIGH cool.
- Note the airflow exhausting from the driver seat cushion blower motor and compare it to the airflow exhausting from the driver seat cushion blower motor.
- Carry out a wiggle test of the wire harnesses between the SCME and the driver seat cushion blower motor while monitoring blower operation. The blower should operate consistently and not change speeds.

Is the airflow exhausting from the driver seat cushion blower motor comparable to the airflow exhausting from the driver seat cushion blower motor with no change in operation when carrying out the wiggle test?

| | |
|------------|---|
| Yes | GO to AF7 |
| No | If the airflow exhausting from the driver seat cushion blower motor is not comparable to the airflow exhausting from the passenger seat cushion blower motor, GO to AF8 If the driver seat cushion blower motor blower operation changed while carrying out the wiggle test, IDENTIFY and REPAIR the wiring fault. |

AF7 COMPARE OPERATION OF THE DRIVER AND DRIVER SEATS WHILE OCCUPIED

- Note the airflow exhausting from the driver seat cushion blower motor with the driver seat occupied and compare it to the airflow exhausting from the passenger seat cushion blower motor with the passenger seat occupied.

Is the airflow exhausting from the driver seat cushion blower motor comparable to the airflow exhausting from the passenger seat cushion blower motor?

| | |
|------------|---|
| Yes | GO to AF16 |
| No | INSTALL a new driver seat cushion foam pad. |

AF8 CHECK THE DRIVER SEAT CUSHION BLOWER FOR AN OBSTRUCTION OR RESTRICTED FILTER

- Ignition OFF.
- Inspect the driver seat cushion blower motor assembly for an obstruction or for a restricted filter.

Is the blower motor obstructed or the filter restricted?

| | |
|------------|---|
| Yes | REMOVE the obstruction or INSTALL a new driver seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). |
| No | GO to AF9 |

AF9 CHECK THE DRIVER SEAT CUSHION BLOWER SPEED CONTROL CIRCUIT FOR AN OPEN

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265C](#).
- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|-------------------------|
| C3265C-11 | Ω | C3035-7 |


Is the resistance less than 3 ohms?

| | |
|------------|--|
| Yes | GO to AF10 |
| No | REPAIR the circuit. GO to AF22 |

AF10 CHECK THE DRIVER SEAT CUSHION BLOWER CIRCUIT FOR A SHORT TO VOLTAGE

- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|---|---------------|
| C3265C-15 |  | Ground |

Is any voltage present?

| | |
|------------|--|
| Yes | REPAIR the circuit. GO to AF22 |
| No | GO to AF11 |

AF11 CHECK THE DRIVER SEAT CUSHION BLOWER CIRCUIT FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------|
| C3265C-16 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to AF12 |
| No | REPAIR the circuit. GO to AF22 |

AF12 CHECK THE DRIVER SEAT CUSHION BLOWER CIRCUITS FOR AN OPEN

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|-------------------------|
| C3265C-16 | Ω | C3035-3 |
| C3265C-15 | Ω | C3035-4 |

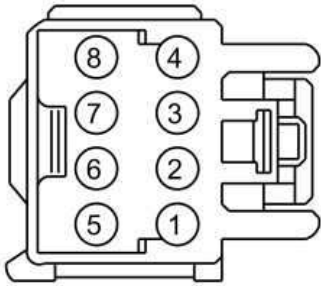
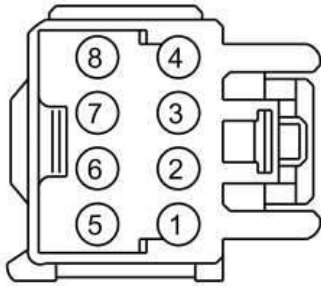
Are the resistances less than 3 ohms?

| | |
|-----|--|
| Yes | GO to AF13 |
| No | REPAIR the circuit in question. GO to AF22 |

AF13 CHECK THE DRIVER SEAT CUSHION BLOWER RESISTANCE

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3035-3, Component Side</p> | Ω |  <p>E160218 C3035-4, Component Side</p> |

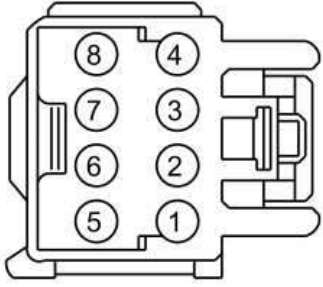
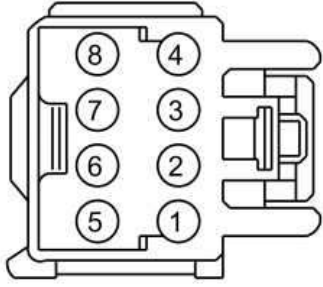
Is the resistance between 4,000 and 10,000 ohms?

| | |
|-----|---|
| Yes | GO to AF14 |
| No | INSTALL a new driver seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AF22 |

AF14 CHECK THE DRIVER SEAT CUSHION BLOWER SPEED CONTROL RESISTANCE

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 7 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3035-7, Component Side</p> | Ω |  <p>E160218 C3035-4, Component Side</p> |

Is the resistance between 240K and 400K ohms?

| | |
|-----|---|
| Yes | GO to AF15 |
| No | INSTALL a new driver seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AF22 |

AF15 CHECK THE DRIVER SEAT CUSHION BLOWER MOTOR INSTALLATION AND FOR CRUSHED SEAT CUSHION

- Ignition OFF.
- Remove the driver seat.
REFER to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
- Remove the driver seat cushion cover.
REFER to: [Front Seat Cushion Cover](#) (501-10A Front Seats, Removal and Installation).
- Inspect the driver seat cushion for the following:
 - Blower motor correctly installed
 - Seat cushion foam pad crushed or restricted

Is the driver seat cushion blower motor correctly installed and are there no signs of damage to the foam pad?

| | |
|-----|--|
| Yes | INSTALL the driver seat cushion cover and seat. GO to AF18 |
| No | CORRECTLY install the driver seat cushion blower motor or INSTALL a new driver seat cushion foam pad. GO to AF22 |

AF16 CHECK THE DRIVER SEAT CUSHION BLOWER MOTOR THERMISTOR AND WIRING

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265B](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|--------------------------|
| C3265B-7 | Ω | C3265B-8 |

- Compare the measured resistance value with the following table:

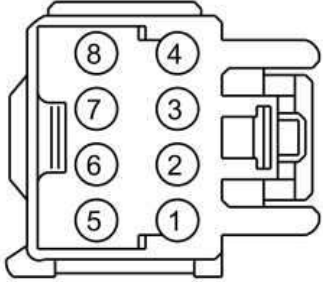
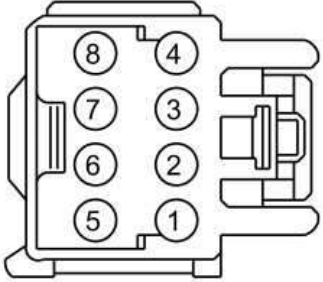
| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|-----|----------------------------|
| Yes | GO to AF18 |
| No | GO to AF17 |

AF17 CHECK THE DRIVER SEAT CUSHION BLOWER MOTOR THERMISTOR

- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3035-5, Component Side</p> | Ω |  <p>E160218 C3035-8, Component Side</p> |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|------------|---|
| Yes | REPAIR circuit VHS26 (VT) or RHS05 (YE/VT) for an open or high resistance. GO to AF22 |
| No | INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AF22 |

AF18 CHECK THE DRIVER SEAT CUSHION BLOWER MOTOR HEATING/COOLING CIRCUITRY CURRENT DRAW

- Connect all SCME, blower motor and Body Harness-to-Seat Harness Connectors.
- **NOTICE:** It may be necessary to open the seat wire harness conduit to allow placing the inductive current probe around the circuit as described in the following step. Care must be taken when opening up the wire harness so as not to damage any wiring or connectors. Do not damage any wiring or induce stress on any wiring or connectors. Close up the wire harness once repairs to the seat are complete.

NOTE: Use a commercially available inductive current probe (such as Electronic Specialties Current Probe/Multimeter 685 or a Fluke I410 [used with a digital multimeter]) or the low current probe from the [VMM](#) available for use with [IDS](#). If these are unavailable, the inductive current probe feature from a battery tester may be substituted.

Place an inductive current probe around circuit CHS02 (YE/BU) near [SCME C3265A-G](#) and monitor the current draw.

- Start the engine and set the driver seat to HIGH heat.

Is the current draw less than 11 amps?

| | |
|------------|---|
| Yes | GO to AF19 |
| No | INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AF22 |

AF19 CHECK RESISTANCE OF THE DRIVER SEAT CUSHION BLOWER MOTOR AND WIRING

- Ignition OFF.
- Disconnect: [SCME C3265A](#).
- Measure:

[Click to display connectors](#)

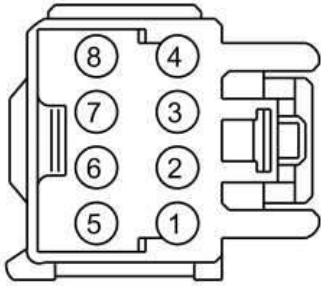
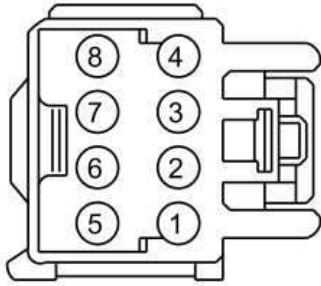
| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-G | Ω | Ground |
| C3265A-H | Ω | Ground |

Are the resistances between 0.9 and 10 ohms?

| | |
|-----|----------------------------|
| Yes | GO to AF21 |
| No | GO to AF20 |

AF20 CHECK THE RESISTANCE OF THE DRIVER SEAT CUSHION BLOWER MOTOR

- Disconnect: Driver Seat Cushion Blower Motor [C3035](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|--|
|  <p>E160218 C3035-1, Component Side</p> | Ω |  <p>E160218 C3035-2, Component Side</p> |

Is the resistance between 0.9 and 10 ohms?

| | |
|-----|---|
| Yes | REPAIR circuit CHS02 (YE/BU) or RHS02 (BU/OG) for an open or high resistance. GO to AF22 |
| No | INSTALL a new cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). GO to AF22 |

AF21 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the SCME connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the SCME connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Driver Side Airbag In-line [C345](#) or Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|-----|--|
| Yes | CHECK <u>OASIS</u> for any applicable Technical Service Bulletins (TSBs). If a <u>TSB</u> exists for this concern, DISCONTINUE this test and FOLLOW <u>TSB</u> instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new <u>SCME</u> . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to AF22 |
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to AF22 |

AF22 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the SRS prove out successfully?

| | |
|-----|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

DTC B2730

Refer to Wiring Diagrams Cell [119](#) for schematic and connector information.

Normal Operation and Fault Conditions

The SCME monitors seat backrest temperature while it supplies voltage and ground to both blower motors. The SCME also supplies a variable voltage signal to control the blower speed. Cabin air enters the blower through a filter attached to the blower motor housing. Heated or cooled air exits the blower motor and flows through the foam pad.

DTC Fault Trigger Conditions

| DTC | Description | Fault Trigger Conditions |
|-------|-------------------------|---|
| B2730 | Back Over-Temp Detected | If the driver seat backrest blower motor temperature exceeds 70° C (158° F) in cool mode or 85° C (185° F) in heat mode for more than 4 seconds the SCME shuts down the driver seat system and sets this DTC. |

Possible Causes

- Wiring, terminals or connectors
- Restricted blower motor filter
- Crushed or restricted backrest foam pad
- Backrest blower motor
- SCME

PINPOINT TEST AG : DTC B2730

⚠ WARNING: Incorrect repair techniques or actions can cause an accidental Supplemental Restraint System (SRS) deployment. Never compromise or depart from these instructions. Failure to precisely follow all instructions could result in serious personal injury from an accidental deployment.

AG1 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) FOR ON-DEMAND DIAGNOSTIC TROUBLE CODES (DTCS)

- Start the vehicle and set the driver seat to HIGH heat.
- Using a diagnostic scan tool, perform the SCME self-test.

Was **DTC B2730** retrieved on-demand during the self-test?

| | |
|-----|---------------------------|
| Yes | GO to AG2 |
| No | GO to AG5 |

AG2 CHECK THE DRIVER SEAT BACKREST BLOWER MOTOR THERMISTOR CIRCUITS FOR A SHORT TO GROUND

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265B](#).
- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------|
| C3265B-9 | Ω | Ground |
| C3265B-10 | Ω | Ground |

Are the resistances greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to AG3 |
| No | REPAIR the circuit in question. GO to AG22 |

AG3 CHECK THE DRIVER SEAT BACKREST BLOWER MOTOR THERMISTOR AND WIRING

- Connect: Driver Seat Backrest Blower Motor [C3034](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------------------|
| C3265B-9 | Ω | C3265B-10 |

- Compare the measured resistance value with the following table:

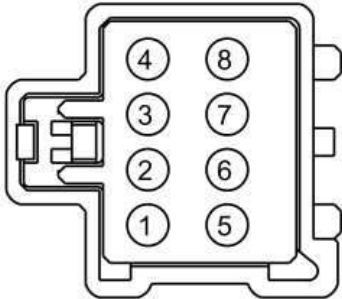
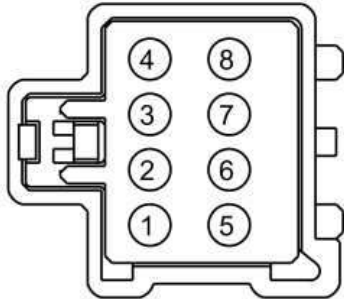
| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|-----|----------------------------|
| Yes | GO to AG18 |
| No | GO to AG4 |

AG4 CHECK THE PASSENGER SEAT BACKREST BLOWER MOTOR THERMISTOR

- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---|----------------------|--|
|  <p>E160219 C3034-5, Component Side</p> | Ω |  <p>E160219 C3034-8, Component Side</p> |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|-----|---|
| Yes | REPAIR circuit VHS35 (VT/OG) or RHS15 (GY/BN) for an open or high resistance. GO to AG22 |
| No | INSTALL a new driver seat backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AG22 |

AG5 CONFIRM THE FAULT WHILE MONITORING THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) SEAT BACK THERMAL ELECTRIC DEVICE TEMPERATURE (BKTMP) AND SEAT CUSHION THERMAL ELECTRIC DEVICE TEMPERATURE (CSHTEMP) PARAMETER IDENTIFICATIONS (PIDS)

- Set the passenger seat to OFF.
- Using a diagnostic scan tool, clear the SCME Diagnostic Trouble Codes (DTCs).
- Using a diagnostic scan tool, monitor the SCME BKTMP and CSHTEMP Parameter Identifications (PIDs).

- **NOTE:** A crushed seat backrest foam pad may be the cause of the fault, making it necessary to occupy the seat to recreate and identify the fault. Attempt to recreate the fault. Start the vehicle and set the driver seat to HIGH heat for at least 15 minutes while occupying the seat.

Do the Parameter Identifications (PIDs) increase incrementally (gradually) and stay within 15° C (27° F) of each other?

| | |
|-----|---|
| Yes | Fault not present at this time. Fault may have been set due to a past failure, incorrect use of the climate controlled seat system by repeated switching between heat and cool modes or due to excessive passenger compartment temperature. |
| No | If the BKTMP PID increases incrementally and is greater than 15° C (27° F) of the CSHTEMP PID, GO to AG6 If the BKTMP PID increases quickly (temperature "jumps" and does not increase incrementally) and is greater than 15° C (27° F) of the CSHTEMP PID, GO to AG16 |

AG6 COMPARE OPERATION OF THE DRIVER AND PASSENGER SEATS

- With the engine running, set both front seats to HIGH cool.
- Note the airflow exhausting from the driver seat backrest blower motor and compare it to the airflow exhausting from the passenger seat backrest blower motor.
- Carry out a wiggle test of the wire harnesses between the SCME and the driver seat backrest blower motor while monitoring blower operation. The blower should operate consistently and not change speeds.

Is the airflow exhausting from the driver seat backrest blower motor comparable to the airflow exhausting from the passenger seat backrest blower motor with no change in operation when carrying out the wiggle test?

| | |
|-----|---|
| Yes | GO to AG7 |
| No | If the airflow exhausting from the driver seat backrest blower motor is not comparable to the airflow exhausting from the passenger seat backrest blower motor, GO to AG8 If the driver seat backrest blower motor operation changed while carrying out the wiggle test, IDENTIFY and REPAIR the wiring fault. |

AG7 COMPARE OPERATION OF THE DRIVER AND PASSENGER SEATS WHILE OCCUPIED

- Note the airflow exhausting from the driver seat backrest blower motor with the driver seat occupied and compare it to the airflow exhausting from the passenger seat backrest blower motor with the passenger seat occupied.

Is the airflow exhausting from the driver seat backrest blower motor comparable to the airflow exhausting from the passenger seat backrest blower motor?

| | |
|-----|--|
| Yes | GO to AG16 |
| No | INSTALL a new driver seat backrest foam pad. |

AG8 CHECK THE DRIVER SEAT BACKREST BLOWER FOR AN OBSTRUCTION OR RESTRICTED FILTER

- Ignition OFF.
- Inspect the blower of the driver seat backrest blower motor assembly for an obstruction or for a restricted filter.

Is the blower obstructed or the filter restricted?

| | |
|-----|---|
| Yes | REMOVE the obstruction or INSTALL a new driver seat cushion blower motor. REFER to: Front Seat Cushion Blower Motor (501-10A Front Seats, Removal and Installation). |
| No | GO to AG9 |

AG9 CHECK THE DRIVER SEAT BACKREST BLOWER SPEED CONTROL CIRCUIT FOR AN OPEN

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265C](#).
- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|-------------------------|
| C3265C-12 | Ω | C3034-7 |


Is the resistance less than 3 ohms?

| | |
|-----|--|
| Yes | GO to AG10 |
| No | REPAIR the circuit. GO to AG22 |

AG10 CHECK THE DRIVER SEAT BACKREST BLOWER CIRCUIT FOR A SHORT TO VOLTAGE

- Ignition ON.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|---|---------------|
| C3265C-15 |  | Ground |

Is any voltage present?

| | |
|-----|--|
| Yes | REPAIR the circuit. GO to AG22 |
| No | GO to AG11 |

AG11 CHECK THE DRIVER SEAT BACKREST BLOWER CIRCUIT FOR A SHORT TO GROUND

- Ignition OFF.
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|---------------|
| C3265C-16 | Ω | Ground |

Is the resistance greater than 10,000 ohms?

| | |
|-----|--|
| Yes | GO to AG12 |
| No | REPAIR the circuit. GO to AG22 |

AG12 CHECK THE DRIVER SEAT BACKREST BLOWER CIRCUITS FOR AN OPEN

- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|---------------------------|----------------------|-------------------------|
| C3265C-16 | Ω | C3034-3 |
| C3265C-15 | Ω | C3034-4 |

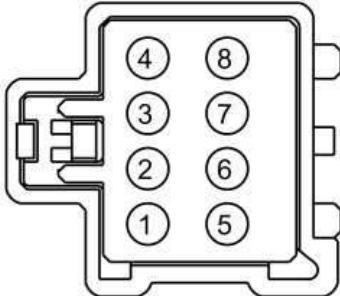
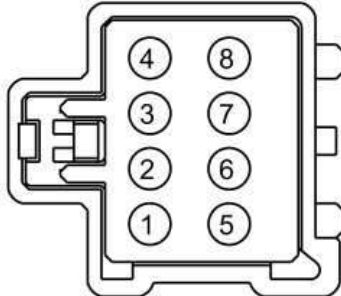
Are the resistances less than 3 ohms?

| | |
|-----|--|
| Yes | GO to AG13 |
| No | REPAIR the circuit in question. GO to AG22 |

AG13 CHECK THE DRIVER SEAT BACKREST BLOWER RESISTANCE

- **NOTE:** The ohmmeter must be connected with the positive lead to pin 3 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3034-3, Component Side</p> | Ω |  <p>E160219 C3034-4, Component Side</p> |

Is the resistance between 4,000 and 10,000 ohms?

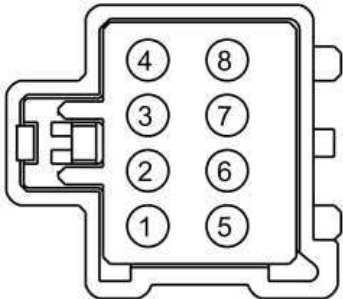
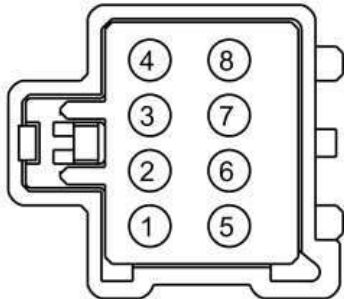
| | |
|-----|----------------------------|
| Yes | GO to AG14 |
|-----|----------------------------|

| | |
|-----------|---|
| No | INSTALL a new driver seat backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AG22 |
|-----------|---|

AG14 CHECK THE DRIVER SEAT BACKREST BLOWER SPEED CONTROL RESISTANCE

• **NOTE:** The ohmmeter must be connected with the positive lead to pin 7 and the negative lead to pin 4 when measuring. Ohmmeter leads incorrectly connected results in false readings and leads to incorrect identification of components that are not damaged.

Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|--|----------------------|---|
|  <p>E160219 C3034-7, Component Side</p> | Ω |  <p>E160219 C3040-4, Component Side</p> |

Is the resistance between 240K and 400K ohms?

| | |
|------------|---|
| Yes | GO to AG15 |
| No | INSTALL a new driver seat backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AG22 |

AG15 CHECK THE DRIVER SEAT BACKREST BLOWER MOTOR INSTALLATION AND FOR CRUSHED SEAT BACKREST

- Ignition OFF.
- Remove the driver seat.
REFER to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
- Remove the driver seat backrest cover.
REFER to: [Front Seat Backrest Cover](#) (501-10A Front Seats, Removal and Installation).
- Inspect the driver seat backrest for the following:
 - Blower motor correctly installed
 - Backrest foam pad crushed or restricted

Is the driver seat backrest blower motor correctly installed and are there no signs of damage to the foam pad?

| | |
|------------|--|
| Yes | INSTALL the driver seat backrest cover and seat. GO to AG18 |
| No | CORRECTLY install the driver seat backrest blower motor or INSTALL a new driver seat backrest foam pad. GO to AG22 |

AG16 CHECK THE DRIVER SEAT BACKREST BLOWER MOTOR THERMISTOR AND WIRING

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Disconnect: Driver Side Airbag In-line [C345](#).
- Disconnect: Passenger Side Airbag In-line [C219](#).
- Disconnect: SCME [C3265B](#).
- Measure:

[Click to display connectors](#)

| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------------------|
| C3265B-9 | Ω | C3265B-10 |

• Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|---------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |

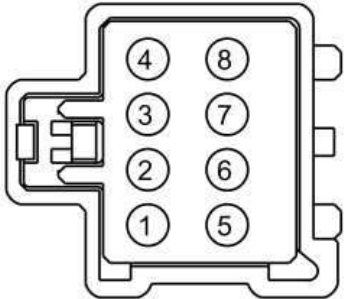
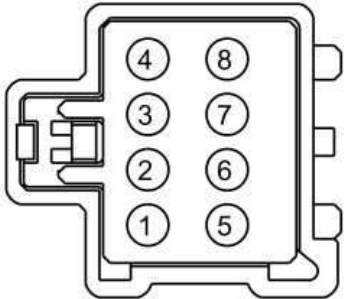
| Ambient Temperature | Resistance |
|-----------------------|----------------|
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|-----|----------------------------|
| Yes | GO to AG18 |
| No | GO to AG17 |

AG17 CHECK THE DRIVER SEAT BACKREST BLOWER MOTOR THERMISTOR

- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---|----------------------|--|
|  <p>E160219 C3034-5, Component Side</p> | Ω |  <p>E160219 C3034-8, Component Side</p> |

- Compare the measured resistance value with the following table:

| Ambient Temperature | Resistance |
|-----------------------|------------------|
| 0-10° C (32-50° F) | 2,782-1,663 ohms |
| 10-20° C (50-68° F) | 1,837-1,140 ohms |
| 20-30° C (68-86° F) | 1,260-806 ohms |
| 30-40° C (86-104° F) | 893-570 ohms |
| 40-50° C (104-122° F) | 630-428 ohms |

Is the resistance within the limits indicated?

| | |
|-----|---|
| Yes | REPAIR circuit VHS35 (VT/OG) or RHS15 (GY/BN) for an open or high resistance. GO to AG22 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AG22 |

AG18 CHECK THE DRIVER SEAT BACKREST BLOWER MOTOR HEATING/COOLING CIRCUITRY CURRENT DRAW

- Connect all SCME, blower motor and Body Harness-to-Seat Harness Connectors.
- **NOTICE:** It may be necessary to open the seat wire harness conduit to allow placing the inductive current probe around the circuit as described in the following step. Care must be taken when opening up the wire harness so as not to damage any wiring or connectors. Do not damage any wiring or induce stress on any wiring or connectors. Close up the wire harness once repairs to the seat are complete.

NOTE: Use a commercially available inductive current probe (such as Electronic Specialties Current Probe/Multimeter 685 or a Fluke I410 [used with a digital multimeter]) or the low current probe from the [VMM](#) available for use with [IDS](#). If these are unavailable, the inductive current probe feature from a battery tester may be substituted.

Place an inductive current probe around circuit CHS01 (GY/VT) near [SCME C3265A-J](#) and monitor the current draw.

- Start the engine and set the driver seat to HIGH heat.

Is the current draw less than 11 amps?

| | |
|-----|--------------------------------------|
| Yes | GO to AG19 |
| No | INSTALL a new backrest blower motor. |

REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) .
GO to [AG22](#)

AG19 CHECK RESISTANCE OF THE DRIVER SEAT BACKREST BLOWER MOTOR AND WIRING

- Ignition OFF.
- Disconnect: SCME [C3265A](#).
- Measure:

[Click to display connectors](#)

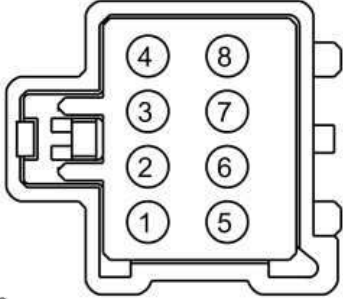
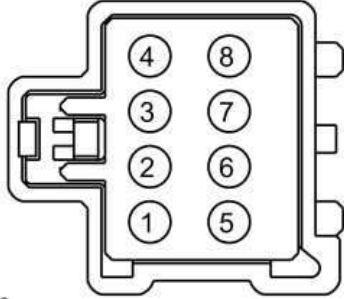
| Positive Lead | Measurement / Action | Negative Lead |
|--------------------------|----------------------|---------------|
| C3265A-J | Ω | Ground |
| C3265A-K | Ω | Ground |

Are the resistances between 0.9 and 10 ohms?

| | |
|-----|----------------------------|
| Yes | GO to AG21 |
| No | GO to AG20 |

AG20 CHECK THE RESISTANCE OF THE DRIVER SEAT BACKREST BLOWER MOTOR

- Disconnect: Driver Seat Backrest Blower Motor [C3034](#).
- Measure the **component side resistance** between:

| Positive Lead | Measurement / Action | Negative Lead |
|---|----------------------|--|
|  <p>E160219 C3034-1, Component Side</p> | Ω |  <p>E160219 C3034-2, Component Side</p> |

Is the resistance between 0.9 and 10 ohms?

| | |
|-----|---|
| Yes | REPAIR circuit CHS01 (GY/VT) or RHS01 (WH/VT) for an open or high resistance. GO to AG22 |
| No | INSTALL a new backrest blower motor. REFER to: Front Seat Backrest Blower Motor (501-10 Front Seats) . GO to AG22 |

AG21 CHECK THE SCME (FRONT SEAT CLIMATE CONTROL MODULE) OPERATION

- Ignition OFF.
- Disconnect and inspect all of the [SCME](#) connectors.
- Repair:
 - corrosion (install new connector or terminals - clean module pins)
 - damaged or bent pins - install new terminals/pins as necessary
 - pushed-out pins - install new pins as necessary
- Reconnect the [SCME](#) connectors. Make sure they seat and latch correctly.
- **NOTE:** Do not reconnect Driver Side Airbag In-line [C345](#) or Passenger Side Airbag In-line [C219](#) at this time.
Reconnect all previously disconnected connectors.
- Ignition ON.
- Operate the system and determine if the concern is still present.

Is the concern still present?

| | |
|-----|--|
| Yes | CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new SCME . REFER to: Front Seat Climate Control Module [SCME] (501-10A Front Seats, Removal and Installation). GO to AG22 |
|-----|--|

| | |
|----|---|
| No | The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues. GO to AG22 |
|----|---|

AG22 VERIFY THE SUPPLEMENTAL RESTRAINT SYSTEM (SRS) PROVES OUT SUCCESSFULLY

- REFER to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
- Connect: Driver Side Airbag In-line [C345](#).
- Connect: Passenger Side Airbag In-line [C219](#).
- Connect all previously disconnected connectors.
- REFER to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

Did the **SRS** prove out successfully?

| | |
|-----|--|
| Yes | Repair is complete. RETURN the vehicle to the customer. |
| No | REFER to: Airbag Supplemental Restraint System (SRS) (501-20B Supplemental Restraint System, Diagnosis and Testing). |

Component Test(s)

Blower Motor Cooling Performance

NOTE: This test is intended to check the cooling mode performance of an operational climate controlled seat backrest or cushion blower motor and verify it is cooling inlet air at the blower motor (ambient cabin air) between 6-8° C (10-14° F).

NOTE: Make sure the vehicle is out of direct sunlight and is in an area with a stable air temperature when testing the climate controlled seat system.

NOTE: For correct temperature measurements, the seat being tested should be occupied.

- Using a diagnostic scan tool, monitor the following **SCME** Parameter Identifications (PIDs):
 - Seat cushion thermal electric device temperature (CSHTEMP)
 - Seat back thermal electric device temperature (BKTMP)
 - Passenger Cushion Thermal Electric Device (TED) Temperature (PCSHTMP)
 - Passenger Back (TED) Temperature (PBKTMP)
 - Driver State Seat Mode (DCCSMOD)
 - Passenger State Seat Mode (PCCSMOD)
- Any initial **PID** value of greater than 205° C (401° F) or less than 2° C (36° F) indicates a system hardware failure. Do not proceed with this test. GO to Symptom Chart or **SCME DTC** Chart for diagnostic direction.
- Gain access to the seat cushion and backrest blower motors and use a suitable thermocouple temperature measuring device to monitor the air inlet temperature.
 - Place the temperature probe near each blower motor air filter.
- NOTE:** The engine must be running to operate the climate controlled seat system and carry out this test.

Operate system in high cool mode and measure the temperature at the cushion blower motor filter using the thermocouple device.

 - Secure the temperature probe at the cushion blower motor and record the air inlet temperature.
- Use a diagnostic scan tool to measure the cushion blower motor **PID** temperature and record the value.
 - Monitor the **MODE PID** and verify the system is operating. If during testing, the **PID** value changes to Blower Only state, the system has entered into recovery mode and voltage to the blower motors are disabled. If this occurs, the seat has failed the test. Do not continue. Return to the diagnostic routine.
- Subtract the cushion blower motor **PID** temperature from the cushion air inlet temperature and record the temperature difference value.
- Continue to operate the system in high cool mode and use the thermocouple device to measure the temperature at the backrest blower motor filter.
 - Secure the temperature probe at the backrest blower motor and close the backrest trim cover before measuring and recording the air inlet temperature.
- Use a diagnostic scan tool to measure the backrest blower motor **PID** temperature and record the value.
 - Monitor the **MODE PID** and verify the system is operating. If during testing, the **PID** value changes to Blower Only state, the system has entered into recovery mode and voltage to the blower motors is disabled. If this occurs, the seat has failed the test. Do not continue. Return to the diagnostic routine.
- Subtract the backrest blower motor **PID** temperature from the backrest air inlet temperature and record the value.
- Compare the cushion and backrest calculated temperature values. The temperature difference should be between 6-8° C (10-14° F).
- If the calculated temperature values are not within these specifications, check the climate controlled seat components for air duct or filter restrictions, blockages, duct or electrical disconnections and for incorrect assembly. Repair as needed. If OK, carry out the **SCME** self-test and if any Diagnostic Trouble Codes (DTCs) are retrieved, go to **SCME DTC** Chart for diagnostic direction. Return to the diagnostic routine.



Driver Front Seat Module (DSM)

Base Part Number: [14C708](#)

Removal

NOTE: LHD driver seat shown, RHD driver seat similar.

NOTE: Removal steps in this procedure may contain installation details.

1. **NOTE:** This step is only necessary when installing a new component.

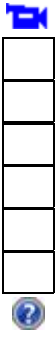
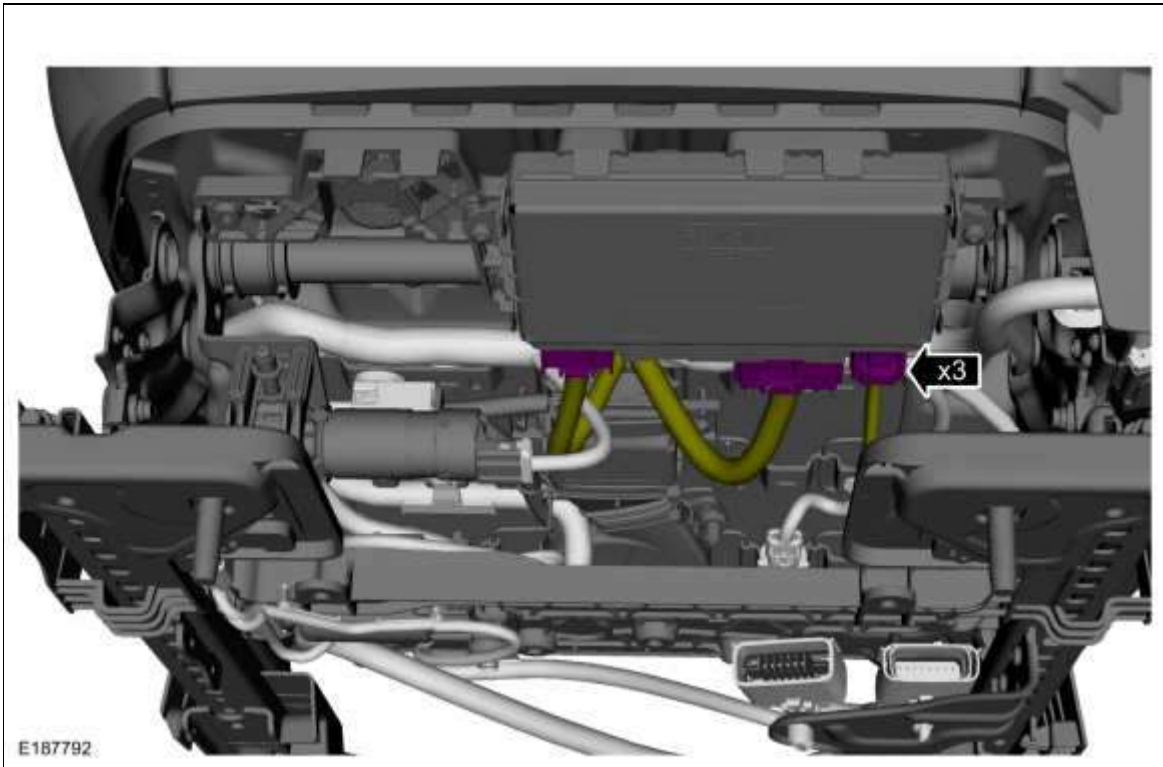
NOTE: The PMI process must begin with the current DSM installed. If the current DSM does not respond to the diagnostic scan tool, the tool may prompt for As-Built Data as part of the repair.

Using a diagnostic scan tool, begin the PMI process for the DSM following the on-screen instructions.

