



FutureForensicsTM
Automotive Damage Investigations

RESUME OF MARK E. OLSON

SUMMARY

Over Twenty Five years experience in the collision repair industry including Certified Instructor for The Inter-Industry Conference on Auto Collision Repair (I-CAR), Collision repair and automotive refinishing technician, body shop owner, independent insurance physical damage appraiser, staff insurance field technician / Adjuster.

WORK HISTORY

HUNTER ENGINEERING COMPANY – Bridgeton, Missouri
March 2008 – Present: Contract Trainer

VERIFACTS SEATTLE / COLLISION COACH – Seattle, WA
November 2006 to Present – President

VERIFACTS AUTOMOTIVE – Nevada/California
January 2003 until November 2006: Vice President / COO

FUTURE FORENSICS - SEATTLE, WA.
October 1, 1997 to present: President

PRECISION COLLISION INC. - BELLEVUE, WA.
October 1, 1997 - March 1, 1998: Consultant / Manager

INTER-INDUSTRY CONFERENCE ON AUTO COLLISION REPAIR (I-CAR)
1993-Present: Certified Instructor in multiple disciplines.

ALLSTATE INSURANCE COMPANY, - SEATTLE WA.
September 1996 – September 1997: Field Technician / Adjuster
Special assignments and field damage analysis.

PRECISION COLLISION INC. - BELLEVUE, WA.
March, 1995 - September, 1996: General Manager

MOORE'S BODY SHOP - SEATTLE, WA.
June, 1992 - February, 1995: Partner / General Manager

MARK 2 COLLISION CENTER - EVERETT, WA.

December 1991 - June 1992: New shop set up consultant. 6 Month contract.

CRAWFORD AND COMPANY - BELLEVUE, WA.

December, 1990 - December, 1991: Contract field appraisals

MOORE'S BODY SHOP - SEATTLE, WA.

January, 1985 – November 1990: Technician / Manager / Part Owner

OLSON'S BODY SHOP - SEATTLE/BOTHELL, WA.

February 1982 - December 1985: Collision / Refinish Technician – Owner. Including many odd jobs with different minor employers.

PROFESSIONAL DATA & MEMBERSHIPS

-State of Oregon Licensed Vehicle Appraiser

*License number V60-001

-Autobody Craftsman Association:

- *North King County Director 1994-95
- *Education Chairman for the State of Washington 1994-95
- *North King County Co-Director 1993-94
- *Public Relations Chairman 1993-94

-Inter Industry Conference on Auto Collision Repair (I-CAR):

- *Instructor; 32 hour Collision Repair 2000/3000
- *Instructor; 8 hour Glass Repair and Replacement
- *Instructor; 8 hour Plastic Repair course
- *Instructor; 8 hour Detailing course
- *Instructor; 4 hour Fundamentals of Collision Repair Course
- *Instructor; 16 hour Collision Damage Analysis course
- *Instructor; 4 hour Corrosion Protection course
- *Instructor; 4 hour Welding and Cutting Steel course
- *Instructor; 8 hour Air Conditioning Repair and Diagnosis
- *Instructor; 8 hour Structural Parts Steels Course (1&2)
- *Instructor; 4 hour Trim and Hardware course
- *Instructor; 4 hour Three Dimensional Measuring Principles Course
- *Instructor; 4 hour Structural Parts Steels 3
- *Instructor; 4 hour Straightening Structural Steels course
- *Instructor; 8 hour Heating and Cooling course
- *Instructor; 24 hour Volvo Collision Repair 1-6
- *Instructor; 4 Hour Corvette Z06 Collision Repair
- *Instructor; 16 hour Aluminum Repair
- *Instructor; 4 hour Steering and Suspension
- *Instructor; 8 hour Advanced Steering and Suspension

-Member Sno-King Committee

-Lake Washington Technical College Autobody Advisory Board Chairman 1999-2003

-Experienced Auto Skills 2 week workshop – 2nd in class.

-Automotive Service Excellence (ASE) Certified Body Technician and Vehicle Damage Estimator.

- I-CAR Platinum Individual, Certificate of Qualification; March 2001

Publications and Articles- Seminars

- Are You Committing Fraud Without Knowing It?
- Measuring Quality Repairs – Power Point
- VeriFacts / Collision Coach Shop launch (hands on live)
- Diminished Value – What it is and What it is not – Power Point
- Suspension Diagnostic Clinic
- Intelligent Quality Control
- Plastic Repair in Shop Basics (Hands on Theory)
- Analyzing Collision Damage – A View From Both Sides of the Fence
- How Scary is the Monster Under Your Bed?
- Triple Win of Intelligent Estimating.
- Cost of a Comeback
- Automobile Accident Litigation Desk book, Published by the Washington State Trial Lawyers Association: 2000. Author of Chapter 7, Section C: “Low Impact Collisions – What is a Forensic Property Damage Evaluation and Why Would You Need One?”.