

Service & Parts
Monday - Saturday
7:30 am - 5:30 pm



1351 W. Williams Ave.
Fallon, NV 89406
www.fallonautomall.com

46932 LUN

JEFFREY LUNDY		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
██████████		1FA6P8CF0F5431833		36184	36209	11/15/17 16:51	11/30/17	46932
FALLON, NV 89406		VEHICLE DESCRIPTION				TAG NO.	STATUS	
		2015 FORD MUSTANG GT (OXFORD WHI)				01514	COMPLETE	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
12557			07/30/16	12/08/15	12/08/15	10	No Charge	
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.		ENGINE INFO		
██████████			A19209	RACQUEL WELCH (617)				

THANK YOU FOR YOUR BUSINESS! YOU'LL BE RECEIVING A SURVEY GRADING OUR PERFORMANCE. IF YOU CANNOT REPLY COMPLETELY SATISFIED AND DEFINITELY RECOMMEND US, SEE MIKE ADAMS.

FORD AND TOYOTA WILL BE EMAILING SURVEYS INSTEAD OF MAILING THEM. SO IT IS IMPORTANT THAT WE HAVE YOUR EMAIL ADDRESS ON FILE. THANK YOU!

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *			A99		Warranty	
Concern	Customer states heater still not working					
Cause	Verified concern, passenger side blend door inop. The acuator and fcimhave been replaced on prior repair orders. Self test FCIM- DTC B11E6:14 passenger side blend door position sensor. Followed pinpoint test Jin workshop manual. Isolated concern to acuator. Contacted hotline advised to perform pinpoint test J, and inspect wire harness. Removed FCIM and glove box, performed pinpoint test J and inpected harness. Isolated concern to acuator again. Switched the left blend door acuator with the right blend door acuator and the concern moved to the left side. Recomend replace acuator and retest.					
Correction	Replace passenger blend door acuator. Service Part Warranty.					

Part Number	Description	Qty.
BU2Z 14S411 MA	WIRE ASY	1
FR3Z 19E616 E	MOTOR ASY	1

Warranty Claim Type: F Authorization Code: Service Cont No:

Totals	
	Amount
Total Amount Due	\$0.00
TOTAL CUSTOMER	No Charge

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence, or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

CUSTOMER SIGNATURE

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)