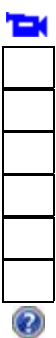
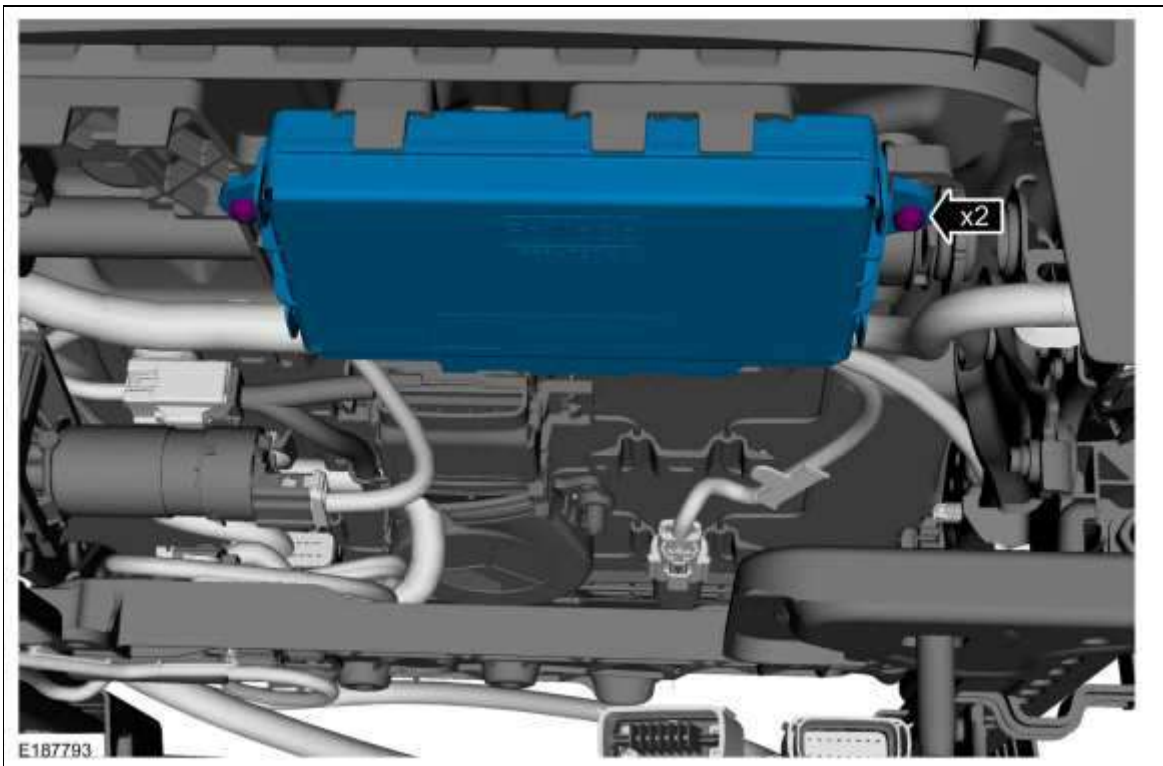
2. Position the driver front seat to the full rearward and full upward position.



3. Disconnect the DSM electrical connectors.



4. Remove the screws and the DSM.
Torque: 18 lb.in (2 Nm)



Installation

1. To install, reverse the removal procedure.
2. **NOTE:** *This step is only necessary when installing a new component.*
Using a diagnostic scan tool, complete the PMI process for the DSM following the on-screen instructions.
3. **NOTE:** *This step is only necessary when installing a new component.*
Operate the seat in all directions through the full range of travel to set soft stops and avoid a premature

stopping point occurrence after the vehicle is returned to the customer.

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Front Head Restraint Guide Sleeve

Special Tool(s) / General Equipment

Flat Headed Screw Driver

Removal

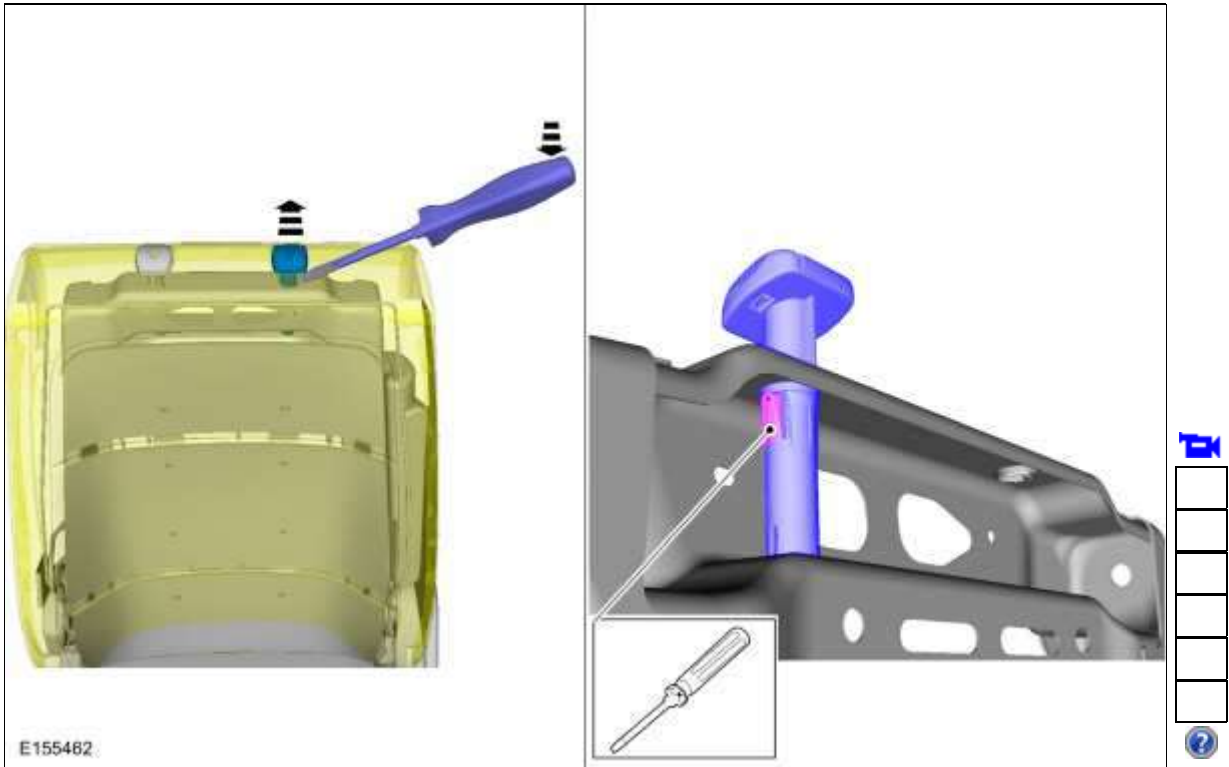
NOTE: Typical head restraint guide sleeve shown, others similar.

1. Depress the locking tabs and remove the head restraint.

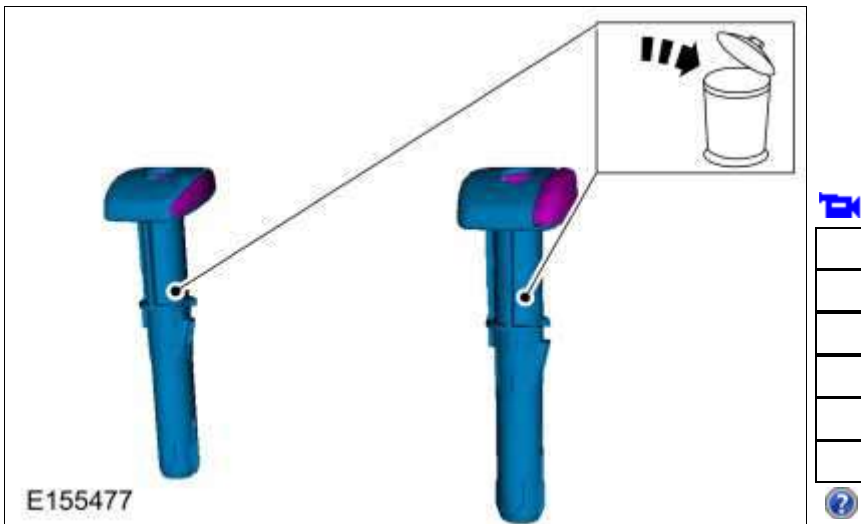


2. **NOTE:** Seat backrest cushion removed for clarity.

Remove the headrest restraint guide sleeves.
Use the General Equipment: Flat Headed Screw Driver



3. Discard the head restraint guide sleeves.

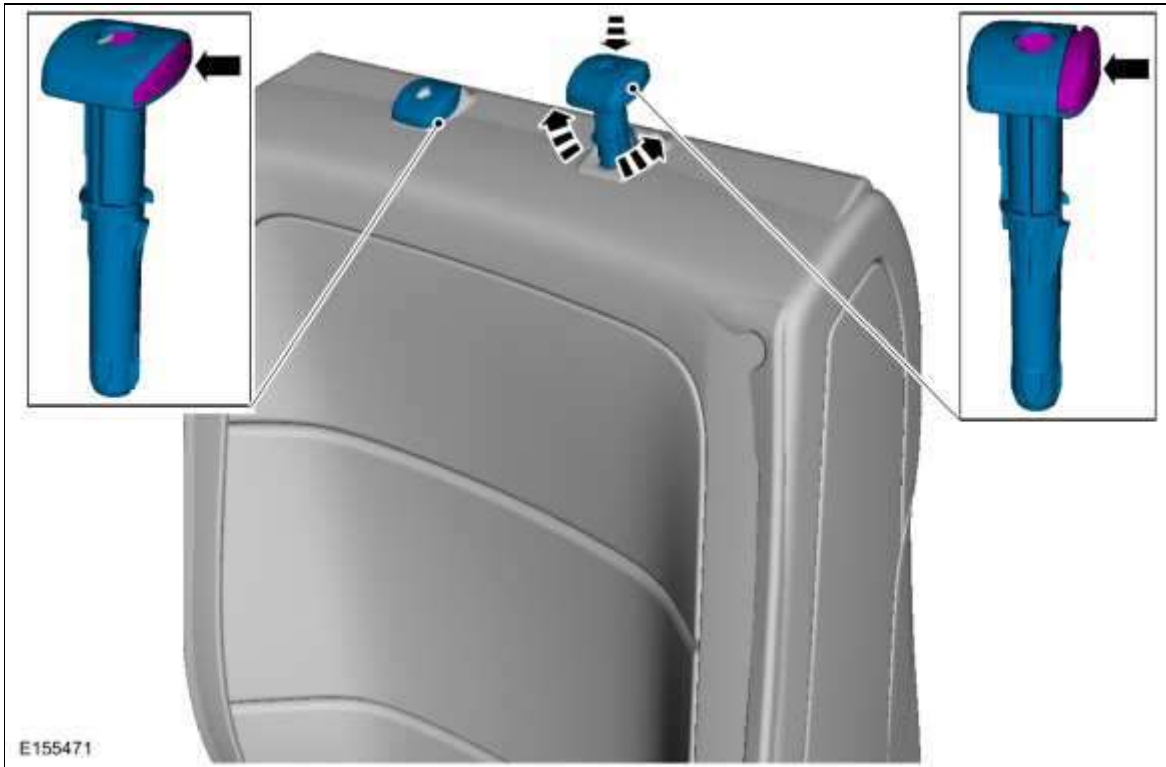


Installation

NOTICE: Always install new head restraint guide sleeves. Difficult adjustment of the head restraint may occur. Failure to follow these instructions may result in component failure.

NOTICE: The head restraint guide sleeves are not interchangeable. Failure to install the correct head restraint guide sleeve at the correct position may result in component failure.

1. Install the new head restraint guide sleeves.



2. Depress the locking tabs and install the head restraint.





Front Seat

Base Part Number: [63100](#)

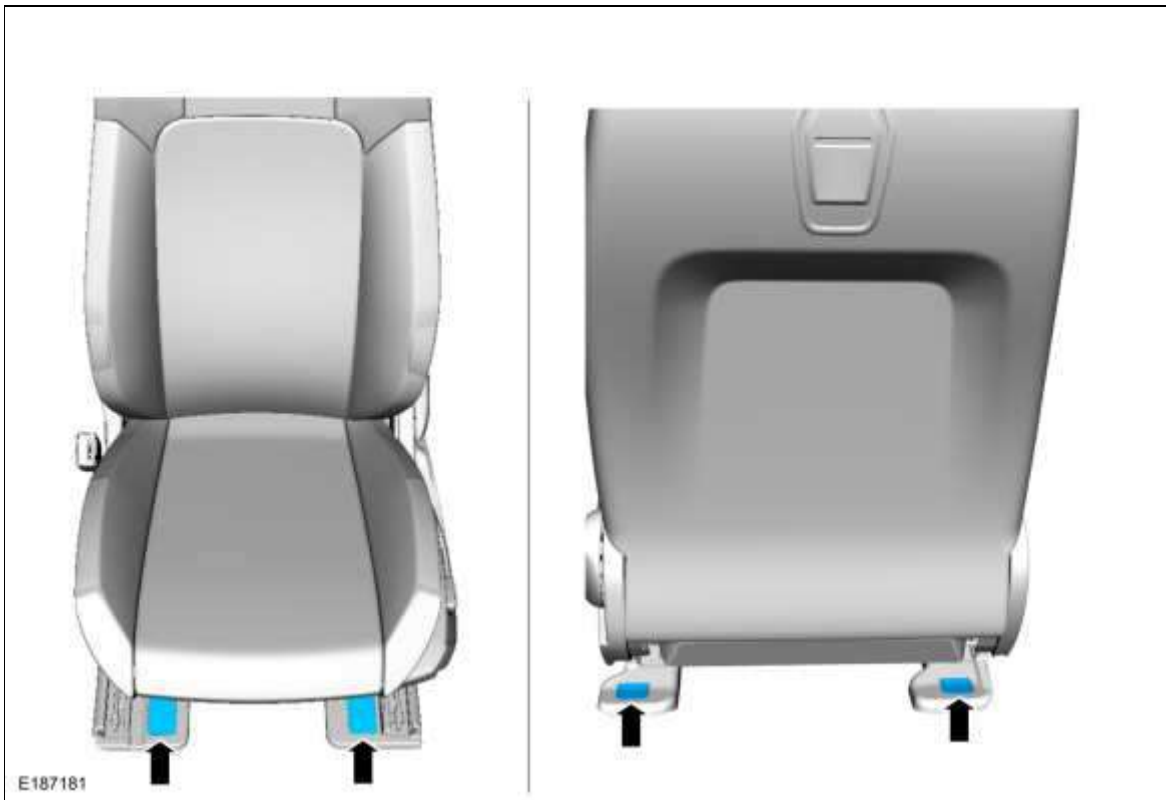
Removal

NOTE: *LHD driver seat shown, all others similar.*

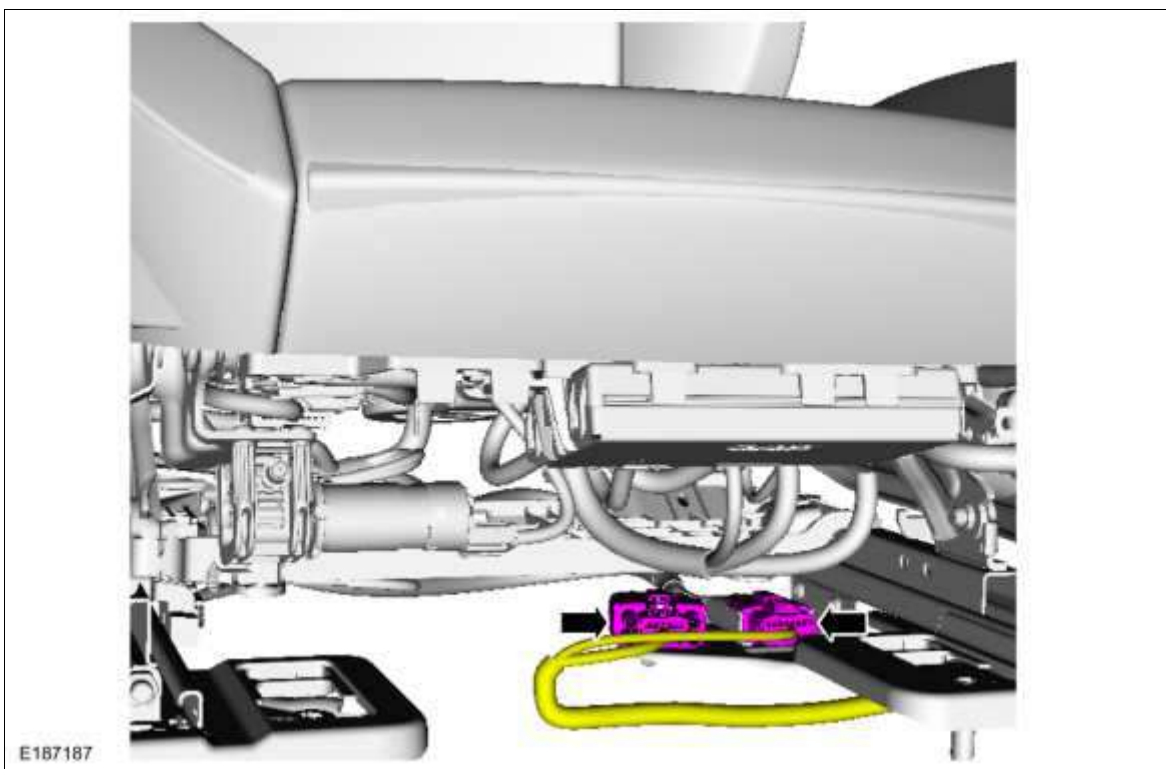
1. Position the seat to access the front seat bolts.
 - If a power seat cannot be positioned horizontally to access the front seat bolts, diagnose the inoperative horizontal seat track motor.
Refer to: [Front Seats](#) (501-10A Front Seats, Diagnosis and Testing).



2. Depower the SRS.
Refer to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
3. Remove the front seat shield bolt caps.

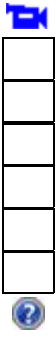
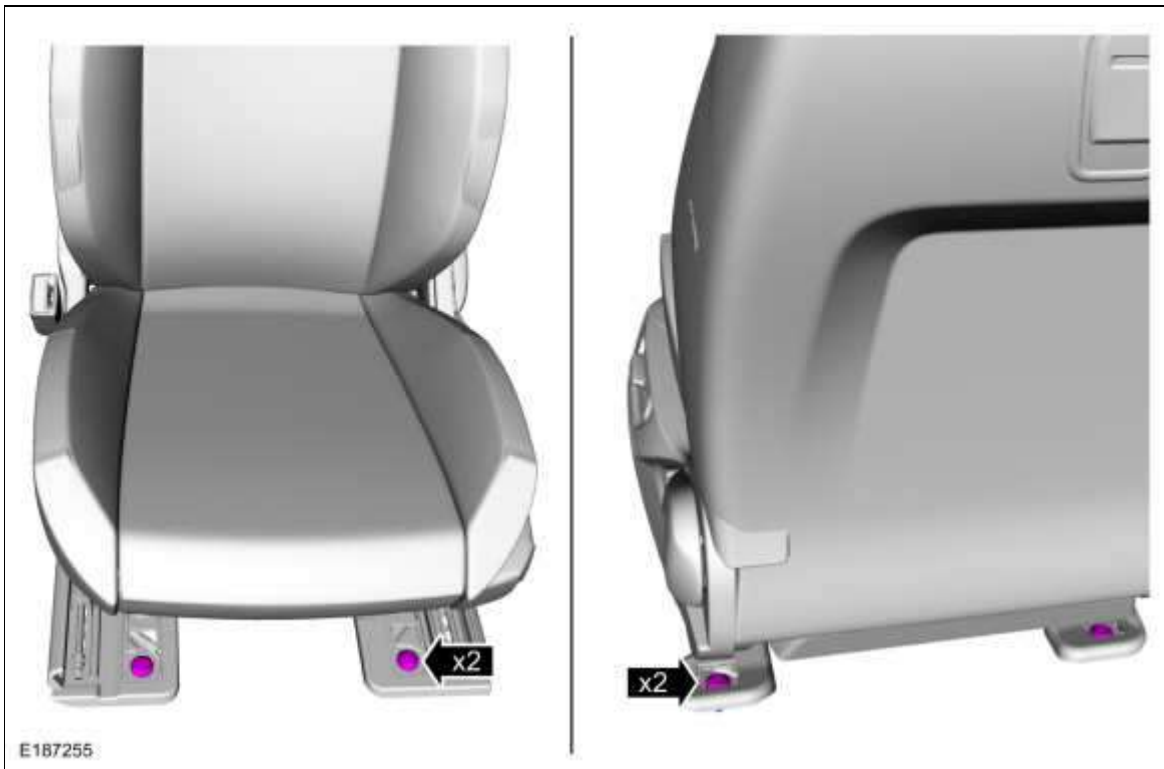


4. Disconnect the front seat electrical connector(s) and position the wire harness aside.



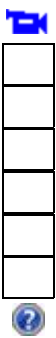
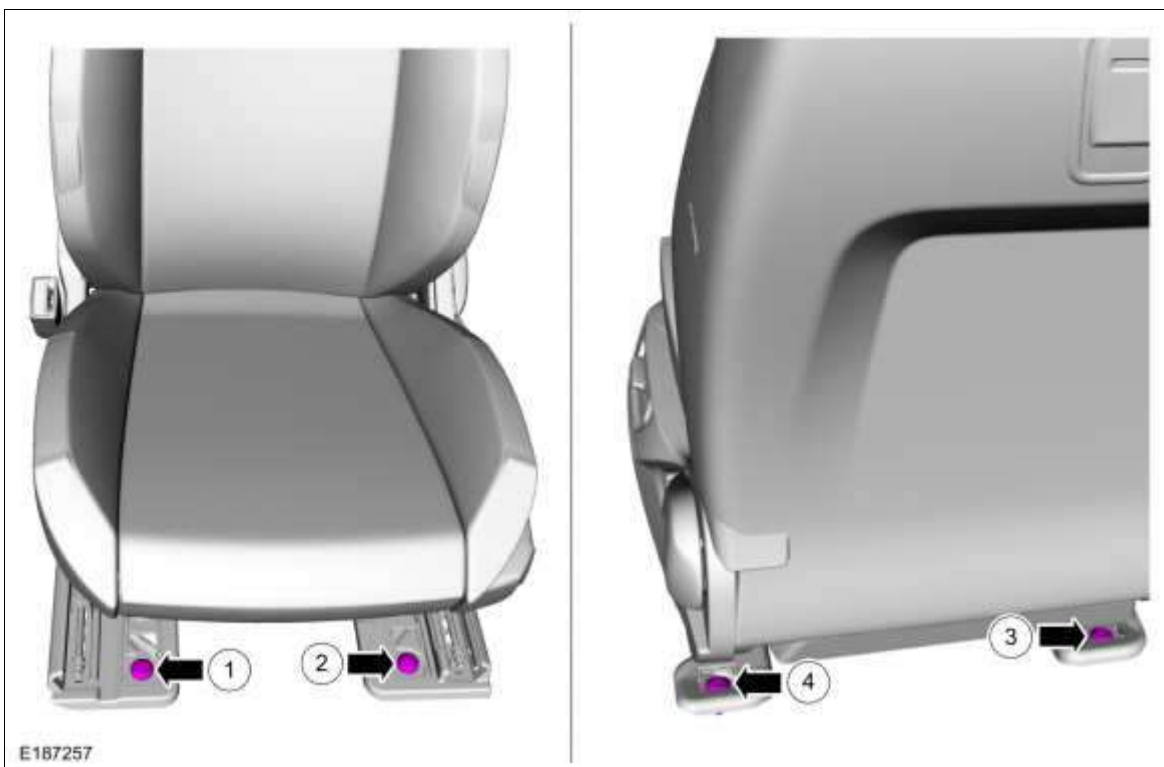
5. **NOTE:** Follow the unique instructions or graphic for this step in the installation.

Remove the bolts and the front seat.



Installation

1. To install, reverse the removal procedure.
2. Install the front seat bolts in the following sequence.
 1. Install the front inboard bolt.
Torque: 35 lb.ft (47 Nm)
 2. Install the front outboard bolt.
Torque: 35 lb.ft (47 Nm)
 3. Install the rear inboard bolt.
Torque: 35 lb.ft (47 Nm)
 4. Install the rear outboard bolt.
Torque: 35 lb.ft (47 Nm)



3. Repower the SRS.

Refer to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).

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Front Seat Backrest

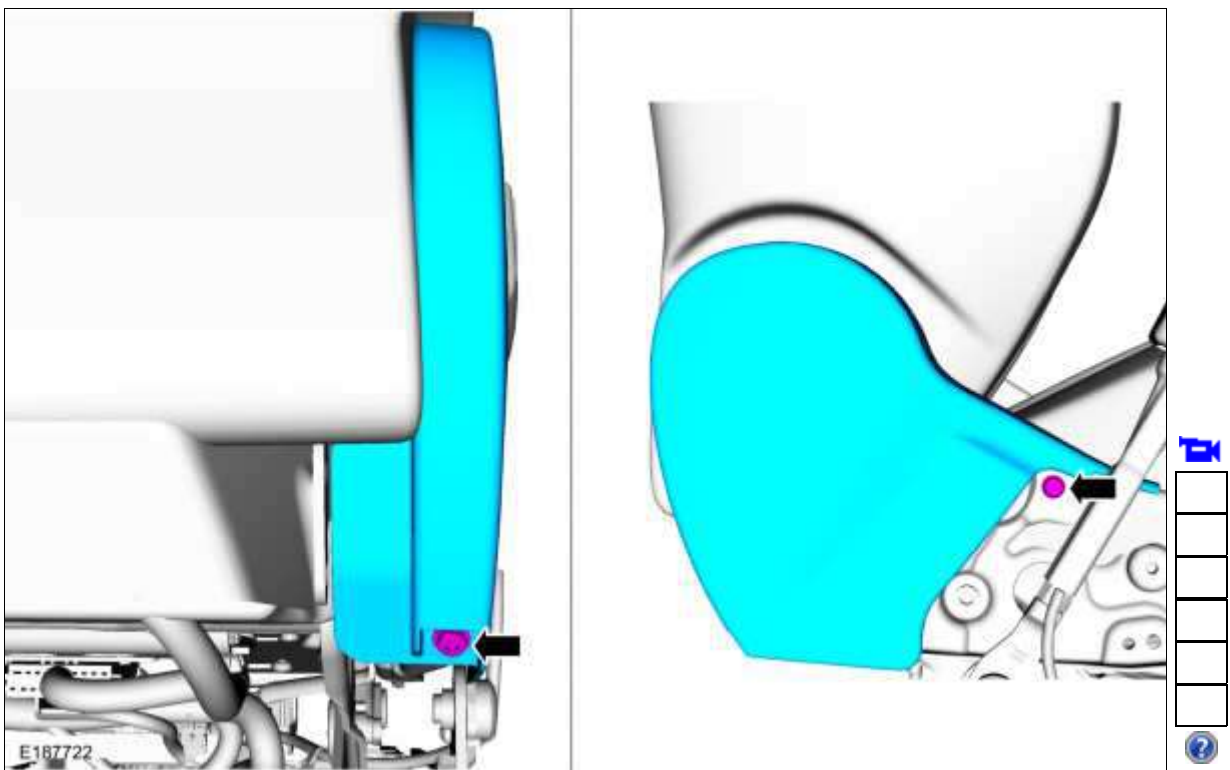
Removal

NOTE: *LHD driver seat shown, all others similar.*

NOTE: *Removal steps in this procedure may contain installation details.*

All seats

1. Remove the front seat.
Refer to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
2. Remove the screws and the recline cover.

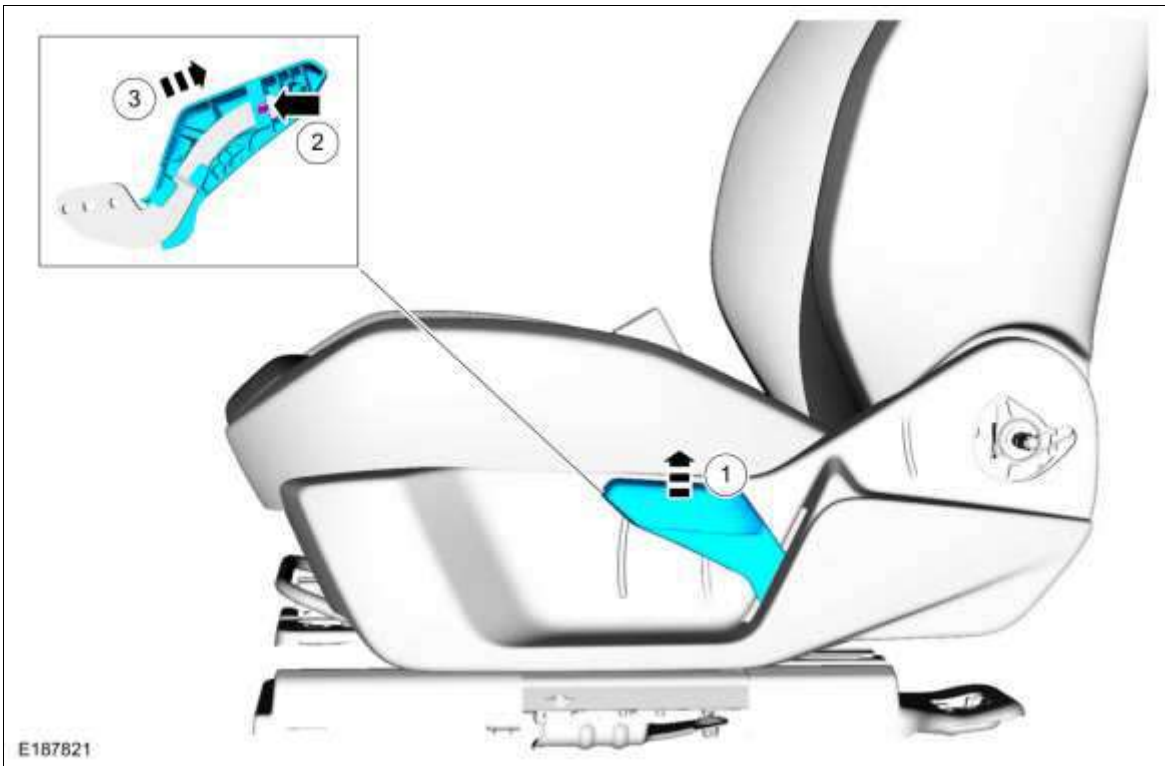


3. Release the retaining clip and remove the front seat recline handle.



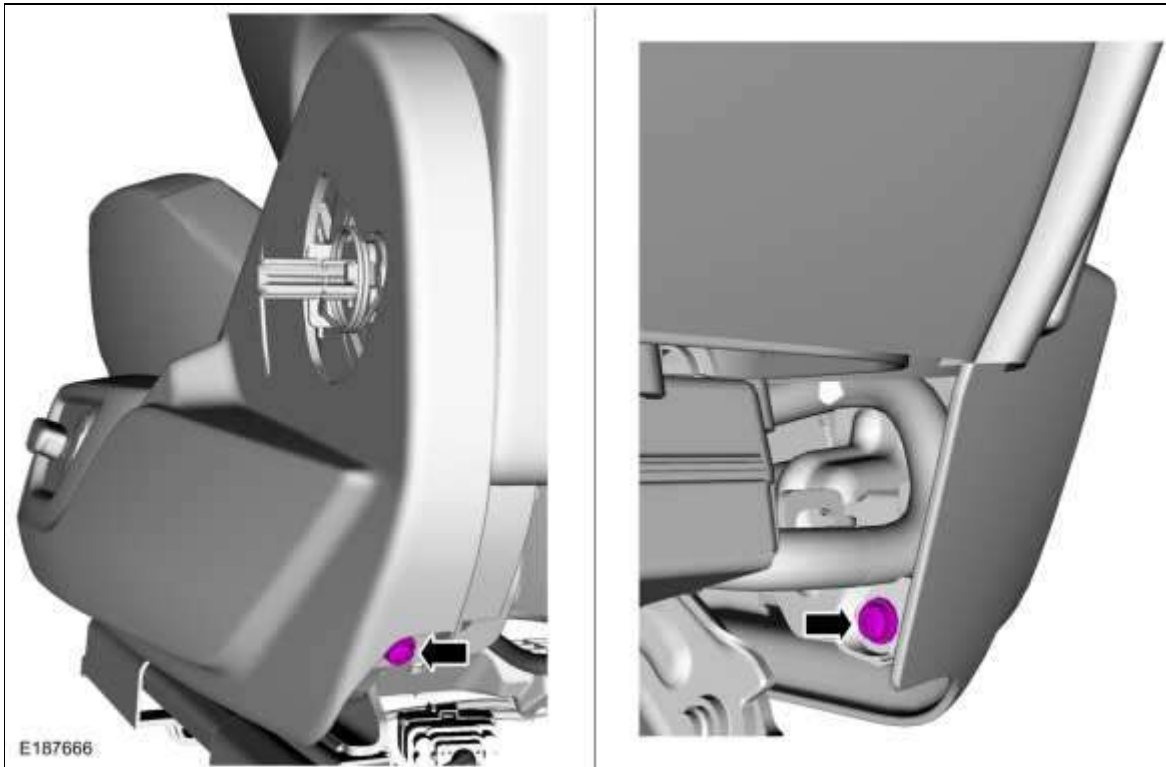
Manual driver seat

4. If equipped, remove the height adjusting handle.
 1. Raise the height adjusting handle.
 2. Release the locking tab.
 3. Slide the height adjusting handle forward.



Power seats and manual driver seat

5. Remove the side shield screws.



E187666

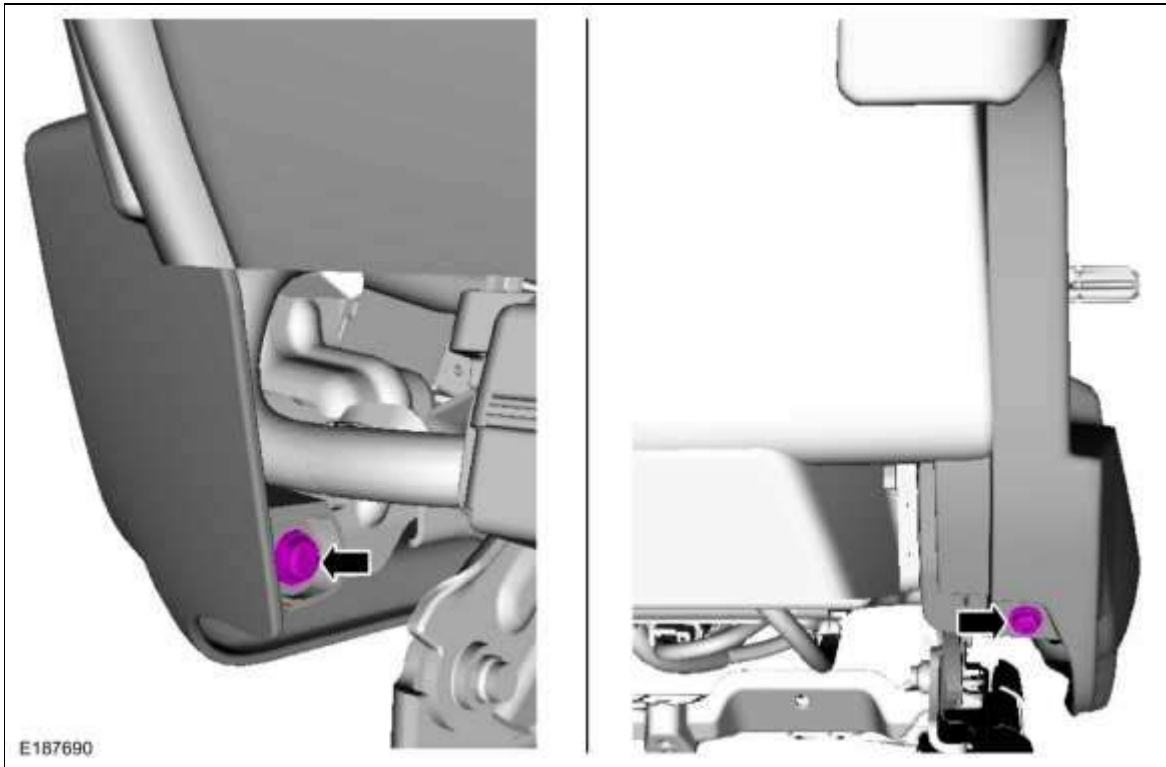
6. Remove the side shield.
1. Lift up on the rear of the side shield and pull outward.
 2. Push the side shield forward.
 3. If equipped, disconnect the electrical connector.



