



46913 - 2016-2018 Various Ford And Lincoln Vehicles - SYNC 3 Issues With Vehicle In Tran

Some 2016-2018 Ford or Lincoln vehicles equipped with SYNC 3 may exhibit a blank screen or other various SYNC symptoms only when the vehicle is in transport mode. This is due to the power saving features enabled while in transport mode. Ford recommends that stock vehicles be kept in transport mode until they are pre-delivered as this improves battery life. To prevent a SYNC system lockup during transport mode deactivation, follow the Workshop Manual (WSM) procedure allowing time for the SYNC system to complete all tasks such as fully booting up or powering down and shutting off before moving to the next step of the procedure. If the vehicle exhibits a blank screen or SYNC symptoms after transport mode deactivation, refer to WSM, Section 415-00 for normal diagnosis. SSM: 46913