

268719 9560/9545 N FLORIDA AVE. TAMPA, FL 33612 PHONE: (813) 321-1234 \*INVOICE\* www.elderfordoftampa.com VALENTIN CASTANEDA PAGE 1 TAMPA, FL STATE OF FLORIDA REGISTRATION: MV 79617 61735 LEE OZTOLAZA SERVICE ADVISOR: MILEAGE IN / OUT TAG LICENSE MAKE/MODEL VIN COLOR YEAR

HOME: BUS: 4791/4802 1FA6P8CF2J5166695 18 FORD MUSTANG SHADOW BLA RATE PAYMENT INV. DATE PROD. DATE WARR. EXP. PROMISED PO NO. DEL. DATE 04NOV19 CASH 21JUN19 DD 17:00 220CT19 SOLD-STK: J5166695 DLR: 48013 OPTIONS: R.O. OPENED READY ENG:5.0 Liter 12:37 04NOV19 09:32 220CT19 TOTAL NET LIST LINE OPCODE TECH TYPE CUSTOMER STATES THAT HE HEARS A RATTLE NOISE @2300RPMS AND GETS LOUDER PLS INSPECT AND ADVISE CAUSE: . CSTS Customer states THAT HE HEARS A RATTLE NOISE @2300RPMS AND GETS LOUDER PLS INSPECT AND ADVISE (N/C)46867 WF 19.80 (N/C)1 JR3Z\*6006\*C SERVICE ENGINE ASY (N/C)1 DFEE TIRE DISPOSAL FEE (N/C)TFEE STATE TIRE FEE (N/C)8 JR3Z\*6379\*A BOLT - HEX.HEAD (N/C)GR3Z\*9448\*D GASKET 2 (N/C)2 BR3Z\*5B266\*A GASKET (N/C)\*W705443\*S900 NUT (N/C)16 \*W714870\*S430 NUT (N/C)2 BR3Z\*5A231\*B CLAMP - EXHAUST (N/C)1 JR3Z\*5E212\*A CONVERTER ASY (N/C) 10 XO\*5W50\*QGT OIL - ENGINE (N/C)1 JR3Z\*5G232\*B EXHAUST MANIFOLD AND CATALYST (N/C) 2 VC\*3\*B ANTI-FREEZE (N/C)2 OSP\*DH20\* DISTILLED WATER FC: PART#: COUNT: CLAIM TYPE: AUTH CODE: 46867 0.00 0.00 TOTAL LINE A: 0.00 OTHER: 0.00 LABOR: PARTS: 4791 PERFORMED INSPECTION AND VERIFIED NOISE AT IDLE AND LOUDER AT 2K RPM COMING FROM LOWER END ENGINE. CHECK FOR DTC'S AND NONE WERE RAN VEHICLE ON LIFT AND FOUND NOISE COMING FROM THE ENGINE WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PERFORMED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIBILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. TOTALS DESCRIPTION LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT \*SHOP SUPPLY COSTS: We have added a charge equal to 12% of the total cost of labor and parts, with a minimum charge of \$2.25 and maximum of \$36.95, to the Repair Order. This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies and waste disposal. The State of Florida requires a \$1.00 feet to be collected for each new tire soid in the state [s.403.718], and a \$1.50 feet to be collected for each new or remanufactured lead-acid battery sold in the state [s.403.7185].

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The MISC. CHARGES \* TOTAL CHARGES LESS INSURANCE SALES TAX vehicle is being returned to you in exchange for your payment of the Amount Due. AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE DATE CUSTOMER SIGNATURE PLEASE PAY

Section 501.98, Florida Statutes, requires that, at least 30 days before bringing any claim against a motor vehicle dealer for an unfair or deceptive trade practice, a consumer must provide the dealer with a written demand letter stating the name, address, and telephone number of the consumer; the name and address of the dealer; a description of the facts that serve as the basis for the claim; the amount of damages; and copies of any documents in the possession of the consumer which relate to the claim. Such notice must be delivered by the United States Postal Service or by a nationally recognized carrier, return receipt requested, to the address where the subject vehicle was purchased or leased or where the subject transaction occurred, or an

THIS AMOUNT

address at which the dealer regularly conducts business. ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. 268719

\*INVOICE\*



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TAMPA, FL CONTROL CONT				ANVIEN						
				PAGE 2		STATE OF FLORIDA REGISTRATION: MV 79617 61735 LEE OZTOLAZA				
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## CUSTOMER

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PERFORMED BY THE DEALERSHIP AS-IS, THE	DESCRIPTION	TOTALS
DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND INFLIED, INCLUDING ANY OTHER PERSON TO ASSUME FOR IT ANY	LABOR AMOUNT	0.00
AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOT ACTIVITIES FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOT ACTIVITIES OF PERFORMED TO THE VEHICLE. THE ONLY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR DISTRIBUTOR WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER CUSTOMER SHALL	PARTS AMOUNT	0.00
		0.00
NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES.	SUBLE! AIVIOUN!	0.00
*SHOP SUPPLY COSTS: We have added a charge equal to 12% of the total cost of labor and parts, with a minimum charge or \$2.25		0.00
	TOTAL CHARGES	0.00
state [s.403.718], and a \$1.50 fee to be collected for each new or remaindratured read-active state (s.403.718).	LESS INSURANCE	0.00
the leveled and that you received for had the opportunity to inspect any replaced parts as requested	SALES TAX	0.00
vehicle is being returned to you in exchange for your payment of the Amount Due.  DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	PLEASE PAY THIS AMOUNT	0.00

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