E188824

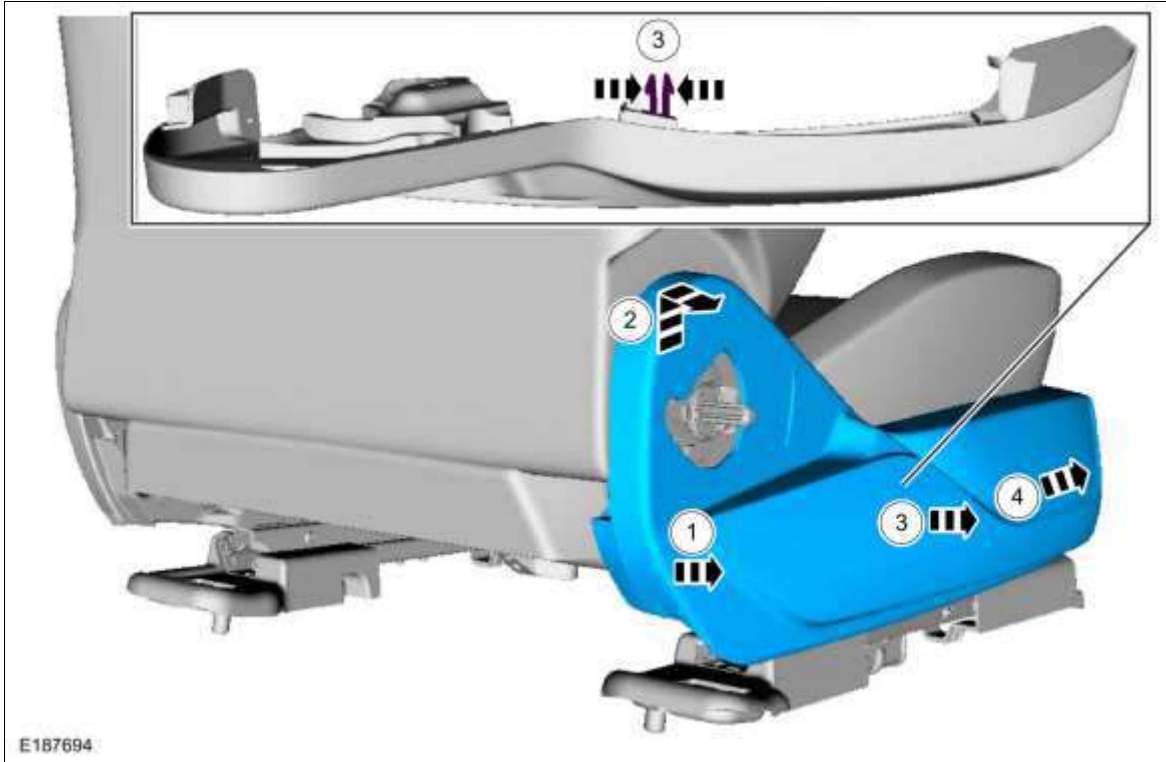
Passenger manual seat

7. Remove the side shield screws.



E187690

8. Remove the side shield.
 1. Pull the rear of the side shield out.
 2. Firmly grasp the side shield, lift up and out, separating the side shield from the recliner bracket.
 3. From underneath, squeeze the retainers together and pull out on the side shield.
 4. Slide the side shield forward.



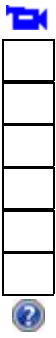
E187694

All seats

9. Position the front seat backrest cover.
 1. Release the wire harness electrical connector retainer(s).
 2. Detach the front seat backrest cover straps from the seat cushion frame.
 3. Position the front seat backrest cover aside.



10. Remove the bolts and backrest.
Torque: 33 lb.ft (45 Nm)



Installation

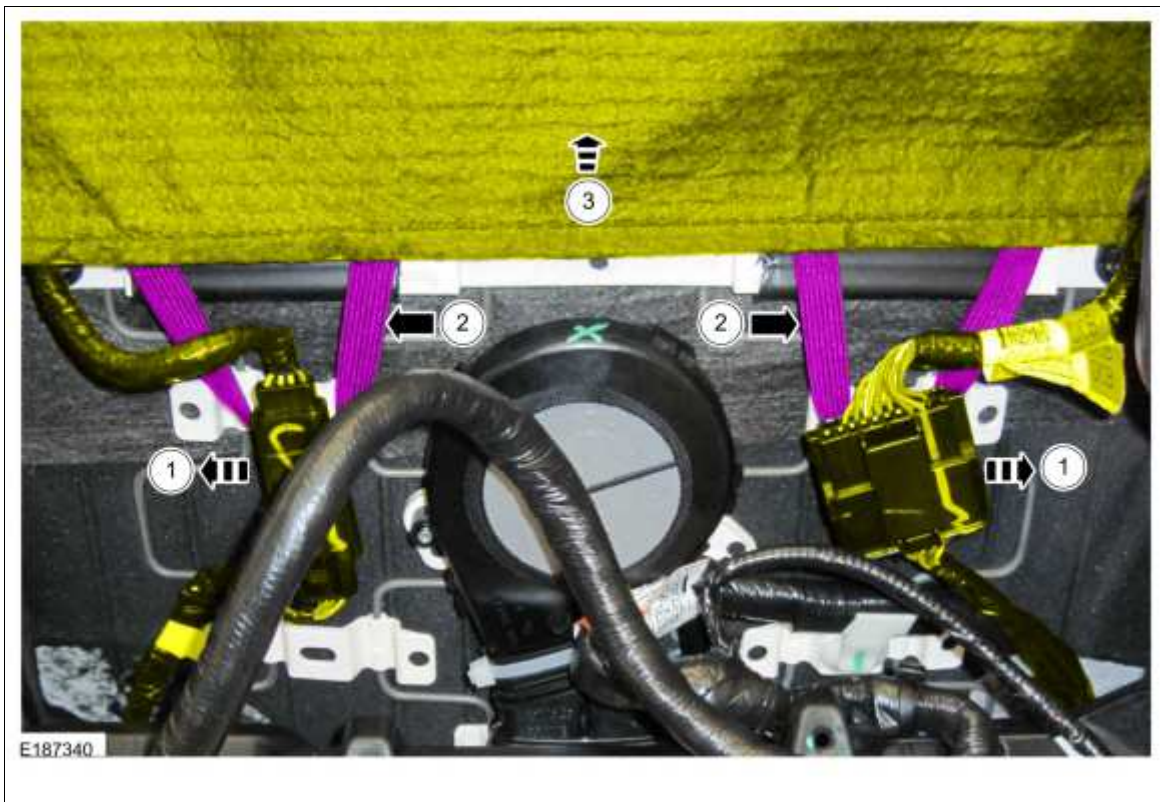
1. To install, reverse the removal procedure.

Front Seat Backrest Blower Motor

Removal

NOTE: *LHD driver seat shown, all others similar.*

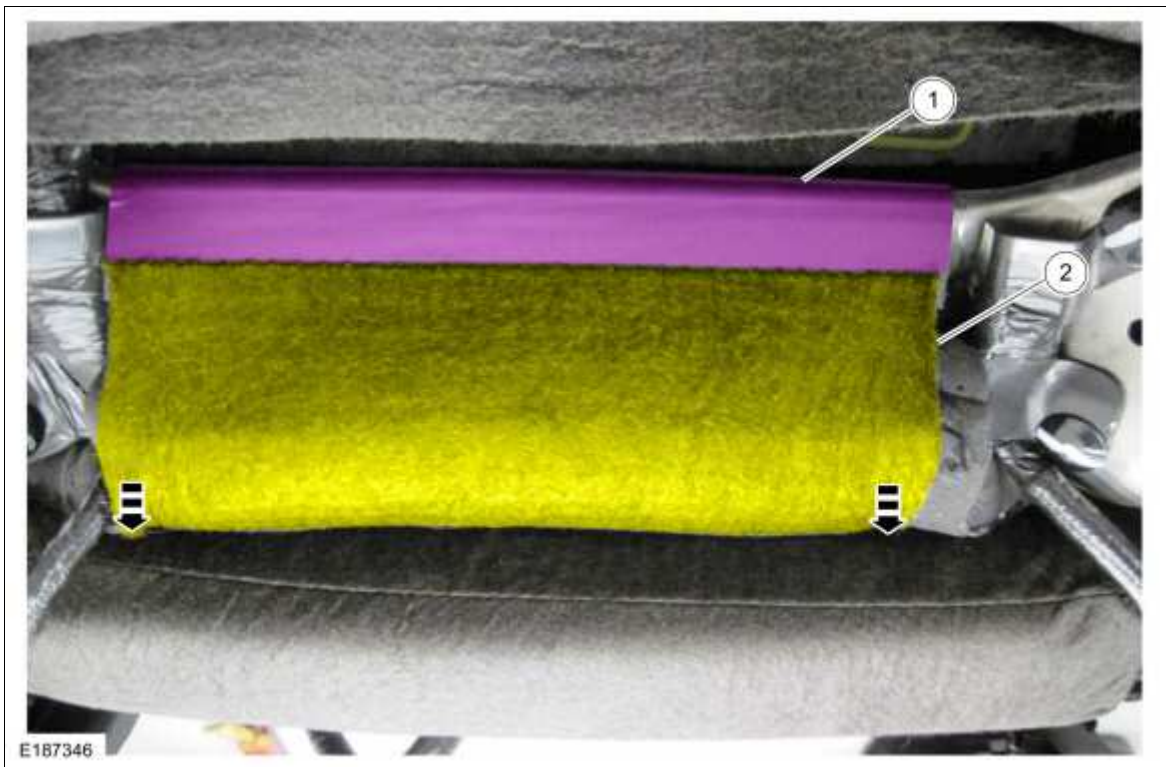
1. Remove the front seat.
Refer to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
2. Position the front seat backrest cover.
 1. Release the wire harness electrical connector retainers.
 2. Detach the front seat backrest cover straps.
 3. Position the front seat backrest cover aside.



3. Remove the backrest cover insert.
 1. Release the pin-type retainers.
 2. Position the backrest cover upward.

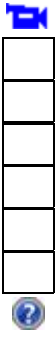
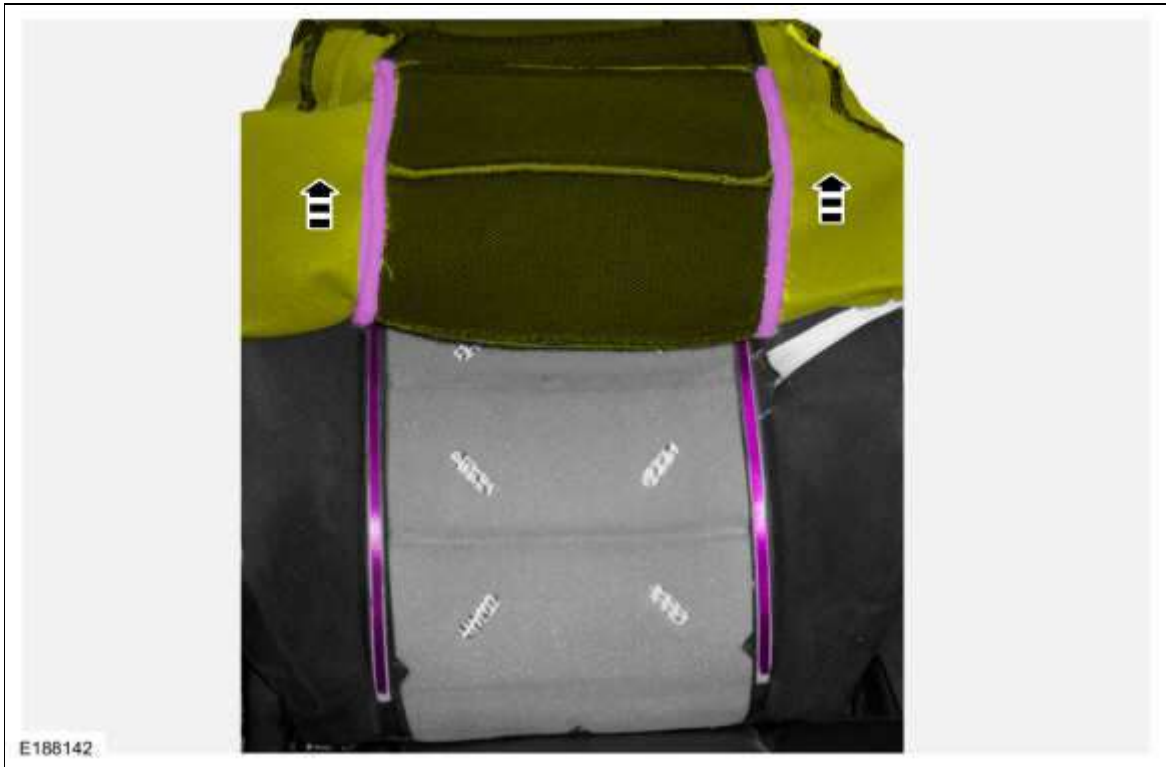


4. Position the front seat backrest cover.
1. Release the J-clip.
 2. Position the backrest cover from between the seat cushion and backrest cushion.

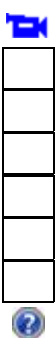
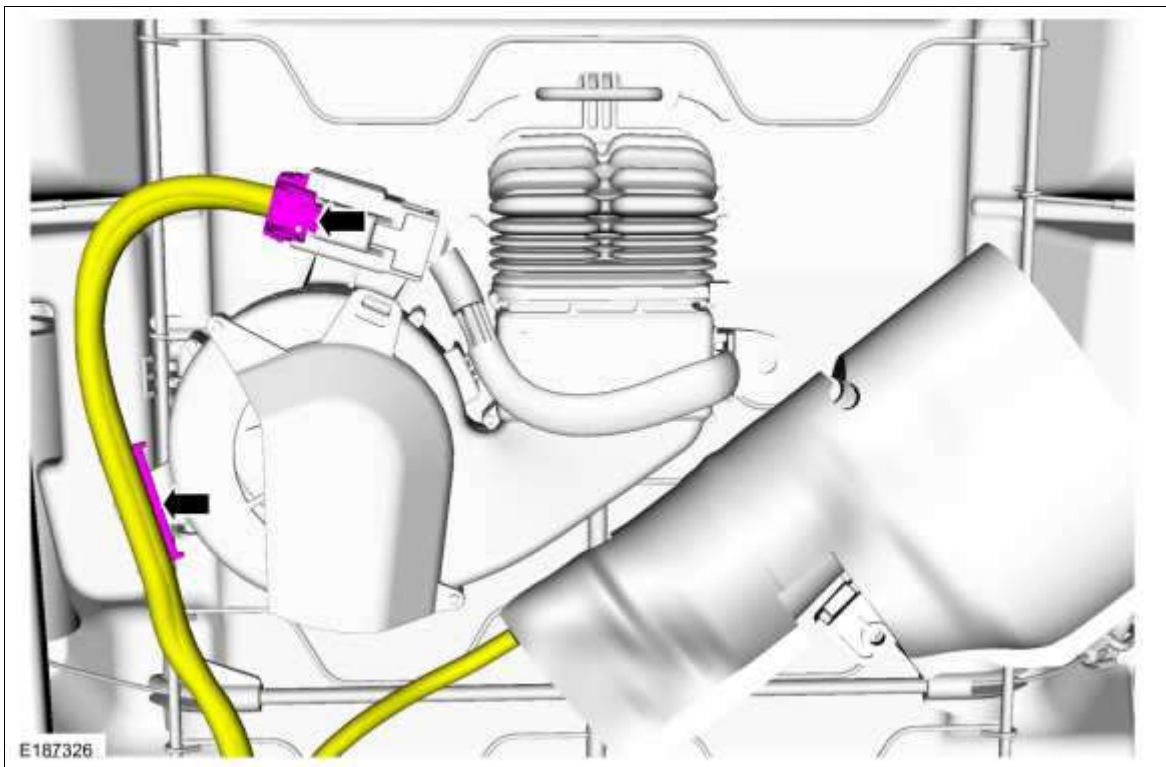


5. **NOTICE:** Use care when separating the seat backrest trim cover from the hook-and-loop strips or the hook-and-loop strips may be torn from the seat backrest foam pad.

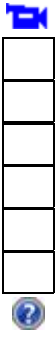
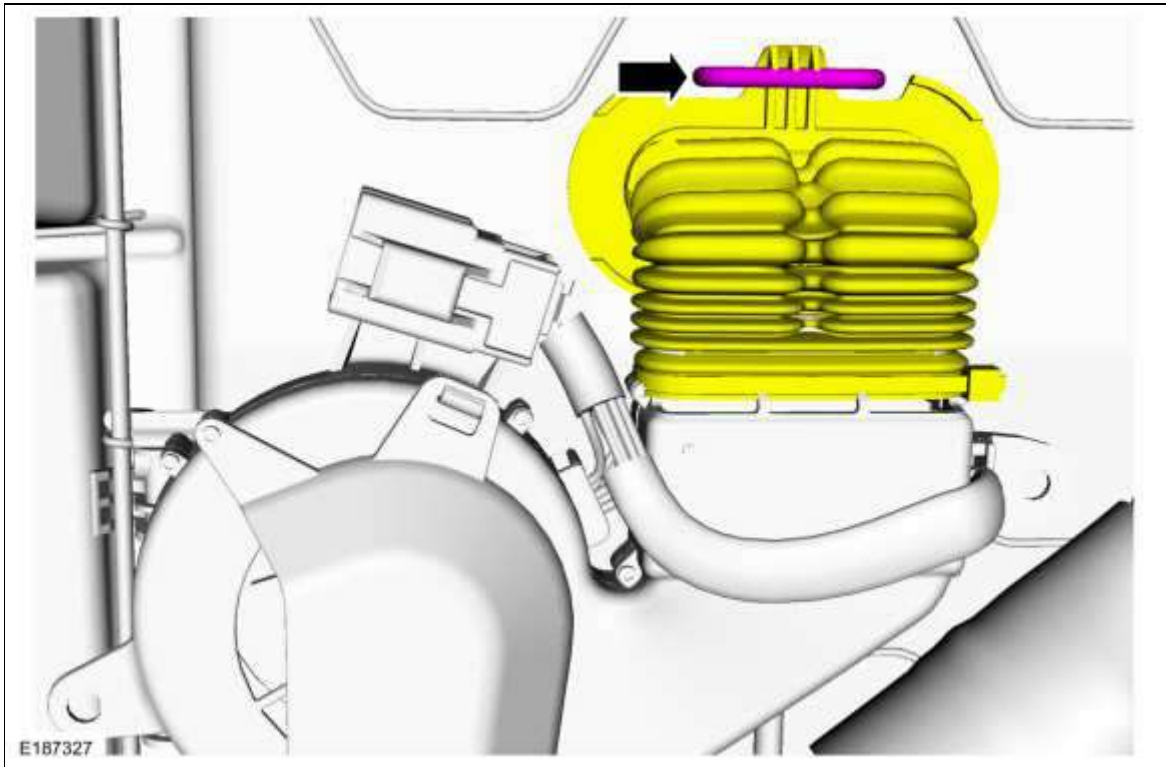
Release the hook-and-loop strips and position the backrest cover upward.



6. Release the wire harness retainer and disconnect the blower motor electrical connector.



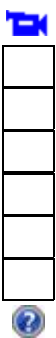
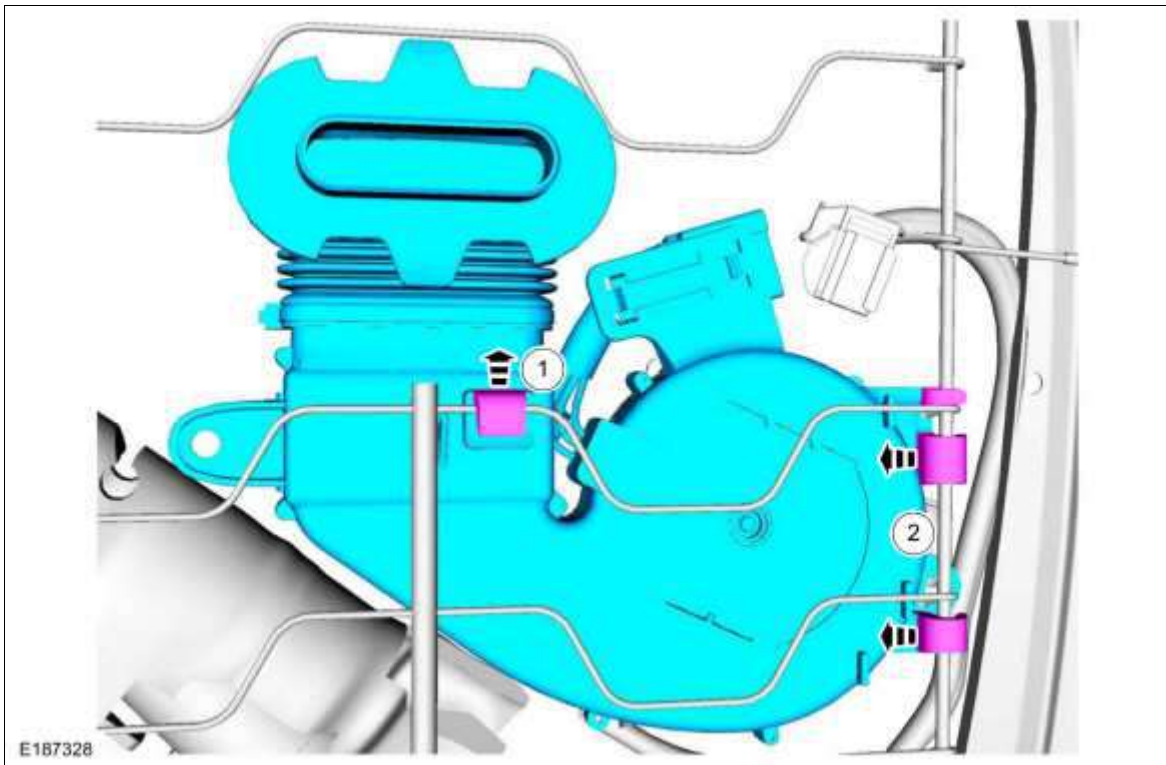
7. Disconnect the blower motor manifold from the backrest cushion.



8. **NOTE:** *The backrest foam has been removed for clarity.*

Remove the blower motor.

1. Release the blower motor horizontal retainer.
2. Release the blower motor vertical retainers.



Installation

1. To install, reverse the removal procedure.



Front Seat Backrest Cover

Base Part Number: [64416](#)

Special Tool(s) / General Equipment

Hog Ring Plier

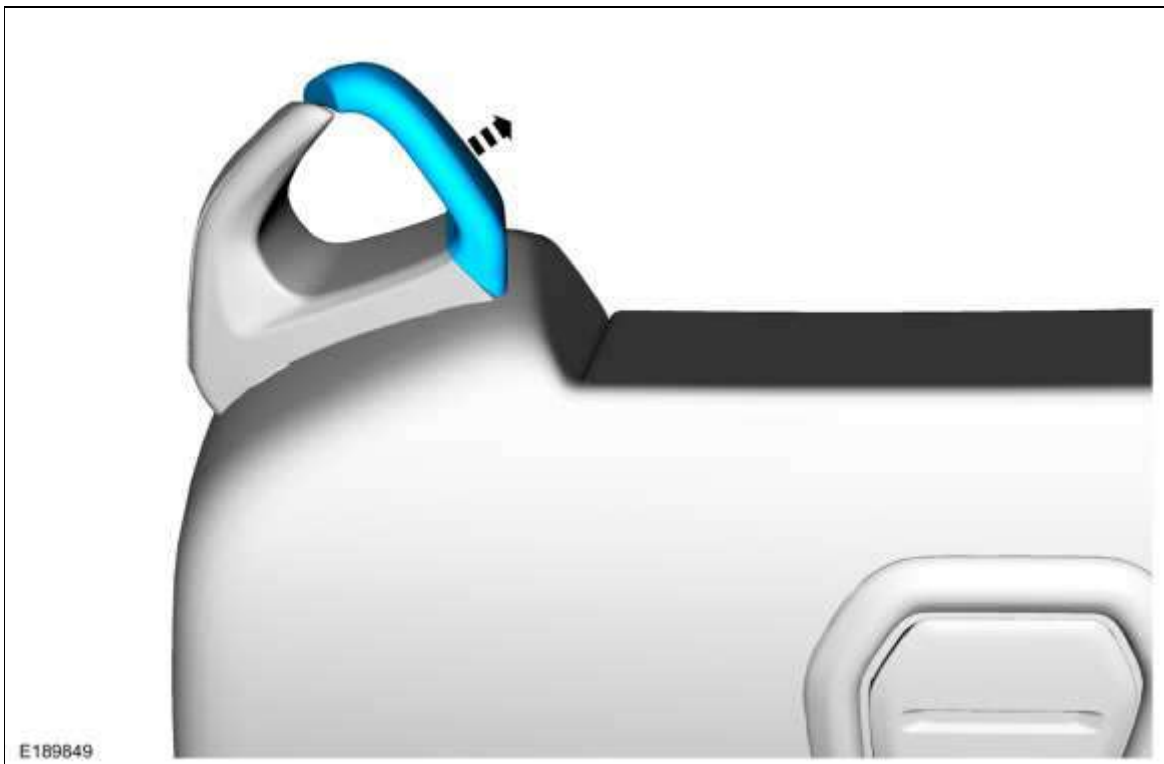
Removal

⚠️ WARNING: Front seat backrest trim covers installed on seats equipped with seat side airbags cannot be repaired. A new trim cover must be installed. Cleaning is permissible. Failure to follow these instructions may result in the seat side airbag deploying incorrectly and increase the risk of serious personal injury or death in a crash.

NOTE: Removal steps in this procedure may contain installation details.

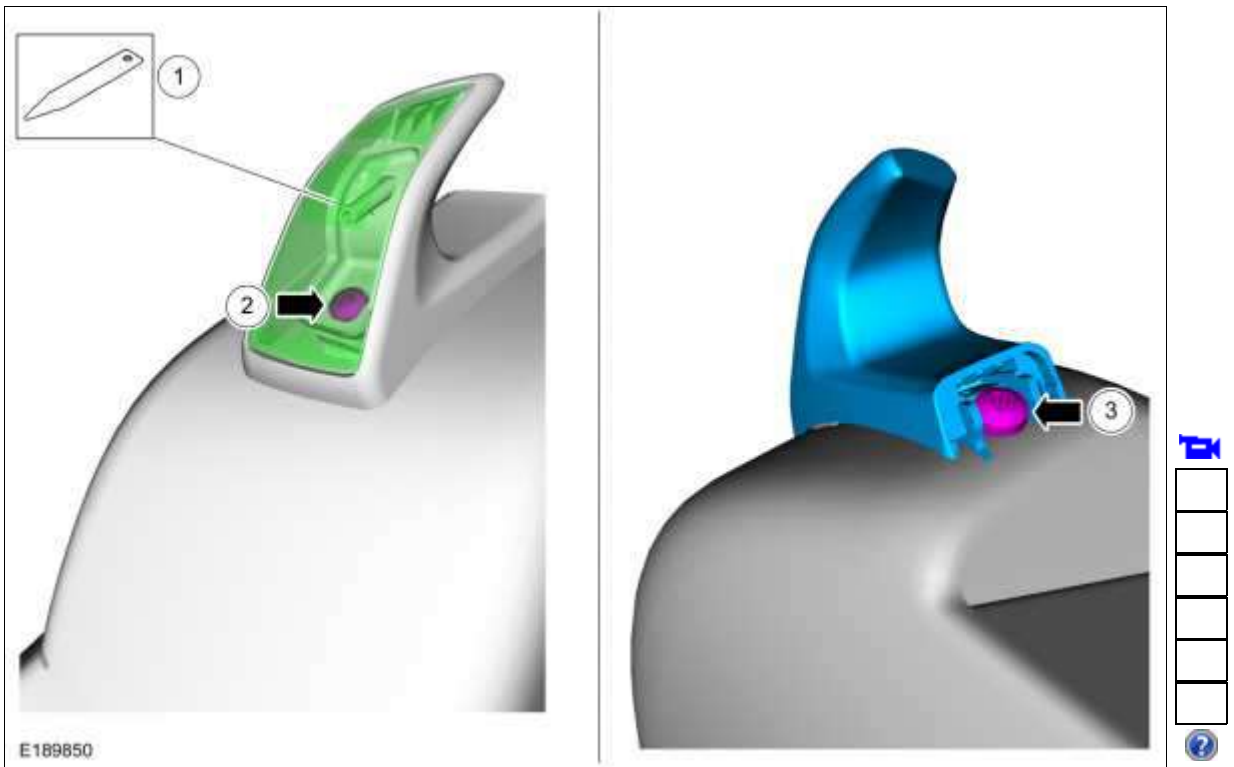
NOTE: LHD drive seat shown, all others similar.

1. Remove the front seat.
Refer to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
2. Remove the front head restraint guide sleeves.
Refer to: [Front Head Restraint Guide Sleeve](#) (501-10A Front Seats, Removal and Installation).
3. If equipped, remove the inner safety belt guide.

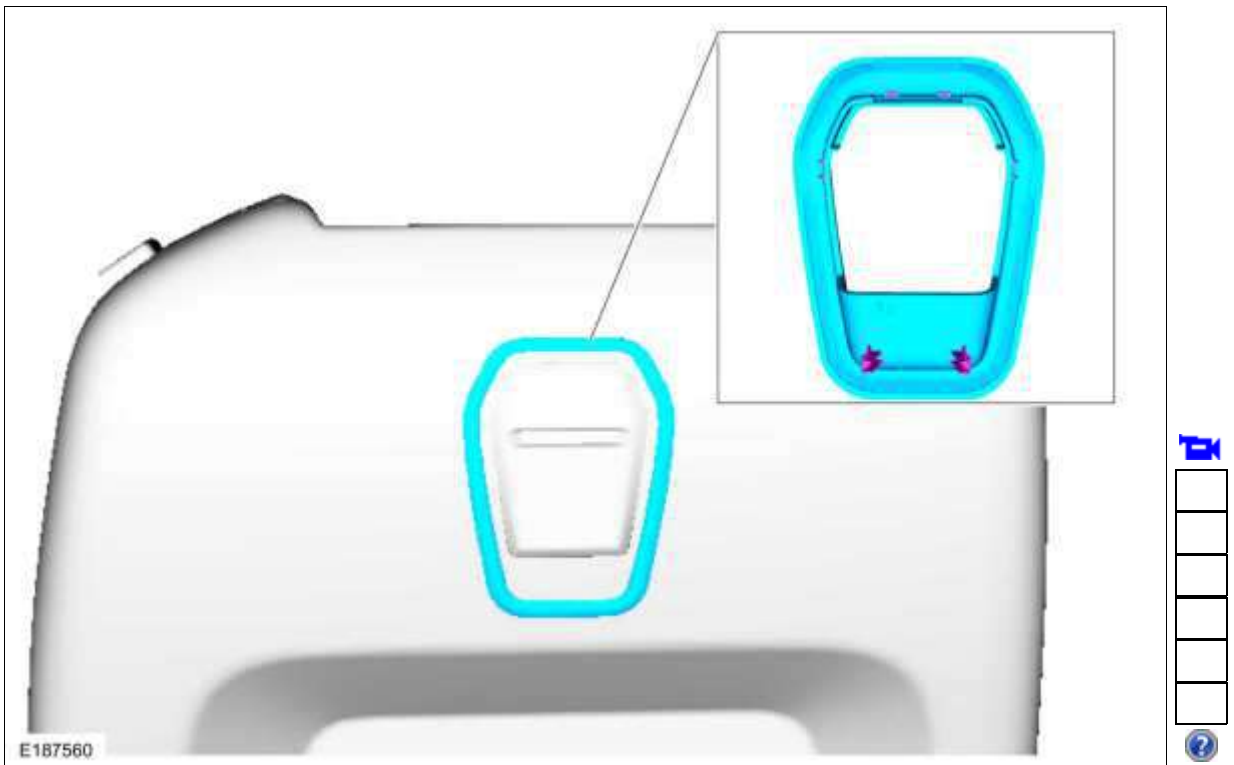


4. If equipped, remove the outer safety belt guide.
 1. Remove the cover.
 2. Remove the front bolt.
Torque: 106 lb.in (12 Nm)
 3. Remove the rear bolt.

Torque: 106 lb.in (12 Nm)



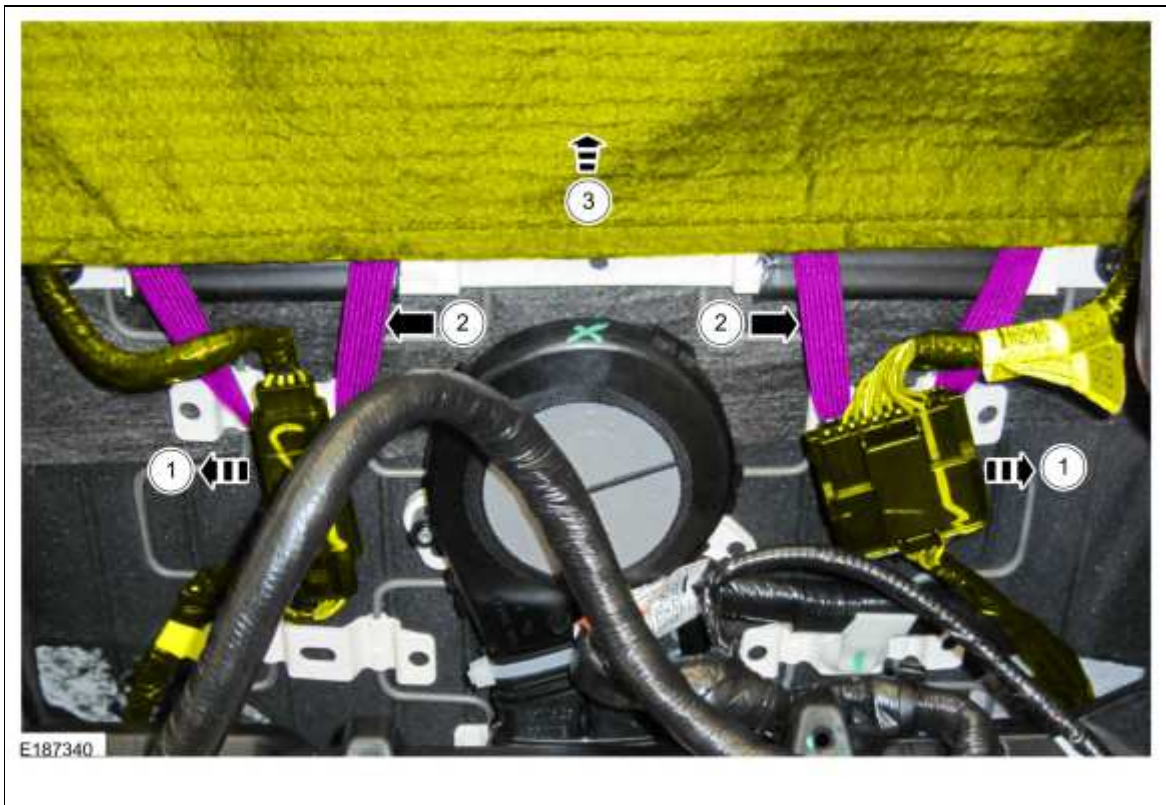
5. Remove the seat release handle bezel.



6.

Position the front seat backrest cover.

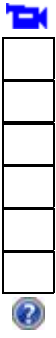
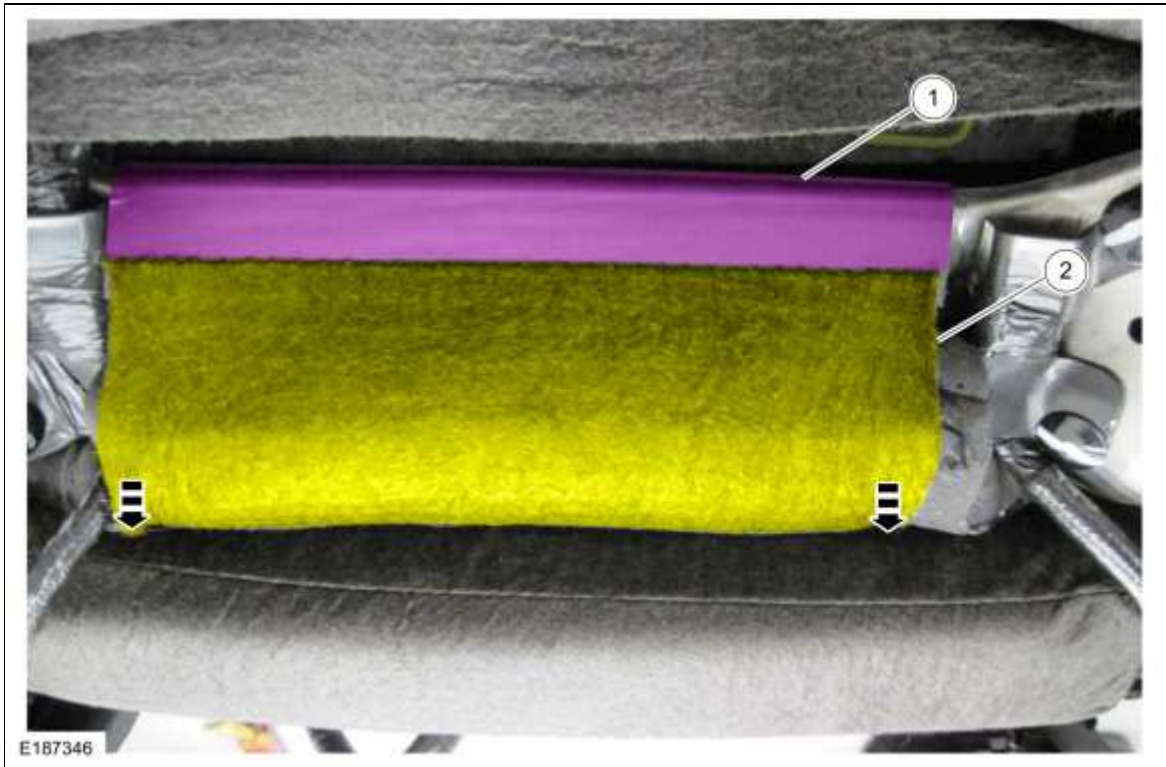
1. Releases the wire harness electrical connector retainer(s).
2. Detach the front seat backrest cover straps.
3. Position the front seat backrest cover aside.



7. Remove the backrest cover insert.
 1. Release the pin-type retainers.
 2. Position the backrest cover upwards.



8. Position the front seat backrest cover.
 1. Release the J-clip.
 2. Position the backrest cover from between the seat cushion and backrest cushion.

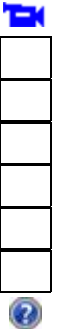


9. **NOTICE:** Use care when separating the seat backrest trim cover from the hook-and-loop strips or the hook-and-loop strips may be torn from the seat backrest foam pad.

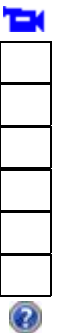
Release the hook-and-loop strips and position the backrest cover upward.



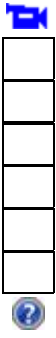
10. Detach the side airbag deployment chute retainers and position aside.



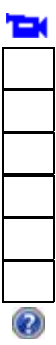
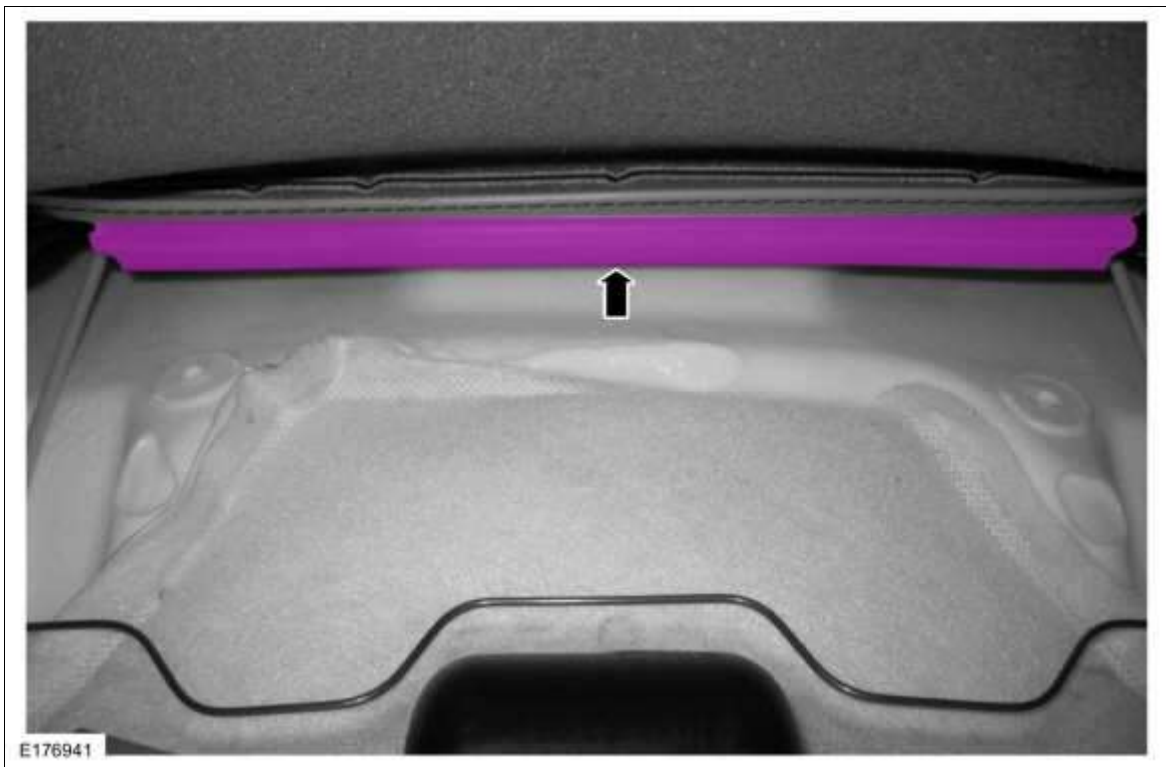
11. Pull the side airbag deployment chute through the backrest foam.



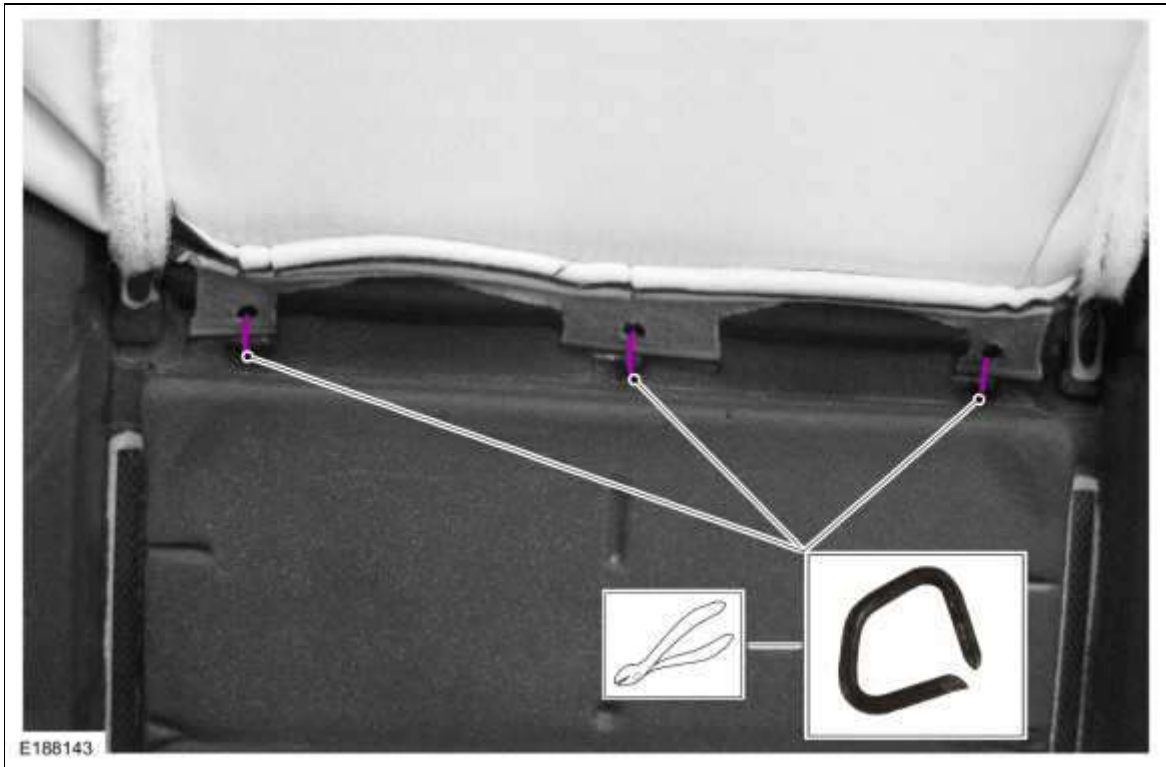
12. Release the backrest cover J-clips and position the backrest cover upward.



13. Release the J-clip from the backrest frame.



14. Remove the hog rings.

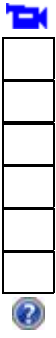


15. If equipped, position the safety belt strap as needed.



16. **NOTICE:** Use care when separating the seat backrest trim cover from the hook-and-loop strips or the hook-and-loop strips may be torn from the seat backrest foam pad.

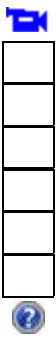
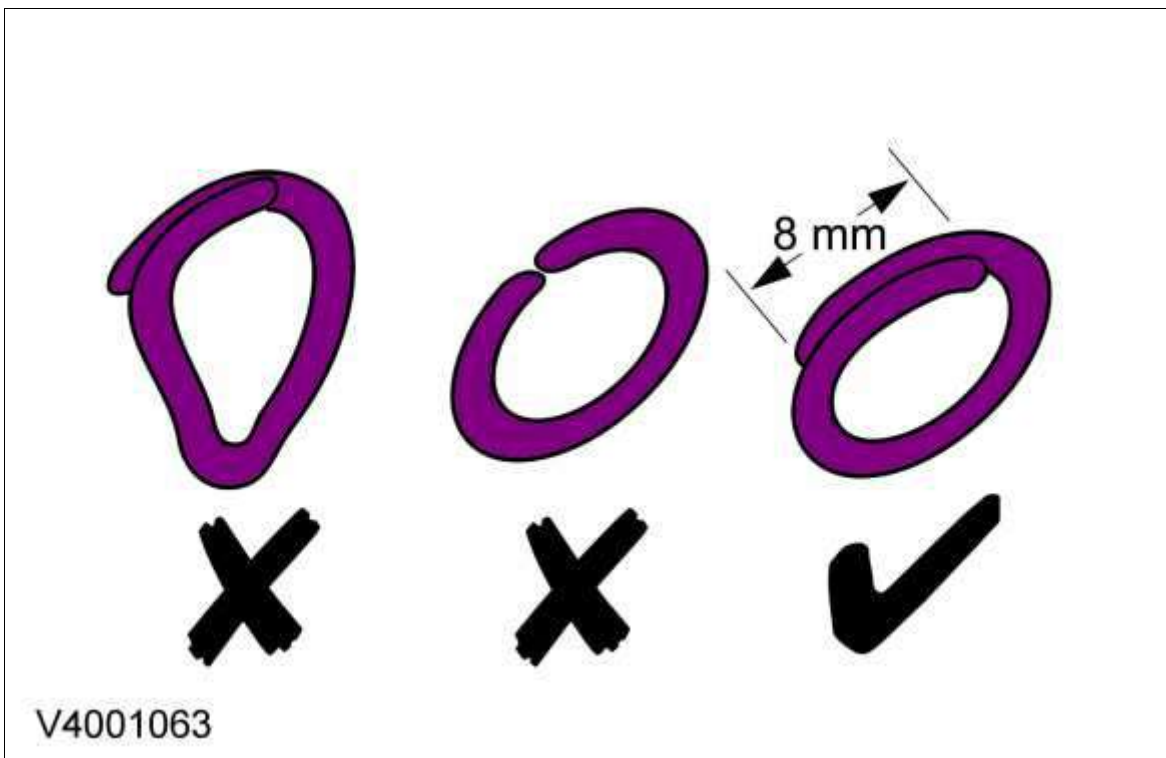
Release the hook-and-loop and remove the backrest cover.



Installation

⚠️ WARNING: Inspect the seat side airbag, airbag cavity, mounting surface and deployment chute for damage or the presence of foreign material. Remove all foreign material. Install a new side airbag if it is damaged. Install a new deployment chute if the deployment chute is damaged. Failure to follow these instructions may result in the seat side airbag deploying incorrectly and increase the risk of serious personal injury or death in a crash.

1. To install, reverse the procedure.
2. Use the General Equipment: Hog Ring Plier





Front Seat Backrest Cover - Vehicles With: Recaro Seats

Base Part Number: [64416](#)

Removal

⚠ WARNING: Front seat backrest trim covers installed on seats equipped with seat side airbags cannot be repaired. A new trim cover must be installed. Cleaning is permissible. Failure to follow these instructions may result in the seat side airbag deploying incorrectly and increase the risk of serious personal injury or death in a crash.

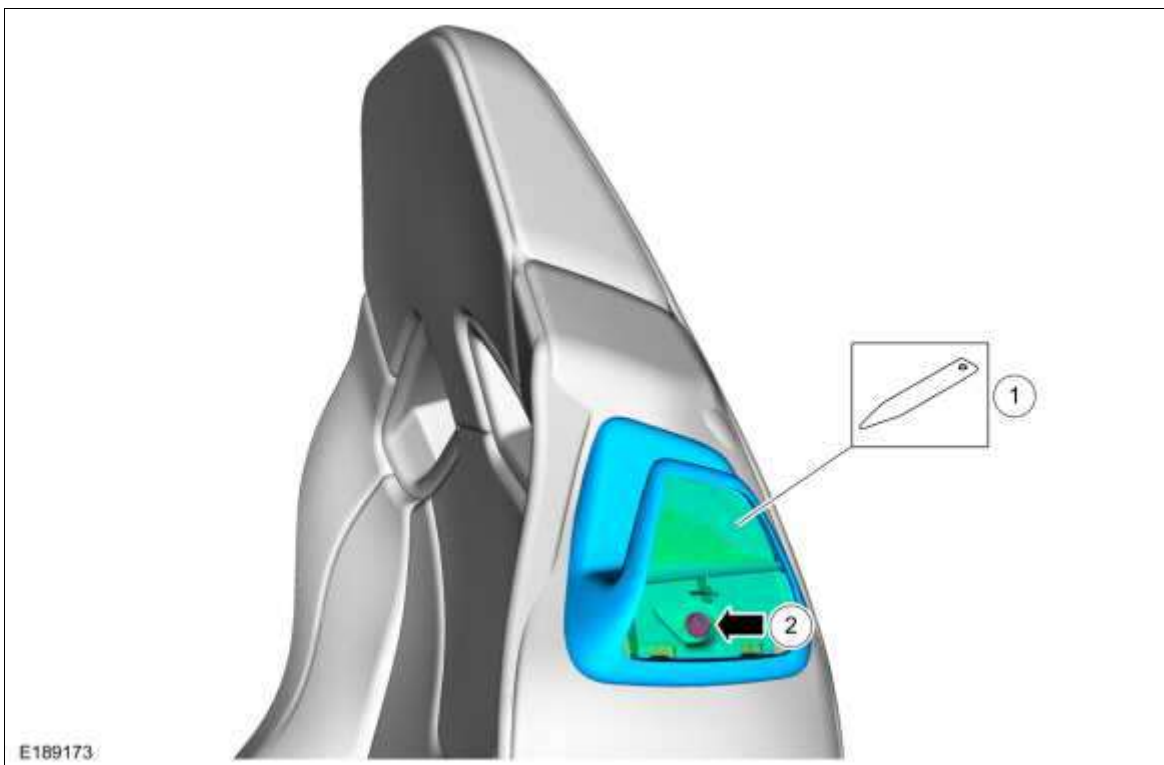
NOTE: Removal steps in this procedure may contain installation details.

NOTE: *LHD driver seat shown, all others similar.*

NOTE: *Recaro seat shown, GT 350 Recaro seat similar.*

All

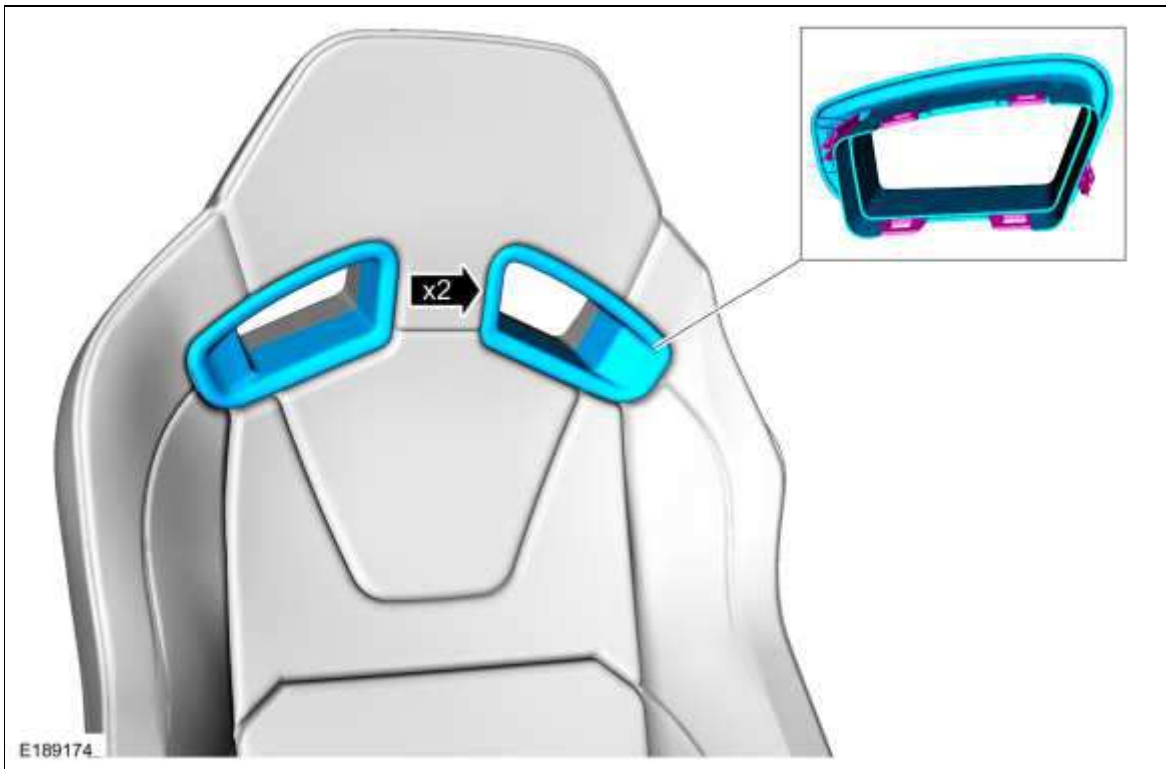
1. Remove the front seat.
Refer to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
2. If equipped.
Remove the safety belt guide.
 1. Remove the cover.
 2. Remove the bolt.



3. **NOTE:** *Inspect the pass-thru bezels for damage, replace as necessary.*

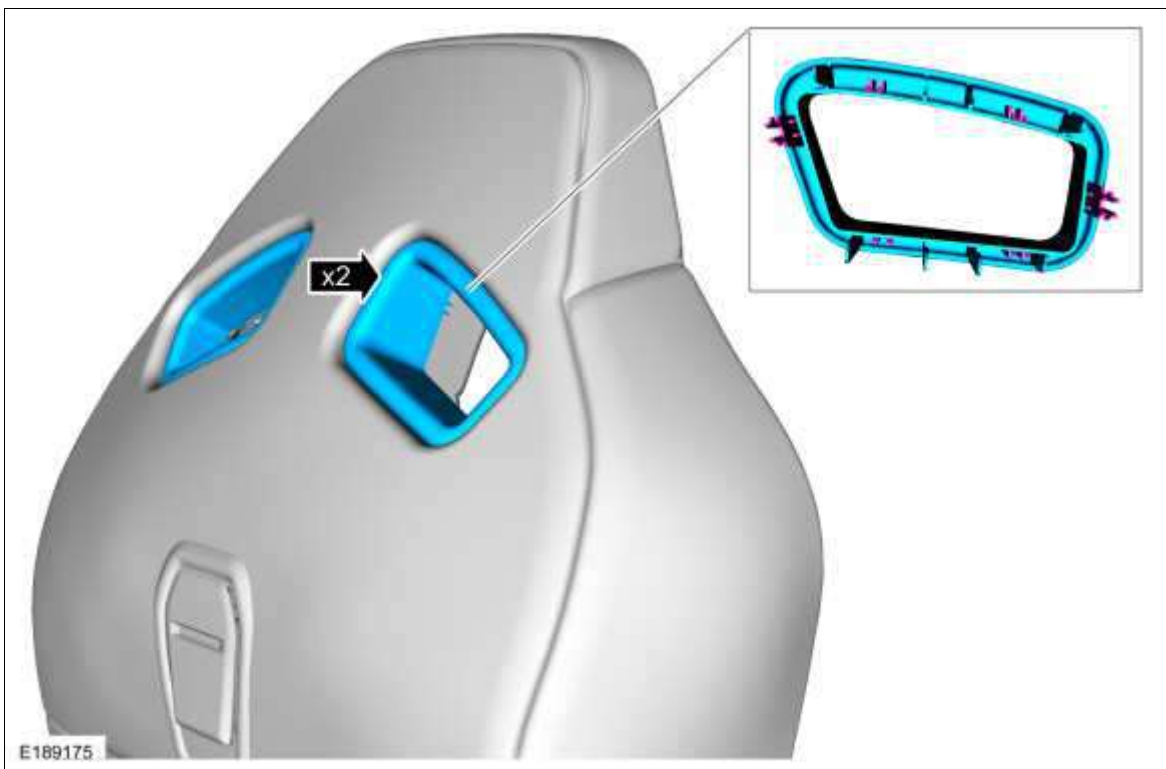
Remove the front pass-thru bezels.



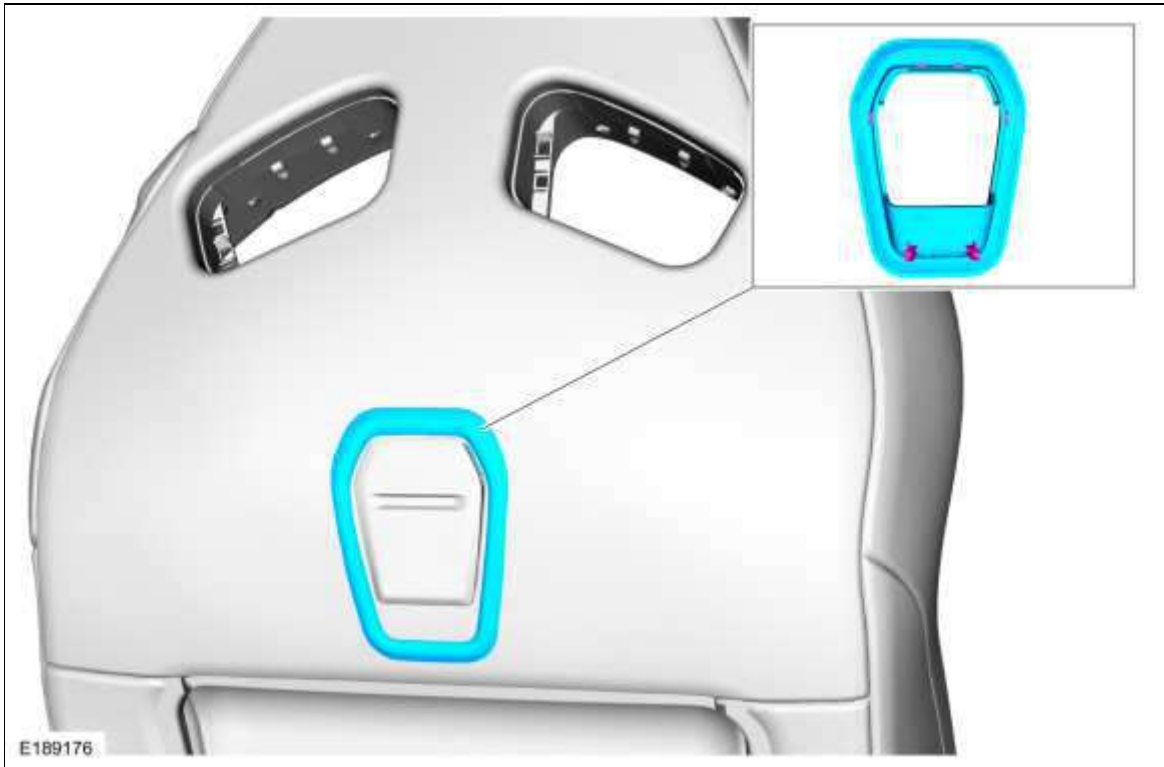


4. **NOTE:** *Inspect the pass-thru bezels for damage, replace as necessary.*

Remove the rear pass-thru bezels.



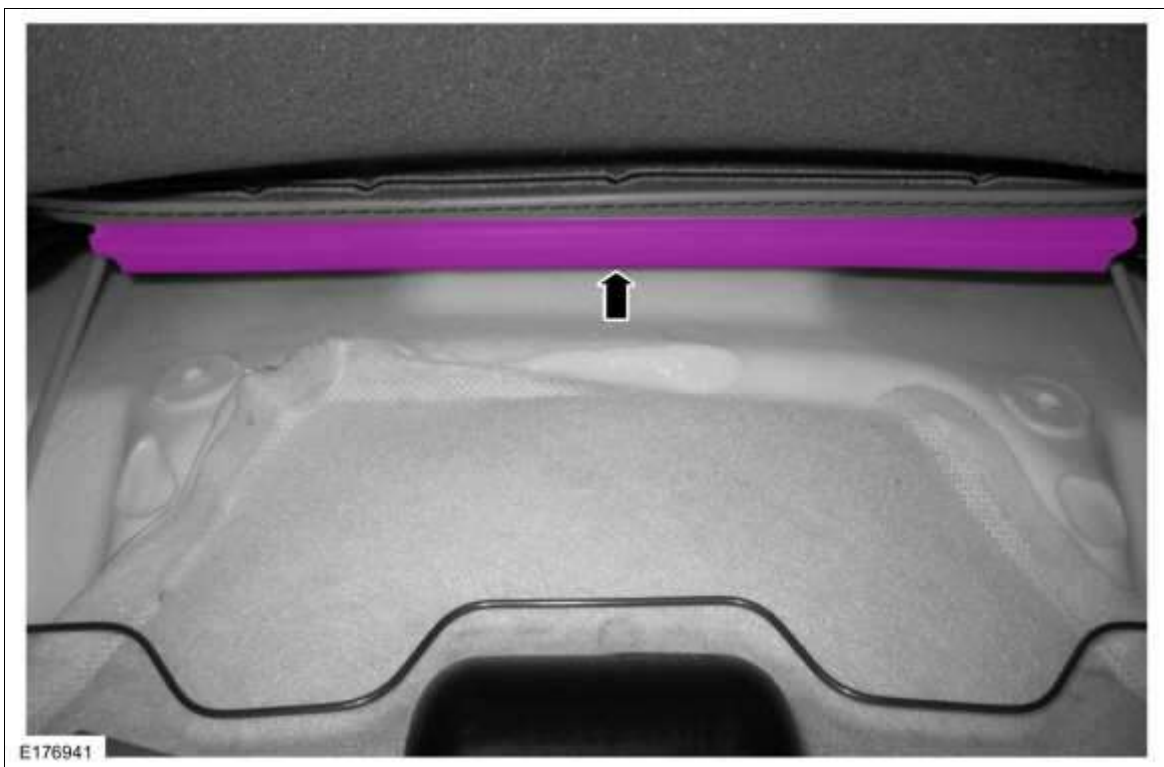
5. Remove the backrest release handle bezel.



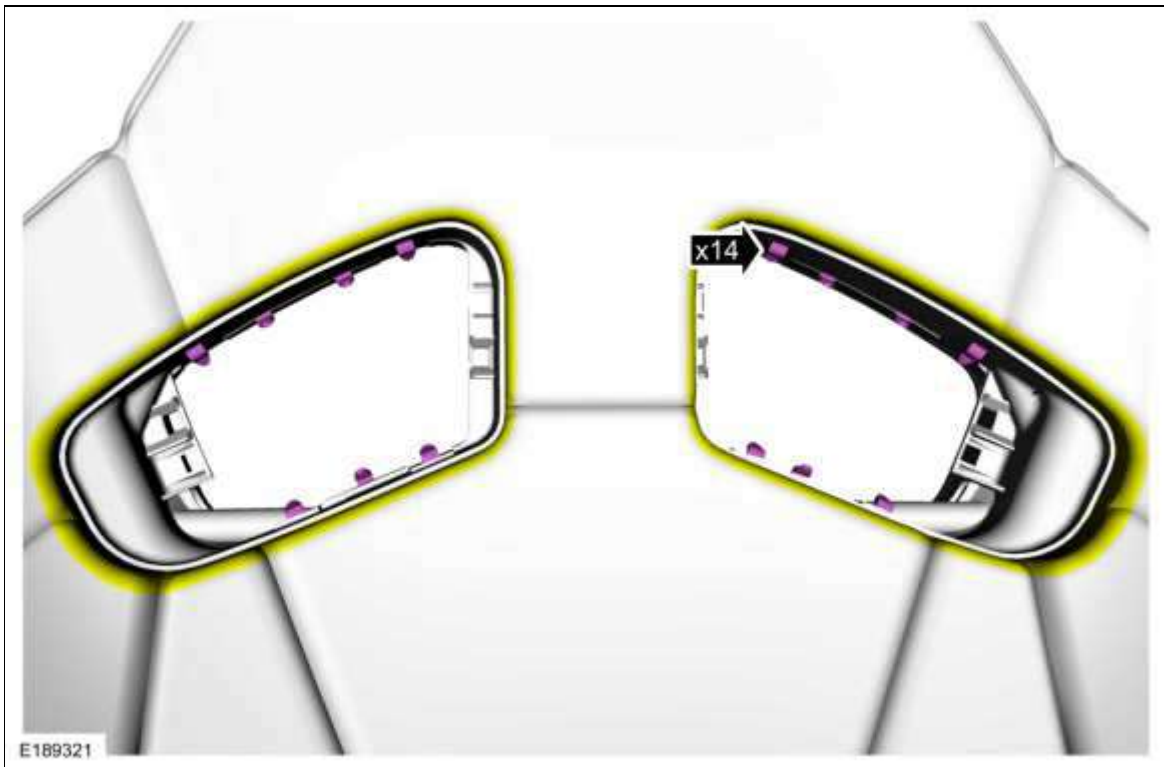
6. Remove the side airbag.

Refer to: [Side Airbag - Vehicles With: Recaro Seats](#) (501-20B Supplemental Restraint System, Removal and Installation).

7. Detach the J-clip from the backrest frame.



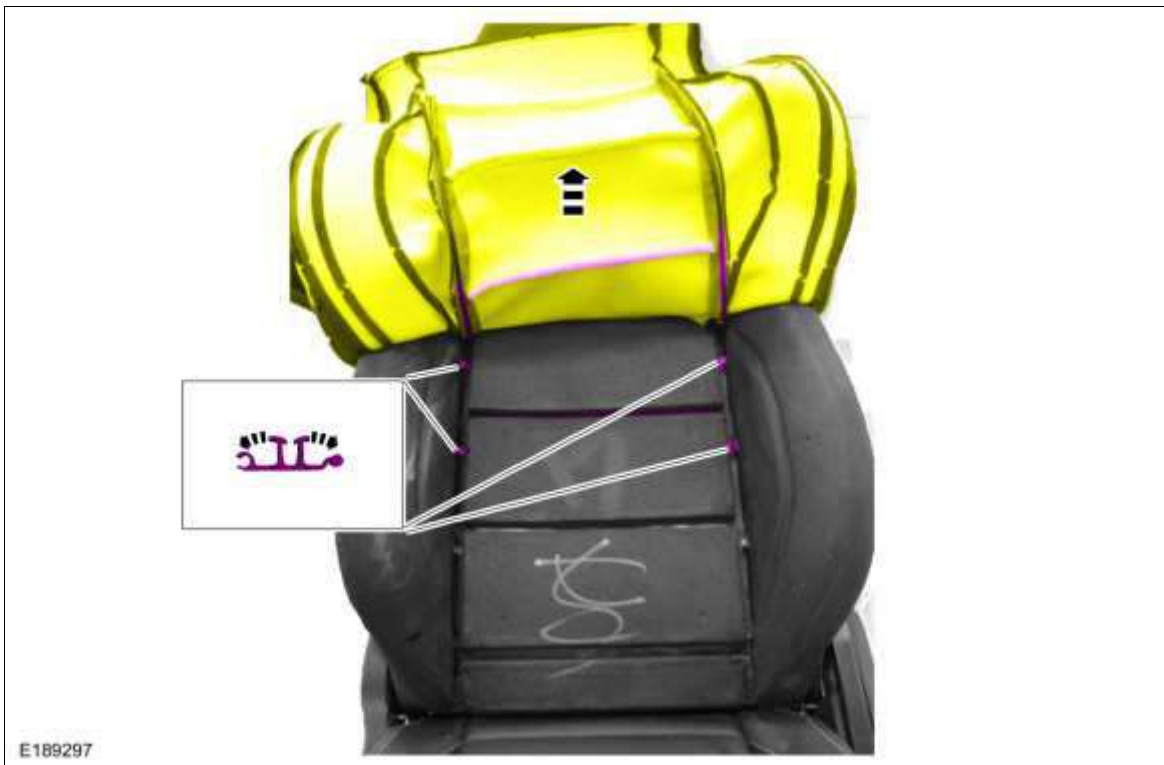
8. Release the backrest cover from the backrest carrier hooks.



9. **NOTICE:** Use care when separating the backrest cover from the hook-and-loop strip, or the hook-and-loop strip can be torn from the backrest foam pad.

NOTICE: Use care when separating the backrest cover from the hook-and-arrows, or the hooks can be torn from the backrest foam pad.

Release the hook-and-loop strips, the hook-and-arrows and position the backrest cover up.



Recaro seat

10. **NOTICE:** Use care when separating the seat backrest trim cover from the hook-and-loop strips or the hook-and-loop strips may be torn from the seat backrest foam pad.

Release the hook-and-loop strips and remove the backrest cover.



GT 350 Recaro seat

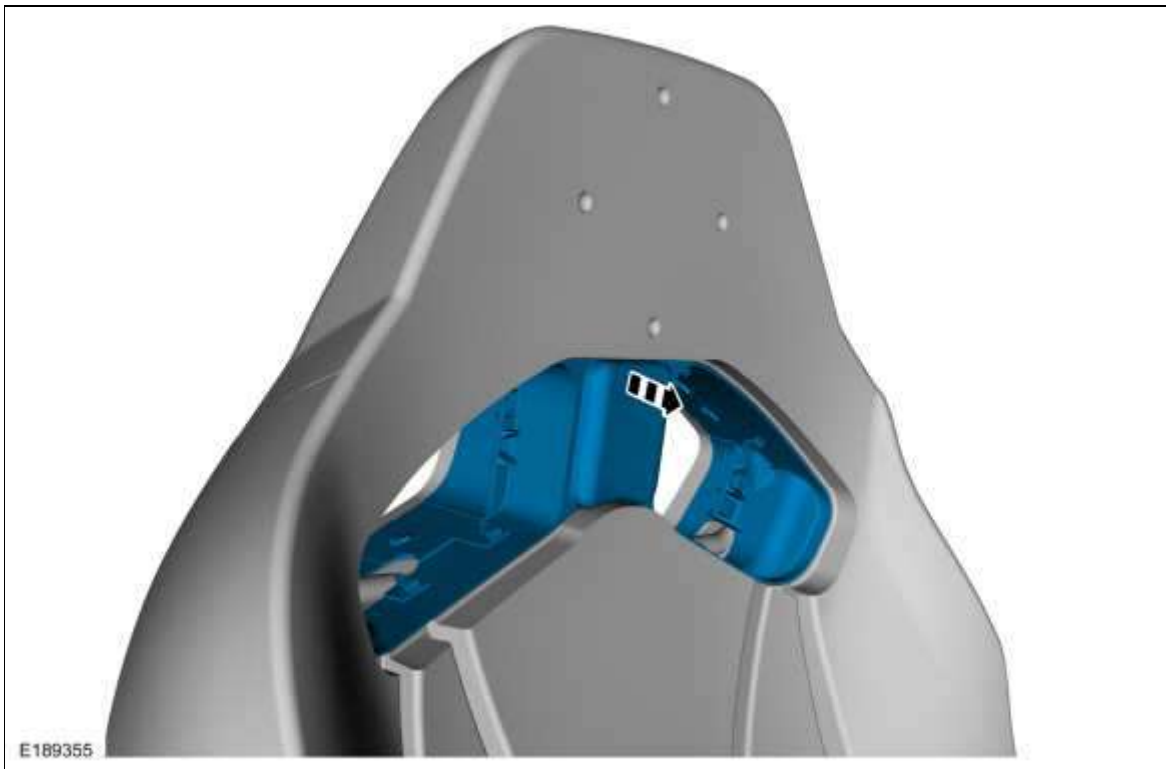
11. **NOTICE:** Use care when separating the seat backrest trim cover from the hook-and-loop strips or the hook-and-loop strips may be torn from the seat backrest foam pad.

Release the hook-and-loop strips and remove the backrest cover.



All

12. If required.
Remove the backrest carrier.



Installation

⚠ WARNING: Inspect the seat side airbag, airbag cavity, mounting surface and deployment chute for damage or the presence of foreign material. Remove all foreign material. Install a new side airbag if it is damaged. Install a new deployment chute if the deployment chute is damaged. Failure to follow these instructions may result in the seat side airbag deploying incorrectly and increase the risk of serious personal injury or death in a crash.

1. To install, reverse the procedure.

Front Seat Backrest Release Handle

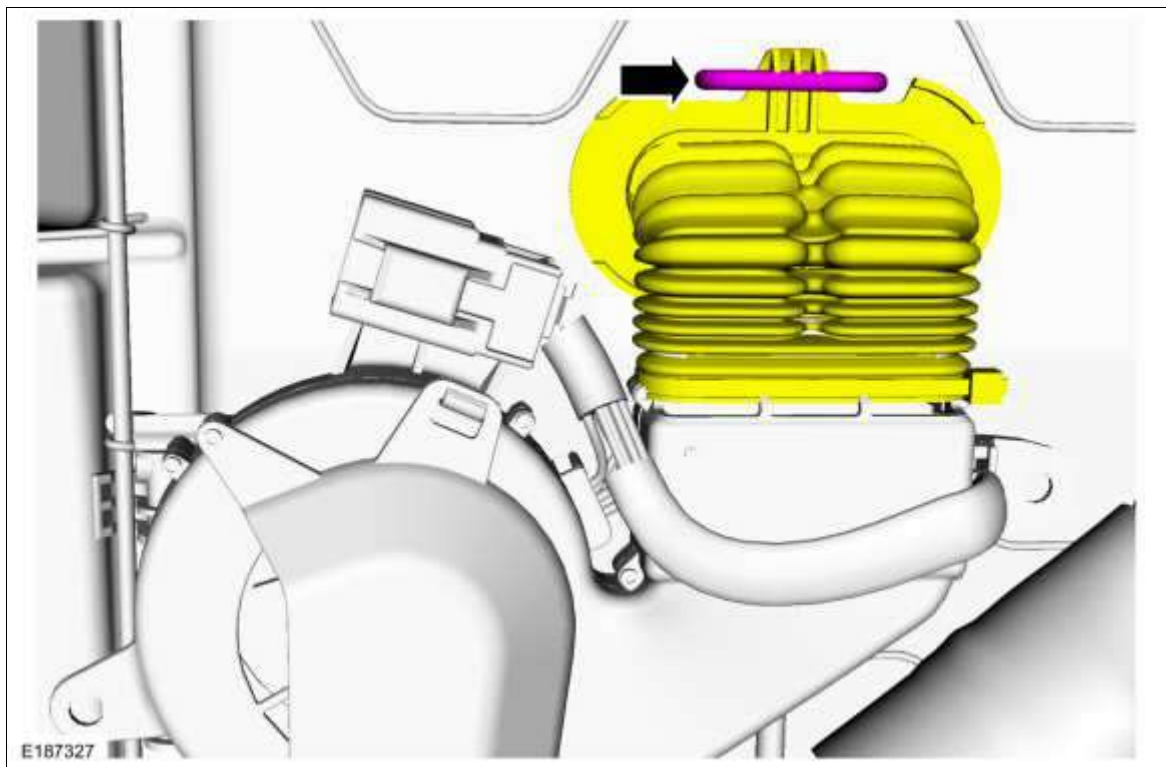
Removal

NOTE: Removal steps in this procedure may contain installation details.

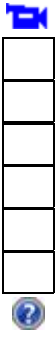
NOTE: LHD driver seat shown, all others similar.

NOTE: Power seat shown, all others similar.

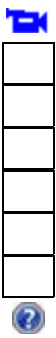
1. Remove the front seat backrest cover.
Refer to: [Front Seat Backrest Cover](#) (501-10A Front Seats, Removal and Installation).
Refer to: [Front Seat Backrest Cover - Vehicles With: Recaro Seats](#) (501-10A Front Seats, Removal and Installation).
2. If equipped.
Disconnect the backrest blower motor manifold from the backrest cushion.



3. If equipped with a Recaro seat.
Remove the upper backrest foam.

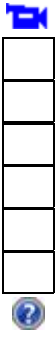


4. If equipped with a GT 350 Recaro seat.
Remove the upper backrest foam.
1. Pull the upper backrest foam away from the release handle.
 2. Remove the upper backrest foam.

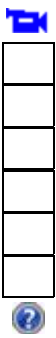
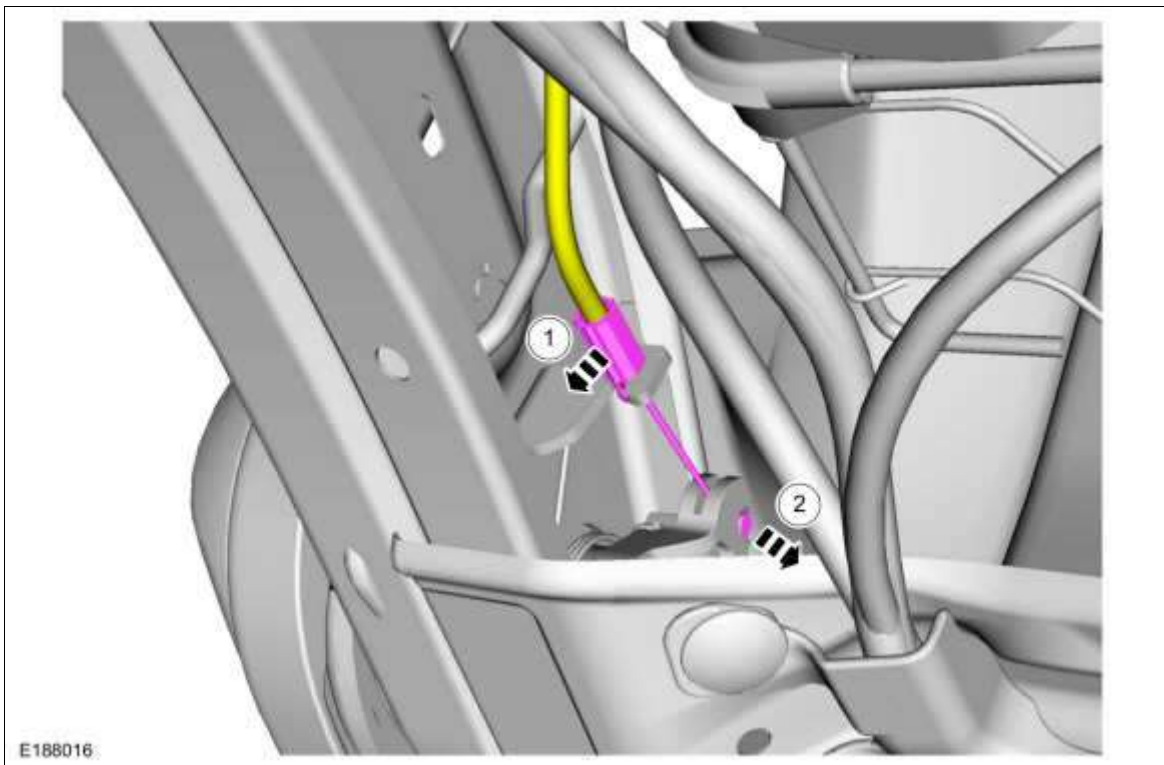


5. **NOTE:** *If equipped, make sure that the safety belt guide strap is in the same position during installation.*

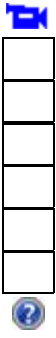
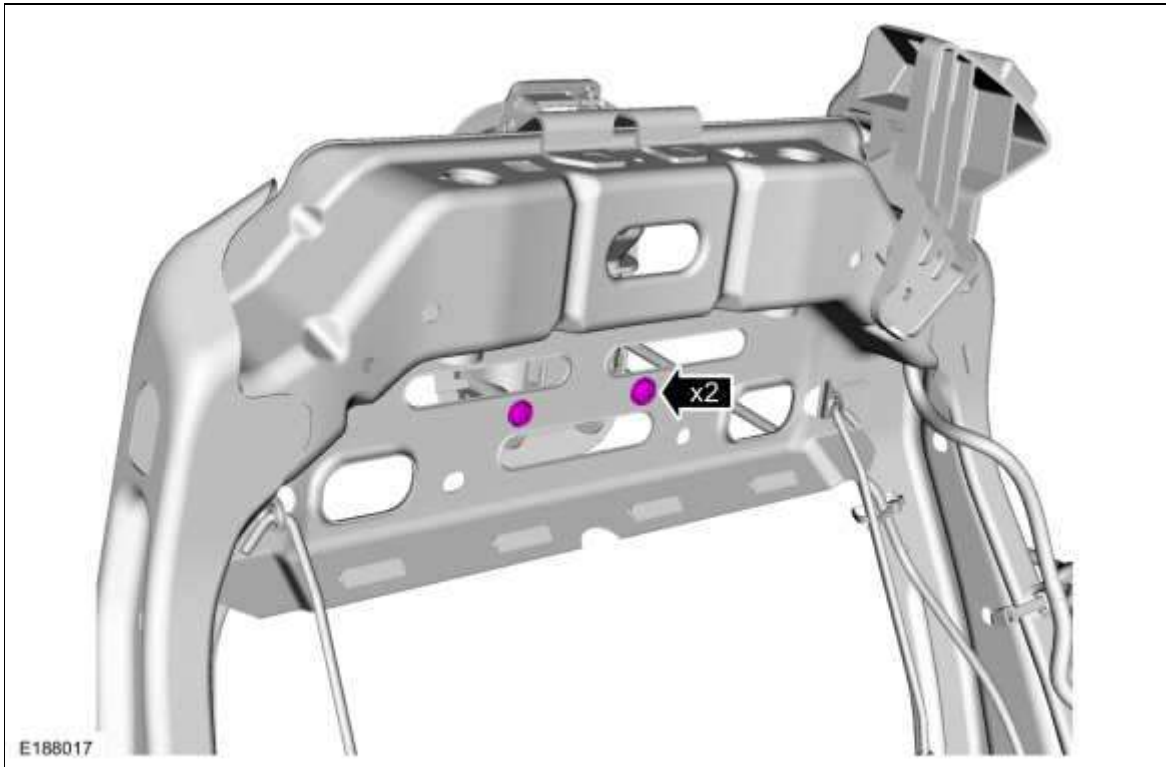
- Remove the seat backrest foam.
1. Pull the backrest foam from the backrest.
 2. Lift the backrest foam from the backrest.



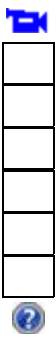
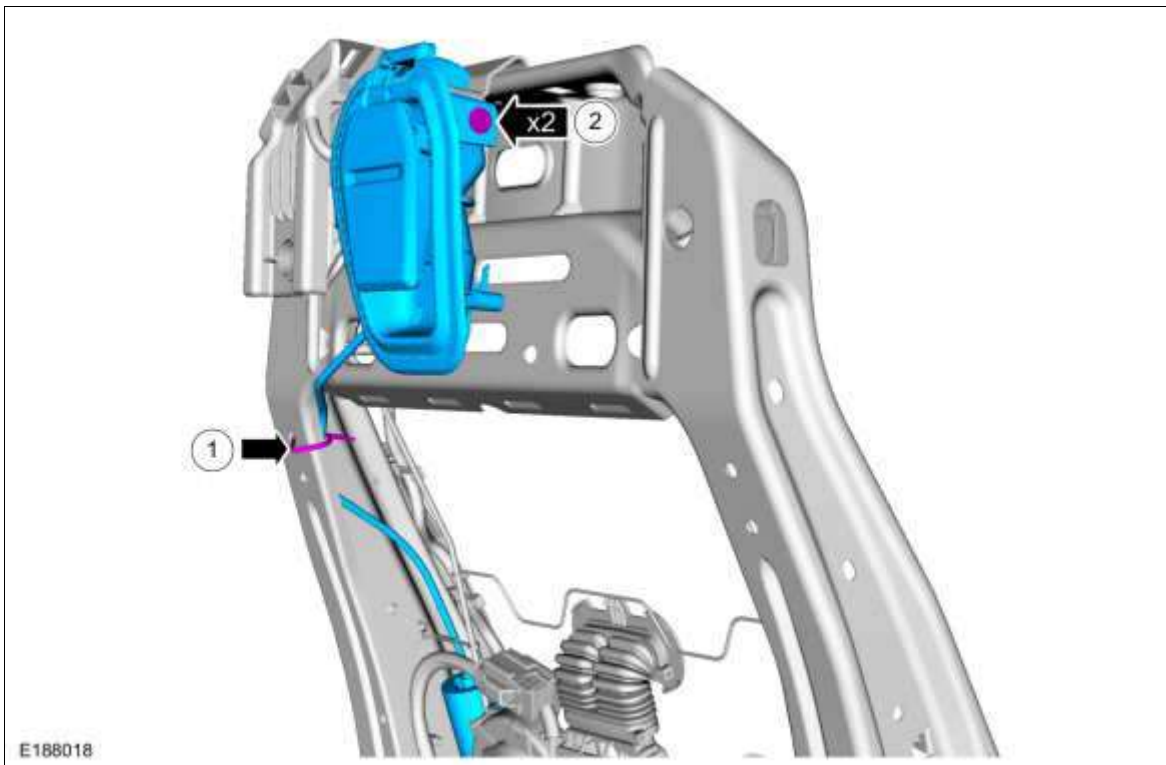
6. Position the release handle cable.
1. Detach the cable conduit.
 2. Disconnect the cable from the recline mechanism.



7. Remove the release handle front bolts.



8. Remove the backrest release handle.
1. Remove the cable mount tie strap.
 2. Remove the release handle side bolts.



Installation

1. To install, reverse removal procedure.

Front Seat Climate Control Module [SCME]

Removal

NOTE: *LHD* passenger seat shown, *RHD* passenger seat similar.

NOTE: *Removal steps in this procedure may contain installation details.*

1. **NOTE:** *This step is only necessary when installing a new component.*

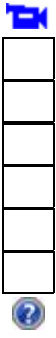
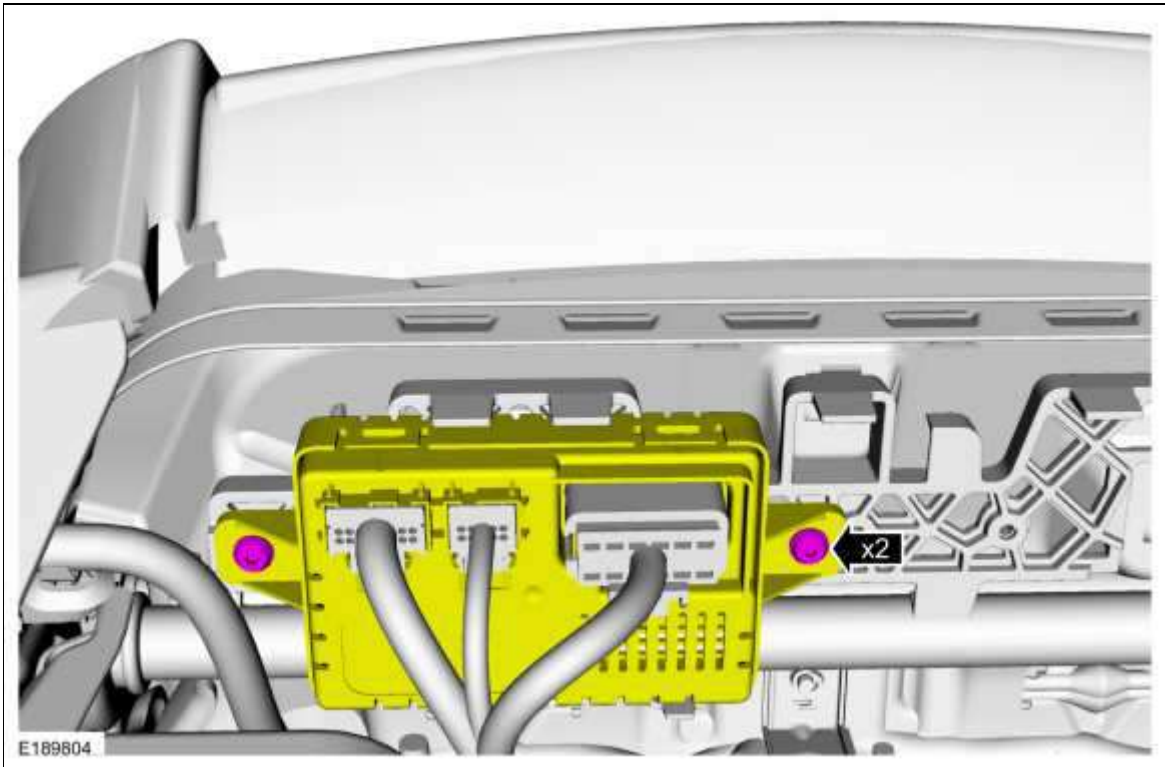
NOTE: The PMI process must begin with the current SCME installed. If the current SCME does not respond to the diagnostic scan tool, the tool may prompt for As-Built Data as part of the repair.

Using a diagnostic scan tool, begin the PMI process for the SCME following the on-screen instructions.

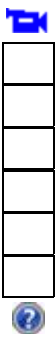
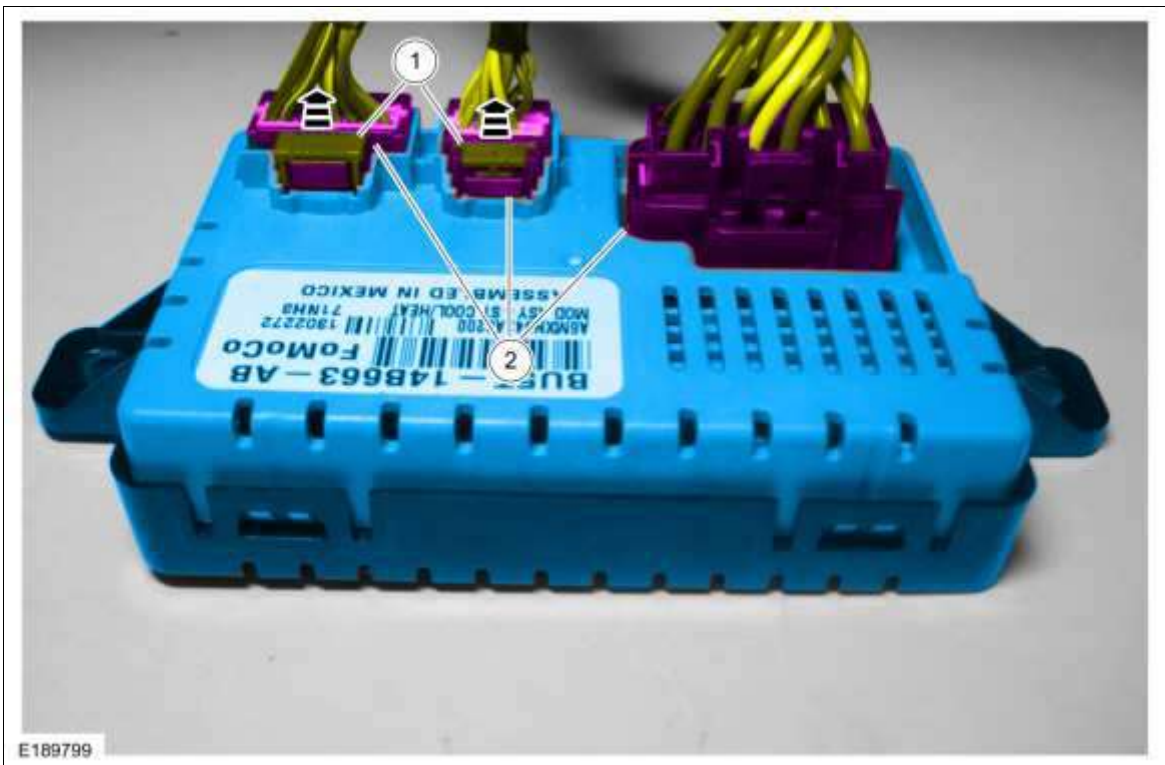
2. Position the front passenger seat to the full upward and full rearward positions.



3. Remove the screws and position the SCME aside.



4. Remove the SCME.
 1. Release the locking wedges.
 2. Disconnect the electrical connectors.



Installation

1. To install, reverse the removal procedure.
2. **NOTE:** *This step is only necessary when installing a new component.*
 Using a diagnostic scan tool, complete the PMI process for the SCME following the on-screen instructions.

Front Seat Control Switch

Base Part Number: [14A701](#)

Removal

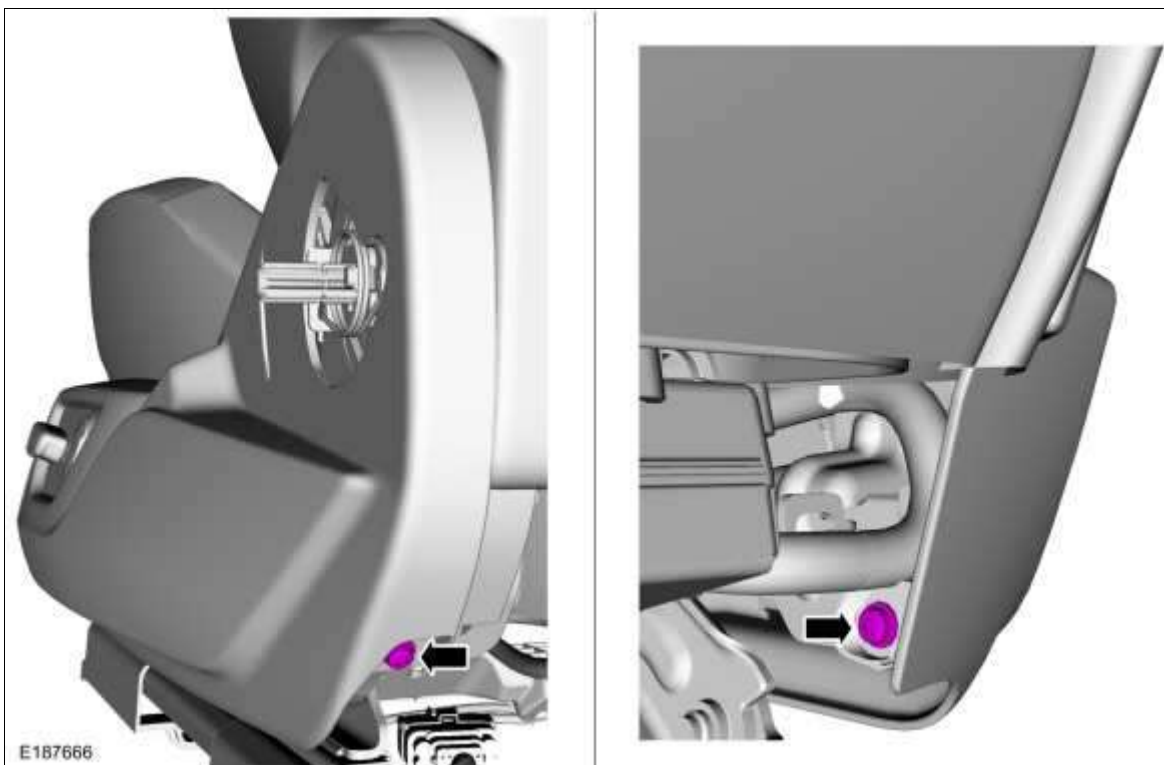
NOTE: *LHD driver seat shown, all others similar.*

NOTE: *Removal steps in this procedure may contain installation details.*

1. Release the retaining clip and remove the front seat recline handle.



2. Remove the side shield screws.



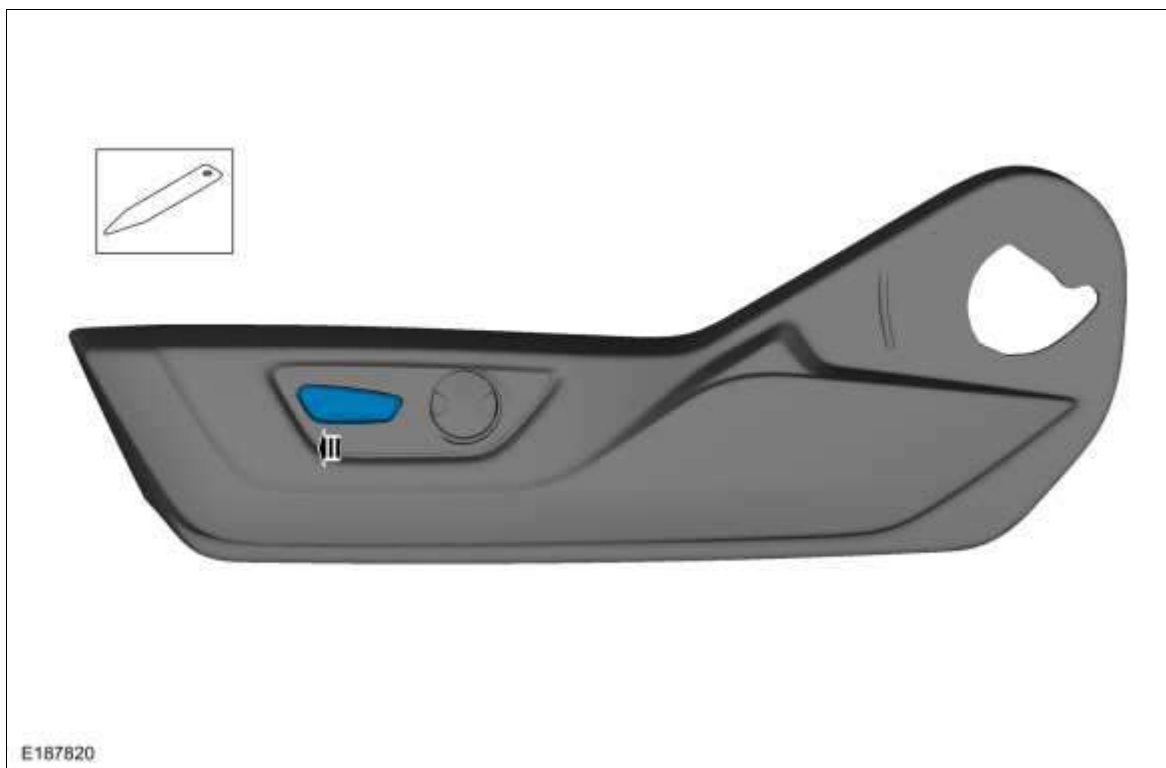
- 3.

Remove the side shield.

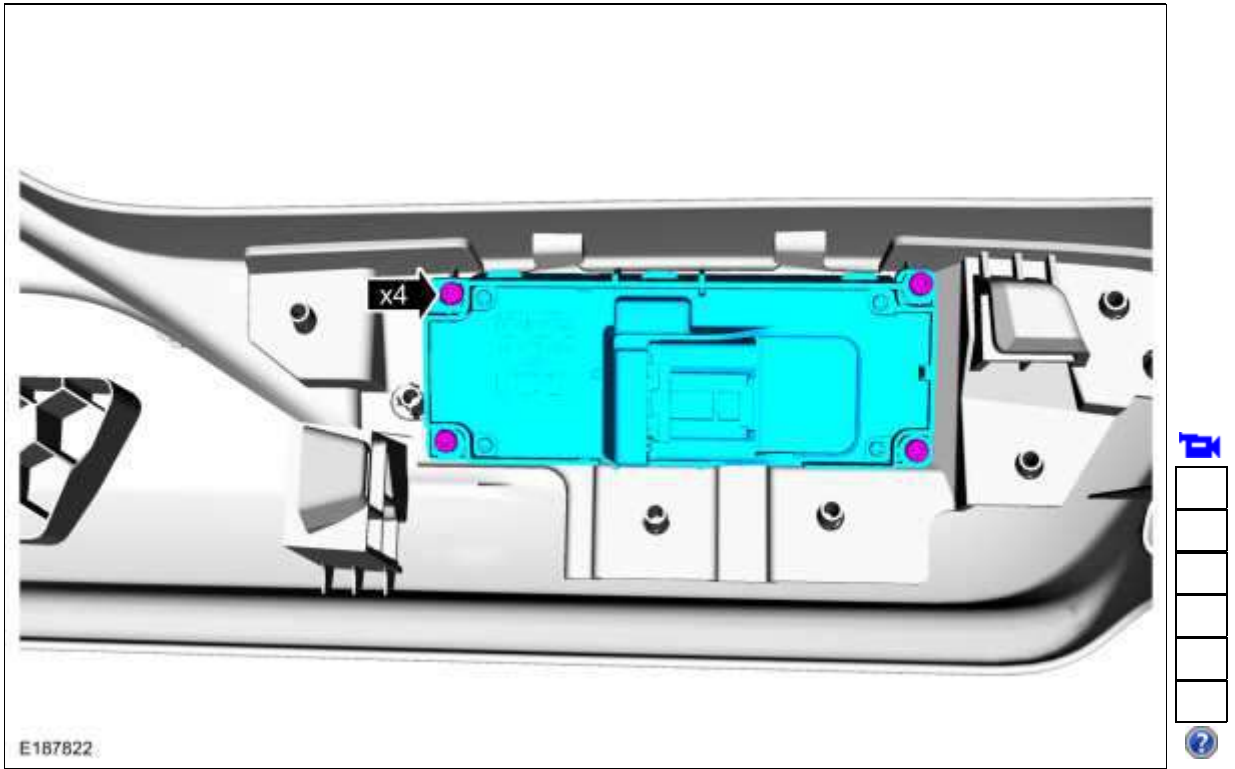
1. Lift up on the rear of the side shield and pull outward.
2. Push the side shield forward.
3. Disconnect the electrical connector.



4. Remove the seat control switch knob.



5. Remove the screws and the seat control switch.



Installation

1. To install, reverse the removal procedure.

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Front Seat Cushion Blower Motor

Removal

NOTE: *LHD driver seat shown, all others similar.*

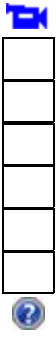
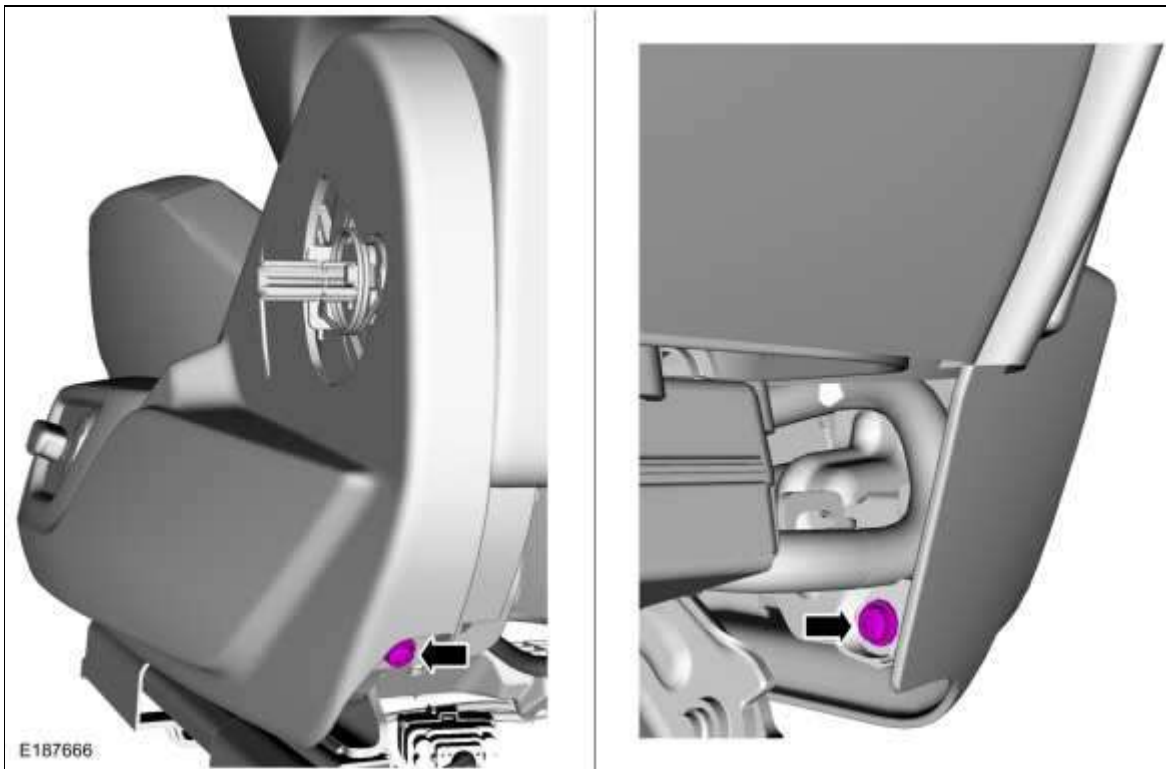
NOTE: *Removal steps in this procedure may contain installation details.*

All seats

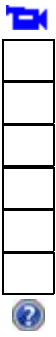
1. Remove the front seat.
Refer to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
2. Release the retaining clip and remove the front seat recline handle.



3. Remove the side shield screws.

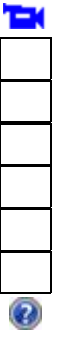


4. Remove the side shield.
1. Lift up on the rear of the side shield and pull outward.
 2. Push the side shield forward.
 3. Disconnect the electrical connector.



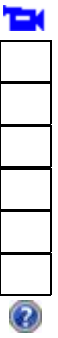
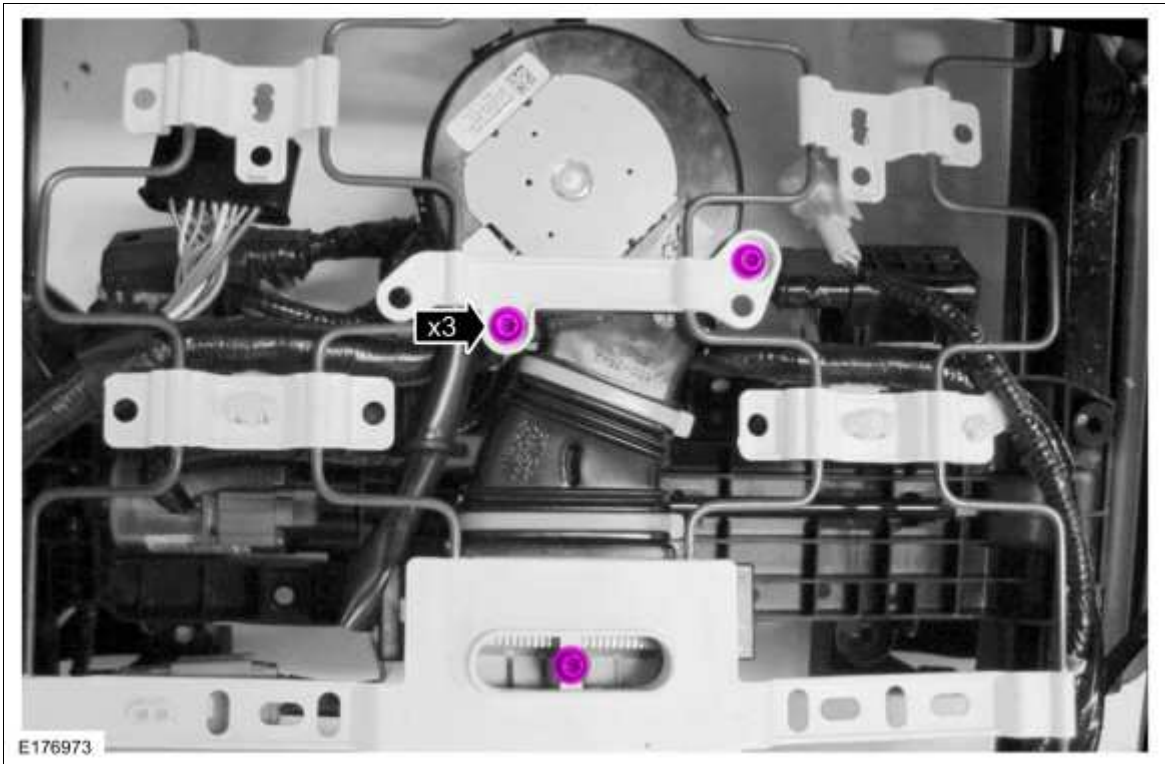
5. **NOTE:** For passenger seats equipped with an OCS service kit, the OCS will be adhered to the bottom of the seat cushion foam.

Release the J-clips and position the front of the seat cushion cover and foam assembly upwards.



All seats

8. Remove the seat cushion blower motor screws.



9. Remove the seat cushion blower motor.
 1. Disconnect the seat cushion blower motor electrical connector.
 2. Release the locking tabs.



Installation

All Seats

1. To install, reverse the removal procedure.
2. Install the seat. **If the passenger seat has been serviced, do not prove out the SRS at this time.** Refer to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).

Passenger seat

3. **⚠️ WARNING: Occupant Classification System (OCS) parts are calibrated as an assembly and must only be replaced in the configuration they are sold. Never separate parts of an assembly. Failure to follow this instruction may result in incorrect operation of the OCS and increases the risk of serious personal injury or death in a crash.**

⚠️ WARNING: Make sure the front passenger seat repair is complete, the seat and all attached components (head restraint, seat side shield, etc.) are correctly assembled, and the seat is correctly installed to the vehicle before using System Reset to rezero the seat weight. Failure to follow these instructions may result in incorrect operation of the occupant classification system (OCS) and increases the risk of serious personal injury or death in a crash.

NOTICE: To prevent system failure, take the following precautions before carrying out the OCS reset.

- Make sure the voltage to the OCSM is greater than 8 volts and less than 18 volts.
- Make sure the OCS is not below 6° C (42.8° F) or above 36° C (96.7° F) when initiating the OCS reset process. If the vehicle has been exposed to extreme cold or hot temperatures, the vehicle must be exposed and kept at a temperature between 6° C (42.8° F) to 36° C (96.7° F) for a minimum of 30 minutes.
- Make sure nothing is present on the passenger seat before and during the OCS reset process.
- Prior to carrying out the OCS reset, make sure a minimum of 8 seconds has elapsed after cycling the ignition switch on.

Using a diagnostic scan tool, carry out the OCS reset. Cycle the ignition switch after the OCS reset.

4. If the first system reset attempt was successful, proceed to prove out the SRS.

5. If the first system reset attempt was not successful, carry out a thorough visual inspection of the OCS connector and wiring for damage, pressure sensor hose for kinks and or damage, and seat-related wiring harness and body wiring harness terminals and connectors for damage. Repair any concerns found and proceed to the next step.
6. Carry out a second OCS reset. Cycle the ignition switch after the OCS reset. If the second attempt is unsuccessful, install a new OCS service kit.
Refer to: [Occupant Classification System \(OCS\) Sensor](#) (501-20B Supplemental Restraint System, Removal and Installation).
7. Prove out the SRS. Verify all airbags are installed and connected and the ignition is OFF. Wait 10 seconds then turn the ignition ON and monitor the airbag warning indicator. The airbag warning indicator illuminates continuously for approximately 6 seconds and turns off. Continue to monitor the airbag warning indicator for approximately 30 seconds, as this is the time required for the RCM to complete testing of the SRS.
 - If a SRS fault is present, the airbag warning indicator either fails to light, remains lit continuously or flashes. The flashing may not occur until approximately 30 seconds after the ignition has been turned from OFF to ON. If this occurs, diagnose and repair any SRS faults before proceeding with other repairs.
 - If, after the ignition has been turned on for 30 seconds, the airbag warning indicator remains unlit with no chime or SRS message displayed in the message center, no SRS fault is present.
 - If the airbag warning indicator is inoperative and a SRS fault exists, a chime sounds in a pattern of 5 sets of 5 beeps or a message displays in the message center. If this occurs, diagnose and repair the airbag warning indicator and any SRS faults before proceeding with other repairs.
8. Using a scan tool, clear all Continuous Memory Diagnostic Trouble Codes (CMDTCs) from all modules.



Front Seat Cushion Cover

Removal

NOTE: *LHD driver seat shown, all others similar.*

NOTE: *Removal steps in this procedure may contain installation details.*

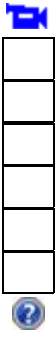
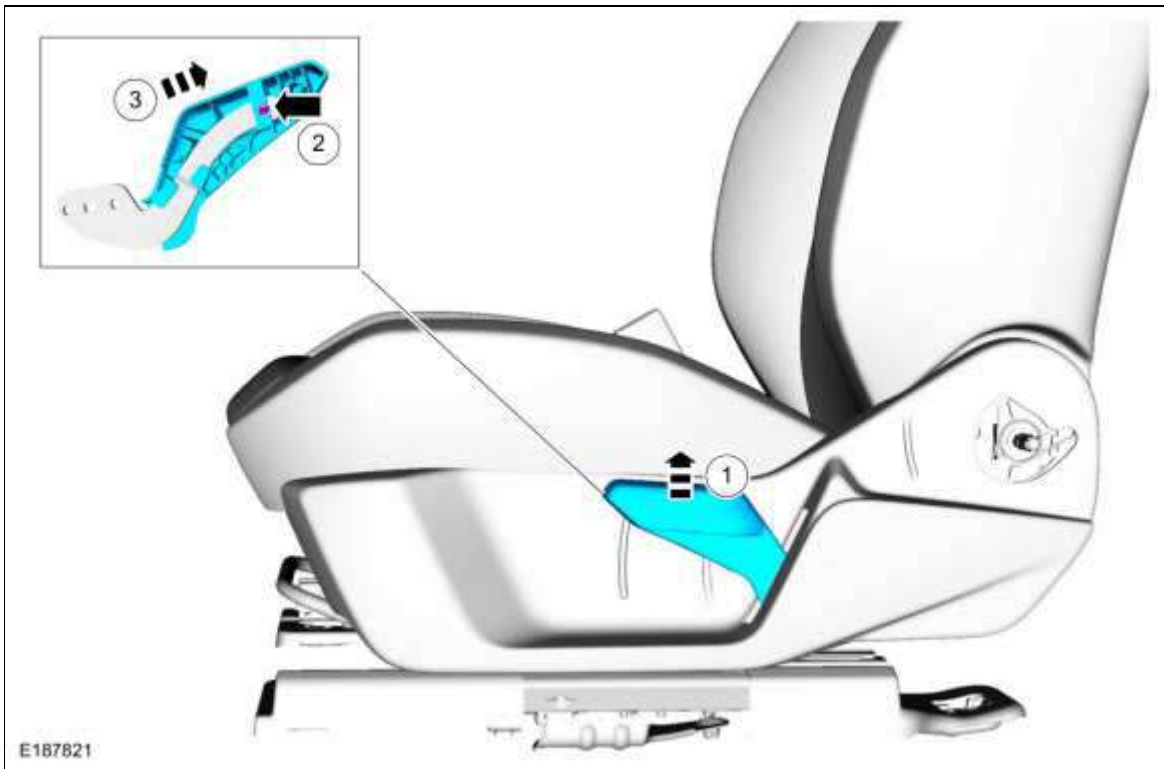
All seats

1. Remove the front seat.
Refer to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
2. Release the retaining clip and remove the seat recline handle.



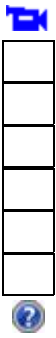
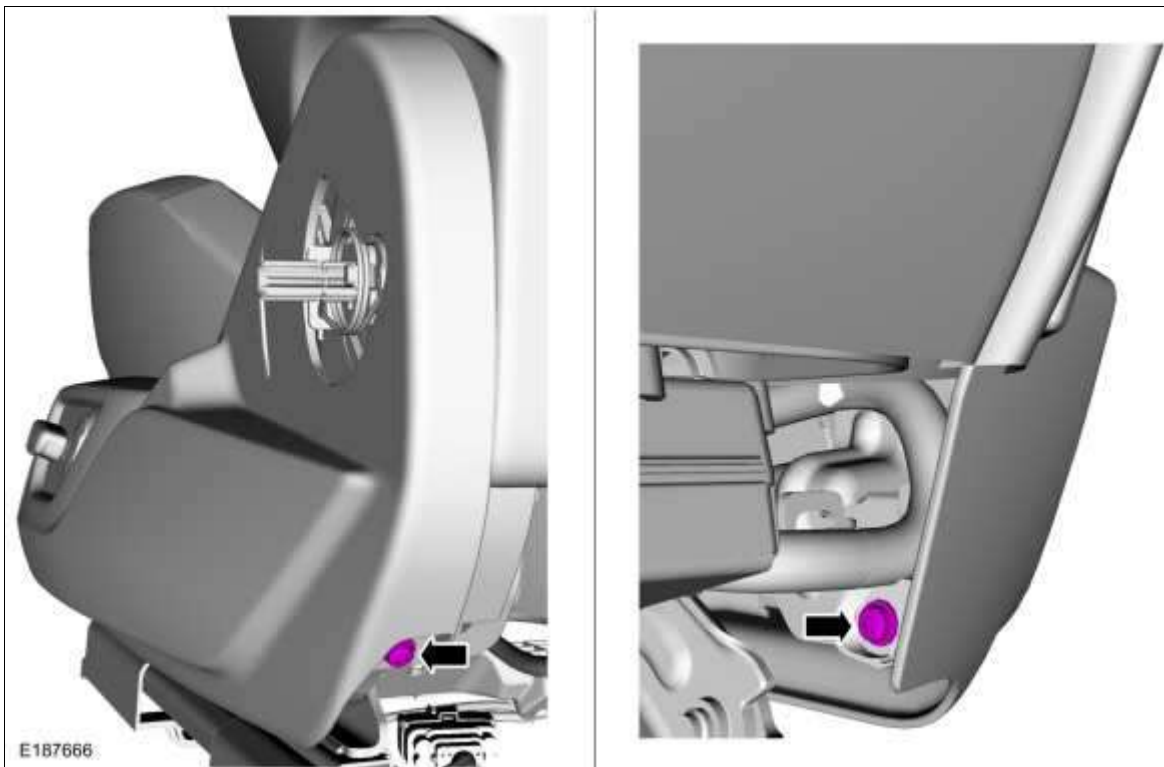
Manual driver seat

3. Remove the height adjusting handle.
 1. Raise the height adjusting handle.
 2. Release the locking tab.
 3. Slide the height adjusting handle forward.



Power seats and manual driver seat

4. Remove the side shield screws.

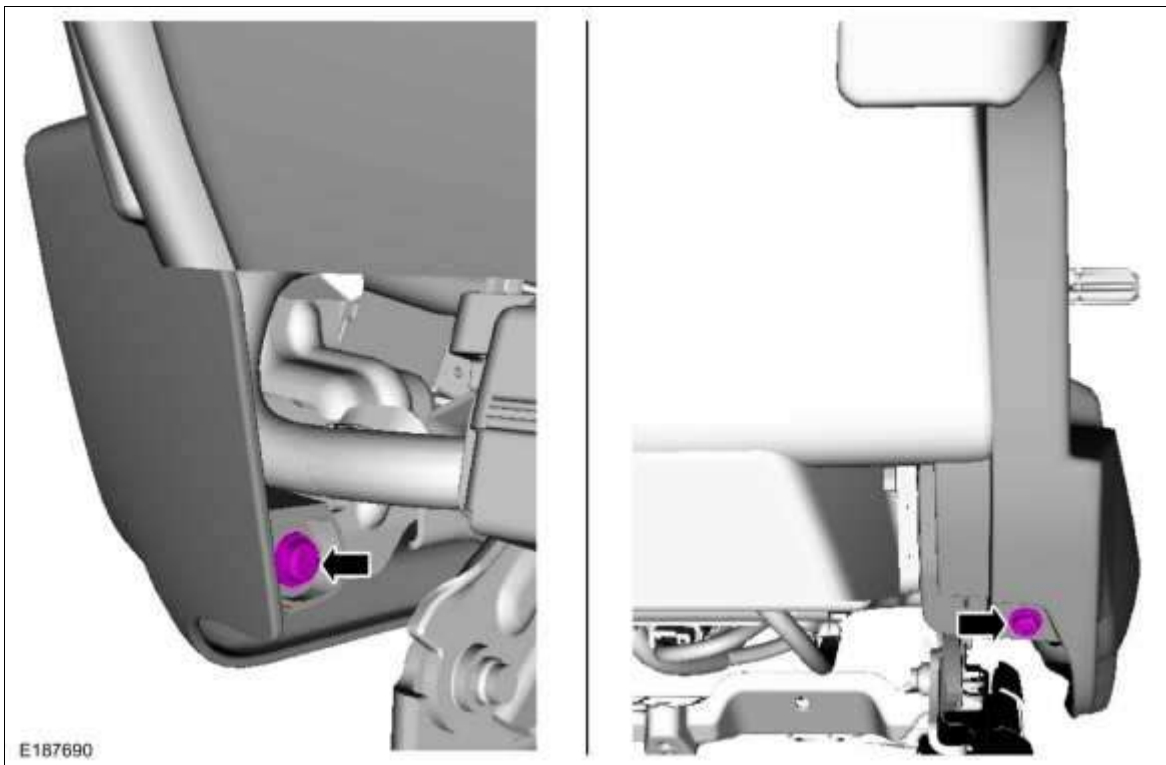


5. Remove the side shield.
1. Lift up on the rear of the side shield and pull outward.
 2. Push the side shield forward.
 3. If equipped, disconnect the electrical connector.



Passenger manual seat

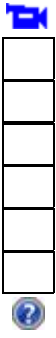
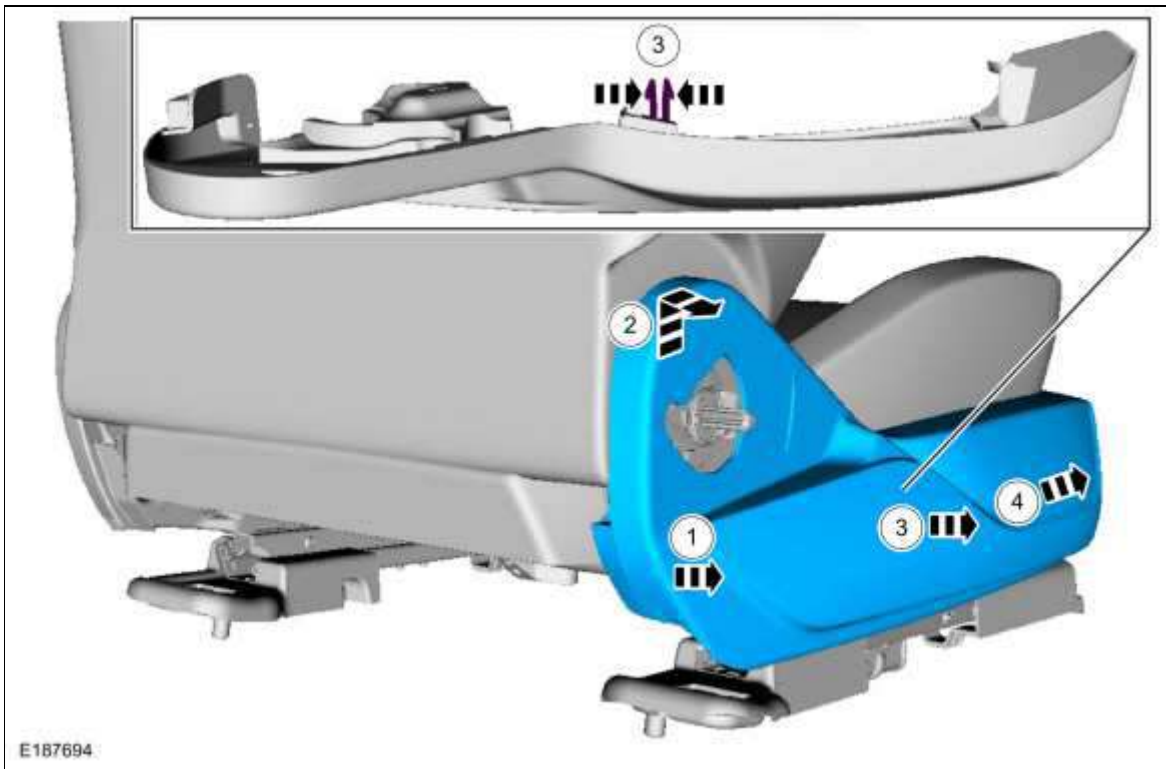
6. Remove the side shield screws.



7.

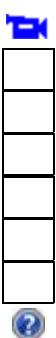
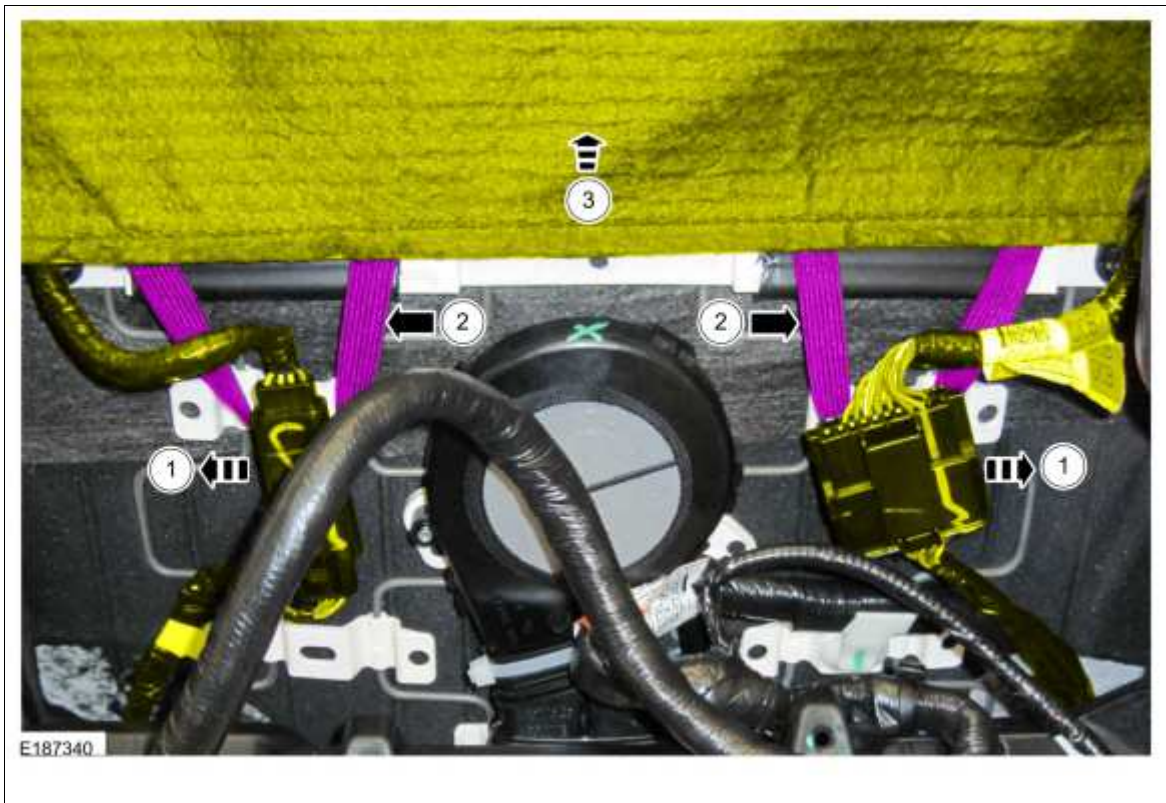
Remove the side shield.

1. Pull the rear of the side shield out.
2. Firmly grasp the side shield, lift up and out, separating the side shield from the recliner bracket.
3. From underneath, squeeze the retainers together and pull out on the side shield.
4. Slide the side shield forward.

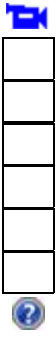
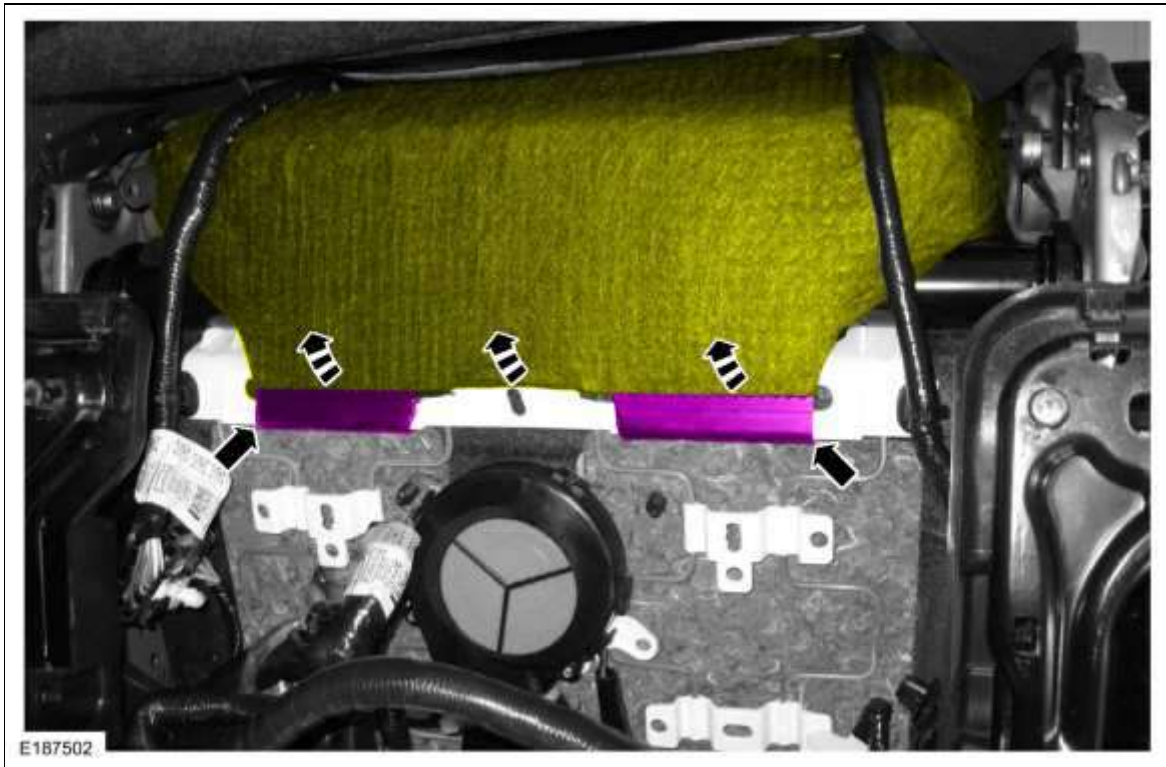


All seats

8. If equipped, position the front seat backrest cover.
 1. Release the wire harness electrical connector retainer(s).
 2. Detach the front seat backrest cover straps from the seat cushion frame.
 3. Position the front seat backrest cover aside.

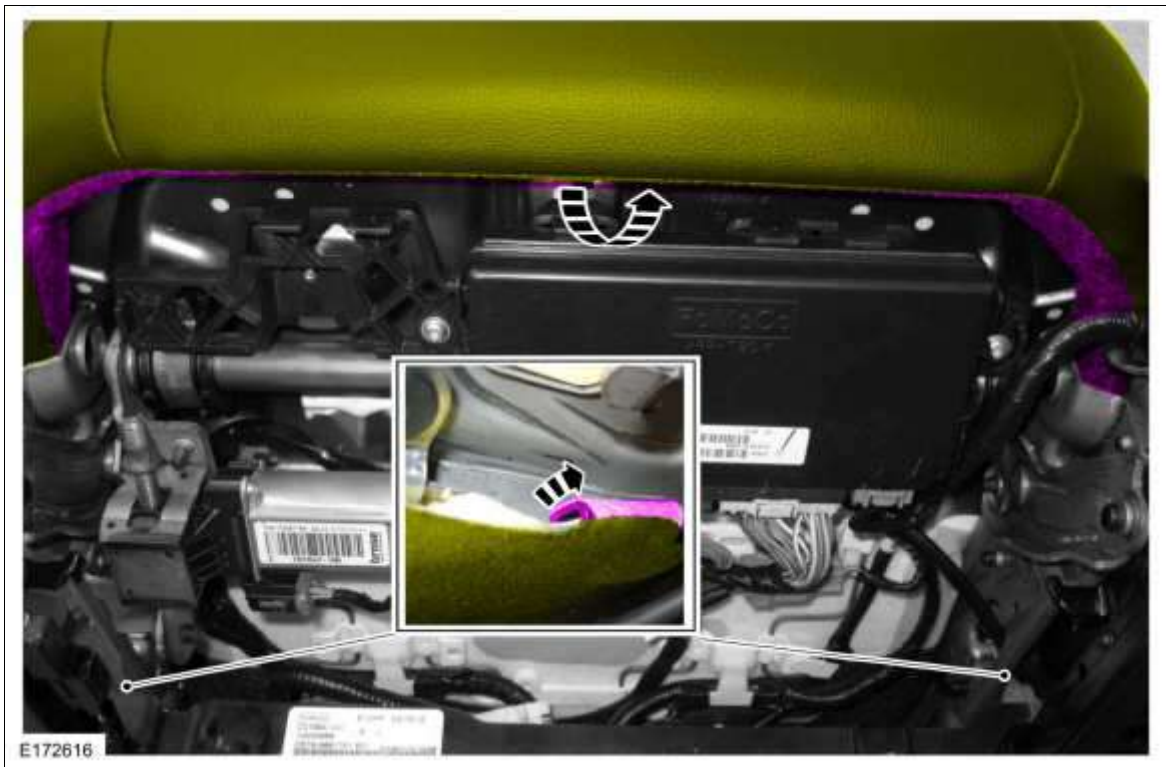


9. Detach the J-clips and position the cushion cover aside.



10. **NOTE:** For passenger seats equipped with an OCS service kit, the OCS will be adhered to the bottom of the seat cushion foam.

Release the J-clips and position the front of the seat cushion cover and foam assembly upwards.



Driver seat and passenger seat with OEM (Original Equipment Manufacturer)

11. Remove the front seat cushion cover and foam as an assembly.



Passenger seat with service kit

12. **NOTE:** When equipped with an OCS service kit, the OCS is adhered to the bottom of the front seat cushion foam. This requires the cushion cover, foam and OCS to be positioned aside as an assembly.

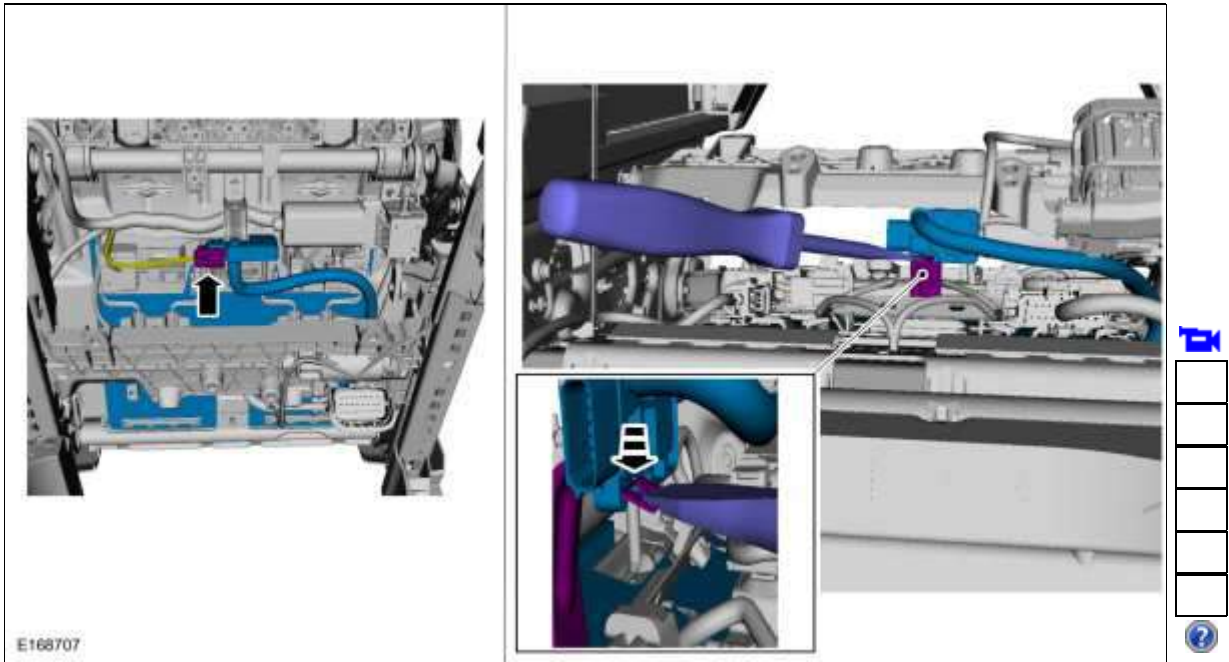
With the seat cushion cover, foam and OCS assembly positioned upward, remove the pin-type retainers.



13. **NOTICE:** Using excessive force when bending the bracket tab can damage the OCS sensor housing.

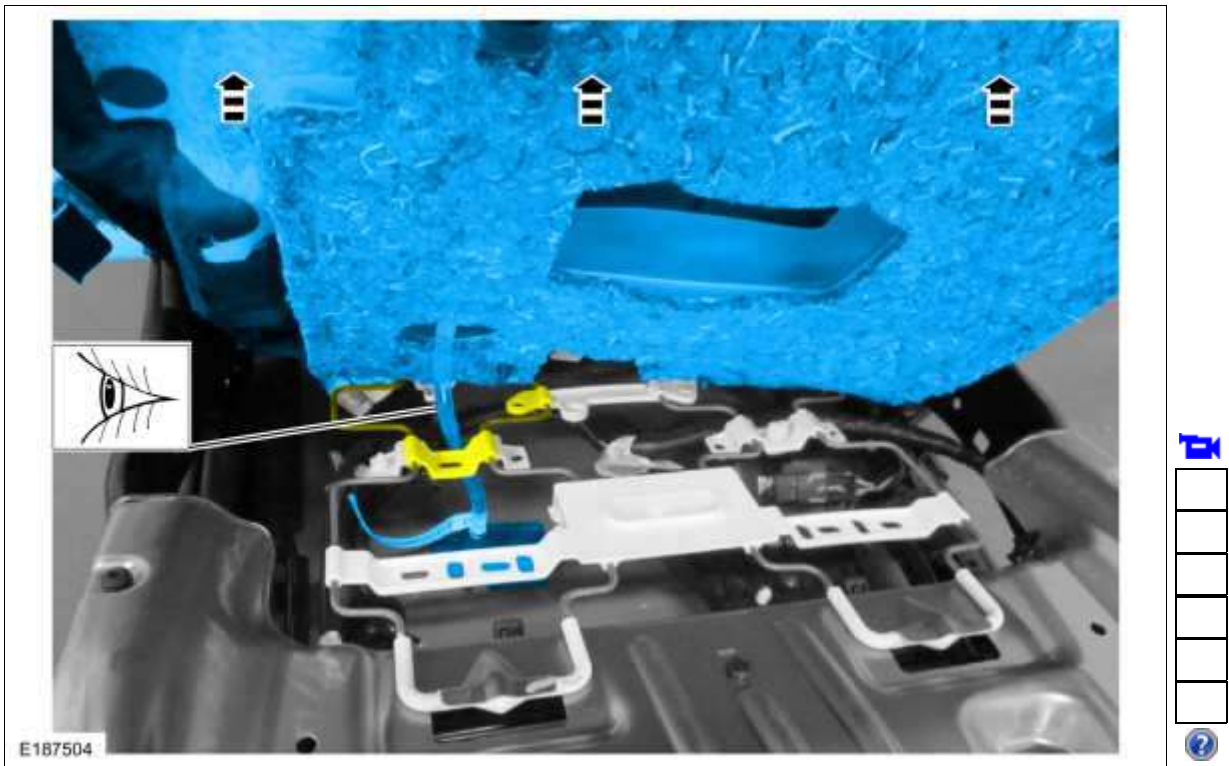
NOTE: Follow the unique instructions or graphic for this step in the installation.

Disconnect the electrical connector, bend the bracket tab away and slide the OCS sensor off the bracket.



14. **NOTE:** Note the location of the OCS hose as it passes through the seat springs for proper installation.

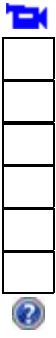
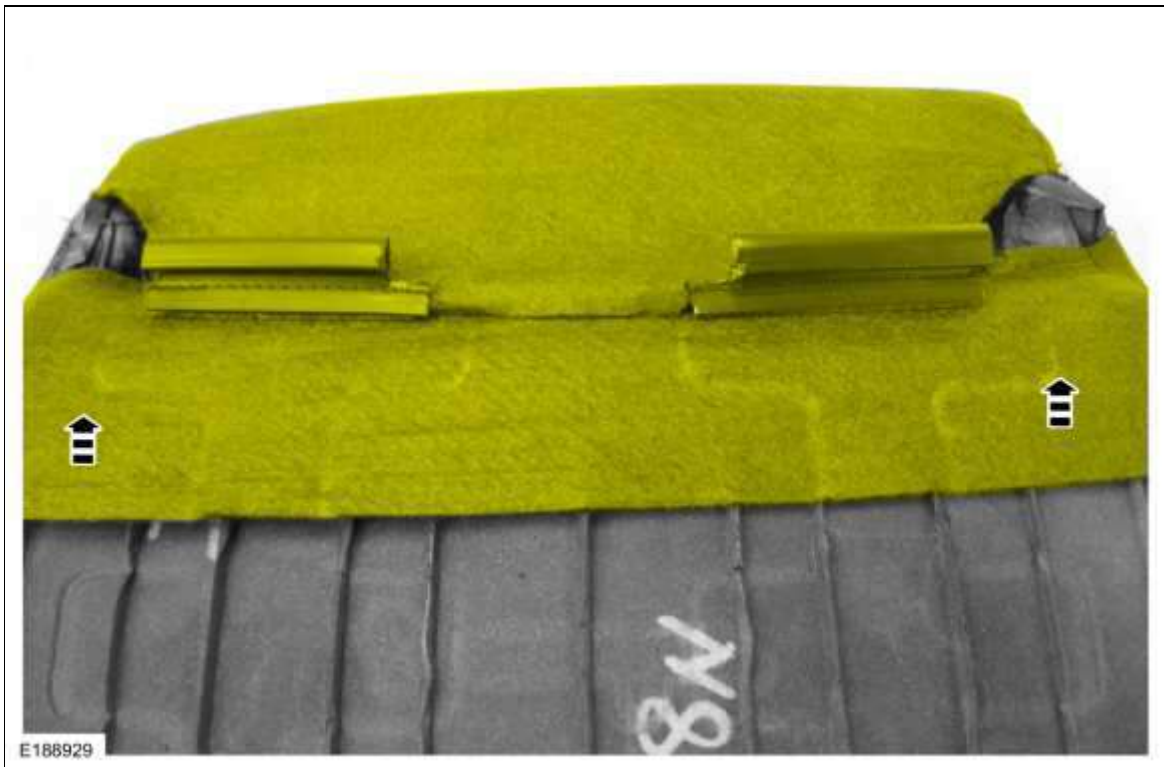
Route out the OCS hose and sensor from between the seat cushion support wires and remove the seat cushion cover, foam and OCS sensor as an assembly.



All seats

15. **NOTE:** This step is only necessary when installing a new component.

Position the rear portion of the seat cushion cover from the foam.



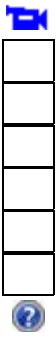
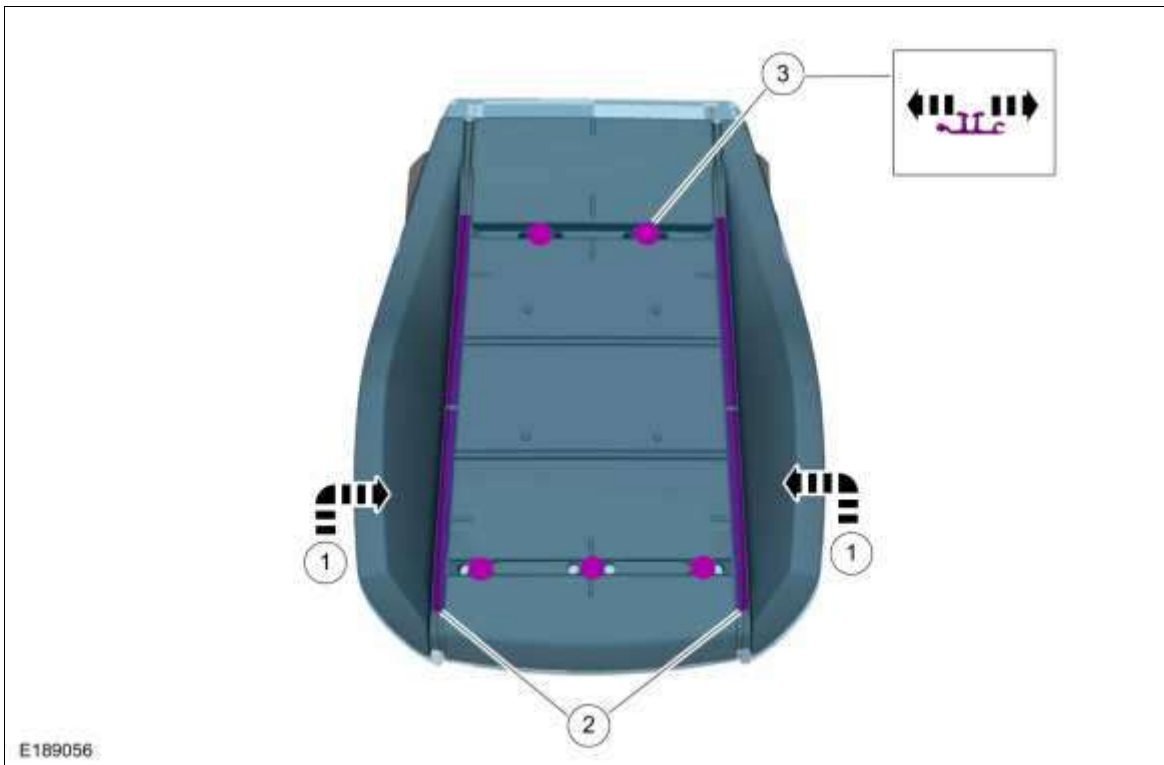
16. **NOTICE:** Use care when separating the seat cushion from the hook-and-arrow or the hook may be torn from the seat cushion foam pad.

NOTICE: Use care when separating the seat cushion trim cover from the hook-and-loop strips or the hook-and-loop strips may be torn from the seat cushion foam pad.

NOTE: This step is only necessary when installing a new component.

Remove the seat cushion cover.

1. Position the seat cushion cover.
2. Release hook-and-loop strips.
3. Release the hook-and-arrows.



Installation

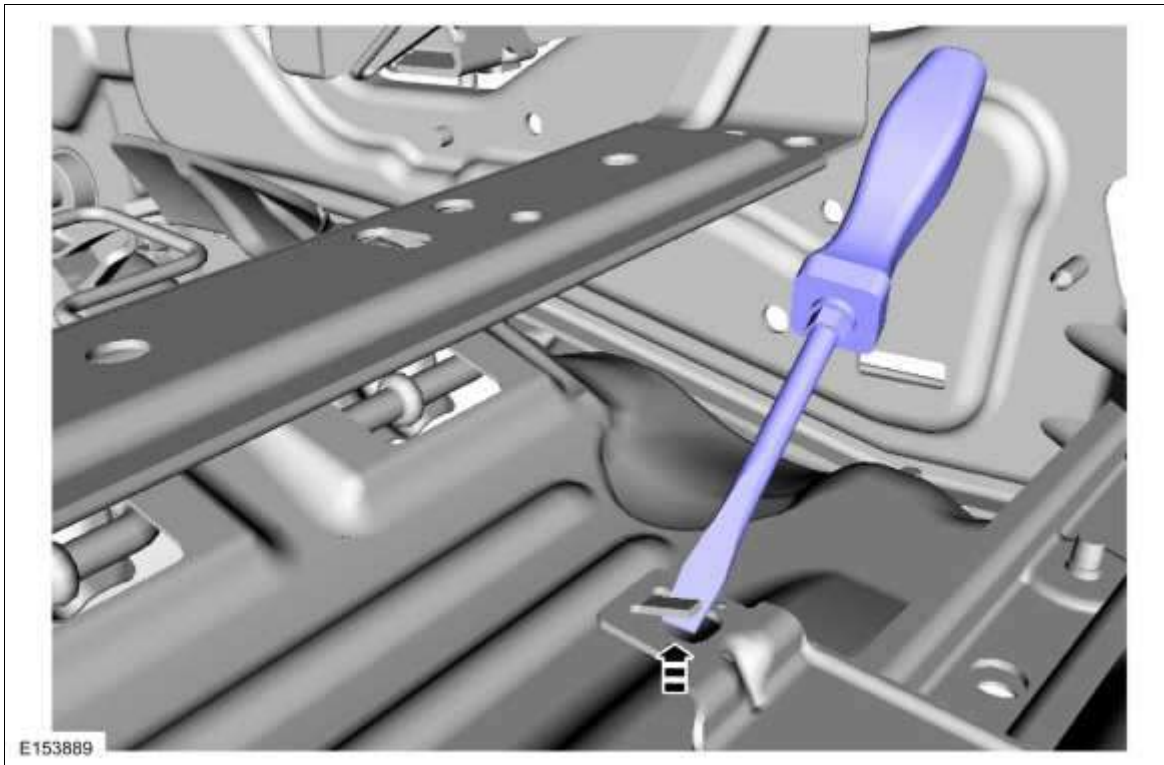
All Seats

1. To install, reverse the removal procedure.
2. Install the seat. **If the passenger seat has been serviced, do not prove out the SRS at this time.** Refer to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).

Passenger seat

3. **NOTE:** *This step is only necessary when an OCS service kit is installed*

Bend the OCS sensor bracket tab back.



4. **⚠️ WARNING:** Occupant Classification System (OCS) parts are calibrated as an assembly and must only be replaced in the configuration they are sold. Never separate parts of an assembly. Failure to follow this instruction may result in incorrect operation of the OCS and increases the risk of serious personal injury or death in a crash.

⚠️ WARNING: Make sure the front passenger seat repair is complete, the seat and all attached components (head restraint, seat side shield, etc.) are correctly assembled, and the seat is correctly installed to the vehicle before using System Reset to rezero the seat weight. Failure to follow these instructions may result in incorrect operation of the occupant classification system (OCS) and increases the risk of serious personal injury or death in a crash.

NOTICE: To prevent system failure, take the following precautions before carrying out the OCS reset.

- Make sure the voltage to the OCSM is greater than 8 volts and less than 18 volts.
- Make sure the OCS is not below 6° C (42.8° F) or above 36° C (96.7° F) when initiating the OCS reset process. If the vehicle has been exposed to extreme cold or hot temperatures, the vehicle must be exposed and kept at a temperature between 6° C (42.8° F) to 36° C (96.7° F) for a minimum of 30 minutes.
- Make sure nothing is present on the passenger seat before and during the OCS reset process.
- Prior to carrying out the OCS reset, make sure a minimum of 8 seconds has elapsed after cycling the ignition switch on.

Using a diagnostic scan tool, carry out the OCS reset. Cycle the ignition switch after the OCS reset.

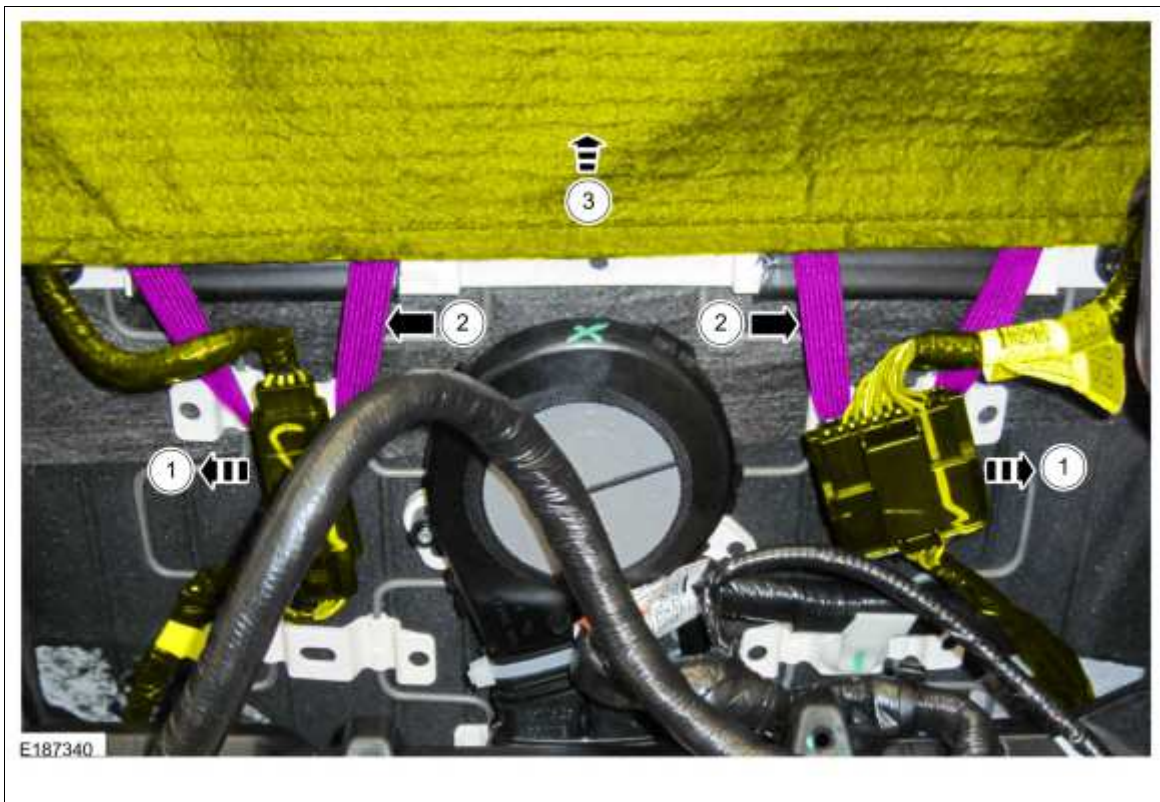
5. If the first system reset attempt was successful, proceed to prove out the SRS.
6. If the first system reset attempt was not successful, carry out a thorough visual inspection of the OCS connector and wiring for damage, pressure sensor hose for kinks and or damage, and seat-related wiring harness and body wiring harness terminals and connectors for damage. Repair any concerns found and proceed to the next step.
7. Carry out a second OCS reset. Cycle the ignition switch after the OCS reset. If the second attempt is unsuccessful, install a new OCS service kit.
Refer to: [Occupant Classification System \(OCS\) Sensor](#) (501-20B Supplemental Restraint System, Removal and Installation).
8. Prove out the SRS. Verify all airbags are installed and connected and the ignition is OFF. Wait 10 seconds then turn the ignition ON and monitor the airbag warning indicator. The airbag warning indicator illuminates continuously for approximately 6 seconds and turns off. Continue to monitor the airbag warning indicator for approximately 30 seconds, as this is the time required for the RCM to complete testing of the SRS.
 - If a SRS fault is present, the airbag warning indicator either fails to light, remains lit continuously or flashes. The flashing may not occur until approximately 30 seconds after the ignition has been turned from OFF to ON. If this occurs, diagnose and repair any SRS faults before proceeding with other repairs.
 - If, after the ignition has been turned on for 30 seconds, the airbag warning indicator remains unlit with no chime or SRS message displayed in the message center, no SRS fault is present.
 - If the airbag warning indicator is inoperative and a SRS fault exists, a chime sounds in a pattern of 5 sets of 5 beeps or a message displays in the message center. If this occurs, diagnose and repair the airbag warning indicator and any SRS faults before proceeding with other repairs.
9. Using a scan tool, clear all Continuous Memory Diagnostic Trouble Codes (CMDTCs) from all modules.

Front Seat Power Lumbar Assembly

Removal

NOTE: *LHD driver seat shown, all others similar.*

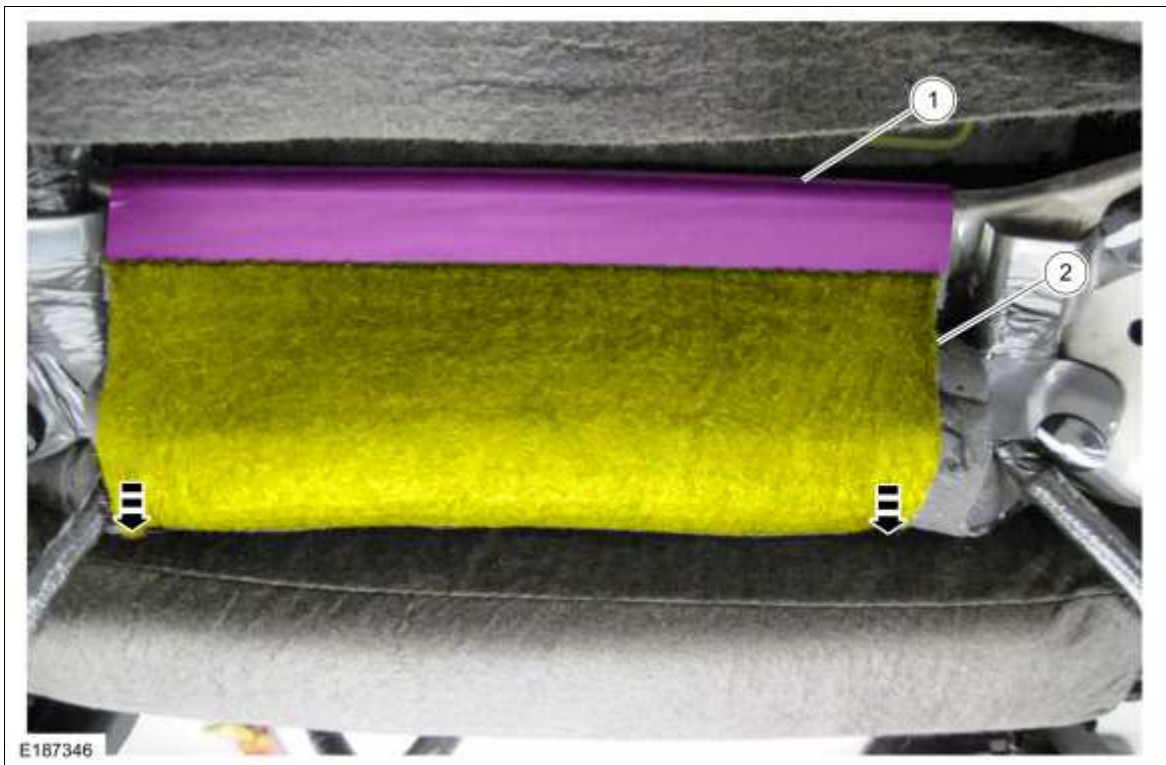
1. Remove the front seat.
Refer to: [Front Seat](#) (501-10A Front Seats, Removal and Installation).
2. Position the front seat backrest cover.
 1. Release the wire harness electrical connector retainers.
 2. Detach the front seat backrest cover straps.
 3. Position the front seat backrest cover aside.



3. Remove the backrest cover insert.
 1. Release the pin-type retainers.
 2. Position the backrest cover upwards.

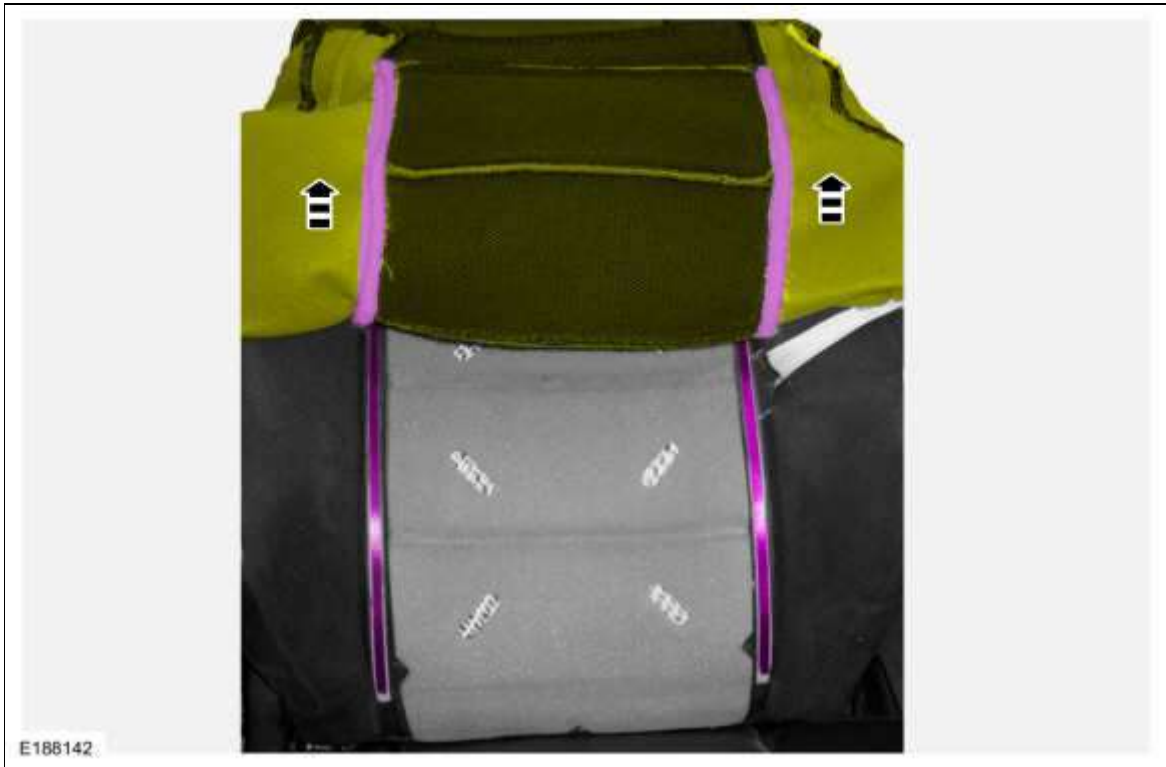


4. Position the front seat backrest cover.
1. Release the J-clip.
 2. Position the backrest cover from between the seat cushion and backrest cushion.



5. **NOTICE:** Use care when separating the seat backrest trim cover from the hook-and-loop strips or the hook-and-loop strips may be torn from the seat backrest foam pad.

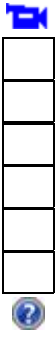
Release the hook-and-loop strips and position the backrest cover upward.



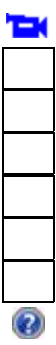
6. Detach the side airbag deployment chute retainers and position aside.



7. Pull the side airbag deployment chute through the backrest foam.

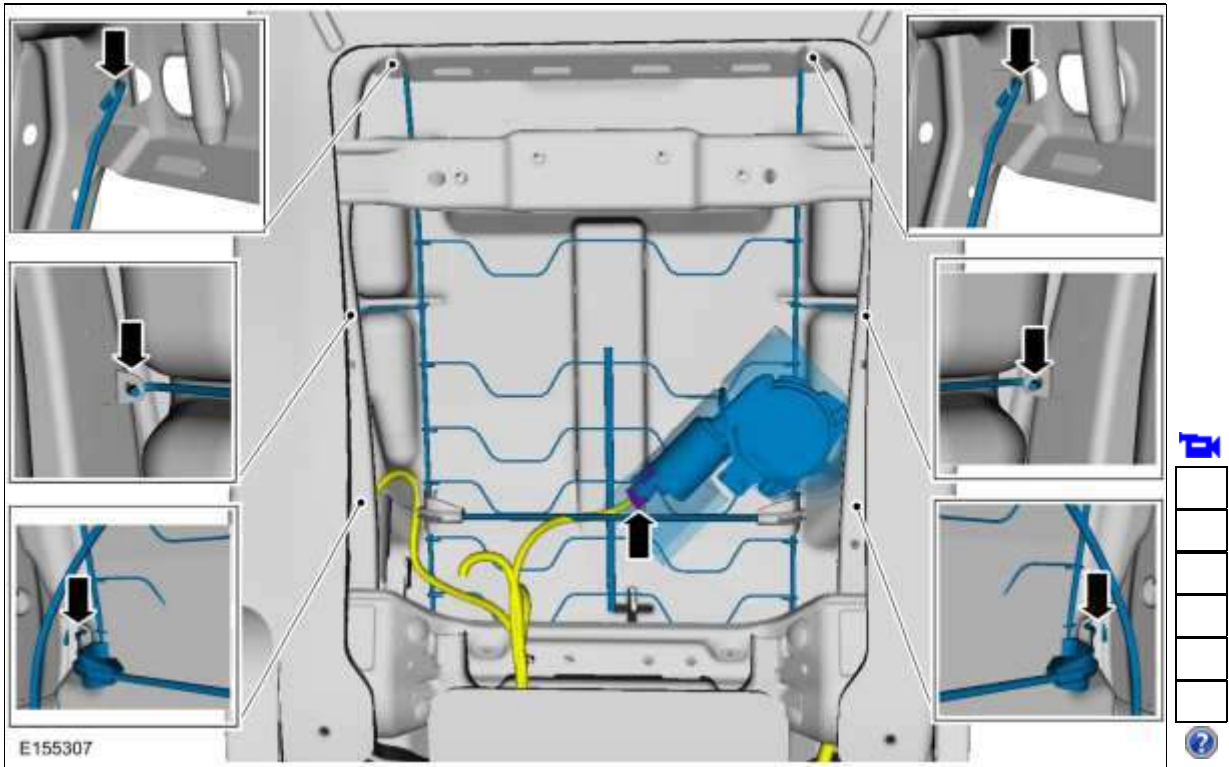


8. Release the backrest cover J-clips and position the backrest cover upward.



9. If equipped, remove the backrest blower motor.
Refer to: Front Seat Backrest Blower Motor (501-10 Front Seats) .

10. Disconnect the electrical connector, release the J-hooks and remove the lumbar assembly.



Installation

1. **⚠️ WARNING:** Inspect the seat side airbag, airbag cavity, mounting surface and deployment chute for damage or the presence of foreign material. Remove all foreign material. Install a new side airbag if it is damaged. Install a new deployment chute if the deployment chute is damaged. Failure to follow these instructions may result in the seat side airbag deploying incorrectly and increase the risk of serious personal injury or death in a crash.

To install, reverse the removal procedure.



Front Seat Track

Base Part Number: [61704](#)

Removal

1. Remove the front seat backrest.
Refer to: [Front Seat Backrest](#) (501-10A Front Seats, Removal and Installation).
2. Remove the front seat cushion cover and foam as an assembly.
Refer to: [Front Seat Cushion Cover](#) (501-10A Front Seats, Removal and Installation).
3. **NOTE:** *This step is only necessary when the passenger seat is equipped with an original equipment (OE) OCS.*

Remove the OCS.

Refer to: [Occupant Classification System \(OCS\) Sensor](#) (501-20B Supplemental Restraint System, Removal and Installation).

Installation

1. **NOTE:** *Transfer components to the new seat track as necessary.*

To install, reverse the removal procedure.
2. **NOTE:** *This step is only necessary when installing a new driver memory seat track.*

Operate the seat in all directions through the full range of travel to set soft stops and avoid a premature stopping point occurrence after the vehicle is returned to the customer.



Front Seat Track Motor

Base Part Number: [14547](#)

Special Tool(s) / General Equipment

Electric Drill

Removal

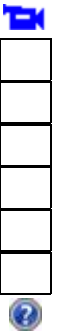
NOTE: *LHD driver seat shown, all others similar.*

1. **NOTE:** *Positioning the seat fully upward provides access to service the seat track motor with the seat in the vehicle.*

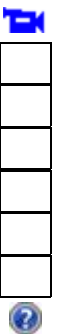
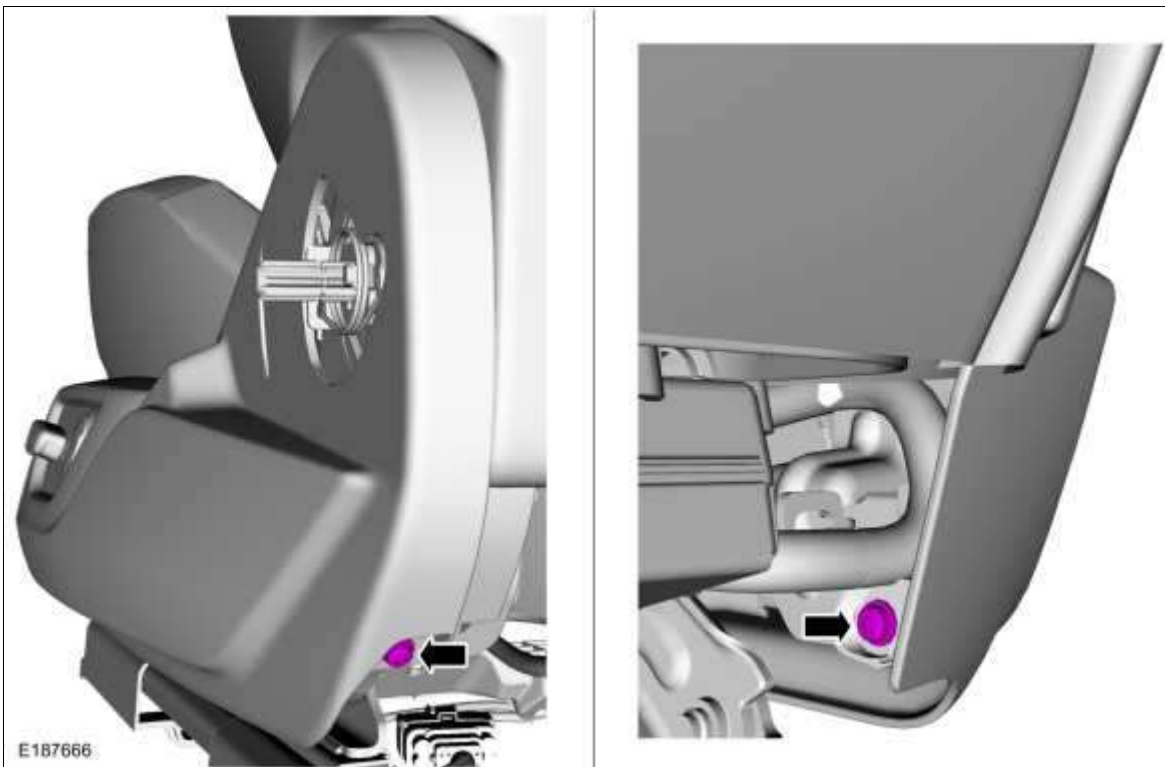
Position the front seat to the full upward position.



2. Depower the SRS.
Refer to: [Supplemental Restraint System \(SRS\) Depowering](#) (501-20B Supplemental Restraint System, General Procedures).
3. Release the retaining clip and remove the front seat recline handle.



4. Remove the side shield screws.

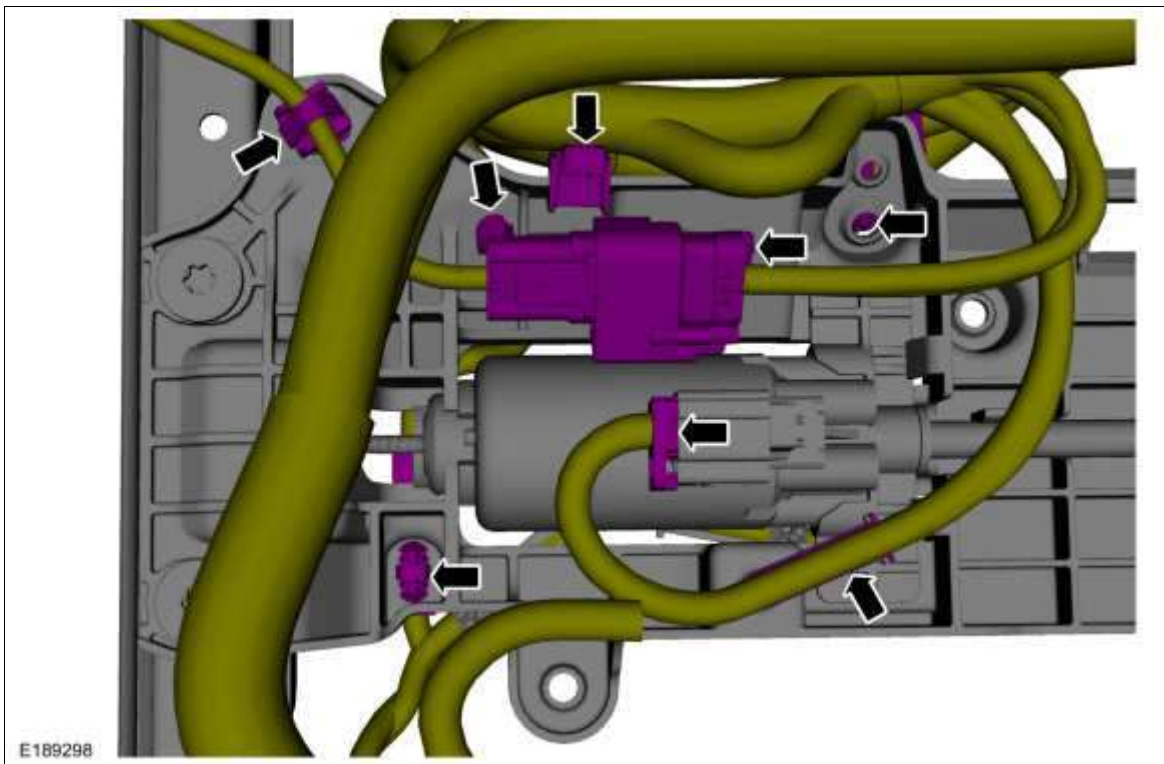


5. Remove the side shield.
1. Lift up on the rear of the side shield and pull outward.
 2. Push the side shield forward.
 3. Disconnect the electrical connector.



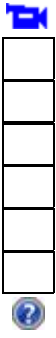
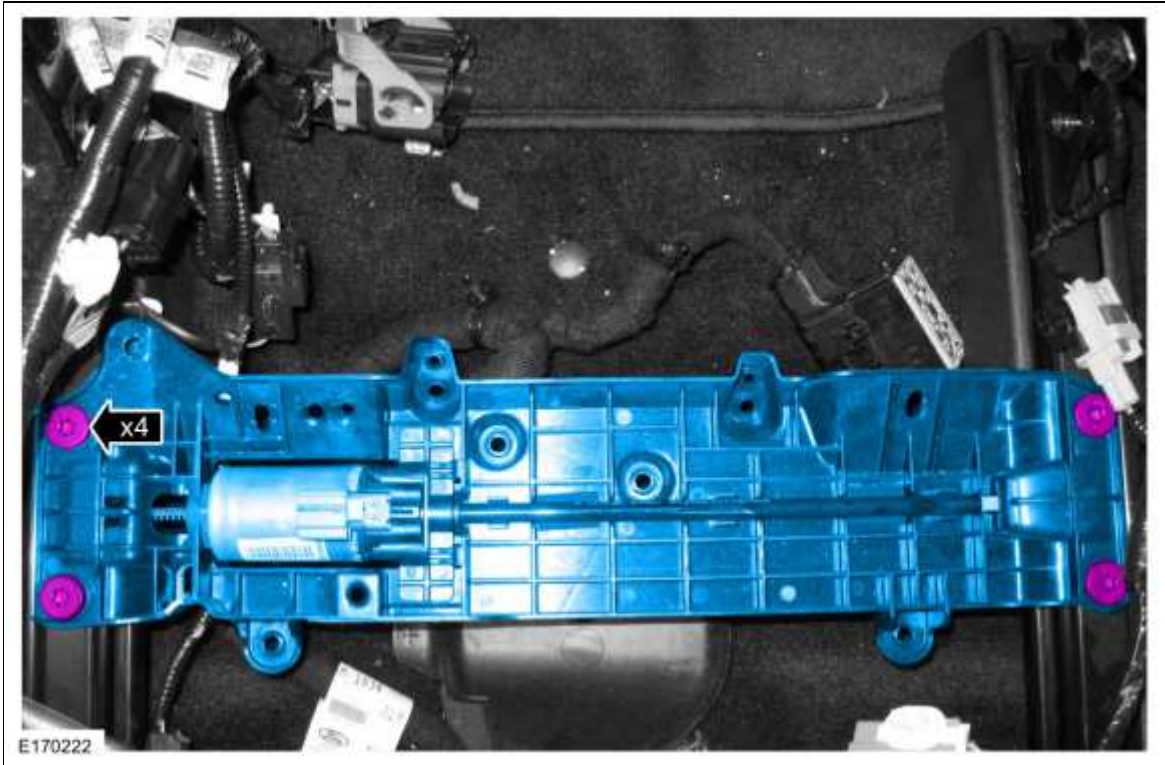
6. **NOTE:** *Seat track components are removed for clarity.*

Disconnect the seat track motor electrical connector, release the wire harness retainers and position the wire harness aside.



7. **NOTE:** *Seat track components and wiring harness are removed for clarity.*

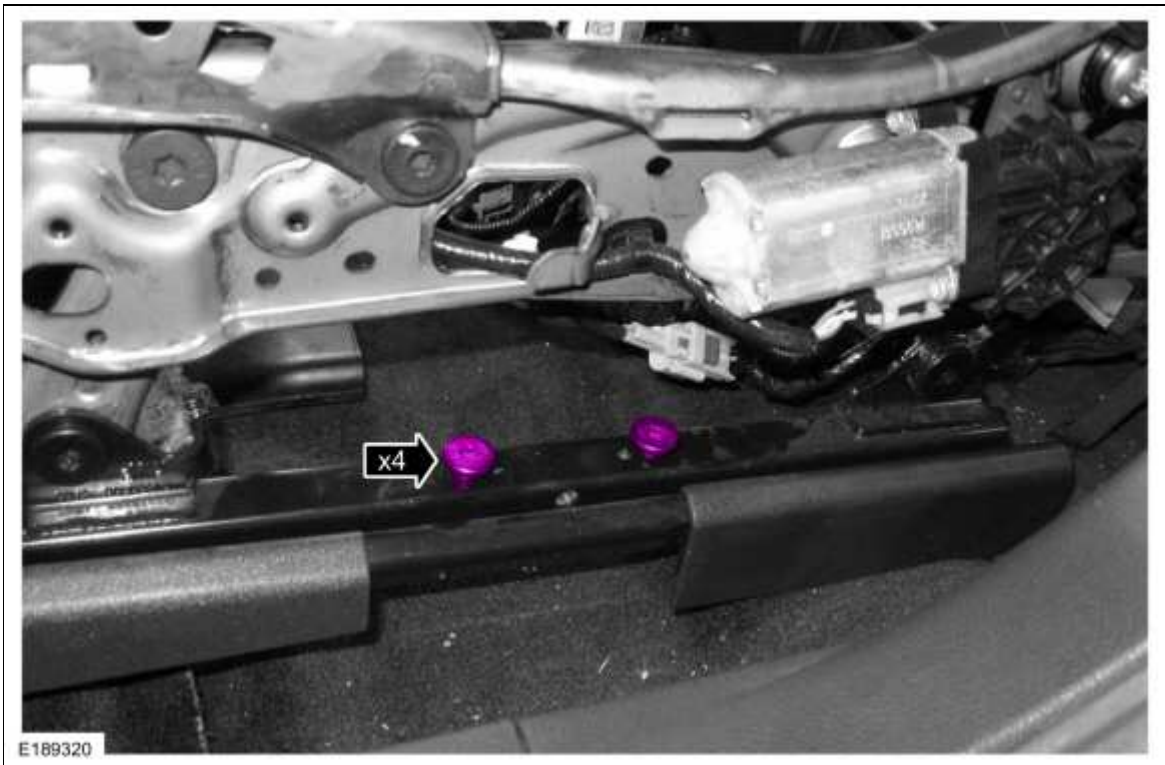
Remove the bolts and the seat track motor.



Installation

1. **NOTE:** Use the bolts from the old seat track motor.

Install the seat track motor bolts.
Torque: 21 lb.ft (28 Nm)



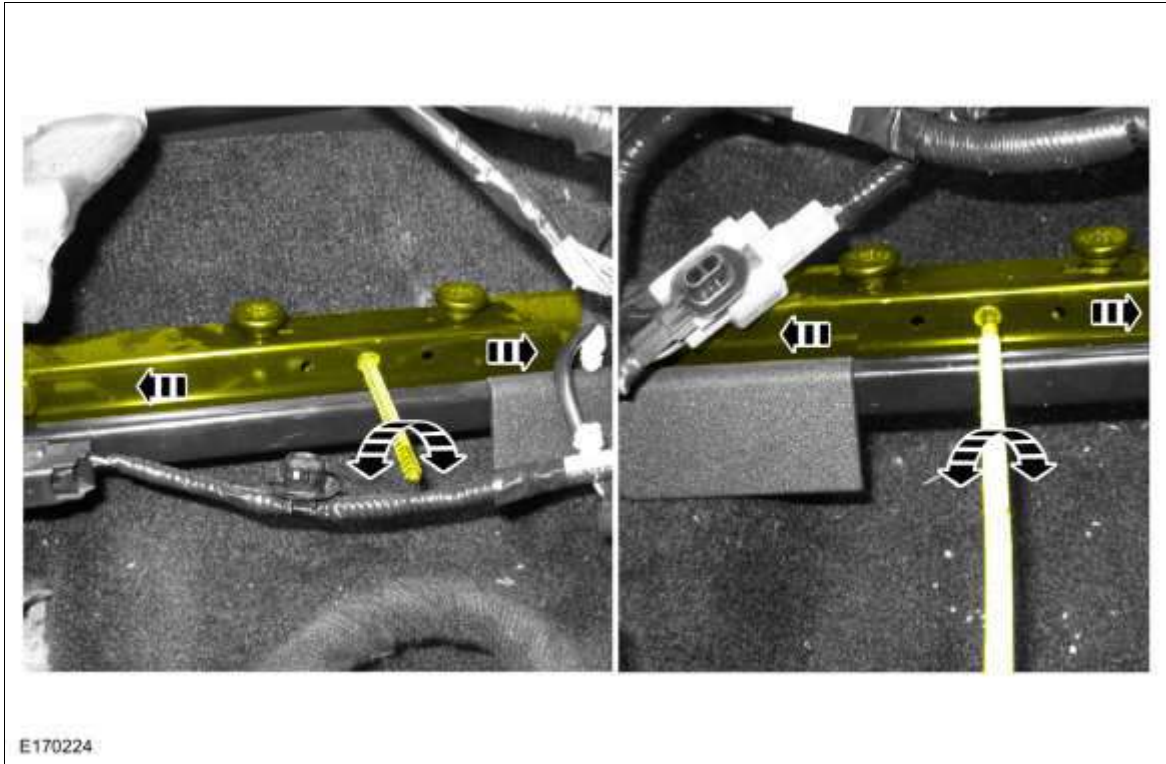
2. **NOTICE:** When using a drill to move the seat track, do not move the seat track to its forward or rearward end of travel stops, otherwise a new seat track must be installed.

NOTE: Be sure to drive the seat track evenly or the track will bind during movement.

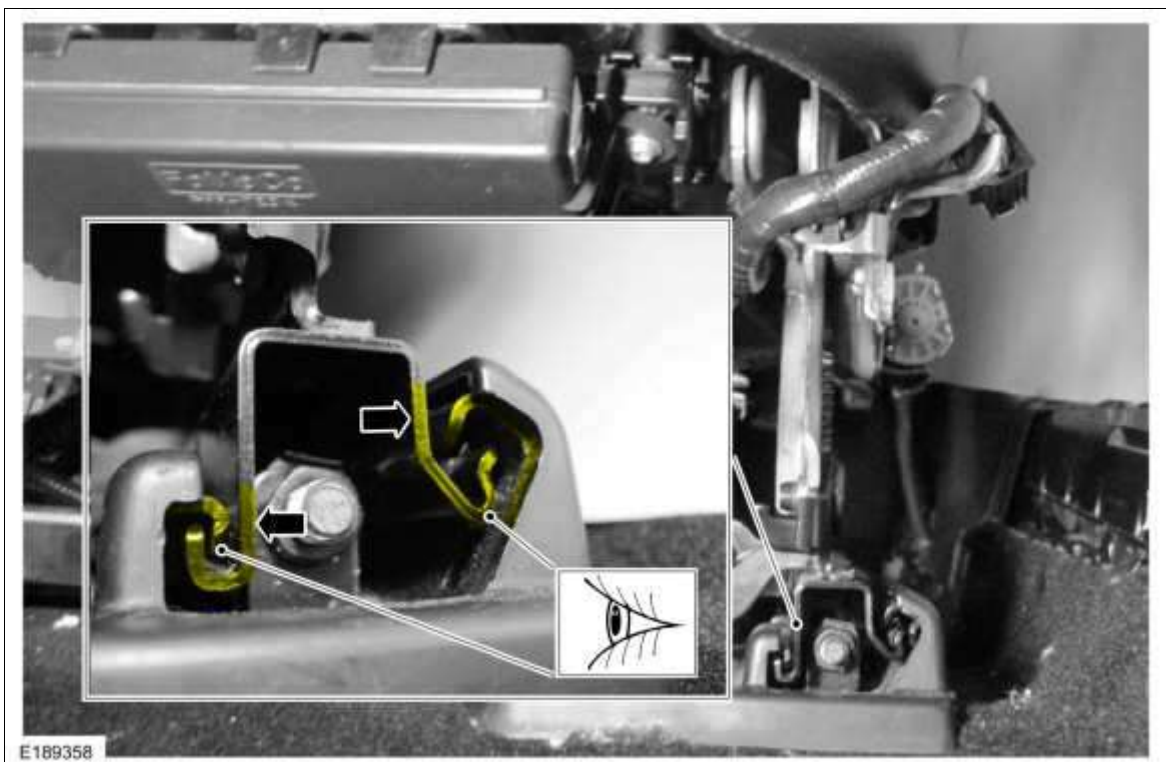
NOTE: Rotate the cables using 2 drills operating at similar speeds to most efficiently position the seat track.

Insert the original seat track motor drive cables and drive the gearbox and seat track uniformly until the front edge of the upper and lower seat tracks are flush.

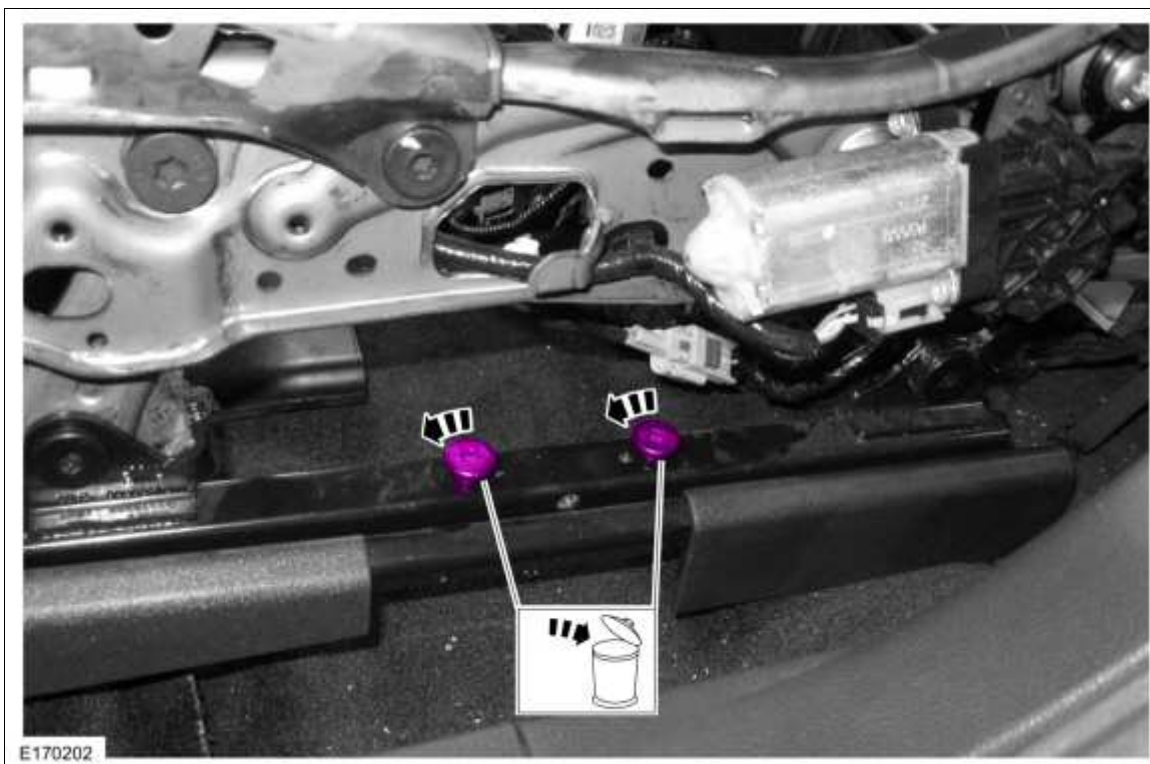
Use the General Equipment: Electric Drill



3. The front edges of the upper and lower seat track rails must align with each other **on both sides of the seat.**

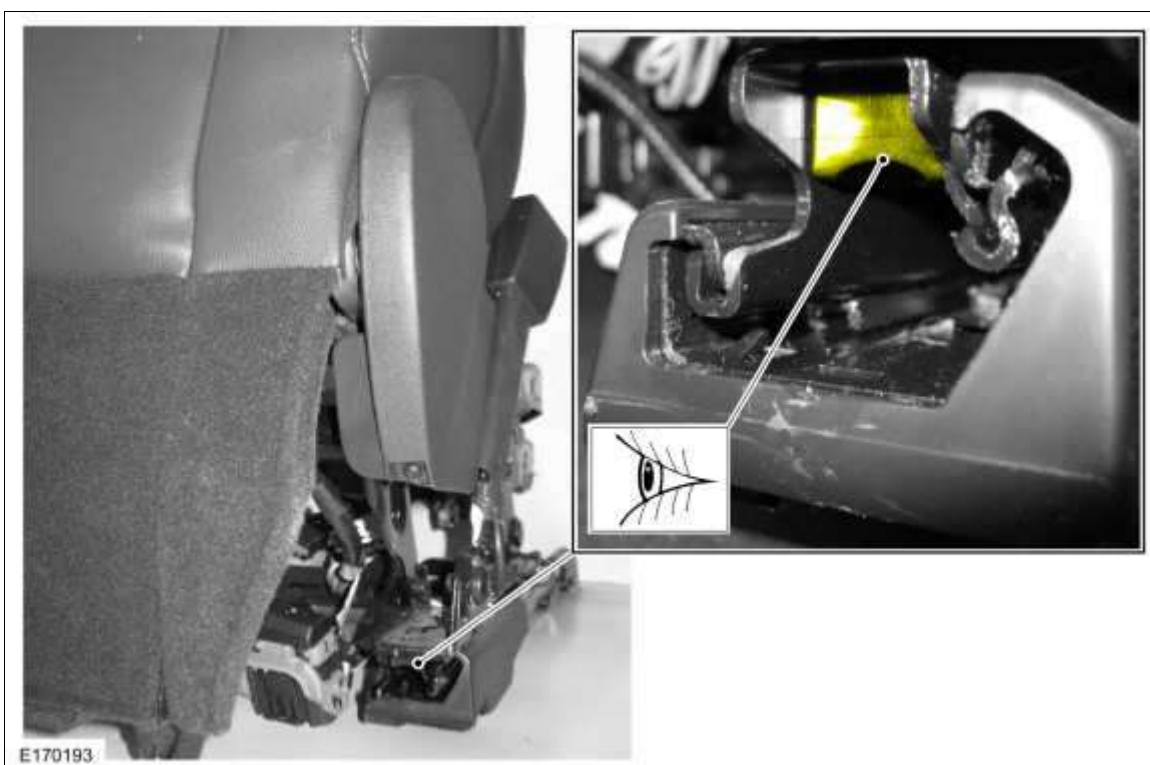


4. On both sides, remove the seat track motor bolts.



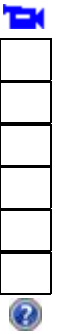
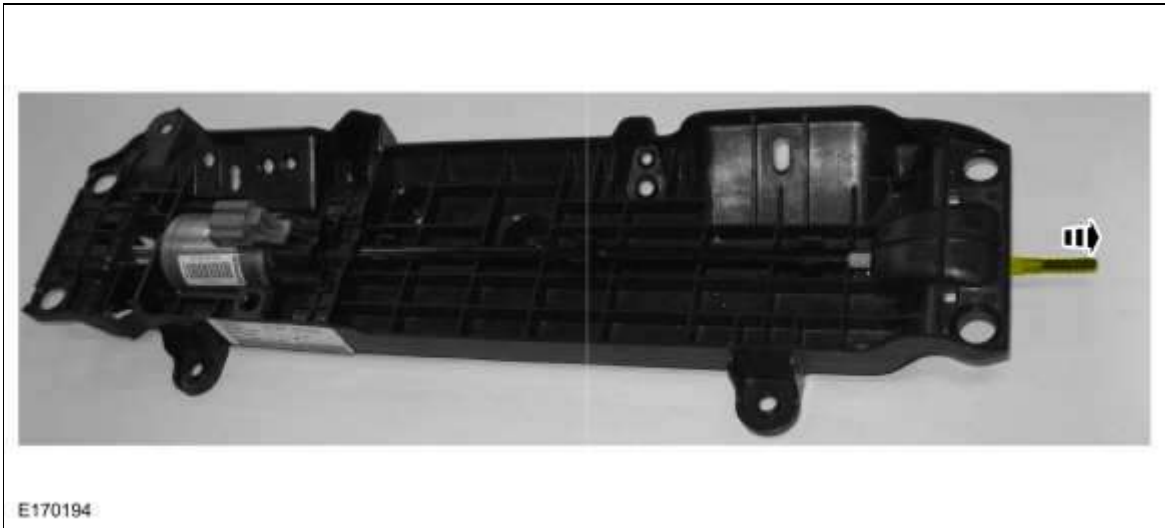
5. **NOTE:** Install a new seat track if the block is not in place.

Verify the block is in place at the rear of the inboard seat track rail.

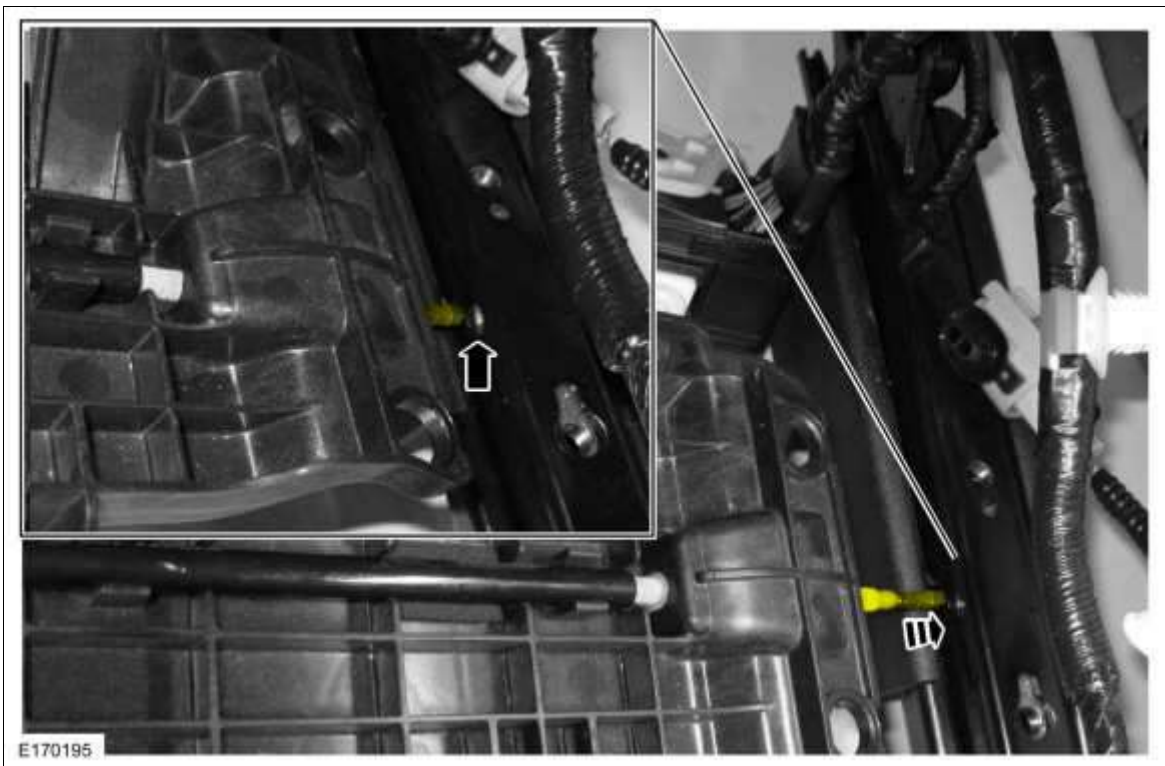


6. To aid installation.

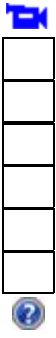
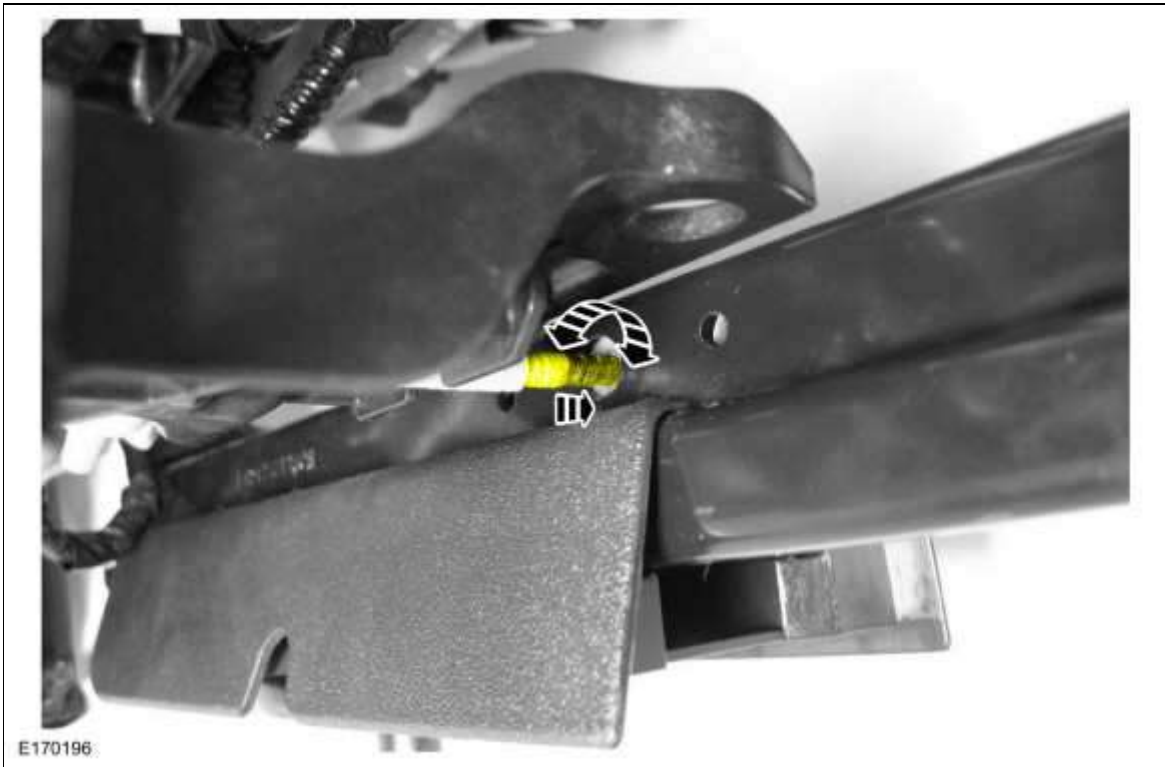
Pull the long drive cable on the new motor assembly out of the sheathing.



7. Insert the long drive cable into the seat track gearbox.



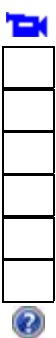
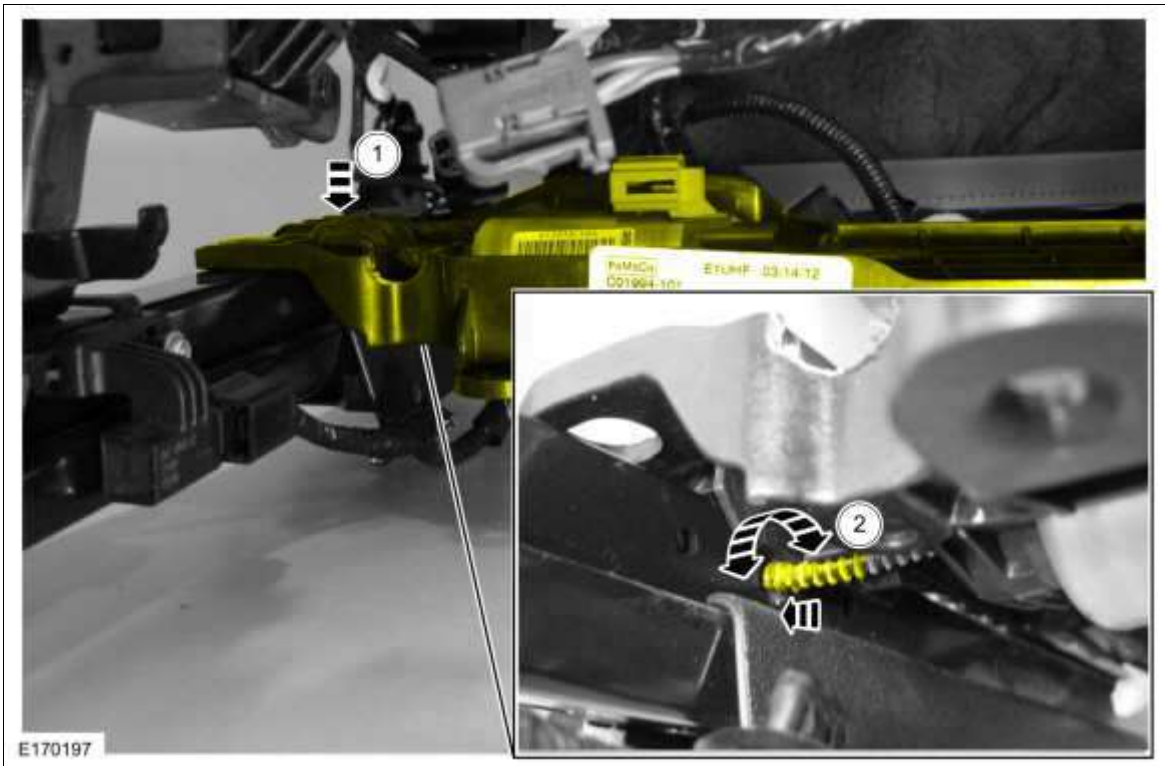
8. Rotate the long drive cable to verify engagement to seat track gearbox.



9. **NOTICE:** Do not severely bend the short drive cable during installation or damage to the cable will occur.

Insert the short drive cable into the seat track gearbox.

1. Position the seat track motor while inserting the short cable into the seat track gearbox.
2. Rotate the short drive cable to verify engagement to seat track gearbox.

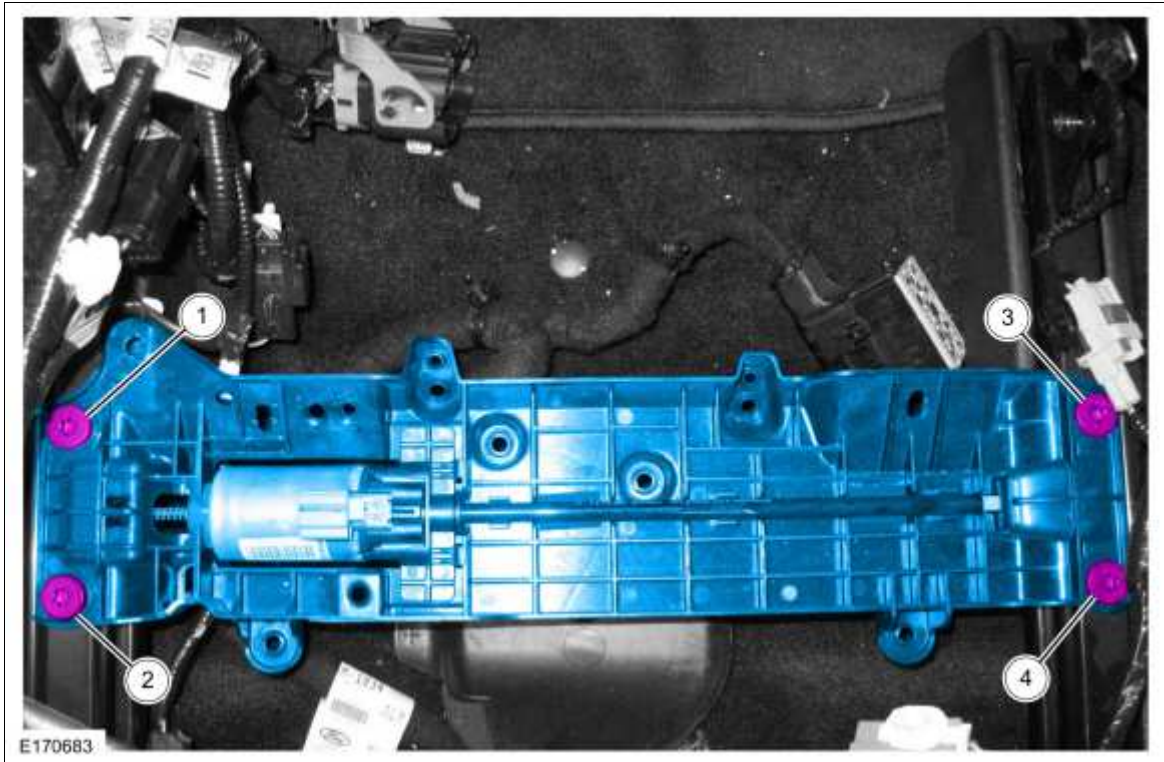


10. **NOTICE:** Do not cross-thread the bolts as they are load bearing. If the bolts are cross-threaded, a new seat track must be installed.

NOTE: Seat track components and wiring harness are removed for clarity.

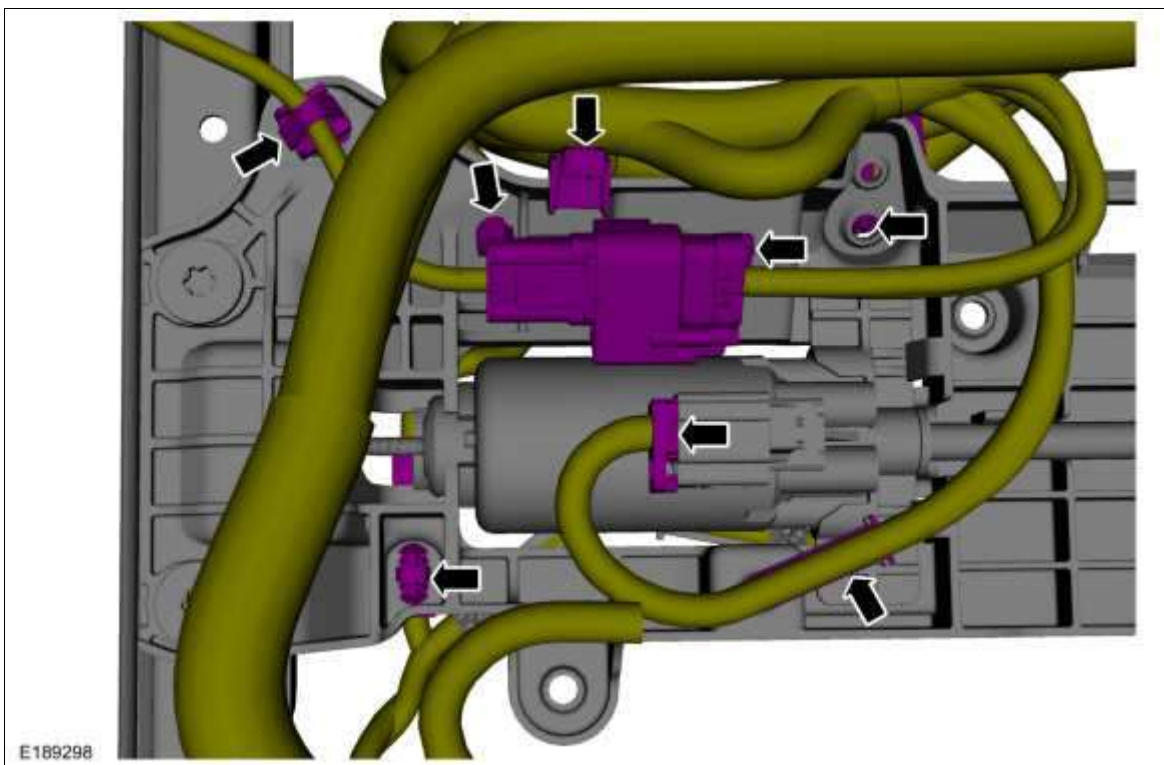
Install the seat track motor and install the new bolts in the sequence shown.

1. Install the rear inboard bolt.
Torque: 21 lb.ft (28 Nm)
2. Install the front inboard bolt.
Torque: 21 lb.ft (28 Nm)
3. Install the rear outboard bolt.
Torque: 21 lb.ft (28 Nm)
4. Install the front outboard bolt.
Torque: 21 lb.ft (28 Nm)



11. **NOTE:** *Seat track components are removed for clarity.*

Connect the seat track motor electrical connector and engage the wire harness retainers.



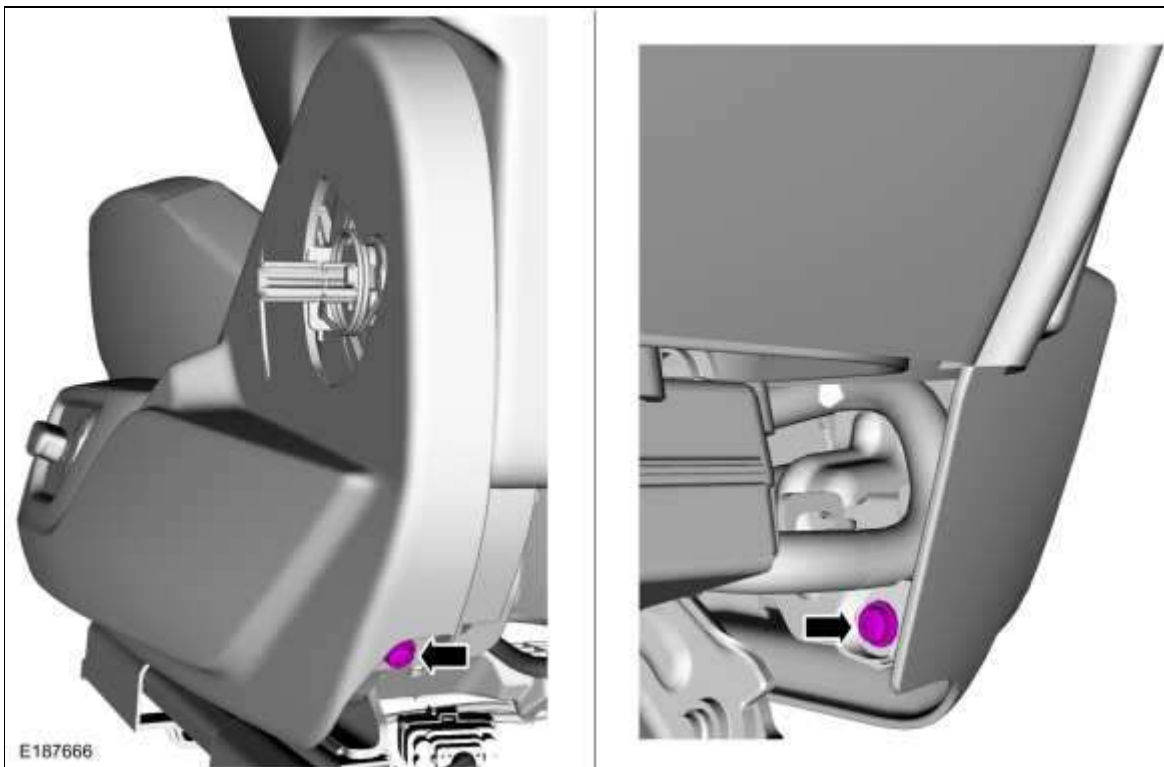
12.

Install the side shield.

1. Connect the electrical connector.
2. Position the side shield and push it rearward.
3. Push the rear of the side shield inward.
4. Push the rear of the side shield downward.



13. Install the side shield screws.



14. Install the retaining clip and the front seat recline handle.



15. Repower the **SRS**.
Refer to: [Supplemental Restraint System \(SRS\) Repowering](#) (501-20B Supplemental Restraint System, General Procedures).
16. On a driver seat with memory, operate the seat track horizontal motor in all directions through the full range of travel to set the soft stops and avoid a premature stopping point occurrence after the vehicle is returned to the customer.